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THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104–13)
The purpose of this information collection is the application for CCDF funds and provides ACF and the public with a description of, and assurance about, the States’ and Territories’ child care programs. Public reporting burden for this collection of information is estimated to average 200 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed, and completing the form. This is a mandatory collection of information (Pub. L.113–186), and 42 U.S.C 9858.

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Child Care and Development Fund (CCDF) Plan for
State/Territory
FFY 2022-24

For purposes of simplicity and clarity, the specific provisions of applicable laws printed herein are sometimes paraphrases of, or excerpts and incomplete quotations from, the full text. The Lead Agency acknowledges its responsibility to adhere to the applicable laws regardless of these modifications.
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Introduction and How to Approach Plan Development

The Child Care and Development Fund (CCDF) program provides resources to state, territory, and tribal grantees that enable low-income parents to work or pursue education and training so that they can better support their families while at the same time promoting the learning and development of their children. The CCDF program also provides funding to enhance the quality of child care for all children.

The CCDF Plan is how states and territories apply for CCDF funding (658E (a)) and is the primary mechanism that the Administration for Children and Families (ACF) uses to determine state and territory compliance with the requirements of the law and rule (98.16). ACF acknowledges that in the FY 2022 – 2024 Plan, states and territories may still be operating under approved waivers related to the COVID-19 pandemic and where appropriate plan responses should reflect the approved waivers. The CCDF Plan allows states and territories to describe their implementation of the CCDF program and it is organized into the following sections:

1. Define CCDF Leadership and Coordination with Relevant Systems and Funding Sources
2. Promote Family Engagement Through Outreach and Consumer Education
3. Provide Stable Child Care Financial Assistance to Families
4. Ensure Equal Access to Child Care for Low-Income Children
5. Establish Standards and Monitoring Processes to Ensure the Health and Safety of Child Care Settings
6. Recruit and Retain a Qualified and Effective Child Care Workforce
7. Support Continuous Quality Improvement
8. Ensure Grantee Program Integrity and Accountability

These organizational categories reflect key goals of an integrated system of child care for low-income working families. Although the Plan is divided into sections for reporting and accountability purposes, ACF encourages Lead Agencies to approach the Plan in a cross-cutting, integrated manner. The intention is that grantees and the federal government will be able to use this information to track and assess progress, determine the need for technical assistance (TA), and determine compliance with specific requirements.

Citations

ACF recognizes that Lead Agencies use different mechanisms to establish policies, such as state statute, regulations, administrative rules, or policy manuals or policy issuances. When asked to provide a citation in the CCDF Plan, Lead Agencies should list the citation(s) for the policy that clearly identifies and establishes the requirement and that allows the Lead Agency to enforce the requirement. Lead Agencies may list multiple sources as needed to cover all types of providers receiving CCDF (e.g., policies for licensed providers may be established in licensing regulations, and policies for license-exempt providers may be in subsidy rules). These citations are intended to provide documentation to support the requested information but not replace requested responses or descriptions. Complete answers must include citations, responses, and descriptions.
CCDF Plan Submission

States and territories will submit their Plans electronically through the ACF-118 electronic submission site. The ACF-118 site will include all language and questions included in the final CCDF Plan Preprint template approved by the Office of Management and Budget. Please note that the format of the questions on the ACF-118 site could be modified from the Word version of the document to ensure compliance with Section 508 policies regarding accessibility to electronic and information technology for individuals with disabilities. (See http://www.section508.gov/ for more information.)

In responding to questions, states and territories are asked to provide brief, specific summaries and/or bullet points only with specific language that responds to the question. Do not use tables or copy and paste charts, add attachments, or paste manuals into the Plan. All information and materials developed to support CCDF implementation and information reported in the CCDF Plan are subject to review by ACF as part of ongoing oversight and monitoring efforts.
1 Define Leadership and Coordination with Relevant Systems and Funding Sources

This section identifies the leadership for the CCDF program in each Lead Agency and the entities and individuals who will participate in the implementation of the program. It also identifies the stakeholders that were consulted to develop the Plan and who the Lead Agency collaborates with to implement services. Respondents are asked to identify how match and maintenance-of-effort (MOE) funds are used. Lead Agencies explain their coordination with child care resource and referral (CCR&R) systems and describe their efforts on their disaster preparedness and response plans to support continuity of operations in response to emergencies.

1.1 CCDF Leadership

The Governor of a state or territory must designate an agency (which may be an appropriate collaborative agency) or establish a joint interagency office to represent the state or territory as the Lead Agency. The Lead Agency agrees to administer the program in accordance with applicable federal laws and regulations and the provisions of this Plan, including the assurances and certifications appended hereto (658D; 658E(c)(1) and 98.16 (a)). Note: An amendment to the CCDF State Plan is required if the Lead Agency changes or if the Lead Agency official changes.

1.1.1 Which Lead Agency is designated to administer the CCDF program?

Identify the Lead Agency or joint interagency office designated by the state or territory. ACF will send official grant correspondence, such as grant awards, grant adjustments, Plan approvals, and disallowance notifications, to the designated contact identified here (658D(a) and 98.16(a)).

a. Lead Agency or Joint Interagency Office Information:
   
   Name of Lead Agency: Maryland State Department of Education (MSDE)
   
   Street Address: 200 W. Baltimore Street
   City: Baltimore
   State: Maryland
   ZIP Code: 21201
   
   Web Address for Lead Agency: http://www.marylandpublicschools.org

b. Lead Agency or Joint Interagency Official Contact Information:

   Lead Agency Official First Name: Karen
   Lead Agency Official Last Name: Salmon
   Title: State Superintendent of Schools
   Phone Number: (410) 767-0462
   Email Address: karen.salmon@maryland.gov
1.1.2 Who is the CCDF Administrator?

Identify the CCDF Administrator designated by the Lead Agency, the day-to-day contact, or the person with responsibility for administering the state’s or territory’s CCDF program. ACF will send programmatic communications, such as program announcements, program instructions, and data collection instructions, to the designated contact identified here. If there is more than one designated contact with equal or shared responsibility for administering the CCDF program, please identify the Co-Administrator or the person with administrative responsibilities and include his or her contact information.

a. CCDF Administrator Contact Information:

CCDF Administrator First Name: Keisha

CCDF Administrator Last Name: Maxwell

Title of the CCDF Administrator: Administrator of Policy and Special Projects

Phone Number: (410) 583-6208 *Temporarily

Email Address: Keisha.maxwell@maryland.gov

b. CCDF Co-Administrator Contact Information (if applicable):

CCDF Co-Administrator First Name: Tara

CCDF Co-Administrator Last Name: Bartosz

Title of the CCDF Co-Administrator: Assistant to the Director, Office of Child Care

Phone Number: (410) 767-7823

Email Address: Tara.bartosz@maryland.gov

Description of the Role of the Co-Administrator: Provides backup and support to the State Administrator as needed.

1.2 CCDF Policy Decision Authority

The Lead Agency has broad authority to administer (i.e., establish rules) and operate (i.e., implement activities) the CCDF program through other governmental, non-governmental, or public or private local agencies as long as the Lead Agency retains overall responsibility for the administration of the program (658D(b) and 98.16 (d)(1)). Administrative and implementation responsibilities undertaken by agencies other than the Lead Agency must be governed by written agreements that specify the mutual roles and responsibilities of the Lead Agency and other agencies in meeting the program requirements.
1.2.1 Which of the following CCDF program rules and policies are administered (i.e., set or established) at the state or territory level or local level? Identify whether CCDF program rules and policies are established by the state or territory (even if operated locally) or whether the CCDF policies or rules are established by local entities, such as counties or workforce boards (98.16(d)(1)). Check one.

✓ a. All program rules and policies are set or established at the state or territory level.
   If checked, skip to question 1.2.2.

☐ b. Some or all program rules and policies are set or established by local entities or agencies. If checked, indicate which entities establish the following policies. Check all that apply.
i. Eligibility rules and policies (e.g., income limits) are set by the:
- State or territory. Identify the entity. Click or tap here to enter text.
- Local entity (e.g., counties, workforce boards, early learning coalitions). If checked, identify the entity and describe the eligibility policies the local entity(ies) can set. Click or tap here to enter text.
- Other. Describe: Click or tap here to enter text.

ii. Sliding-fee scale is set by the:
- A. State or territory. Identify the entity. Click or tap here to enter text.
- B. Local entity (e.g., counties, workforce boards, early learning coalitions). If checked, identify the entity and describe the sliding fee scale policies the local entity(ies) can set. Click or tap here to enter text.
- C. Other. Describe: Click or tap here to enter text.

iii. Payment rates and payment policies are set by the:
- A. State or territory. Identify the entity. Click or tap here to enter text.
- B. Local entity (e.g., counties, workforce boards, early learning coalitions). If checked, identify the entity and describe the payment rates and payment policies the local entity(ies) can set. Click or tap here to enter text.
- C. Other. Describe: Click or tap here to enter text.

iv. Licensing standards and processes are set by the:
- A. State or territory. Identify the entity. Click or tap here to enter text.
- B. Local entity (e.g., counties, workforce boards, early learning coalitions). If checked, identify the entity and describe the type of licensing standards and processes the local entity(ies) can set. Click or tap here to enter text.
- C. Other. Describe: Click or tap here to enter text.

v. Standards and monitoring processes for license-exempt providers are set by the:
- A. State or territory. Identify the entity. Click or tap here to enter text.
- B. Local entity (e.g., counties, workforce boards, early learning coalitions). If checked, identify the entity and describe the type of standards and monitoring processes for license-exempt providers the local entity(ies) can set. Click or tap here to enter text.
- C. Other. Describe: Click or tap here to enter text.

vi. Quality improvement activities, including QRIS are set by the:
- A. State or territory. Identify the entity. Click or tap here to enter text.
- B. Local entity (e.g., counties, workforce boards, early learning coalitions). If checked, identify the entity and describe the type of quality improvement activities the local entity(ies) can set. Click or tap here to enter text.
vii. Other. List and describe any other program rules and policies that are set at a level other than the state or territory level: Click or tap here to enter text.

1.2.2 The Lead Agency has broad authority to operate (i.e., implement activities) through other agencies, as long as it retains overall responsibility. Complete the table below to identify which entity(ies) implements or performs CCDF services.

a. Check the box(es) to indicate which entity(ies) implement or perform CCDF services.

<table>
<thead>
<tr>
<th>CCDF Activity</th>
<th>CCDF Lead agency</th>
<th>TANF agency</th>
<th>Local government agencies</th>
<th>CCR&amp;R</th>
<th>Community-based organizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Who conducts eligibility determinations?</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Who assists parents in locating child care (consumer education)?</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Who issues payments?</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Who monitors licensed providers?</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Who monitors license-exempt providers?</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Who operates the quality improvement activities?</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

b. Other. List and describe any other state or territory agencies or partners that implement or perform CCDF services and identify their responsibilities.

*Eligibility Determinations:* MSDE issued a contract for these services. The local departments of social services, under the oversight of the Maryland Department of Human Services, determine eligibility for temporary cash assistance customers only.

*Locating child care:* Parents receive information in a variety of ways, including MSDE’s website, Maryland EXCELS.org (providers published in the State’s quality rating and improvement system) and referral to LOCATE: Child Care, a service provided by MSDE’s resource and referral network contractor.

*Issuing Payments:* MSDE established a contract with a vendor who initiates payments through our Child Care Administrative Tracking System (CCATS). The Maryland Comptroller’s Office issues the payments.

1.2.3 Describe the processes the Lead Agency uses to oversee and monitor CCDF administration and implementation responsibilities performed by other agencies as reported above in 1.2.1 and 1.2.2 (98.16(b)). In the description include:
Written agreements. Note: The contents of the written agreement may vary based on the role the agency is asked to assume or type of project but must include at a minimum the elements below (98.11(a)(3)).

- Tasks to be performed
- Schedule for completing tasks
- Budget which itemizes categorical expenditures in accordance with CCDF requirements
- Monitoring and auditing procedures
- Indicators or measures to assess performance of those agencies
- Any other processes to oversee and monitor other agencies.

Through the State Coordinating Entity (SCE) Services for the Maryland Child Care Resource Centers Network (MCCRCN) grant to Maryland Family Network, Maryland State Department of Education utilizes a Request for Proposal (RFP) process to identify and select sponsoring agencies to operate child care resource centers. These agencies submit proposals outlining plans to meet the requirements of a Child Care Resource Center, including all services and requirements outlined by Maryland State Department of Education. These agencies sign a Services Agreement (contract) to provide the services outlined in the proposal and in accordance with all local, state, and federal applicable laws pertaining to service delivery and funds/budget management. These contracts also require the agency to provide proof of insurance, including workers compensation, and sign the same assurances which Maryland Family Network signs as the State Coordinating Entity. Monitoring of the sponsoring agencies consists of twice annual formal monitoring visits, regular meetings between Maryland Family Network and the Child Care Resource Center staff, property maintenance and inventory reports, quarterly narrative and action plan reports, monthly services data, and additional reporting as requested by Maryland State Department of Education or Maryland Family Network. The monitoring tool is modeled after the Maryland State Department of Education tool used to monitor Maryland Family Network as the State Coordinating Entity and includes the standards outlined in the RFP for operation of a Child Care Resource Center as well as a website compliance review to ensure all appropriate information is contained on the website and social media profiles. A final review is completed at the end of the fiscal year to review all data, conducted services, and achievement of goals. Sponsoring agencies submit fiscal year budgets for review and approval by Maryland Family Network prior to the start of the fiscal year; the agency submits monthly invoices which include personnel time and effort statements demonstrating personnel time spent in direct support of Child Care Resource Center.
services. Budget modifications can be submitted on a rolling basis as needed. The Finance Department at MFN conducts fiscal audits and grant risk assessments of the sponsoring agencies, with additional reviews conducted as needed (typically based on any audit findings). Maryland Family Network and the sponsoring agencies are required to complete an audit in accordance with guidelines specified by Maryland State Department of Education; sponsoring agencies submit the audits to Maryland Family Network for the fiscal department to review.

Also included in the State Coordinating Entity (SEC) Services for the Maryland Child Care Resource Centers Network (MCCRCN) grant to Maryland Family Network, LOCATE: Child Care, is monitored by Maryland State Department of Education and through the external audit conducted of Maryland Family Network annually. The LOCATE: Child Care database contains information for all regulated providers in Maryland, which includes information provided by the program/provider, Maryland State Department of Education, and the LOCATE: Child Care staff. Services are available by phone to families between 8:30 AM and 4:30 PM, Monday through Friday, excluding holidays. The online web-based search is available 24/7 with a live chat available during business hours. The LOCATE: Child Care staff member interviews the parent/caller to identify specific child care needs and uses this information to conduct a search of the database to find providers who match those needs. The parent/caller is given up to six referrals and can call back at any time to receive more. In addition to supporting the parent in identifying child care, the staff member also provides information on selecting quality child care, the Maryland EXCELS program, and other programs and support services as appropriate (based on information provided by the parent). When referrals are sent, digital documents are also included: LOCATE’s Choosing Child Care Document, a Maryland EXCELS brochure, Information about Child Care Scholarship and Everyday Ways to Support Your Baby’s and Toddler’s Early Learning. A follow up call is made approximately one to two months later to determine whether the parent found care and other information regarding care found and satisfaction with the service. More referrals are given at the time of follow up if requested. Data reports are run weekly, monthly and quarterly to evaluate performance and productivity; the data include number of calls, number of referrals sent, number of follow ups, percent of follow ups where parent found care through LOCATE and satisfaction rating.
CHILD CARE SCHOLARSHIP: MSDE has a contract with a single vendor. The vendor is required to complete a quality assurance review of 25% of cases completed per month. The Child Care Scholarship branch conducts a random secondary review of these cases throughout the year. They also monitor cases to determine accuracy of authorization based upon child care subsidy policies and the absence of Improper Authorization of Payments (IAP) that result in overpayments or underpayments. In addition, the Child Care Subsidy branch conducts random annual reviews of cases to ensure all entities are authorizing services based upon established policies and procedures. During the annual review, error rates approaching 5% indicate the need for additional technical assistance to keep Maryland below a statewide error rate of 10%.

1.2.4 Upon request, and to the extent practicable and appropriate, Lead Agencies must ensure any code or software for child care information systems or information technology for which a Lead Agency or other agency expends CCDF funds to develop must be made available to other public agencies. This includes public agencies in other states, for their use in administering child care or related programs (98.15(a)(11)). Assure by describing how the Lead Agency makes child care information systems (e.g., subsidy, registry, and QRIS systems) available to public agencies in other states.

MSDE owns the core system, CCATS, and has demonstrated the system to other states who have expressed an interest. MSDE can make the system's custom code and software available, if requested.

MSDE is in the process of modernizing the data system. This will be a complete replacement of CCATS and include all functions under Licensing, Workforce Development, Maryland EXCELS, grants, Pre-K Expansion, etc. This will enhance the system to supply data needed for the legislature, stakeholders and key leaders.

1.2.5 Lead Agencies must have in effect policies to govern the use and disclosure of confidential and personally identifiable information about children and families receiving CCDF assistance and child care providers receiving CCDF funds (98.15(b)(13)). Certify by describing the Lead Agency’s policies related to the use and disclosure of confidential and personally identifiable information.

The Maryland Department of Information Technology provides policy and oversight related to this type of information. The policy for protection of confidential and personally-identifiable information is posted at:


1.3 Consultation in the Development of the CCDF Plan

The Lead Agency is responsible for developing the CCDF Plan, which serves as the application for a 3-year implementation period. As part of the Plan development process, Lead Agencies must consult with the following:
(1) Appropriate representatives of units of general purpose local government—
(658D(b)(2); 98.10(c); 98.12(b); 98.14(b)). General purpose local governments are defined by the U.S. Census at

(2) The State Advisory Council (SAC) on Early Childhood Education and Care
(pursuant to 642B(b)(I)(A)(i) of the Head Start Act) (658E(c)(2)(R);
98.15(b)(1)) or similar coordinating body pursuant to 98.14(a)(1)(vii).

(3) Indian tribe(s) or tribal organization(s) within the state. This consultation should be done in a timely manner and at the option of the Indian tribe(s) or tribal organization(s) (658D(b)(1)(E)).

Consultation involves meeting with or otherwise obtaining input from an appropriate agency in the development of the state or territory CCDF Plan. Describe the partners engaged to provide services under the CCDF program as described in question 1.4.1.

1.3.1 Describe the Lead Agency’s consultation efforts in the development of the CCDF Plan. Note: Lead Agencies must describe in a. – c. consultation efforts with required partners listed in Rule and Statute. ACF recognizes that there is great value in consulting with other entities and has provided element d. for Lead Agencies to identify consultation efforts with other agencies or organizations.

a. Describe how the Lead Agency consulted with appropriate representatives of general purpose local governments.

Representatives of local governments serve on the Office of Child Care Advisory Council and receive electronic copies of the State Plan. There is at least one face-to-face meeting with them to discuss Maryland’s submission and to solicit their feedback, and suggestions, on the draft Plan. In addition, by serving on the Office of Child Care Advisory Council, local government representatives meet with MSDE every three months to advise the Office of Child Care and to discuss items of interest as they relate to child care.

b. Describe how the Lead Agency consulted with the State Advisory Council or similar coordinating body.

The State's Early Childhood Advisory Council contains a broad range of state and local stakeholders, comprised of members of the early care and education communities as well as local government, including Head Start, Maryland State Family and Child Care Associations, Local Education Agencies, Department of Human Services, Department of Health, State Interagency Coordinating Council representatives and the Maryland Disabilities Council. A current list of members can be found here:

https://earlychildhood.marylandpublicschools.org/node/662

The members of the State Early Childhood Advisory Council all receive electronic copies of the draft Plan and are invited to submit recommendations to the Division of Early Childhood. There is at least one face-to-face meeting with Council members to review the State's Plan and to solicit member's input. Additionally, the plan was posted on the Division of Early Childhood website asking for public comment. All Council members were notified of this posting through email and announcements to all Council members.
After consultation from the above groups, MSDE distributes the draft Plan through various methods to solicit public comment. This allows for those who did not give prior comments the ability to review and give feedback. MSDE also holds a public hearing where stakeholders attend and provide suggestions of activities and strategies to include in the Plan, as well as give verbal and/or written testimony on the pros and cons of what is in the draft Plan.
c. Describe, if applicable, how the Lead Agency consulted with Indian tribes(s) or tribal organizations(s) within the state. Note: The CCDF regulations recognize the need for states to conduct formal, structured consultation with Tribal governments, including Tribal leadership. Many states and tribes have consultation policies and procedures in place.

   N/A. Maryland does not have any federally recognized Tribal organizations.

d. Describe any other entities, agencies, or organizations consulted on the development of the CCDF Plan.

   - Maryland Department of the Environment
   - Maryland Higher Education Commission
   - Maryland Department of Commerce
   - Maryland Developmental Disabilities Council
   - Maryland State Fire Marshal
   - Deans and Directors of Two- and Four-Year Colleges
   - Maryland Consortium of Two- and Four-Year Colleges
   - Head Start State Collaboration Director
   - Maryland Head Start Association
   - MSDE’s Office of School and Community Nutrition Program
   - Maryland Department of Health
   - Maryland State Interagency Coordinating Council for Infants and Toddlers
   - Maryland Department of Human Services - TANF services
   - The U.S. Department of Defense, through the Military Child Care Liaison Project, works with MSDE to assist in identifying current state efforts, priorities, and quality initiatives that impact the ability of military families to access high quality off-installation child care services in their communities.

   - Maryland Family Network Under contract with MSDE, Maryland Family Network is the statewide coordinating entity for Maryland’s child care resource and referral network.

   - Maryland Association for the Education of Young Children
   - Maryland State Child Care Association
   - Maryland State Family Child Care Association
   - Maryland After School Association
   - Service Employees International Union
1.3.2 Describe the statewide or territory-wide public hearing process held to provide the public with an opportunity to comment on the provision of child care services under this Plan (658D(b)(1)(C); 98.16(f)). Reminder: Lead Agencies are required to hold at least one public hearing in the state or territory, with sufficient statewide or territory-wide distribution of notice prior to such a hearing to enable the public to comment on the provision of child care services under the CCDF Plan. At a minimum, this description must include:

a. Date of the public hearing. **5/14/2021**
   Reminder: Must be no earlier than January 1, 2021, which is 9 months prior to the October 1, 2021, effective date of the Plan. If more than one public hearing was held, please enter one date (e.g., the date of the first hearing, the most recent hearing or any hearing date that demonstrates this requirement).

b. Date of notice of public hearing: **4/22/2021**
   Reminder: Must be at least 20 calendar days prior to the date of the public hearing. If more
than one public hearing was held, enter one date of notice (e.g., the date of the first notice, the most recent notice or any date of notice that demonstrates this requirement).

c. How was the public notified about the public hearing? Please include specific website links if used to provide notice.

*The Office of Child Care Advisory Council, public school early learning coordinators, the Early Childhood Advisory Council, the Head Start Association, and others who requested the Plan, will receive email notification of the public hearing and a copy of the draft document. MSDE posted notice of the availability of the draft Plan on its website at:*

http://earlychildhood.marylandpublicschools.org/ccdf

*MSDE also used Twitter to inform the public of the availability of the draft Plan.*

d. Hearing site or method, including how geographic regions of the state or territory were addressed.

*Due to COVID-19, MSDE will hold the Public Hearing via Google Meet at 1:00 p.m. The Google Meet allows anyone from all geographic regions of Maryland to be able to attend.*

e. How the content of the Plan was made available to the public in advance of the public hearing. (e.g., the Plan was made available in other languages, in multiple formats, etc.)

*MSDE will emailed notification of the public hearing and the Draft Plan to several stakeholder groups and requested them to distribute the Plan to their members. MSDE will also post the draft Plan on its website at:*

http://earlychildhood.marylandpublicschools.org/ccdf

f. How was the information provided by the public taken into consideration regarding the provision of child care services under this Plan?

*MSDE will review and consider all comments received at the public hearing, as well as those received prior to and after the hearing and incorporate suggestions into the Plan.*

1.3.3 Lead Agencies are required to make the submitted and final Plan, any Plan amendments, and any approved requests for temporary relief (i.e., waivers) publicly available on a website (98.14(d)). Please note that a Lead Agency must submit Plan amendments within 60 days of a substantial change in the Lead Agency’s program. (Additional information may be found at https://www.acf.hhs.gov/occ/resource/pi-2009-01.)

a. Provide the website link to where the Plan, any Plan amendments, and/or waivers are available. Note: A Plan amendment is required if the website address where the Plan is posted is changed. http://earlychildhood.marylandpublicschools.org/ccdf

b. Describe any other strategies that the Lead Agency uses to make the CCDF Plan and Plan amendments available to the public (98.14(d)). Check all that apply and describe the strategies below, including any relevant website links as examples.

✓ Working with advisory committees. Describe:

*MSDE’s Division of Early Childhood has numerous staff who participate in several advisory committees/councils. Everyone will receive email copies of the Plan.*

Working with child care resource and referral agencies. Describe:
Maryland Family Network, the statewide coordinating entity under contract with MSDE for the Maryland Child Care Resource and Referral Network, received an email copy of the Plan. They also distributed copies of the Plan to the Maryland Child Care Resource and Referral Network.

✓ Providing translation in other languages. Describe:

*The Division of Early Childhood’s website allows translation into several different languages and the Plan was made available on the website.*

✓ Sharing through social media (e.g., Twitter, Facebook, Instagram, email). Describe:

*MSDE has a Facebook page and a Twitter account. Notifications that the Plan was available were posted and informed interested parties how to obtain a copy.*

✓ Providing notification to stakeholders (e.g., parent and family groups, provider groups, advocacy groups). Describe: *Click or tap here to enter text.*

MSDE will make the Plan available on the website and email copies of it to several Advisory groups, including the Maryland State Child Care Association and the Maryland State Family Child Care Association, which represent child care and family child care providers. A representative of Services Employees International Union also serves on the Office of Child Care Advisory Council and a copy will be sent to them so it can be shared with fellow union members.

✓ Working with statewide afterschool networks or similar coordinating entities for out-of-state school time. *Maryland’s Out of School Time (MOST) Network is notified, as other associations, to ensure participation in the public hearing and all CCDF planning activities.*

Other. Describe: *Click or tap here to enter text.*

**1.4 Coordination with Partners to Expand Accessibility and Continuity of Care**

Lead Agencies are required to describe how the state or territory will efficiently, and to the extent practicable, coordinate child care services supported by CCDF with programs operating at the federal, state/territory, and local levels for children in the programs listed below. This includes programs for the benefit of Indian children, infants and toddlers, children with disabilities, children experiencing homelessness, and children in foster care (98.14(a)(1)).

**1.4.1 Describe how the Lead Agency coordinates the provision of child care services with the following programs to expand accessibility and continuity of care and to assist children enrolled in early childhood programs in receiving full-day services that meet the needs of working families (658E(c)(2)(O); 98.12(a); 98.14(a)).**

This list includes agencies or programs required by law or rule, along with a list of optional partners that Lead Agencies potentially would coordinate with over the next 3 years to expand accessibility and continuity of care and to assist children enrolled in early childhood programs in receiving full-day services.

Include in the descriptions the goals of this coordination, such as:
● extending the day or year of services for families.
● smoothing transitions for children between programs or as they age into school.
● enhancing and aligning the quality of services for infants and toddlers through school-age children.
● linking comprehensive services to children in child care or school-age settings.
● developing the supply of quality care for vulnerable populations (as defined by the Lead Agency) in child care and out-of-school time settings.

a. The Lead Agency is required to coordinate with the following agencies. Provide a description for how coordination occurred.

i. Appropriate representatives of the general purpose local government, which can include counties, municipalities, or townships/towns. Describe the coordination goals, processes, and results:

Local government representatives serve on the Office of Child Care Advisory Council and the State Early Childhood Advisory Council. Items of interest to local government agencies, or of interest to MSDE, are discussed during those meetings. If the entities determine that collaboration on a project will yield better results for children and families they form sub-workgroups for further discussion.

Maryland has 23 counties and Baltimore City that makes up the State. In each of these counties, there are local Early Childhood Advisory Councils that review the landscape of the county to identify the needs for that region. The representatives that make up the State Early Childhood Council are listed below and each county has the same type of representation at the local level. The State Council shall consist of up to 40 members, including:

1. The State Superintendent of Schools, or the Superintendent’s designee;
2. One representative of the Maryland State Senate;
3. One representative of the Maryland House of Delegates;
4. The State Director of Head Start Collaboration;
5. The Executive Director of the Governor’s Office for Children, or the Executive Director’s designee;
6. The Assistant State Superintendent of the Division of Early Childhood Development of the Maryland State Department of Education (MSDE);
7. The State Child Care Administrator;
8. Up to two representatives of local educational agencies;
9. Up to two representatives of institutions of higher education in the State;
10. Up to four representatives of local providers of early childhood education and
development services;

(9) Up to two representatives of Head Start agencies located in the State;

(10) The Assistant Superintendent of the Division of Special Education/Early Intervention Services of the MSDE;

(11) Up to two representatives of the Maryland Department of Health and Mental Hygiene, at least one of whom specializes in maternal and child health;

(12) One representative of the Local Management Board of a Maryland county or Baltimore City;

(13) One representative of the State Interagency Coordinating Council;

(14) One representative of the Ready at Five Partnership;

(15) One representative of the Maryland Parents Teachers Association;

(16) One representative of Maryland public libraries;

(17) Up to two representatives of the business community with demonstrated leadership in early childhood care and education;

(19) Up to two representatives of the Maryland Family Network;

(20) One representative of the Office of Child Care Advisory Council;

(21) One representative of the Maryland State Education Association;

(22) One representative of the State Employees International Union;

(23) One representative of the Maryland Department of Disabilities;

(24) One representative of the Social Services Administration of the Maryland Department of Human Resources;

(25) One representative of a philanthropic institution;

(26) One representative of the Maryland Association of Elementary School Principals;

(27) One representative of a local government agency that provides services to children;

(28) One representative of a local community action agency;
ii. State Advisory Council on Early Childhood Education and Care or similar coordinating body (pursuant to 642B(b)(I)(A)(i) of the Head Start Act). Describe the coordination goals, processes, and results:

*A member of the Division of Early Childhood, who helps set the agenda and guide the conversations, staffs the Early Childhood Advisory Council. Items discussed affect early care and education from prenatal to age eight and are aligned to the purpose of the State Early Childhood Advisory Council, which are to (a) coordinate efforts among early childhood care and education programs, (b) Conduct needs assessment concerning early childhood education and development programs, and (c) develop a strategic report regarding early childhood education and care. A list of Council members and bylaws can be found here:


☐ Check here if the Lead Agency has official representation and a decision-making role in the State Advisory Council or similar coordinating body.

iii. Indian tribe(s) and/or tribal organization(s), at the option of individual tribes. Describe the coordination goals, processes, and results, including which tribe(s) was (were) consulted:

✓ N/A—Check here if there are no Indian tribes and/or tribal organizations in the state.

iv. State/territory agency(ies) responsible for programs for children with special needs, including early intervention programs authorized under the Individuals with Disabilities Education Act (Part C for infants and toddlers and Part B, Section 619 for preschool). Describe the coordination goals, processes, and results:

*The Division of Early Childhood and the Division of Special Education/Early Intervention Services collaborate and establish policies and practices for all child care related services for infants and toddlers with disabilities. This enables the provision of joint training to enhance providers’ abilities to help children develop the thinking, language, numeracy, early literacy, and social and physical skills necessary for school success. This joint professional development also enhances the ability of providers for seamless transitions into new early childhood settings and increases the quality of care for vulnerable populations.*

v. State/territory office/director for Head Start state collaboration. Describe the coordination goals, processes, and results:

*This position is located in the Collaboration and Program Improvement Branch within the Division of Early Childhood. The Office of Child Care Director consults with the Branch Chief responsible for this function on all program initiatives and opportunities. The Head Start State Collaboration Director, also*
in the Collaboration and Program Improvement Branch, serves as a liaison between all Head Start and Early Head Start grantees, Maryland Head Start Association and the regional Head Start office. The Head Start State Collaboration Director works closely with the Maryland Head Start Association to conduct a statewide Head Start needs assessment and provide all Head Start grantees with current information and trends pertinent to Head Start and early childhood.

vi. State/territory agency responsible for public health, including the agency responsible for immunizations. Describe the coordination goals, processes, and results:

The Maryland Department of Health serves on many of the same Councils and workgroups on which MSDE staff are members. The goal of all of the workgroups is to provide better outcomes for children as they relate to child physical and mental health, inclusion, and educational opportunities for child care professionals.

vii. State/territory agency responsible for employment services/workforce development. Describe the coordination goals, processes, and results:

A representative from the Department of Human Services serves on the Early Childhood Advisory Council and the Office of Child Care Advisory Council. Members of both Councils share information relevant to child care subsidy employment services and workforce development.

viii. State/territory agency responsible for public education, including Prekindergarten (PreK). Describe the coordination goals, processes, and results:

The Office of Child Care is within the Division of Early Childhood, located within MSDE. Staff members participate in many of MSDE’s internal workgroups to discuss the provision of child care services and how those services influence later school years for children. The Early Learning Branch in the Division of Early Childhood oversees prekindergarten, including the federally-funded Preschool Development Grants. This Branch works closely with the Office of Child Care in administering a mixed-delivery prekindergarten expansion model.

ix. State/territory agency responsible for child care licensing. Describe the coordination goals, processes, and results:

The Division of Early Childhood’s Office of Child Care - Child Care Licensing branch is responsible for licensing/registering child care providers throughout Maryland. Both the Branch Chief for Licensing and the Office of Child Care Director work closely together on initiatives that impact child care licensing.

x. State/territory agency responsible for the Child and Adult Care Food Program (CACFP) and other relevant nutrition programs. Describe the coordination goals, processes, and results:

MSDE’s Office of School and Community Nutrition Program administers the Child and Adult Care Food Program. The Office of Child Care has a Memorandum of Understanding with the Office of School and Community Nutrition Program and coordinates to provide training, assistance and access to the Child and Adult Care Food Program. The Office of Child Care also provides the Office of School and Community
Nutrition Program with a listing of all licensed/registered providers so that the Office of School and Community Nutrition Program can validate licensure information for the providers who wish to participate in the Program.

xi. McKinney-Vento state coordinators for homeless education and other agencies providing services for children experiencing homelessness and, to the extent practicable, local McKinney-Vento liaisons. Describe the coordination goals, processes, and results:

The Division of Early Childhood’s Office of Child Care Subsidy branch has a staff person assigned to the Homeless Advocacy Workgroup. That staff person shares information relevant to the provision of child care subsidy services to homeless families and works with the LDSS/vendor to expedite child care subsidy application processing. The goal is to strengthen services provided to, and advocate for, homeless families. In addition, an advocate for homeless children is an appointed position on the Early Childhood Advisory Council to strengthen and align the coordination of services, including child care for extended day and transitions, for the education of young children experiencing homelessness.

xii. State/territory agency responsible for the Temporary Assistance for Needy Families (TANF) program. Describe the coordination goals, processes, and results:

Maryland’s Department of Human Services administers TANF and has a representative on the Office of Child Care Advisory Council and the Early Childhood Advisory Council. The agencies coordinate the provision of services, including eligibility determination for TANF customers.

xiii. Agency responsible for Medicaid and the state Children’s Health Insurance Program. Describe the coordination goals, processes, and results:

The Maryland Department of Health and the local departments of social services under the Department of Human Services serve as access points for these programs. MSDE staff, and representatives from the Maryland Department of Health and the Department of Human Services serve together on the Early Childhood Advisory Council and the Office of Child Care Advisory Council and have mutual goals to improve outcomes for children. The agencies collaborate on initiatives that affect Maryland’s families and children.

xiv. State/territory agency responsible for mental health. Describe the coordination goals, processes, and results:

The Maryland Department of Health and MSDE representatives serve together on numerous committees and councils, including the Early Childhood Mental Health Leadership Committee, to coordinate an efficient provision of services that affect mutual customer bases, such as Early Childhood Mental Health. Strategies and promising practices to address family and child mental health, including aligning comprehensive services, seamless transitions, and improving the workforce and availability of high quality care, are discussed during the Office of Child Care Advisory Council and the Early Childhood Advisory Council meetings.

xv. Child care resource and referral agencies, child care consumer education organizations, and providers of early childhood education training and professional development. Describe the coordination goals, processes, and results:

MSDE coordinates efforts with the Statewide Coordinating Entity for the Maryland
Child Care Resource and Referral Network. The Statewide Coordinating Entity and the Maryland Child Care Resource and Referral Network provide services, training and technical assistance to child care providers and early childhood educators. Many of these trainings focus on children and their transitions from child care to PreK/Kindergarten and transitions that occur naturally throughout the day in their child care program. The Maryland Child Care Resource and Referral Network also offers coaching and technical assistance to providers in developing action plans based on training they receive.

The Office of Child Care’s Training Approval Coordinator ensures all training these and other professional learning organizations offer meets State and federal requirements. The Training Coordinator also meets with the Statewide Coordinating Entity, the Maryland Child Care Resource and Referral Network, and other approved training organizations to discuss training needs and requirements. The Training Coordinator also conducts quarterly Trainers’ Meetings to discuss any updates and to provide train-the-trainer sessions for topics that need to be available to the provider community.

xvi. Statewide afterschool network or other coordinating entity for out-of-school time care (if applicable). Describe the coordination goals, processes, and results:

The Office of Child Care coordinates with the Maryland After School Association through the Office of Child Care Advisory Council on items of interest to both. This can include, but is not limited to, input from the after-school provider community concerning regulations, legislative initiatives, training and professional development and other shared goals.

xvii. Agency responsible for emergency management and response. Describe the coordination goals, processes, and results:

MSDE partners with Maryland’s Emergency Management Agency on issues related to child safety, such as making the local Emergency Operations Centers aware of the child care provider community and the impact any emergency can have upon children in those settings.

A Division of Early Childhood representative serves on MSDE’s Continuity of Operations Planning Committee and three of MSDE’s thirteen essential functions are Office of Child Care related. Those functions are:

1. Process and investigate child care related complaints

2. Respond to Criminal Justice Information Systems indicators for arrest of child care providers; and

3. Enforcement actions against child care providers.

All of these functions are deemed essential by MSDE for protecting the health and safety of Maryland’s children in out-of-home child care settings.

b. The following are examples of optional partners a state might coordinate with to provide services. Check which optional partners the Lead Agency coordinates with and describe the
coordination goals, processes and results.

i. State/territory/local agencies with Early Head Start – Child Care Partnership grants. Describe:

The Division of Early Childhood issued grants to three non-profit Early Head Start-Child Care Partnership grantees, utilizing Child Care Scholarship funding to pay for the cost of care for children enrolled in those programs. This allows the grantees to braid different funding sources to improve quality. The three grantees are located in, and serve, different geographical areas of Maryland. MSDE also awarded an additional grant to these entities, using infant and toddler funding, to provide mentoring services to the providers in the Early Head Start/Child Care Partnership so that they may advance in the Maryland EXCELS Quality Rating and Improvement System. Funds may also be used to purchase supplies to improve the quality of care.

ii. State/territory institutions for higher education, including community colleges. Describe:

The Division of Early Childhood participates in meetings of the Deans and Directors of Two- and Four-Year Colleges and the Maryland Consortium of Two- and Four-Year Colleges. Efforts include coursework collaboration, articulation agreements, and alternative pathways for non-traditional students.

Maryland coordinates with the community colleges and universities to expand accessibility and continuity of services to improve teacher’s qualification through the Child Care Career and Professional Development Fund program. The program is a tuition free program for child care providers to obtain a college education at participating colleges/universities in Maryland. Funding is available for child care providers to earn an associate or bachelor’s degree in Early Childhood Education, Special Needs, Elementary Education, and Child Development. Funds pay for tuition, books and college fees. Providers are required to work a minimum of ten hours a week in a licensed child care facility for two years after obtaining an associate degree and four years after obtaining a bachelor’s degree. The Division of Early Childhood has established partnerships with 21 Maryland Colleges/Universities. There are 579 participants in the program.

Program Goals

The goals of the program is to increase the number of qualified teachers in the early care classrooms.

Coordinated Processes

Request for Proposal

A request for proposal is sent to all colleges and universities in Maryland to solicit services that will support child care providers interested in pursuing a college degree in early childhood education. Colleges and universities are required to coordinate and manage services such as:
- Recruitment
- Tracking and monitoring students' progress
- Academic advising
- Tracking and monitoring budget
- Attend Bi-annual coordinators meetings and
- Commit to advising student through the completion of the degree program.

Proposal and Budget Review
- MSDE sets up a committee to review proposals.
- Proposals are reviewed using a rubric system to ensure that all requirements are met.
- Proposed budgets are reviewed for accuracy.
- MSDE works with the CCCPDF Coordinators to ensure that the budget narrative accurately reflect the coordinators salaries and cost of tuition, books, and fees for the number of prospective and continued students.

Notice of Grant Award
Based on the review of proposals submitted, MSDE awards grants to colleges and universities that meets all of the requirements. Currently, there are 16 Community colleges and 5 universities participating in the program.

Invoicing, Quarterly Reports, and Work Log

- Invoices are submitted quarterly from college coordinators detailing billing information for approved participants.
- Invoices are reviewed by MSDE CCCPDF Coordinator and Grant Specialists to ensure accuracy.
- Invoices must include a student tracking with the names of students, itemized list of credits completed, amount billed for tuition, books and fees.
- MSDE requires Interim progress reports which includes student activities, milestones, goals, and budget expenditures.
- Colleges and universities are required to submit work logs to reflect a timeline of coordinated activities.

**Bi-Annual Meetings**

A bi-annual meeting is held with coordinators to discuss program goals, updates, policy changes, and service coordination.

**Monitoring**

MSDE Grant Manager conducts site visits yearly using a monitoring tool, MSDE monitors the following:

- Financial Management
- Amendments
- Time and Effort Reporting
- Monitoring Reports
- Student Coordination
- Recruitment

**New Student Application Approval Process**

MSDE requires prospective students to submit an application by March 1st of each year.

- A review committee reviews applications using a rubric
- An official award letter and Fund Acceptance Agreement is sent to each student
- Funds are awarded on a yearly basis from July 1-June30th
- A database is maintained of all approved students

**Continuation of Scholarship**

MSDE requires participating students to submit a continuation application by June 30th each year.

- A review committee reviews applications using a rubric
- An official award letter and is sent to each student
- Funds are awarded on a yearly basis from July 1-June 30
- A database is maintained of all approved students

**Award of Scholarship**
An official award letter and Fund Acceptance Agreement is sent to each student.

**Service Commitment and Continued Employment**
CCCPDF Participants are required to complete service commitment upon graduation from the fund.

A Service Commitment Letter and Fund Acceptance Agreement is mailed to each student detailing the amount of funds paid on his/her behalf to the college.

Participant must sign and return the Fund Acceptance agreeing to continue employment at least 10 hours per week in a licensed facility.

- 2 years for completion of an Associate's Degree
- 4 years for completion of a Bachelor's Degree
- 1 month per credit successfully completed

**Monitoring Service Commitment goals**
- To ensure that providers continue working a minimum of 10 hours a week in a licensed child care facility in Maryland immediately after graduation.
- To retain qualified child care providers in child care programs

**Process:**
MSDE monitors employment through the Child Care Automated Tracking system quarterly. A follow-up service completion letter is sent to the provider upon completion of service requirement.

iii. Other federal, state, local, and/or private agencies providing early childhood and school-age/youth-serving developmental services. Describe:
Department of Human Services' representatives serve on the Early Childhood Advisory Council and the Office of Child Care Advisory Council.

A representative from the Maryland Developmental Disabilities Council participates on both the Office of Child Care Advisory Council and the State Early Childhood Advisory Council.

MSDE's Division of Special Education/Early Intervention Services coordinates the State Interagency Coordinating Council. MSDE's CCDF State Administrator is a regular participant in those meetings. These collaborations and partnerships work to improve the coordination of services among family service agencies to ensure high quality care, inclusive environments, smooth and seamless transitions, and to align comprehensive services for children and families.

A representative from the Maryland Developmental Disabilities Council participates on both the Office of Child Care Advisory Council and the State Early Childhood Advisory Council.

MSDE's Division of Special Education/Early Intervention Services coordinates the State Interagency Coordinating Council. MSDE's CCDF State Administrator is a regular participant in those meetings.

iv. State/territory agency responsible for implementing the Maternal and Child Home Visitation programs grant. Describe:

MSDE and the Maryland Department of Health partner together on home visiting in Maryland. The Department of Health oversees the Federal Maternal and Child Health Visitation grant and the Division of Early Childhood and the Division of Special Education co-administer the State-funded home visiting program. Representatives of both agencies serve on the Early Childhood Advisory Council and the Office of Child Care Advisory Council.

v. Agency responsible for Early and Periodic Screening, Diagnostic, and Treatment Program. Describe:

The Maryland Department of Health administers the Healthy Kids Program in Maryland. The Nurse Consultant for the Office of Child Care Licensing Branch at MSDE participates in meetings with the Maryland Department of Health. MSDE, Maryland Family Network, Maryland Public Television, and other approved training organizations provide training on the various diagnostic tools.

vi. State/territory agency responsible for child welfare. Describe:

Department of Human Services' representatives serve on the State Early Childhood Advisory Council and the Office of Child Care Advisory Council.

vii. Provider groups or associations. Describe:
Each of these groups have representation on the State Early Childhood Advisory Council and/or the Office of Child Care Advisory Council:

- Maryland Association for the Education of Young Children;
- Maryland State Child Care Association;
- Maryland State Family Child Care Association;
- Maryland After School Association;
- Service Employees International Union; and the
- Maryland Head Start Association

viii. Parent groups or organizations. Describe: 
Click or tap here to enter text.

ix. Other. Describe: Click or tap here to enter text.

1.5 Optional Use of Combined Funds, CCDF Matching, and Maintenance-of-Effort Funds

Optional Use of Combined Funds: States and territories have the option to combine CCDF funds with any required program in 1.4.1. These programs include those operating at the federal, state, and local levels for children in preschool programs, tribal early childhood programs, and other early childhood programs, including those serving infants and toddlers with disabilities, children experiencing homelessness, and children in foster care (658E(c)(2)(O)(i)).

Combining funds could include blending multiple funding streams, pooling funds, or layering funds together from multiple funding streams to expand and/or enhance services for infants, toddlers, preschoolers, and school-age children and families to allow for the delivery of
comprehensive quality care that meets the needs of children and families. For example, state/territory agencies may use multiple funding sources to offer grants or contracts to programs to deliver services; a state/territory may allow a county/local government to use coordinated funding streams; or policies may be in place that allow local programs to layer CCDF funds with additional funding sources to pay for full-day, full-year child care that meets Early Head Start/Head Start Program Performance Standards or state/territory Prekindergarten requirements in addition to state/territory child care licensing requirements.

As a reminder, CCDF funds may be used in collaborative efforts with Head Start programs to provide comprehensive child care and development services for children who are eligible for both programs. In fact, the coordination and collaboration between Head Start and CCDF is strongly encouraged by sections 640(g)(1)(D) and (E); 640(h); 641(d)(2)(H)(v); and 642(e)(3) of the Head Start Act in the provision of full working day, full calendar year comprehensive services. To implement such collaborative programs, which share, for example, space, equipment, or materials, grantees may layer several funding streams so that seamless services are provided (Policy and Program Guidance for the Early Head Start – Child Care Partnerships: https://www.acf.hhs.gov/sites/default/files/occ/acf_im_ohs_15_03.pdf).

1.5.1 Does the Lead Agency choose to combine funding for CCDF services for any programs identified in 1.4.1 (98.14(a)(3))?  
✓ No (If no, skip to question 1.5.2)  
☐ Yes. If yes, describe at a minimum:
  a. How you define “combine” Click or tap here to enter text.
  b. Which funds you will combine? Click or tap here to enter text.
  c. What is your purpose and expected outcomes for combining funds, such as extending the day or year of services available (i.e., full-day, full-year programming for working families), smoothing transitions for children, enhancing and aligning quality of services, linking comprehensive services to children in child care, or developing the supply of child care for vulnerable populations? Note: Responses should align with the goals, processes and results describe in 1.4.1. Click or tap here to enter text.
  d. How you will be combining multiple sets of funding, such as at the state/territory level, local level, program level? Click or tap here to enter text.
  e. How are the funds tracked and method of oversight Click or tap here to enter text.

1.5.2 Which of the following funds does the Lead Agency intend to use to meet the CCDF matching and MOE requirements described in 98.55(e) and 98.55(h)? Check all that apply.

Note: Lead Agencies that use Prekindergarten funds to meet matching requirements must check Prekindergarten funds and public and/or private funds. Use of PreK for Maintenance of Effort: The CCDF Final Rule clarifies that public PreK funds may also serve as maintenance-of-effort funds as long as the state/territory can describe how it will coordinate PreK and child care services to expand the availability of child care while using public Prekindergarten funds as no more than 20 percent of the state’s or territory’s maintenance of effort or 30 percent of its matching funds in a single fiscal year (FY) (98.55(h)). If expenditures for PreK services are used to meet the maintenance-of-effort requirement, the state/territory must certify that it has not reduced its level of effort in full-day/full-year child care services (98.55(h)(1); 98.15(a)(6)).
Use of Private Funds for Match or Maintenance of Effort: Donated funds do not need to be under the administrative control of the Lead Agency to qualify as an expenditure for federal match. However, Lead Agencies do need to identify and designate in the state/territory Plan the donated funds given to public or private entities to implement the CCDF child care program (98.55(f)).

☐ a. N/A—The territory is not required to meet CCDF matching and MOE requirements.

✓ b. Public funds are used to meet the CCDF matching fund requirement. Public funds may include any general revenue funds, county or other local public funds, state-/territory-specific funds (tobacco tax, lottery), or any other public funds.
   
   i. If checked, identify the source of funds: **Maryland General Funds**

☐ c. Private donated funds are used to meet the CCDF matching funds requirement. Only private funds received by the designated entities or by the Lead Agency may be counted for match purposes (98.53(f)).

   i. If checked, are those funds:
      
      ☐ A. Donated directly to the state?
      
      ☐ B. Donated to a separate entity(ies) designated to receive private donated funds?

   ii. If checked, identify the name, address, contact, and type of entities designated to receive private donated funds: **Click or tap here to enter text.**

✓ d. State expenditures for PreK programs are used to meet the CCDF matching funds requirement. If checked, provide the estimated percentage of the matching fund requirement that will be met with Prekindergarten expenditures (not to exceed 30 percent): **30%**

   i. If the percentage is more than 10 percent of the matching fund requirement, describe how the state will coordinate its Prekindergarten and child care services:

   **Maryland funds public PreK with grant funds. The grant funds cover the 6.5 hour core instructional day and child care subsidy funding is used to fund wrap around and extended day child care services for income eligible families.**

   **The State coordinates public PreK and child care services to expand the availability of child care by providing various options for service delivery including center-based care, Head Start, and public school PreK. These options exist in all of Maryland's 24 jurisdictions.**

   **Publicly funded PreK slots have increased each year for the last three years with plans for adding additional slots in subsequent years. Publicly funded PreK is supported by State grant funds and is free to a range of income eligible families up to 300% of the Federal Poverty Guidelines. To expand the availability of high quality child care options, PreK programs supported by grant funds are required to meet specific high quality standards.**

   ii. Describe the Lead Agency efforts to ensure that Prekindergarten programs meet the needs of working parents:
Many Maryland elementary schools work collaboratively with qualified vendors to provide on-site before and after school child care for families requiring care for their child during the hours when school is not in session and during the summer months. School age child care is available at many locations in every Maryland jurisdiction.

Maryland also has a diverse delivery system with many PreK programs located in child care programs. This allows for the child to remain in a consistent environment throughout the day.

e. State expenditures for Prekindergarten programs are used to meet the CCDF maintenance-of-effort requirements. If checked,

i. Assure by describing how the Lead Agency did not reduce its level of effort in full-day/full-year child care services, pursuant to 98.55(h)(1) and 98.15(a)(6). Click or tap here to enter text.

ii. Describe the Lead Agency efforts to ensure that Prekindergarten programs meet the needs of working parents:

Publicly funded PreK programs meet the needs of working families by providing various options for service delivery including center-based child care, Head Start, and school-based PreK. These program options provide safe, nurturing, and academically rich environments for PreK children. This high-quality programming provides critical support for children and connects families to resources.

Publicly funded prekindergarten is supported by grant funds and is free to a range of income eligible families up to 300% of the Federal Poverty Guidelines. To meet the needs of working families, Child Care Subsidy provides financial assistance to income-eligible families by reducing the cost of wrap-around and extended-day services for PreK children. MSDE has also funded community-based programs to provide PreK to ensure a diverse delivery system that meets the needs of children and their families. MSDE intends to explore options that can meet the requirements of PreK for family child care homes to increase their access to PreK funding opportunities.

iii. Estimated percentage of the MOE Fund requirement that will be met with Prekindergarten expenditures (not to exceed 20 percent): 20%

iv. If the percentage is more than 10 percent of the MOE requirement, describe how the state will coordinate its Prekindergarten and child care services to expand the availability of child care:

MSDE coordinates public PreK and child care services to expand the availability of child care by providing various options for service delivery including center-based, Head Start, and school-based PreK. Publicly funded PreK is supported by grant funds and is free to a range of income eligible families up to 300% of the Federal Poverty Guidelines. To expand the availability of high quality child care options, PreK programs supported by grant funds are required to meet high-quality standards. Child Care Subsidy
provides financial assistance to income eligible families by reducing the cost of wrap-around and extended-day child care services for children enrolled in publicly funded PreK.

☐ f. The same funds are used to meet at least some of the CCDF MOE and TANF MOE requirements.

   i. If known, what percent of funds used to meet CCDF MOE also is used to meet TANF MOE requirements? Click or tap here to enter text.

1.6 Public-Private Partnerships

Lead Agencies are required to describe how they encourage public-private partnerships among other public agencies, tribal organizations, private entities, faith-based organizations, businesses or organizations that promote business involvement, and/or community-based organizations to leverage existing service delivery (i.e., cooperative agreement among providers to pool resources to pay for shared fixed costs and operation) (658E(c)(2)(P)). ACF expects these types of partnerships to leverage public and private resources to further the goals of the CCDBG Act. Lead Agencies are required to demonstrate how they encourage public-private partnerships to leverage existing child care and early education service-delivery systems and to increase the supply and quality of child care services for children younger than age 13, for example, by implementing voluntary shared service alliance models (98.14(a)(4)).

1.6.1 Identify and describe any public-private partnerships encouraged by the Lead Agency to leverage public and private resources to further the goals of the CCDBG Act. Include in the response any public-private partnerships that have emerged from the response to the COVID-19 pandemic (98.16(d)(2)) and if applicable, how those partnerships will be continued post-pandemic.

MSDE awarded a grant to Johns Hopkins University/Center for Technology and Education to develop and administer MSDE’s Quality Rating Improvement System (QRIS), Maryland EXCELS; Johns Hopkins University/Center for Technology and Education has a similar partnership for young children with special needs, MSDE Accreditation and MSDE’s Comprehensive Assessment System.

Johns Hopkins University/Center for Technology and Education employs Maryland EXCELS program coordinators who work with child care facilities in achieving higher levels of quality to expand access to high quality care to low income families. An example of an activity that has resulted from working with Johns Hopkins University is the ability to include information on Child Care Subsidy at family engagement events throughout the state to reach parents one-on-one regarding the importance of choosing quality child care and informing them about the new eligibility levels. Communication to child care providers about the increased income eligibility levels is included in Maryland EXCELS communications to child care programs and families so more working families have access to quality child care.

This partnership leverages the existing Child Care Administrative Tracking System (CCATS) by a daily data transfer that provides participation and quality rating publication for all programs in the QRIS. This data transfer enables Child Care Subsidy to identify participating programs to connect the eligible parent and the child care facility for care of the child. The QRIS data that feeds into CCATS enables the EXCELS Payments (tiered reimbursement) to be paid to those participants published at quality ratings of 3, 4, and 5. Likewise, the data from CCATS that is exported daily provides licensing compliance and status information that has a bearing on the child care facility’s quality rating.
This partnership includes weekly communications with the leadership teams at MSDE and JHU to track progress on activities that include: marketing and communications to families and child care programs, technology development for the online systems and website, training and resources for programs, and for the technical assistance support teams from JHU, MSDE, and the Maryland Child Care Resource and Referral Network. The goal of the partnership is to provide a pathway for continuous quality improvement for child care and public prekindergarten programs, and an easy to understand resource for families searching for quality child care.

Ready at Five promotes early care and education in all settings and annually disseminates kindergarten assessment information to child care providers and provides information for parents. In addition, the organization and the Division of Early Childhood co-host two School Readiness Symposiums and a Family Engagement Summit each year for early childhood educators. Ready at Five promotes family engagement text, e-mail, and video-based activities and educational programming. Together with the Division of Early Childhood, the organization works with the business and philanthropic community to promote the importance of early care and education and engage them in activities to identify areas of service delivery needs and resources.

MSDE, in collaboration with Maryland Family Network, the Statewide Coordinating Entity for Maryland’s Child Care Resource and Referral Network, provides resource and referral services for families who are seeking child care services, provides training and technical assistance to child care providers (applicants and existing providers) and works with young families to build their parenting skills through family support centers.

The primary goal of the partnership is to address the needs of parents seeking quality early care and education programs and to improve capacity building for child care professionals and licensed child care programs. This includes leveraging existing services provided by Maryland’s licensed child care centers and registered family child care providers that participate in child care quality initiative programs to include the Maryland Child Care Credentialing program and licensed child care centers and registered family child care providers that participate in the Maryland EXCELS, the state’s Quality Rating and Improvement System (QRIS). Further, MSDE’s partnership with Maryland Family Network was established as a result of a bidding solicitation and includes methods such as: conducting annual/bi-annual audits; observing the State Wide Coordinating Entity and the Child Care Resource and Referral Network during site visits; attending quarterly director’s meetings, training and technical meetings, and network events.

MSDE, in collaboration with Abilities Network, Inc., an agency that helps families, child care professionals, and service agencies to collaborate, provides statewide training and mentoring services to regulated family care providers, licensed center-based staff and facilities operating under an Office of Child Care letter of compliance, concerning children, birth to 3 years of age, who have special needs. Through this partnership, MSDE and Abilities Network provide extensive training opportunities for families, child care providers, teachers and community members. The children, and families served are affected by a variety of at-risk factors, including a diagnosed disability, lack of environment support, low- socioeconomic levels and a lack of knowledge about resources, and/or the capacity to access them. The goal of this partnership is to provide customized services to individuals and families while fostering inclusive communities. Through this partnership, MSDE leverages the existing service delivery systems of Delray School, the Maryland State Family Child Care Association, the statewide Child Care Resource & Referral Centers, statewide Infants and Toddlers Programs, the Judy Centers, and the YMCA’s Child Care Centers. As these partnerships and commitments are leveraged, MSDE is able to leverage many other essential comprehensive services to children with
multiple disabilities that include: physical, occupational, and speech-language therapy; assistive technology and adaptive equipment; nursing; social work; wheelchair evaluation; mobile dental service orthotics; extra-curricular activities; community enrichment program; and community day care. MSDE supports this partnership with methods such as: conducting annual/bi-annual audits and site visits with Abilities Network. The partnership with Abilities Network was established as a result of a bidding solicitation. Examples of activities resulting from this collaboration include: providing training and technical assistance to address child care provider needs in the areas of medical intervention, supporting infants and toddlers who have chronic health care needs and accommodating infants and toddlers who may use adaptive equipment such as walkers or other items. Therefore, through these activities, childcare providers gain new skills and the confidence to use the new skills when they return to their programs.

MSDE collaborates, through the Medically Fragile Children Birth to Five grant, with five organizations to provide medically-based child care and early education services to children with medical diagnoses and those who have developmental delays, physical disabilities, and behavioral issues requiring specialized care, throughout the state. PACT: Helping Children with Special Needs – World of Care, has an extensive history providing enhanced child care services for children with significant medical conditions/disabilities and training to community providers.

PACT: Helping Children with Special Needs – World of Care - provides high-quality child care services, nursing care, early intervention therapies and family engagement to infants, toddlers or preschoolers with special health care needs and/or developmental disabilities. The goals of this partnership are to enable all Maryland’s children to grow socially, physically and educationally by engaging children in play-based learning and interventions according to their current strengths and goals. Through this partnership, MSDE leverages existing services from NICUs and clinics at University of Maryland, Johns Hopkins, Sinai Children’s Hospital, Kennedy Krieger Institute, etc. Further, MSDE supports this collaboration with PACT: Helping Children with Special Needs – World of Care by: conducting annual/bi-annual audits, site visits and observations at special events. The partnership with PACT: Helping Children with Special Needs – World of Care was established as a result of a bidding solicitation. Examples of activities resulting from this collaboration include using a variety of adaptive strategies that allow for exploration, problem-solving and the establishment of the foundation for school readiness. Also, in addition to assisting with the development of Individualized Educational Plans (IEP’s) and Individual Family Service Plans (IFSP), PACT: Helping Children with Special Needs – World of Care also provides on-site therapies throughout a child’s day which eliminates the need for parents to take time off from work to take their children to another site for services.

PACT: Helping Children with Special Needs – Therapeutic Nursery - delivers high quality care and early education to children whose families are struggling with homelessness. The Nursery provides mental health and family support, developmental therapies, healthcare services, referrals and coordination of services in the community, and Family Traditions Groups. Both PACT: Helping Children with Special Needs – World of Care and. PACT: Helping Children with Special Needs – Therapeutic Nursery are affiliated with Kennedy Krieger Institute. The goals of this partnership are to provide: mental health and family support; developmental therapies (speech/occupational/physical); healthcare services; referrals and coordination of services in the community; and Family Traditions Groups. Further, through this partnership, MSDE leverages the services of the University of Maryland’s Center for Infant Study, Healthcare for the Homeless and the Kennedy Krieger Institute to provide medical services and developmental therapies, and deliver health interventions specifically designed to improve parent-child attachment. Further, MSDE supports this partnership by: conducting annual/bi-annual audits; via observations and site visits; and attending quarterly meetings and training events. The partnership with PACT: Helping Children with Special Needs – Therapeutic Nursery was established as a result of a bidding solicitation. Activities include the
development of individualized child care plans which address issues specific to homeless infants and toddlers who often demonstrate language delays, delays in development of imaginative play and difficulty in their attachment relationships.

The Arc of Montgomery County supports children with special care needs by providing training and mentoring for child care providers interested in providing care for children with special and/or medical needs. The goal of this partnership is to provide quality medical and developmental care to children 6 weeks through 5 years of age with special health care needs and/or developmental disabilities, and typically developing children who reside in the state of Maryland. Families with children who have medical and/or developmental needs are managing many things at once which can become overwhelming. Through this partnership, MSDE leverages existing services from the Montgomery County Infants & Toddler Program, Montgomery County Public Schools, Holy Cross Hospital, Montgomery College School of Nursing, and the Karasik Family, Infant and Child Care Center. Further, the method in which MSDE supports this partnership includes: conducting annual/bi-annual audits; via observations and site visits; and attending quarterly meetings and training events. The partnership with The Arc of Montgomery County was established as a result of a bidding solicitation. Examples of activities that have resulted from this partnership include: children 6 weeks – 5 years old receiving their entire educational, medical and therapeutic services on-site in a fully-inclusive setting. Settings such as this allow the child and family to receive a seamless delivery of services in one location, improving long term outcomes. In addition, families have the opportunity for their child to have a continuum of care through age 10. This model provides inclusive learning opportunities with typical peers, increased training and community outreach programs for families. Program emphasis is placed on four domains of development including social (participating with typically developing peers to strengthen language and problem-solving), emotional (initiate needs, responsive to adults & friends), physical (including eye-hand and foot coordination, balance, endurance, strength, flexibility, agility, and overall fitness), cognitive and language (listening, comprehension, and verbal communication and critical thinking skills). Focus on the four domains of development facilitate learning, enabling children to enter school ready to engage and function at their higher potential.

The Lourie Center for Children’s Social & Emotional Wellness serves toddlers, who demonstrate significant delays in their social and emotional functioning, and their parents/caregivers and families. By providing year-round, therapeutic preschool services to children who have been expelled or are high risk for expulsion from daycares/preschools due to social, emotional and behavioral difficulties; and provides intensive family-centered support services to support parent/caregivers’ ability to safely and effectively promote healthy child development. The goal of the program is to provide specialized early childhood education focused on the social and emotional development of preschool age children, ages 3-5, coping with severe social-emotional and behavioral problems. Therefore, where children demonstrate a range of difficulties including trauma, abuse, attachment problems, disruptive behaviors, depression, anxiety, and development difficulties, the classroom goals include achieving school readiness for kindergarten and social-emotional milestones. Further, therapeutic goals include: expanding the range of coping abilities to regulate intense emotions, increasing attachment security, facilitating symbolic play to process core emotional themes and increase capacities for coping with internal and external stress, developing pro-social relationships, bolstering self-esteem, and supporting resiliency. Parent engagement is also a key aspect of this program, with one primary goal to improve parent-child relationship. Further, as a result of this partnership MSDE leverages existing services from the Montgomery County Public School System. MSDE’s method of partnering includes: conducting annual/bi-annual audits; via observations and site visits; and attending quarterly meetings and training events. The partnership with The Lourie Center for Children’s Social & Emotional Wellness was established as a result of a bidding solicitation. Examples of activities that have resulted from this partnership include: Intake services, which is done to assess the child’s appropriateness for the program and to gather important information about the child; and monthly
parent coffee sessions, where parents meet with social workers to discuss current concerns related to their children and integrated interventions in the classroom and at home.

MSDE partners with The Arc of Prince George’s County who provides an inclusive child care environment to support the needs of children with developmental delays and medical diagnoses in classrooms with typically developing children. The goal of this partnership is to provide opportunities for children with disabilities and/or medical needs, ages six weeks through five years of age in Prince George’s County, to receive childcare in an inclusive setting with a nurse onsite. Through this partnership MSDE leverages the existing services of Northwest High School Child Development Center. Further, MSDE’s method of partnering includes: conducting annual/bi-annual audits; via observations and site visits; and attending quarterly meetings and training events. This partnership was established as a result of a bidding solicitation. Through this program the following services are provided: Clinical care, screening and enrollment of children with disabilities and monitors the implementation of IFSPs and IEPs; assistance setting up classrooms and activities to accommodate and adapt to the need of children; observations and participation in classroom activities; counseling and support for families; and direct treatment for children.

1.7 Coordination with Child Care Resource and Referral Systems

Lead Agencies may use CCDF funds to establish or support a system or network of local or regional child care resource and referral (CCR&R) organizations that is coordinated, to the extent determined by the state/territory, by a statewide public or private non-profit, community-based or regionally based, lead child care resource and referral organization (such as a statewide CCR&R network) (658E(c)(3)(B)(iii); 98.52).

If Lead Agencies use CCDF funds for local CCR&R organizations, the local or regional CCR&R organizations supported by those funds must, at the direction of the Lead Agency:

- Provide parents in the state with consumer education information concerning the full range of child care options (including faith-based and community-based child care providers), analyzed by provider, including child care provided during non-traditional hours and through emergency child care centers, in their area.

- To the extent practicable, work directly with families who receive assistance to offer the families support and assistance to make an informed decision about which child care providers they will use to ensure that the families are enrolling their children in the most appropriate child care setting that suits their needs and one that is of high quality (as determined by the Lead Agency).

- Collect data and provide information on the coordination of services and supports, including services under Part B, Section 619 and Part C of the Individuals with Disabilities Education Act.

- Collect data and provide information on the supply of and demand for child care services in areas of the state and submit the information to the state.

- Work to establish partnerships with public agencies and private entities, including faith-based and community-based child care providers, to increase the supply and quality of child care services in the state and, as appropriate, coordinate their activities with the activities of the state Lead Agency and local agencies that administer funds made available through CCDF (98.52(b)).

Nothing in the statute or rule prohibits states from using CCR&R agencies to conduct or provide
additional services beyond those required by statute or rule.

Note: Use 1.7.1 to address if a state/territory funds a CCR&R organization, describe what services are provided and how it is structured. Use subsection 7.5 to address the services provided by the local or regional child care resource and referral agencies and the indicators of progress met by CCR&R organizations if they are funded by quality set-aside funds.

1.7.1 Does the Lead Agency fund local or regional CCR&R organizations?

☐ No. The state/territory does not fund a CCR&R organization(s) and has no plans to establish one.

✓ Yes. The state/territory funds a CCR&R organization(s) with all the responsibilities outlined above. If yes, describe the following:

- Providing statewide information and referral services, including offering guidelines for finding quality early care and education programs and providing assistance to families with finding child care that meets their needs; and

- Providing statewide services in the 12 Child Care Licensing Regions in Maryland, including professional development and improving program quality, which meets Maryland requirements to improve capacity building among all licensed child care providers. Services include strategic support as well as leadership development to all licensed child care providers that enroll in Maryland EXCELS.

- Data collection on services provided through resource and referral, training and rates from providers for the purpose of the market rate survey

- Early childhood mental health - In Maryland, the Early Childhood Mental Health Consultation project is both child/family focused and classroom/program focused. This hybrid model allows consultants to focus on specific child behaviors while working with teachers to improve the overall quality of the classroom environment.

- Family engagement - Maryland’s Child Care Resource and Referral Network provides “Strengthening Families Parent Cafés”. These are guided conversations designed to share the collective knowledge of families and build a network of community support among them. These events promote family well-being and connect families to their peers and to the community by fostering social connections and parental resilience. Furthermore, Parent Cafés can support the development of families as leaders and child advocates by engaging parents, child care professionals, and other community members in conversations about the needs of families, how to meet those needs, and the role each neighbor can play in strengthening families and communities.

- Maryland Child Care Resource and Referral Network staff are trained as Facilitators to conduct Parent Cafés for parents and providers of children from birth to age five, based on five protective factors: parental resilience, social connections, knowledge of parenting and child development, concrete support in times of need, and social and emotional competence of children.
How are CCR&R services organized? Include how many agencies, if there is a statewide network, and if the system is coordinated:

*MSDE issued a contract to Maryland Family Network to oversee the operations of the Maryland Child Care Resource and Referral Network. The Maryland Child Care Resource and Referral Network has twelve sites located throughout Maryland that help provide statewide information and referral services to assist families with finding licensed child care that meets their needs. Maryland Family Network provides leadership and management of the Maryland Child Care Resource and Referral Network including grant management, training, technical assistance, support, program and fiscal monitoring, evaluation, and development of training modules and technical assistance strategies. The primary goal of the Maryland Child Care Resource and Referral Network is to address the needs of parents seeking quality early care and education programs and to improve capacity building among licensed child care providers. This includes strategic management support as well as leadership development for licensed child care providers that participate in Maryland EXCELS.*

*Maryland Family Network also provides centralized LOCATE: Child Care services for the State through telephone counseling and web-based programs. LOCATE: Child Care accesses a database containing all regulated child care in the 24 jurisdictions throughout Maryland. This database includes all registered family child care providers, licensed full day child care centers, Head Start programs, private nursery schools, kindergartens, PreK programs, and school age programs. Services are provided statewide and reflect the needs of all children, including those from low-income families, children with disabilities and special health care needs, English Language Learners, and children with developmental or mental health concerns.*

1.8 Disaster Preparedness and Response Plan

In past disasters, and in response to the COVID-19 pandemic, the provision of emergency child care services and rebuilding and restoring of child care infrastructure has emerged as an essential service. Lead Agencies are required to establish a Statewide Child Care Disaster Plan (658E(c)(2)(U)). They must demonstrate how they will address the needs of children—including the need for safe child care before, during, and after a state of emergency declared by the Governor, or a major disaster or emergency (as defined by Section 102 of the Robert T. Stafford Disaster Relief and Emergency Assistance Act, 42 U.S.C. 5122)—through a Statewide Disaster Plan. The effective date for the establishment of this Statewide Disaster Plan was October 1, 2018.

1.8.1 Did you make any updates to the Statewide Disaster Plan since the FY 2019-2021 CCDF Plan was submitted? Please consider any updates that were made as a result of the Lead Agency’s experiences in responding to the COVID-19 pandemic. (Note: It is a Lead Agency decision on how often a plan should be updated and which entities, if any, should be collaborated with in the updating process.)

✓ No

Yes. If yes, describe the elements of the plan that were updated: *Click or tap here to enter text.*

1.8.2 To demonstrate continued compliance with the required elements in the Statewide Disaster Plan, certify by checking the required elements included in the current State Disaster Preparedness and Response Plan.
a. The plan was developed in collaboration with the following required entities:
   i. State human services agency
   ii. State emergency management agency
   iii. State licensing agency
   iv. State health department or public health department
   v. Local and state child care resource and referral agencies
   vi. State Advisory Council on Early Childhood Education and Care or similar coordinating body

b. The plan includes guidelines for the continuation of child care subsidies.

c. The plan includes guidelines for the continuation of child care services.

d. The plan includes procedures for the coordination of post-disaster recovery of child care services.

e. The plan contains requirements for all CCDF providers (both licensed and license-exempt) to have in place:
   i. Procedures for evacuation
   ii. Procedures for relocation
   iii. Procedures for shelter-in-place
   iv. Procedures for communication and reunification with families
   v. Procedures for continuity of operations
   vi. Procedures for accommodations of infants and toddlers
   vii. Procedures for accommodations of children with disabilities
   viii. Procedures for accommodations of children with chronic medical conditions

f. The plan contains procedures for staff and volunteer emergency preparedness training.

g. The plan contains procedures for staff and volunteer practice drills.

1.8.3 If available, provide the direct URL/website link to the website where the statewide child care disaster plan is posted: N/A
2 Promote Family Engagement Through Outreach and Consumer Education

Lead Agencies are required to support the role of parents as child care consumers who need information to make informed choices regarding the services that best suit their needs. A key purpose of the CCDBG Act is to “promote involvement by parents and family members in the development of their children in child care settings” (658A(b)). Lead Agencies have the opportunity to consider how information can be provided to parents through the child care assistance system, partner agencies, and child care consumer education websites.

The target audience for the consumer education information includes three groups: parents receiving CCDF assistance, the general public, and when appropriate, child care providers. OCC expects that Lead Agencies are using targeted strategies for each group to ensure tailored consumer education information. In this section, Lead Agencies will address how information is made available to families, the general public and how information is shared on other financial assistance programs or supports for which a family might be eligible. In addition, Lead Agencies will certify that information on developmental screenings is provided and will describe how research and best practices concerning children’s development, including their social-emotional development, is shared.

This section also covers the parental complaint process and the consumer education website that has been developed by the Lead Agency. Finally, this section addresses the consumer statement that is provided to parents supported with CCDF funds.

Note: When asked for citations, responses can include state statute, regulations, administrative rules, policy manuals, or policy issuances. See the Introduction on page 4 for more detail.

2.1 Outreach to Families with Limited English Proficiency and Persons with Disabilities

The Lead Agency is required to describe how it provides outreach and services to eligible families with limited English proficiency and persons with disabilities and to facilitate the participation of child care providers with limited English proficiency and child care providers with disabilities in the CCDF program (98.16(dd)). Lead Agencies are required to develop policies and procedures to clearly communicate program information, such as requirements, consumer education information, and eligibility information, to families and child care providers of all backgrounds (81 FR 67456).

2.1.1 Check the strategies the Lead Agency or partners utilize to provide outreach and services to eligible families for whom English is not their first language. Check all that apply.

☐ a. Application in other languages (application document, brochures, provider notices)
☐ b. Informational materials in non-English languages
✓ c. Website in non-English languages
☐ d. Lead Agency accepts applications at local community-based locations
☐ e. Bilingual caseworkers or translators available
☐ f. Bilingual outreach workers
☐ g. Partnerships with community-based organizations
☐ h. Collaboration with Head Start, Early Head Start, and Migrant Head Start
With the support of the PDG B-5 Grant, MD is in its third year of partnering with WIDA Early Years. WIDA Early Years is an evidence-based program focused specifically on the language development of young multilingual children, often referred to as dual language learners, in early care and education (ECE) settings. Along with building local capacity in supporting multilingual children and families, the partnership also includes support for strategic statewide planning and the rollout of WIDA Early Years tools and resources.

2.1.2 Check the strategies the Lead Agency or partners utilize to provide outreach and services to eligible families with a person(s) with a disability. Check all that apply.

- a. Applications and public informational materials available in Braille and other communication formats for access by individuals with disabilities
- b. Websites that are accessible (e.g., Section 508 of the Rehabilitation Act)
- c. Caseworkers with specialized training/experience in working with individuals with disabilities
- d. Ensuring accessibility of environments and activities for all children
- e. Partnerships with state and local programs and associations focused on disability-related topics and issues
- f. Partnerships with parent associations, support groups, and parent-to-parent support groups, including the Individuals with Disabilities Education Act (IDEA) federally funded Parent Training and Information Centers
- g. Partnerships with state and local IDEA Part B, Section 619 and Part C providers and agencies
- h. Availability and/or access to specialized services (e.g., mental health, behavioral specialists, therapists) to address the needs of all children

With the support of the PDG B-5 Grant, MD is in its third year of implementing its Promoting and Supporting Inclusive Settings initiative. The University of Maryland School of Social Work (UMSoSW) Parent, Infant, and Early Childhood (PIEC) Team, in partnership with MSDE’s Division of Early Intervention and Special Education Services (DEI/SES), will promote and support inclusive settings through program and professional development for preschool special education programs in the National Pyramid Model – all paired with ongoing reflective coaching provided by trained coaches.

2.2 Parental Complaint Process

The Lead Agency must certify that the state/territory maintains a record of substantiated parental complaints and makes information regarding such complaints available to the public on request (658E(c)(2)(C); 98.15(b)(3)). Lead Agencies must also provide a detailed description of the hotline or similar reporting process for parents to submit complaints about child care providers; the process for substantiating complaints; the manner in which the Lead Agency maintains a record of substantiated parental complaints; and ways that the Lead Agency makes information on such parental complaints available to the public on request (98.16 (s); 98.32(d)).

2.2.1 Describe the Lead Agency’s hotline or similar reporting process through which parents can submit
complaints about child care providers, including a link if it is a Web-based process:

Parents can submit a complaint by contacting the appropriate regional child care office. Complaints are accepted in person, via telephone, fax, email or letter and may be anonymous. The contact information for the regional offices can be found on the Maryland State Department of Education website.

https://earlychildhood.marylandpublicschools.org/child-care-providers/licensing/regional-licensing-offices

Information about how parents can submit a complaint and Regional office contact information to file a complaint is also available on the Parents Guide to Regulated Care.


All operators and providers are required to inform parents how to access the Guide. Parents may search the website, www.checkCCMD.org, to view the most recent inspections reports for a licensed facility to see if there were any non-compliances at the facility. The Division of Early Childhood is currently updating this website to ensure ADA compliance, with guidance from the appropriate MSDE division.

The Division of Early Childhood and several of its stakeholders, including the Maryland Developmental Disabilities Council, formed a Dispute Resolution Workgroup to address claims of discrimination against children in child care who have disabilities.

The Division of Early Childhood took the following steps to implement the recommendations of the 2014 Workgroup:

- Identified a staff person to be the Office of Child Care Ombudsperson to receive complaints and work with all parties to resolve the issues.

- Instructed all licensing staff on the procedures for investigating a complaint when discrimination was alleged.

- Worked to identify a partner division or agency to assist in the investigation of discrimination with no success.

- Child care providers receive a written report for any inspection conducted. Parents may receive these reports as well through a public information request.

- Required all child care providers and licensing staff to complete mandatory MSDE-developed training about supporting children with disabilities, inclusive practices and the ADA. The Office of Child Care convened a training development workgroup to create the training content, outcomes, and set the trainer requirements.

- A workgroup reviewed licensing regulations and recommended changes based on the recommendations in the report.

- A Parent’s Guide to Regulated Child Care was revised to provide families and providers information about child care complaint investigations and parent rights, and their child’s rights under the ADA.

- The Office of Child care modified the approval requirements for all child care training offerings to
include, as appropriate, information on including all children and the ADA.

2.2.2 For complaints regarding all providers, including CCDF providers and non-CCDF providers, describe the Lead Agency’s process and timeline for screening, substantiating, and responding to complaints. Describe whether the process includes monitoring, and highlight any differences in processes for CCDF and non-CCDF providers and licensed and license-exempt providers: Complaints are screened by the applicable regional licensing office for regulatory concerns. If there is a regulatory concern the complaint is entered into CCATS immediately and assigned for investigation. Complaint investigations are initiated within 48 hours and require an on-site inspection. If a complaint is confirmed (substantiated) the provider or operator must submit a corrective action plan to the agency. Timeliness are determined by the non-compliance of the regulation. The Record of Complaint must be completed within 30 days of the initial report. On site follow-up inspections may occur as necessary, depending on the findings of the investigation. Follow-up inspections are conducted, as necessary, to assess compliance with violations that required the corrective action plan. Monitoring inspections are not a part of the complaint process. The initial complaint inspection may have subsequent follow-up visits, but not monitoring visits.

2.2.3 Certify by describing how the Lead Agency maintains a record of substantiated parental complaints. Highlight any differences in processes for CCDF and non-CCDF providers and licensed and license-exempt providers:

All complaint records are maintained in CCATS. After supervisory review and approval, substantiated complaints are posted on www.CheckCCMD.org. The Division of Early Childhood initiated posting the record of complaints on December 12, 2017.

The Division of Early Childhood is also in the process of developing a new Consumer Education website that will be hosted on the Maryland Families Engage website. This will be a one-stop-shop for families to access many services. This site will also include a link to www.CheckCCMD.org.

2.2.4 Certify by describing how the Lead Agency makes information about substantiated parental complaints available to the public; this information can include the consumer education website discussed in section 2.3: The Guide to Regulated Child Care is available at


All complaint records are maintained in CCATS. After supervisory review and approval, substantiated complaints are posted on www.CheckCCMD.org. The Division of Early Childhood initiated posting the record of complaints on December 12, 2017.

LOCATE: Child Care is a computerized resource and referral database operated by Maryland Family Network as part of their contract with the Division of Early Childhood as the statewide coordinating entity for the Resource and Referral Network. Providers and parents can access LOCATE: Child Care services free. Staff from LOCATE: Child Care are available Monday thru Friday. An internet-based service is available 24/7. Maryland Family Network works with the Division of Early Childhood to ensure all programs on the LOCATE: Child Care database are operating in good standing with the regulations governing child care.
2.2.5 Provide the citation to the Lead Agency’s policy and process related to parental complaints:


https://earlychildhood.marylandpublicschools.org/regulations

All complaint records are maintained in CCATS. After supervisory review and approval, substantiated complaints are posted on www.CheckCCMD.org.

2.3 Consumer Education Website

States and territories are required to provide information to parents, the general public, and when applicable, child care providers through a state website, which is consumer-friendly and easily accessible (658E(c)(2)(E)(i)(III) and 98.33 (a)). The website must include information to assist families in understanding the Lead Agency’s policies and procedures, including licensing child care providers. The website information must also include monitoring and inspection reports for each provider, and the quality of each provider (if such information is available for the provider) (658E(c)(2)(D); 98.33(a)). The website should also provide access to a yearly statewide report on the aggregate number of deaths, serious injuries, and the number of cases of substantiated child abuse that have occurred in child care settings. To help families access additional information on finding child care, the website must include contact information for local child care and resource referral organizations. It must also include information on how parents can contact the Lead Agency and other organizations to better understand the information on the website.

To certify, respond to questions 2.3.1 through 2.3.10 by describing how the Lead Agency meets these requirements and provide the direct URL/website link to the consumer education website in 2.3.11.

Please note that any changes made to the web links provided below in this section after the CCDF Plan is approved will require a CCDF Plan amendment.

2.3.1 Describe how the Lead Agency ensures that its website is consumer-friendly and easily accessible. (Note: While there is no Federal CCDF definition for easily accessible, Lead Agencies may consider easily accessible websites to be searchable, simple to navigate, written in plain language, and easy to understand.): The homepage offers simple calls to action that are easy to navigate and guide the user to the most relevant information. All information is accessible to the user in three clicks or less. In addition, the website is free of technical jargon that may be unfamiliar to many users and is mainly written at an 8th-grade reading level.

2.3.2 Describe how the website ensures the widest possible access to services for families that speak languages other than English (98.33(a)): The website has a language translator feature that offers translation in 11 different languages: Amharic, Arabic, Chinese, French, Persian, Spanish, Urdu, Vietnamese, Yoruba, and English. The languages were chosen based on analytics of the most used languages in Maryland.

2.3.3 Describe how the website ensures the widest possible access to services for persons with disabilities: The Maryland Child website has been designed to provide equal access, navigation, and an equal experience to resources for persons with diverse abilities through the simplicity of the design and development of the website. To verify (across automation and manual assurance checks) the following tools have been utilized across modern browsers such as Edge, Firefox, and Chrome and older browsers such as Internet Explorer:
- Screen Readers: NVDA and JAWS
- WAVE (Web Accessibility Evaluation Tool)
- Accessible Name & Description Inspector (ANDI)
- Color Contract (ColorZilla and TGPI)
- Monitoring tools such as SitelImprove

Our overall goal is to ensure the website is perceivable, operable, understandable, robust, and conform to the WCAG standards for accessibility and usability.

2.3.4 Provide the specific website links to the descriptions of the Lead Agency’s processes related to child care.

A required component of the consumer education website is a description of Lead Agency policies and procedures relating to child care (98.33(a)(1)). This information includes a description of how the state/territory licenses child care, a rationale for exempting providers from licensing requirements, the procedure for conducting monitoring and inspections of providers, and the policies and procedures related to criminal background checks.

a. Provide the direct URL/website link to how the Lead Agency licenses child care providers, including the rationale for exempting certain providers from licensing requirements, as described in subsection 5.2: COMAR 13A.15.02, 13A.16.02, 13A.17.02 and 13A.18.02.

https://earlychildhood.marylandpublicschools.org/regulations

Maryland does not exempt any providers from licensing requirements with the exception of relative or informal child care providers. Informal providers offer care for a child in the child’s own home.

d. Provide the direct URL/website link to the offenses that prevent individuals from being employed by a child care provider or receiving CCDF funds, as described in questions 5.5.4: COMAR 13A.15.02, 13A.15.06, 13A.16.02, 13A.16.06, 13A.17.02, 13A.17.06, 13A.18.02 and 13A.18.06.

https://earlychildhood.marylandpublicschools.org/regulations
2.3.5 How does the Lead Agency post a localized list of providers searchable by zip code on its website?

The consumer education website must include a list of all licensed providers (98.33 (a)(2)). At the discretion of the Lead Agency, all providers eligible to deliver CCDF services, identified as either licensed or license-exempt, can be included. Providers caring for children to whom they are related do not need to be included. The list of providers must be searchable by ZIP Code.

a. Provide the website link to the list of child care providers searchable by ZIP code:

b. In addition to the licensed providers that are required to be included in your searchable list, are there additional providers included in the Lead Agency’s searchable list of child care providers (please check all that apply)?
   - ☐ i. License-exempt center-based CCDF providers
   - ☐ ii. License-exempt family child care (FCC) CCDF providers
   - ☐ iii. License-exempt non-CCDF providers
   - ☐ iv. Relative CCDF child care providers
   - ✓ v. Other. Describe: Maryland does not allow relative providers, or those approved to care for children in the child's own home (informal), to provide care for children other than those for whom they have been approved. Parents of those children receive a copy of the monitoring report directly.

c. Identify what informational elements, if any, are available in the searchable results. Note: Quality information (if available) and monitoring results are required on the website but are not required to be a part of the search results. Check the box when information is provided.

<table>
<thead>
<tr>
<th>Provider Information in Searchable Results</th>
<th>All Licensed Providers</th>
<th>License-Exempt CCDF Center-based Providers</th>
<th>License-Exempt CCDF Family Child Care Home Providers</th>
<th>License-Exempt Non-CCDF Providers</th>
<th>Relative CCDF Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Information</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Enrollment capacity</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Hours, days and months of operation</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Provider education and training</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Languages spoken by the caregiver</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Quality information</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Monitoring reports</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>X</td>
</tr>
<tr>
<td>Willingness to accept CCDF certificates.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Ages of children served</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
d. Other information included for:
   ☐ i. All Licensed providers. Click or tap here to enter text.
   ☐ ii. License-exempt CCDF center-based providers. Click or tap here to enter text.
   ☐ iii. License-exempt CCDF family child care providers. Click or tap here to enter text.
   ☐ iv. License-exempt, non-CCDF providers. Click or tap here to enter text.
   ☐ Relative CCDF providers. Click or tap here to enter text.

2.3.6 Lead Agencies must also identify specific quality information on each child care provider for whom they have this information. The type of information provided is determined by the Lead Agency, and it should help families easily understand whether a provider offers services that meet Lead Agency-specific best practices and standards or a nationally recognized, research-based set of criteria. Provider-specific quality information must only be posted on the consumer website if it is available for the individual provider.

a. What information does the Lead Agency provide on the website to determine quality ratings or other quality information?
   ✓ i. Quality rating and improvement system
   ✓ ii. National accreditation
   ☐ iii. Enhanced licensing system
   ✓ iv. Meeting Head Start/Early Head Start Program Performance Standards
   ☐ v. Meeting Prekindergarten quality requirements
   ☐ vi. School-age standards, where applicable
   ✓ vii. Other. Describe: Maryland State Accreditation

b. For what types of providers are quality ratings or other indicators of quality available?
   ✓ i. Licensed CCDF providers. Describe the quality information:
      The Quality Rating and Improvement System (Maryland EXCELS) website includes:
      Type of Program (Center/Family Child Care) the program’s Quality Rating, Additional Achievements, provider’s website (if available), License #, Quality Ratings in each content area, and the phone number for each provider.
   ☐ ii. Licensed non-CCDF providers. Describe the quality information:
      Click or tap here to enter text.
   ☐ iii. License-exempt center-based CCDF providers. Describe the quality information:
      Click or tap here to enter text.
   ☐ iv. License-exempt FCC CCDF providers. Describe the quality information:
      Click or tap here to enter text.
   ☐ v. License-exempt non-CCDF providers. Describe the quality information:
      Click or tap here to enter text.
   ☐ vii. Relative child care providers. Describe the quality information:
      Click or tap here to enter text.
   ☐ viii. Other. Describe: Click or tap here to enter text.

2.3.7 Lead Agencies must post monitoring and inspection reports on the consumer education website for each licensed provider and for each non-relative provider eligible to provide CCDF services. These reports must include the results of required annual monitoring visits, and visits due to major substantiated complaints
about a provider’s failure to comply with health and safety requirements and child care policies. A full report covers everything in the monitoring visit, including areas of compliance and non-compliance. If the state does not produce any reports that include areas of compliance, the website must include information about all areas covered by a monitoring visit (e.g., by posting a blank checklist used by monitors).

The reports must be in plain language or provide a plain language summary, as defined by the state or territory, and be timely to ensure that the results of the reports are available and easily understood by parents when they are deciding on a child care provider. Lead Agencies must post at least 3 years of reports.

Certify by responding to the questions below:

a. Does the Lead Agency post? (check one):
   - ✓ i. Full monitoring reports that include areas of compliance and non-compliance.
   - ☐ ii. Monitoring reports that include areas of non-compliance only, with information about all areas covered by a monitoring visit posted separately on the website (e.g., a blank checklist used by monitors). Note: This option is only allowable if the state/territory does not produce monitoring reports that include both areas of compliance and non-compliance. If checked, provide a direct URL/website link to the website where a blank checklist is posted. *Click or tap here to enter text.*

b. Check to certify that the monitoring and inspection reports and, if necessary, their plain language summaries include:
   - ✓ Date of inspection
   - ✓ Health and safety violations, including those violations that resulted in fatalities or serious injuries occurring at the provider. Describe how these health and safety violations are prominently displayed: *Click or tap here to enter text.*
   - ☐ Corrective action plans taken by the state and/or child care provider. Describe: *Click or tap here to enter text.*
   - ✓ A minimum of 3 years of results, where available.

c. How and where are reports posted in a timely manner? Specifically, provide the Lead Agency’s definition of “timely” and describe how it ensures that reports and/or summaries are posted within its timeframe. Note: While Lead Agencies may define “timely,” we recommend Lead Agencies update results as soon as possible and no later than 90 days after an inspection or corrective action is taken.
   - i. Provide the direct URL/website link to where the reports are posted.
      
      https://www.checkccmd.org/
   
   - ii. Describe how the Lead Agency defines timely posting of monitoring reports. *Inspection reports are posted within 30 days of the inspection date. Supervisors monitor reports using the Summary of Findings Not Reviewed report and ensure they are reviewed and posted in accordance within the 30 day time frame unless there is an extenuating circumstance in which the supervisor is working with the provider to assess compliance with the violation, or to make a determination as to whether the violation should be overturned.*

d. Monitoring and inspection reports or the summaries must be in plain language to meet the
CCDF regulatory requirements (98.33 (a)(4)).

i. Provide the Lead Agency’s definition of plain language. *Maryland defines plain language as communication which allows the targeted audience to understand the materials the first time they read or hear it. The Division of Early Childhood provides resources to make the materials easy to find and understand. Parents and the public can provide feedback by contacting the regional offices.*

ii. Describe how the monitoring and inspection reports or the summaries are in plain language. *Maryland’s monitoring reports are in plain language and are not accompanied by a “plain language” summary report.*

e. Describe the process for correcting inaccuracies in reports (98.33 (a)(4)).

*Child care licensing supervisors must review all inspections within 30 days. Spelling and grammatical errors are sent to the specialist for corrections. If an incorrect regulation was cited, the provider is contacted and informed of the correction, and their right to a review of findings. If a specialist did not address a regulatory area that should have been addressed, the specialist must return to the facility, conduct a follow-up inspection, address the regulation, and have the provider re-sign the inspection report. The specialist should note on the inspection that the inspection was modified, the date of modification, note the added regulation, and indicate the inspection was re-signed. A revised copy is sent to the provider with information regarding a right to review.*

f. Describe the process for providers to appeal the findings in reports. Description of the process should include the time requirements and timeframes for:

- filing the appeal
- conducting the investigation
- removal of any violations from the website determined on appeal to be unfounded.

*At the end of each inspection the provider is informed of their right to “Request a Review of Findings.” The specialist must note on the Summary of Findings report that the provider requested a review. If the provider requests a review of findings, the supervisor must be informed when the specialist returns to the regional office. The supervisor must contact the provider and conduct a review by phone or in person within 10 days of the request. Violations will be removed from the site within 48 hours if the supervisor deems that the finding should be overturned.*

g. Describe the process for maintaining monitoring and inspection reports on the website. Specifically, provide the minimum number of years reports are posted and the policy for removing reports (98.33(a)(4)(iv)). *Three years of inspection report data is posted online. Inspection reports are on a rolling three-year posting cycle. The reports no longer display once they reach the three-year anniversary date of the inspection.*

2.3.8 Aggregate data on serious injuries, deaths, and substantiated cases of child abuse that have occurred in child care settings each year must be posted by Lead Agencies on the consumer education website (98.33(a)(5)). The serious incident aggregate data should include information about any child in the care of a provider eligible to receive CCDF, not just children receiving subsidies.

This aggregate information on serious injuries and deaths must be separated by category of care (e.g. centers, family child care homes, and in-home care) and licensing status (i.e. licensed or license-exempt) for all eligible CCDF providers in the state. The information on instances of substantiated child abuse does not have to be organized by category of care or licensing status.
Information should also include the total number of children regulated to be cared for by provider type and licensing status (81 FR, p. 67477), so that families can view the serious injuries, deaths, and substantiated cases of abuse data in context. The aggregate report should not include individual provider-specific information or names.

a. Certify by providing:

i. The designated entity to which child care providers must submit reports of any serious injuries or deaths of children occurring in child care (98.16 (ff)) and describe how the Lead Agency obtains the aggregate data from the entity. Family Child Care: 13A.15.03.05 Notifications. The provider or substitute shall: A. Within 24 hours of its occurrence, notify the office of: (1) The death of a child, if the child died: (a) While in the care of the provider or substitute; or (b) Of a contagious disease; and (2) Any injury to a child that occurs while the child is at the family child care home in the care of the provider or substitute that results in: (a) The child being treated by a medical professional; (b) The child being admitted to a hospital; or (c) The death of the child; B. If a child has an injury or accident while in attendance: (1) Report immediately to the child's parent any serious injury or accident; and (2) Report any non-serious injury or accident to the child's parent on the same day it occurs.

Child Care Centers: 13A.06.03.06D,C. Notify or require that a staff member notify the office within 24 hours of: (1) The death of a child if the child died while at the center; (2) The death of a child enrolled at the center if the child died of a contagious disease; and (3) An injury to a child that occurs while the child is at the center or on a field trip, which results in the child's being: (a) Treated by a medical professional; or (b) Admitted to a hospital; D. If a child has an injury or accident while in attendance, notify the child's parent: COMAR 13A.16.01-.19 Child Care Centers (as amended effective July 20, 2015) For Informational Purposes Only 15 (1) Immediately, if the child's injury is serious; or (2) Within the same day, about any other injury and each accident which may result in injury.

ii. The definition of “substantiated child abuse” used by the Lead Agency for this requirement. Findings of substantiated child abuse are made by the local departments of social services Child Protective Services units. A finding of "substantiated abuse" means one, or more, of the following was found to have occurred:

- Physical injury (not necessarily visible) of a child under circumstances that indicate that a child's health or welfare is harmed or at substantial risk of being harmed.

- The failure to give proper care and attention to a child, leaving a child unattended where the child’s health or welfare is harmed or a child is placed in substantial risk of harm.

- An act or acts involving sexual molestation or exploitation whether physical injuries are sustained or not.

- Identifiable and substantial impairment of a child's mental or psychological ability to function.

- Finding credible evidence that has not been satisfactorily refuted that physical abuse, neglect or sexual abuse occurred.

iii. The definition of “serious injury” used by the Lead Agency for this requirement. An injury, other than a fatal injury, which occurs at the child care facility, during child care
hours or during the course of a child care related activity that results in treatment by a medical professional or admission to a hospital.

b. Certify by checking below that the required elements are included in the Aggregate Data Report on serious incident data that have occurred in child care settings each year.

✓ i. the total number of serious injuries of children in care by provider category/licensing status
✓ ii. the total number of deaths of children in care by provider category/licensing status
✓ iii. the total number of substantiated instances of child abuse in child care settings
✓ iv. the total number of children in care by provider category/licensing status


2.3.9 The consumer education website must include contact information on referrals to local child care resource and referral organizations (98.33 (a)(6)). How does the Lead Agency provide referrals to local CCR&R agencies through the consumer education website? Describe and include a website link to this information:

LOCATE: Child Care staff provide information to parents searching for child care options. Parents also receive information from MSDE’s regional licensing offices; Maryland Family Network; the Maryland Child Care Resource and Referral Network; and the local departments of social services when applying for Child Care Subsidy.

The Division of Early Childhood’s website [https://marylandchild.org](https://marylandchild.org) provides information to parents on licensing and regulation and access to the Child Care Subsidy program through the parent ‘portal’.

2.3.10 The consumer education website must include information on how parents can contact the Lead Agency, or its designee, or other programs that can help the parent understand information included on the website (98.33 (a)(7)). Describe and include a website link to this information:

The Division of Early Childhood’s website: [https://marylandchild.org/](https://marylandchild.org/) includes links to Maryland EXCELS. Also included are links to LOCATE: Child Care and the Maryland Child Care Resource and Referral Network. Additional links are included in all sections related to families, consumer education and information regarding Maryland’s accreditation program and early childhood curriculum standards. Additionally, families have access to licensing information through www.CheckCCMD.org. There are several ways for families to contact the Division of Early Childhood through the “Contact Us” button. This allows families and providers to contact staff through telephone or email.

2.3.11 Provide the website link to the Lead Agency’s consumer education website. Note: An amendment is required if this website changes. [https://marylandchild.org](https://marylandchild.org)

2.4 Additional Consumer and Provider Education

Lead Agencies are required to certify that they will collect and disseminate information about the full diversity of child care services to promote parental choice to parents of eligible children, the general public, and where applicable, child care providers. In addition to the consumer education website, the consumer education information can be provided through CCR&R organizations or through direct conversations with eligibility case workers and child care
providers. Outreach and counseling can also be effectively provided via information sessions or intake processes for families (658E(c)(2)(E); 98.15(b)(4); 98.33(b)).

In questions 2.4.1 through 2.4.5, certify by describing:

2.4.1 How the Lead Agency shares information with eligible parents, the general public, and where applicable, child care providers about the availability of child care services provided through CCDF and other programs for which the family may be eligible, such as state Prekindergarten, as well as the availability of financial assistance to obtain child care services. At a minimum, describe what is provided (e.g., such methods as written materials, the website, and direct communications) and how information is tailored for these audiences.

The Division of Early Childhood’s website
http://earlychildhood.marylandpublicschools.org/families/finding-child-care includes links to Maryland EXCELS, the Head Start Association, and several other links for parents. Maryland Family Network also provides a geographic mapping tool parents can use to locate child care services in relation to their homes or to local public schools. Maryland Family Network is enhancing the mapping tool and updates the information daily.

2.4.2 How does the Lead Agency provide the required information about the following programs and benefits to the parents of eligible children, the general public, and where applicable, providers? Certify by describing for each program listed below, at a minimum, what information is provided, how the information is provided, and how the information is tailored to a variety of audiences. Include any partners who assist in providing this information.

a. Temporary Assistance for Needy Families program: Families and providers are informed of child care services through written materials mailed with child care vouchers, website resources, conversations with the Maryland Child Care Resource and Referral Network and LOCATE: Child Care staff. Information is modified to meet parents' needs and level of understanding by the Local Department of Social Services during TANF Conversation group meetings. In addition, when parents call Child Care Central, the customer service representatives for assistance answer program questions.

b. Head Start and Early Head Start programs: The MSDE Collaboration and Program Improvement branch works with the Maryland Head Start Association to distribute information to local school systems and through the Maryland Child Care Resource and Referral Network. Maryland awarded a contract to a vendor to provide eligibility determination services for the Child Care Subsidy program. Customers who contact the vendor are informed of Head Start and Early Head Start programs. Families and providers also receive information through written materials and website resources. LOCATE: Child Care, the Maryland EXCELS website and the MSDE website also provide information to families on Head Start and Early Head Start programs in their communities.

c. Low Income Home Energy Assistance Program (LIHEAP): The Department of Human Services uses a universal application form for human services programs. Families are informed of other programs for which they may be eligible through MSDE’s Child Care Subsidy program vendor. Families and providers are also provided information concerning this program through the Maryland Child Care Resource and Referral Network and for parents and caregivers, when they contact LOCATE: Child Care.

d. Supplemental Nutrition Assistance Program (SNAP): The Department of Human Services uses a universal application form for human services programs. Families are informed of other programs for which they may be eligible through the MSDE’s Child Care Subsidy program vendor. Families and providers are also provided information concerning this program through the Maryland Child Care Resource and Referral Network and for parents and caregivers, when they contact LOCATE: Child Care.

Women, Infants, and Children Program (WIC) program: Families are informed through written
e. materials, website resources, information disseminated through child care providers, and community partners. Families and providers are also provided information concerning this program through the Maryland Child Care Resource and Referral Network and for parents and caregivers, when they contact LOCATE: Child Care.

f. Child and Adult Care Food Program (CACFP): Information concerning the Child and Adult Care Food Program is disseminated by child care licensing offices, and the Maryland Child Care Resource and Referral Network.

g. Medicaid and Children’s Health Insurance Program (CHIP): Information concerning the Child and Adult Care Food Program is disseminated by child care licensing offices, and the Maryland Child Care Resource and Referral Network. Medicaid and Children’s Health Insurance Program (CHIP): The Department of Human Services uses a universal application form for human services programs. Families are informed of other programs for which they may be eligible through MSDE’s vendor for Child Care Subsidy services. Families and providers are also provided information concerning this program through the Maryland Child Care Resource and Referral Network and for parents and caregivers, when they contact LOCATE: Child Care.

h. Programs carried out under IDEA Part B, Section 619 and Part C: The Division of Early Childhood work in collaboration with the Division of Special Education/Early Intervention to reach out to families and providers about services and programs for children with special needs under IDEA Part B, Section 619 and Part C through written materials and website resources, including through the Division of Special Education/Early Intervention website: http://marylandpublicschools.org/programs/pages/special-education/index.aspx. Families and providers are also provided information concerning this program through the Maryland Child Care Resource and Referral Network when they contact LOCATE: Child Care.

2.4.3 Describe how the Lead Agency makes information available to parents, providers and the general public on research and best practices concerning children’s development, including physical health and development, particularly healthy eating and physical activity and information about successful parent and family engagement. The description should include:

- what information is provided
- how the information is provided
- how the information is tailored to a variety of audiences, including:
  - parents
  - providers
  - the general public
  - any partners in providing this information

**Description:** Information is posted on the Division of Early Childhood website and conferences are held throughout the year to provide information pertaining to research and best practices. Approved training, provided by Maryland Family Network, the Maryland Child Care Resource and Referral Network, and the approved trainer network must include sharing information on best practices.

MSDE co-hosts School Readiness Symposia with Ready at Five two times each year for providers. MSDE provides support to the Statewide Coordinating Entity in offering courses on multiple early care and education topics. In addition, with MSDE’s direction, Ready at Five and Maryland Family Network help develop and distribute materials to families regarding child development and early learning.
MSDE also co-hosts annual Family Engagement Conferences with Ready at Five for both providers and parents/caregivers and has launched a new website, Maryland Families Engage, which acts as a resource hub for providers and families for family engagement information: https://marylandfamiliesengage.org/

Maryland has also developed the Family Engagement Tool Kit for child care providers. The tool kit is available as a hard-copy kit and online and has best practices in family engagement that providers can use to enhance their program and their family engagement efforts. The Maryland Families Engage website also has a Tool Kit Corner that highlights providers and the way they are using the tool kit in their programs.

The Consumer Education Website also includes information on child development and healthy eating, which providers and parents can access. Maryland EXCELS also includes a designation that child care programs can earn that specifically highlights healthy eating and physical activity. Providers receiving this designation have demonstrated additional training in healthy eating and physical fitness and have used the “Let’s Move” campaign to develop an action plan to improve their practices as they relate to these topics.

2.4.4 Describe how information on the Lead Agency’s policies regarding the social-emotional and behavioral issues and mental health of young children, including positive behavioral intervention and support models based on research and best practices for those from birth to school age, are shared with families, providers, and the general public. At a minimum, include

- what information is provided,
- how the information is provided, and
- how information is tailored to a variety of audiences, and
- include any partners in providing this information. Description:

Links to information on Early Childhood Mental Health are on the Division of Early Childhood website. Written materials are available from Early Childhood Mental Health service providers and the Maryland Child Care Resource and Referral Network. A Social and Emotional Foundations for Early Learning website includes resources for parents, and free Early Childhood Mental Health Consultation Services are available upon request. https://theinstitutecf.umaryland.edu/sefel/

The provider community attends many State conferences where the Division of Early Childhood actively participates with resource tables and breakout sessions. In addition, the Division provides financial assistance for these conferences, which include training and information on social-emotional development and early childhood mental health strategies and services. Many local counties also have conferences that address these topics, which the Division supports financially or through the Early Childhood Advisory Council.
2.4.5 Describe the Lead Agency’s policies to prevent the suspension and expulsion of children from birth to age 5 in child care and other early childhood programs receiving CCDF funds (98.16(ee)), including how those policies are shared with families, providers, and the general public.

The Preventing Suspension and Expulsion Workgroup was formed in the fall of 2016. Workgroup members included representatives from the Division of Early Childhood, Division of Special Education/Early Intervention Services, the Maryland Developmental Disabilities Council and other partners. The workgroup met over the course of several months to draft and edit a Policy Statement and a Guidance Document for the Prevention of Suspension and Expulsion in Early Care and Education Programs. The two documents were posted on the Division of Early Childhood website in June of 2017. http://earlychildhood.marylandpublicschools.org/child-care-providers/office-child-care.

The policy statement is a short document that states suspension and expulsion are detrimental and should only be used as a last resort; programs should have a written policy describing alternatives to suspension and expulsion and in addition have support for training staff. The guidance document contains an introduction to the importance of eliminating suspension and expulsion, definitions of suspension and expulsion, the importance of families, the need for a well-trained workforce and resources for further guidance. Members of the workgroup participated in a Roundtable held by the Maryland State Child Care Association and the National Association for the Education of Young Children in August of 2017 to share the policy with participants.

The policy is inclusive of children ages birth through 13, and is written for child care programs who serve all ages.

2.5 Procedures for Providing Information on Developmental Screenings

Lead Agencies are required to provide information on developmental screenings to parents, the general public and, when applicable, child care providers. Information should include:

- Existing resources and services that the state can use in conducting developmental screenings and providing referrals to services for children who receive child care assistance.

- Lead Agencies must also include a description of how a family or child care provider can use these resources and services to obtain developmental screenings for children who receive subsidies and who might be at risk of cognitive or other developmental delays, which can include social, emotional, physical, or linguistic delays (658E(c)(2)(E)(ii)).

This information about the resources can include the Early and Periodic Screening, Diagnosis, and Treatment program under the Medicaid program carried out under title XIX of the Social Security Act and developmental screening services available under IDEA Part B, Section 619 and Part C, in conducting those developmental screenings and in providing referrals to services for children who receive subsidies. Lead Agencies are required to provide this information to eligible families during CCDF intake and to child care providers through training and education (98.33(c)). Information on developmental screenings, as other consumer education information, should be accessible for individuals with limited English proficiency and individuals with disabilities.
2.5.1 Certify by describing:

a. How the Lead Agency collects and disseminates information on existing resources and services available for conducting developmental screenings to CCDF parents, the general public, and where applicable, child care providers (98.15(b)(3)).

Information about developmental screenings is available on the Division of Early Childhood website. MSDE strongly encourages providers to conduct these screenings but has not put this as a requirement in regulations.

Maryland EXCELS standards contain best practices concerning developmental screening, which states: Developmental screenings are conducted on all children (Birth through age 5) within 90 days of enrollment and at scheduled intervals as determined by MSDE; results are shared with families, and referrals are made when appropriate. This is a "best practice" and is not a requirement for providers participating in EXCELS.

MSDE provided training on several of the developmental screening tools to child care providers in 2016. The providers who attended those trainings were given the developmental screening tool they chose free of charge.

Maryland Public Television continues to offer this training to providers for a nominal fee. Providers must purchase the materials.

b. The procedures for providing information on and referring families and child care providers to the Early and Periodic Screening, Diagnosis, and Treatment program under the Medicaid program—carried out under Title XIX of the Social Security Act (42 U.S.C. 1396 et seq.)—and developmental screening services available under Part B, Section 619 and Part C of the Individuals with Disabilities Education Act (20 U.S.C. 1419, 1431 et seq.).

If the screening indicates one or more areas of concern, providers should meet with the parents/guardians in private to discuss the score. Providers should ask the parent if they would like a referral for the child to the Maryland Infants and Toddlers Program, Child Find, Early Childhood Mental Health offices, or the child's pediatrician for a re-screen at providers.dda@maryland.gov.

c. How the Lead Agency gives information on developmental screenings to parents receiving a subsidy as part of the intake process. Include the information provided, ways it is provided, and any partners in this work. MSDE developed, and is in the process of distributing, a document with the voucher approval packet to parents receiving a subsidy.

d. How CCDF families or child care providers receiving CCDF can use the available resources and services to obtain developmental screenings for CCDF children at risk for cognitive or other developmental delays. Child care providers were provided training on several of the developmental screening tools in 2016 and were given their tool of choice free of charge. Providers have the option to take training on the developmental screening tools from several different training organizations. Maryland Public Television continues to offer this training to providers for a nominal fee. Providers must purchase the materials. If the screening indicates one or more areas of concern, providers should meet with the parents/guardians in private to discuss the score. Providers should ask the parent if they would like a referral for the child to the Maryland Infants and Toddlers Program, Child Find, Early Childhood Mental Health
offices, or the child's pediatrician for a re-screen at providers.dda@maryland.gov.

e. How child care providers receive this information through training and professional development. The Division of Early Childhood provided free online training and Maryland Family Network and the Maryland Child Care Resource and Referral Network provided face-to-face training. Maryland Public Television and other approved training organizations also offer the training.

f. Provide the citation for this policy and procedure related to providing information on developmental screenings. https://earlychildhood.marylandpublicschools.org/child-care-providers/office-child-care/developmental-screening

2.6 Consumer Statement for Parents Receiving CCDF Funds

Lead Agencies must provide CCDF parents with a consumer statement in hard copy or electronically (such as referral to a consumer education website) that contains specific information about the child care provider they select (98.33 d). Please note that if the consumer statement is provided electronically, Lead Agencies should consider ensuring the statement is accessible to parents, including parents with limited access to the internet, and that parents have a way to contact someone to address their questions.

2.6.1 Certify by describing:

a. How and when the Lead Agency provides parents receiving CCDF funds with a consumer statement identifying the requirements for providers and the health and safety record of the provider they have selected.

MSDE's website informs parents how to obtain information regarding inspection data.

Voluntary quality standards are posted on the Maryland EXCELS website: http://www.marylandexcels.org. Links to other resources are also available.

Maryland Family Network's LOCATE: Child Care is a free referral service with detailed information on all regulated child care in Maryland. Trained referral specialist's help parents identify care based on personal preferences including program type, location, and cost.

MSDE issued a contract to a vendor to develop its consumer education website. The website, expected to be launched by September 30, 2018, will have detailed information for parents seeking to obtain a child care subsidy, as well as meeting all requirements of the guidance given in the checklist provided by the Office of Child Care within the Department of Health and Human Services.

b. Certify by checking below the specific information provided to families either in hard copy or electronically. Note: The consumer statement must include the eight requirements listed in the table below.

- Health and safety requirements met by the provider
- Licensing or regulatory requirements met by the provider
- Date the provider was last inspected
- Any history of violations of these requirements
- Any voluntary quality standards met by the provider
✓ How CCDF subsidies are designed to promote equal access
✓ How to submit a complaint through the hotline
✓ How to contact a local resource and referral agency or other community-based organization to receive assistance in finding and enrolling in quality child care

c. Provide a link to a sample consumer statement or a description if a link is not available.


3 Provide Stable Child Care Financial Assistance to Families

In providing child care assistance to families, Lead Agencies are required to implement these policies and procedures: a minimum 12-month eligibility and redetermination period, a process to account for irregular fluctuations in earnings, a policy ensuring that families’ work schedules are not disrupted by program requirements, policies to provide for a job search of no fewer than 3 months if the Lead Agency exercises the option to discontinue assistance, and policies for the graduated phase-out of assistance. In addition, the Lead Agency is also required to describe procedures for the enrollment of children experiencing homelessness and, if applicable, children in foster care.

Note: Lead Agencies are not prohibited from establishing policies that extend eligibility beyond 12 months to align program requirements. For example, Lead Agencies can allow children enrolled in Head Start, Early Head Start, state or local Prekindergarten, and other collaborative programs to finish the program year or, similarly, parents enrolled in school can have eligibility extended to allow parents to finish their school year. This type of policy promotes continuity for families receiving services through multiple benefit programs.

In this section, Lead Agencies will identify how they define eligible children and families and how the Lead Agency improves access for vulnerable children and families. This section also addresses the policies that protect working families and determine a family’s contribution to the child care payment.

Note: When asked for citations, responses can include state statute, regulations, administrative rules, policy manuals or policy issuances. See the Introduction on page 4 for more detail.

3.1 Eligible Children and Families

At the time when eligibility is determined or redetermined, children must (1) be younger than age 13; (2) reside with a family whose income does not exceed 85 percent of the state’s median income for a family of the same size and whose family assets do not exceed $1,000,000 (as certified by a member of said family); and (3)(a) reside with a parent or parents who are working or attending a job training or educational program or (b) receives, or needs to receive, protective services and resides with a parent or parents not described in (3)(a) (658P(4); 98.20(a)).

3.1.1 Eligibility criteria: Age of children served

a. The CCDF program serves children from 2 months (weeks/months/years) through 12 years (under age 13). Note: Do not include children incapable of self-care or under court supervision, who are reported below in (b) and (c).

b. Does the Lead Agency allow CCDF-funded child care for children ages 13 and older but below age 19 who are physically and/or mentally incapable of self-care (658E(c)(3)(B); 658P(3))?
Yes, and the upper age is under age 19 (may not equal or exceed age 19). If yes, provide the Lead Agency definition of physical and/or mental incapacity: Physical and/or mental health for a child 13 up to 19 is defined by a child with a physical and mental capacity that prohibits the child from being left alone, as documented by the licensed physician or social worker.

c. Does the Lead Agency allow CCDF-funded child care for children ages 13 and older but below age 19 who are under court supervision ((658P(3); 658E(c)(3)(B))? No

✓ Yes, and the upper age is up to age 19. (may not equal or exceed age 19).

d. How does the Lead Agency define the following eligibility terms?

   i. “residing with”: One or more adults and children, related by blood, marriage, adoption, or legal guardianship, living in the same household.

   ii. “in loco parentis”: A person who is at least eighteen years, who is not a child, parent or legal guardian, with whom the child resides and who has assumed control of the child.

3.1.2 Eligibility criteria: Reason for care

a. How does the Lead Agency define the following terms for the purposes of determining CCDF eligibility?

   i. Define what is accepted as “Working” (including activities and any hour requirements): “Working” is defined as any paid or unpaid activity. In a public or private work setting. No minimum hours.

   ii. Define what is accepted as “Job training” (including activities and any hour requirements): “Job training” means any type of instructional program, except for post-college graduate programs and includes an accredited undergraduate college, an accredited vocational program, or a publicly funded training program.

   iii. Define what is accepted as “Education” (including activities and any hour requirements): Any documented activity with a schedule and name of state, county government or non-profit institution, no minimum hours.

   iv. Define what is accepted as “Attending” (a job training or educational program) (e.g. travel time, hours required for associated activities such as study groups, lab experiences, time for outside class study or completion of homework): All hours documented on class schedule or letter from training or educational program; one hour of study time per credit; and a maximum of one hour of travel time from the child care facility to the approved activity and one hour back, unless documentation proves more than 2hrs of travel time is needed per day.

b. Does the Lead Agency allow parents to qualify for CCDF assistance on the basis of education and training without additional work requirements?

✓ Yes

☐ No. If no, describe the additional work requirements. N/A

c. Does the Lead Agency provide child care to children who receive, or need to receive protective services?

✓ No

☐ Yes. If yes:
i. Provide the Lead Agency’s definition of “protective services”: *Child is a ward or protection of the state, i.e., foster care.*

Note: Federal requirements allow other vulnerable children identified by the Lead Agency not formally in child protection to be included in the Lead Agency’s definition of protective services for CCDF purposes. A Lead Agency may elect to provide CCDF-funded child care to children in foster care when foster care parents are not working or are not in education/training activities, but this provision should be included in the protective services definition above.

ii. Are children in foster care considered to be in protective services for the purposes of eligibility at determination?

✓ No ☐ Yes

iii. Does the Lead Agency waive the income eligibility requirements for cases in which children receive, or need to receive, protective services on a case-by-case basis (98.20 (a)(3)(ii)(A))?  

✓ No ☐ Yes

iv. Does the Lead Agency waive the eligible activity (e.g., work, job training, education, etc.) requirements for cases in which children receive, or need to receive, protective services on a case-by-case basis?

✓ No ☐ Yes

v. Does the Lead Agency provide respite care to custodial parents of children in protective services?

✓ No ☐ Yes

3.1.3 Eligibility criteria: Family Income Limits

Note: The questions in 3.1.3 relate to initial determination. Redetermination is addressed in 3.1.8 and 3.2.5.

a. How does the Lead Agency define “income” for the purposes of eligibility at the point of initial determination? *Gross income* means the sum of earnings, prior to adjustments such as, but not limited to, pretax benefits and rental property depreciation, that are received by an individual for compensation of services rendered on a regular or recurrent basis. Gross income” includes, but is not limited to: Wages; salary; self-employment; Commissions, tips, and bonuses; Dividends and interest; Social Security benefits, including disability and survivors benefits; Pensions and annuities; Estate income; Military entitlements, bonuses, and allowances; Rental income; Unemployment and Workers’ Compensation; and/or Alimony and child support.

b. Provide the CCDF income eligibility limits in the table below at the time of initial determination. Complete columns (i) and (ii) based on maximum eligibility at initial entry into CCDF. Complete columns (iii) and (iv) only if the Lead Agency is using income eligibility limits lower than 85 percent of the current state median income (SMI) at the initial eligibility determination point. If the income eligibility limits are not statewide, please complete the
chart below using the most populous area of the state or territory (defined as the area serving highest number of CCDF children) and respond to c. below the table.

<table>
<thead>
<tr>
<th>Family Size</th>
<th>(i) 100% of SMI ($/Month)</th>
<th>(ii) 85% of SMI ($/Month) [Multiply (a) by 0.85]</th>
<th>(iii) (IF APPLICABLE) Maximum Initial or First Tier Income Limit (or Threshold) if Lower than 85% of Current SMI</th>
<th>(iv) (IF APPLICABLE) (% of SMI) [Divide (iii) by (i), multiply by 100] Income Level if Lower than 85% of Current SMI</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>81,630</td>
<td>69,386</td>
<td>$48,637</td>
<td>60%</td>
</tr>
<tr>
<td>3</td>
<td>100,837</td>
<td>85,711</td>
<td>$60,081</td>
<td>60%</td>
</tr>
<tr>
<td>4</td>
<td>$120,043</td>
<td>102,036</td>
<td>$71,525</td>
<td>60%</td>
</tr>
<tr>
<td>5</td>
<td>139,250</td>
<td>118,362</td>
<td>$82,969</td>
<td>60%</td>
</tr>
</tbody>
</table>

c. If the income eligibility limits are not statewide, describe how many jurisdictions set their own income eligibility limits and provide the income limit ranges across the jurisdictions (e.g. range from [lowest limit] to [highest limit])(98.16(i)(3)). **N/A**


e. Identify the most populous area of the state (defined as the area serving the highest number of CCDF children) used to complete the chart in 3.1.3 b. **Baltimore County**.
f. What is the effective date for these eligibility limits reported in 3.1.3 b? **August 1, 2018**.
g. Provide the citation or link, if available, for the income eligibility limits. [https://earlychildhood.marylandpublicschools.org/child-care-providers/child-care-scholarship-program](https://earlychildhood.marylandpublicschools.org/child-care-providers/child-care-scholarship-program).

### 3.1.4

Lead Agencies are required to ensure that children receiving CCDF funds do not have family assets that exceed $1,000,000, as certified by a family member (98.20(a)(2)(ii)).

a. Describe how the family member certifies that family assets do not exceed $1,000,000 (e.g., a checkoff on the CCDF application). **The parent self-declares on the CCS Application**.

b. Does the Lead Agency waive the asset limit on a case-by-case basis for families defined as
receiving, or in need of, protective services?

✓ No
☐ Yes. If yes, describe the policy or procedure and provide citation:
N/A

3.1.5 Describe any additional eligibility conditions or rules, which are applied by the Lead Agency (98.20(b)) during:

a. eligibility determination. Customer shall be a resident of the State of Maryland; child shall be a United States (U.S.) citizen; or Qualified alien; customer shall submit to the contractor acceptable proof of identity for each family member; non-school-age children using informal care must submit proof of immunization; documentation of child care need during an approved activity; documentation of an approved activity; proof of child support; and proof of income.

b. eligibility redetermination. Customer shall be a resident of the State of Maryland; child shall be a United States (U.S.) citizen; or Qualified alien; customer shall submit to the contractor acceptable proof of identity for each family member; non-school-age children using informal care must submit proof of immunization; documentation of child care need during an approved activity; documentation of an approved activity; proof of child support; and proof of income.

3.1.6 Lead Agencies are required to take into consideration children’s development and promote continuity of care when authorizing child care services (98.21(f); 98.16(h)(6)). Lead Agencies are reminded that authorized child care services are not required to be strictly based on the work, training, or education schedule of the parent (98.21 (g)). Check the approaches, if applicable, that the Lead Agency uses when considering children’s development and promoting continuity of care when authorizing child care services.

✓ a. Coordinating with Head Start, Prekindergarten, other early learning programs, or school-age programs to create a package of arrangements that accommodates parents’ work schedules

☐ b. Inquiring about whether the child has an Individualized Education Program (IEP) or Individual Family Services Plan (IFSP)

☐ c. Establishing minimum eligibility periods longer than 12 months

☐ d. Using cross-enrollment or referrals to other public benefits

☐ e. Working with IDEA Part B, Section 619 and Part C staff to explore how services included in a child’s IEP or IFSP can be supported and/or provided onsite and in collaboration with child care services

☐ f. Working with entities that may provide other child care support services.

☐ g. Providing more intensive case management for families with children with multiple risk factors

☐ h. Implementing policies and procedures that promote universal design to ensure that activities and environments are accessible to all children, including children with sensory, physical, or other disabilities

✓ i. Other. Describe: Priority is given to families needing Head Start wrap around child care services.
Maryland considers children's development and learning by not terminating a customer's child care services and allowing child care vouchers to continue for three months when a parent experiences a temporary cessation of an approved activity. Maryland does not end child care authorization based upon a parent not meeting the eligibility requirements of another eligibility program. Once a child is authorized for child care services, the Maryland Child Care Subsidy is delinked from all other income eligibility programs.

3.1.7 Fluctuation in earnings.

Lead Agencies are required to demonstrate how their processes for initial determination and redetermination take into account irregular fluctuations in earnings (658E(c)(2)(N)(i)(II) and 98.21(c)). The Lead Agency must put in place policies that ensure that temporary increases in income, including temporary increases that can result in a monthly income exceeding 85 percent of state median income (SMI) (calculated on a monthly basis) from seasonal employment or other temporary work schedules, do not affect eligibility or family co-payments (98.21(c)). Check the processes that the Lead Agency uses to take into account irregular fluctuations in earnings.

☐ a. Average the family’s earnings over a period of time (e.g. 12 months).
☐ b. Request earning statements that are most representative of the family’s monthly income.
☐ c. Deduct temporary or irregular increases in wages from the family’s standard income level.
✓ d. Other. Describe: Maryland’s graduated phase-out allows parents to gain income above the initial income scale (60% of SMI). Maryland will apply a hold-harmless rule to parents with income subject to the graduated phase out period. Benefits will not be reduced below the previous determination between redetermination periods, unless income exceeds 85% SMI or 1M in assets.

3.1.8 Lead Agencies are required to have procedures for documenting and verifying that children receiving CCDF funds meet eligibility criteria at the time of eligibility determination and redetermination (98.68(c)). Lead Agencies should note that there are no federal requirements for specific documentation or verification procedures. Check the information that the Lead Agency documents and verifies at initial determination and redetermination and describe, at a minimum, what information is required and how often. Check all that apply.

<table>
<thead>
<tr>
<th>Required at Initial Determination</th>
<th>Required at Redetermination</th>
<th>Information and Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td></td>
<td>a. Applicant identity. Describe: <em>All individuals within household count must provide identity. Identity can be established using any state or government issued document.</em></td>
</tr>
<tr>
<td>X</td>
<td></td>
<td>b. Applicant’s relationship to the child. Describe: <em>Any document that demonstrates the child’s relationship to one or more adults in the household by blood, marriage, adoption, or legal guardianship.</em></td>
</tr>
<tr>
<td></td>
<td></td>
<td>c. Child’s information for determining eligibility (e.g., identity, age, citizen/immigration status). Describe: Proof of US citizenship; proof of age; hours child will attend child care facility.</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>d. Work. Describe: No minimum hours. Must provide a work schedule. Acceptable documentation of employment earnings received, including cash earnings, is limited to: the most recent 4 weeks of pay stubs indicating gross income from each employer, if the stubs indicate the individual’s pay frequency or schedule; a statement from each employer, signed and dated by the employer or bearing the employer’s official business stamp; If available, total gross earnings to date; individual’s most recent federal income tax return, if filed within the past 12 months; Payment receipts for services rendered, where the type of employment, such as but not limited to restaurant waitress, beautician, or taxicab driver, may not generate an earnings statement or a pay stub; or if the customer is unable to produce the aforementioned documents, the customer can submit a signed and dated statement attesting to current gross earnings, the frequency or schedule of those earnings, and the type of employment.</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>e. Job training or educational program. Describe: Verification of training or school attendance with days and hours of the activity.</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>f. Family income. Describe: &quot;Family size&quot; means the number of individuals residing in the same household as a family as and where one or more adults and children, related by blood, marriage, adoption, or legal guardianship, and residing in the same household. Birth certificate or hospital letter is used to prove the relationship of the child(ren) to the parent.</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>g. Household composition. Describe: One or more adults and children, related by blood, marriage, adoption, or legal guardianship, and residing in the same resident.</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>h. Applicant residence. CCS applicants must be a resident of Maryland. &quot;Resident&quot; means an individual who lives in Maryland and has no intention of leaving during the time in which CCS is to be provided. Applicant/Customer can submit the following as proof of residence: driver's license with same address as CCS Application; utility bill; letter, lease/mortgage.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>i. Other. Describe: Click or tap here to enter text.</td>
</tr>
</tbody>
</table>
3.1.9 Which strategies, if any, will the Lead Agency use to ensure the timeliness of eligibility determinations upon receipt of applications? Check all that apply.

✓ a. Time limit for making eligibility determinations. Describe length of time:

   CCS Application must be approved or denied within 30 days of the customer submitting the CCS Application and within 5 days of the redetermination end date.

✓ b. Track and monitor the eligibility determination process

d. None

c. Other. Describe: N/A

3.1.10 Informing parents who receive TANF benefits about the exception to the individual penalties associated with the TANF work requirement.

Lead Agencies are required to inform parents who receive TANF benefits about the exception to the individual penalties associated with the work requirement for any single custodial parent who has a demonstrated inability to obtain needed child care for a child younger than age 6 (98.16(v); 98.33(f)).

Lead Agencies must coordinate with TANF programs to ensure that TANF families with young children will be informed of their right not to be sanctioned if they meet the criteria set forth by the state/territory TANF agency in accordance with Section 407(e)(2) of the Social Security Act.

In fulfilling this requirement, the following criteria or definitions are applied by the TANF agency to determine whether the parent has a demonstrated inability to obtain needed child care.

Note: The TANF agency, not the CCDF Lead Agency, is responsible for establishing the following criteria or definitions. These criteria or definitions are offered in this Plan as a matter of public record.

a. Identify the TANF agency that established these criteria or definitions:
   Maryland Department of Human Resources

b. Provide the following definitions established by the TANF agency:

   i. “Appropriate child care”: TANF agency does not currently have these terms defined in policy.

   ii. “Reasonable distance”: TANF agency does not currently have these terms defined in policy.

   iii. “Unsuitability of informal child care”: TANF agency does not currently have these terms defined in policy.

   iv. “Affordable child care arrangements”: TANF agency does not currently have these terms defined in policy.

   c. How are parents who receive TANF benefits informed about the exception to the individual penalties associated with the TANF work requirements?

      ✓ i. In writing

      ✓ ii. Verbally

      ✓ iii. Other. Describe: TANF work requirements are provided in writing and verbally during an assessment conducted with the Local Department of Social Services.
d. Provide the citation for the TANF policy or procedure: TANF agency does not currently have these terms defined in policy.

3.2 Family Contribution to Payments

Lead Agencies are required to establish and periodically revise a sliding-fee scale for CCDF families that varies based on income and the size of the family to determine each family’s contribution (i.e., co-payment) that is not a barrier to families receiving CCDF funds (658E(c)(5)). In addition to income and the size of the family, the Lead Agency may use other factors when determining family contributions/co-payments. Lead Agencies, however, may NOT use cost of care or amount of subsidy payment in determining co-payments (98.45(k)(2)). Questions 3.2.1 through 3.2.4 address co-payments during the initial/entry-eligibility period.

To help families transition off child care assistance, Lead Agencies may gradually adjust co-pay amounts for families determined to be eligible under a graduated phase-out. Question 3.2.5 addresses co-payments during the graduated phase-out period.

3.2.1 Provide the CCDF co-payments in the chart below according to family size for one child in care.

a. Complete the chart based on the most populous area of the state or territory (defined as the area serving the highest number of CCDF children, aligned to the response provided in 3.1.3 e).

<table>
<thead>
<tr>
<th>Family size</th>
<th>Lowest initial or First Tier Income Level where family is first charged co-pay (greater than $0)</th>
<th>(a)</th>
<th>(b)</th>
<th>(c)</th>
<th>(d)</th>
<th>(e)</th>
<th>(f)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>$3.00</td>
<td>50.01 for the first child</td>
<td>2% per child</td>
<td>$34,332</td>
<td>$57.22 for the first child</td>
<td>2% per child</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>$3.00</td>
<td>50.01 for the first child</td>
<td>2% per child</td>
<td>$44,896</td>
<td>$74.83 for the first child</td>
<td>2% per child</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>$3.00</td>
<td>50.01 for the first child</td>
<td>2% per child</td>
<td>$55,459</td>
<td>$92.43 for the first child</td>
<td>2% per child</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>$3.00</td>
<td>50.01 for the first child</td>
<td>2% per child</td>
<td>$66,023</td>
<td>$110.00 for the first child</td>
<td>2% per child</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>$3.00</td>
<td>50.01 for the first child</td>
<td>2% per child</td>
<td>$76,586</td>
<td>$127.60 for the first child</td>
<td>2% per child</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
b. If the sliding-fee scale is not statewide (i.e., county-administered states):
   
i. X N/A. Sliding fee scale is statewide
   
   ii. Identify the most populous area of the state (defined as the area serving the highest number of CCDF children) used to complete the chart above. 
      Baltimore County
   
   iii. Describe how many jurisdictions set their own sliding-fee scale (98.16(i)(3)). 
      N/A. Co-payment is set state-wide.

c. What is the effective date of the sliding-fee scale(s)? January 1, 2017.

   d. Provide the link(s) to the sliding-fee scale: 
      https://earlychildhood.marylandpublicschools.org/families/child-care-scholarship-program/child-care-scholarship-rates (Click on Formal rates to see the copay table)

3.2.2 How will the family’s contribution be calculated, and to whom will it be applied? Check all that apply under a. or b.

☐ a. The fee is a dollar amount and (check all that apply):
   
   ☐ i. The fee is per child, with the same fee for each child.
   
   ☐ ii. The fee is per child and is discounted for two or more children.
   
   ☐ iii. The fee is per child up to a maximum per family.
   
   ✓ iv. No additional fee is charged after a certain number of children.

   ☐ v. The fee is per family.

   ☐ vi. The contribution schedule varies because it is set locally/regionally (as indicated in 1.2.1). Describe: N/A

   ✓ vii. Other. Describe: No co-pay if the child is receiving SSI; parent(s) received SSI; or Applicant is eligible for TANF.

☐ b. The fee is a percent of income and (check all that apply):

   ☐ i. The fee is per child, with the same percentage applied for each child.

   ☐ ii. The fee is per child, and a discounted percentage is applied for two or more children.

   ☐ iii. The fee is per child up to a maximum per family.

   ☐ iv. No additional percentage is charged after a certain number of children.

   ☐ v. The fee is per family.

   ☐ vi. The contribution schedule varies because it is set locally/regionally (as indicated in 1.2.1). Describe: N/A

   ✓ vii. Other. Describe: The family size and gross income is compared to the sliding fee scale to determine the subsidy level for the family. The subsidy level is then compared to the co-payment chart to determine the family’s contribution. Subsidy levels and copayments vary by jurisdiction based on the cost of living in that area. The co-payment is collected by the child care provider on a regular schedule determined by the child care provider. If the contractor is notified that the co-payment is not being paid, the case is closed.
3.2.3 Does the Lead Agency use other factors in addition to income and family size to determine each family’s co-payment (658E(c)(3)(B))? Reminder: Lead Agencies may NOT use cost of care or amount of subsidy payment in determining co-payments (98.45(k)(2)).

☐ No

☐ Yes. If yes, check and describe those additional factors below.

✓ a. Number of hours the child is in care. Describe: Co-payment is based in part upon the number of units the child is authorized to attend child care. 1 Unit is 1 - 15 hours of care; 2 Units is 16 - 29 hours of care; and 3 Units is 30 hours or more of care.

☐ b. Lower co-payments for a higher quality of care, as defined by the state/territory. Describe: N/A

✓ c. Other. Describe: Number of children in child care. The amount is less for the second and third child in care. No copay if more than three children are in child care. If a child receives SSI, that child does not have a co-pay. If one parent in the household receives SSI, then no child will have a copay.

3.2.4 The Lead Agency may waive contributions/co-payments from families whose incomes are at or below the poverty level for a family of the same size (98.45(k)) or for families who are receiving or needing to receive protective services, on a case-by-case basis, as determined for purposes of CCDF eligibility, or who meet other criteria established by the Lead Agency (98.45(k)(4)). Does the Lead Agency waive family contributions/co-payments for any of the following? Check all that apply.

☐ No, the Lead Agency does not waive family contributions/co-payments.

✓ Yes, the Lead Agency waives family contributions/co-payments. If yes, identify and describe which families have their family contributions/co-payments waived.

☐ a. Families with an income at or below the Federal poverty level for families of the same size. Describe the policy and provide the policy citation. N/A

☐ b. Families who are receiving or needing to receive protective services on a case-by-case basis, as determined by the Lead Agency for purposes of CCDF eligibility. N/A

Describe the policy and provide the policy citation.

✓ c. Families meeting other criteria established by the Lead Agency. Describe the policy. Co-pay is waived for all children in care, if the Head of Household receives SSI. Co-pay is waived for a child receiving SSI. Copay is waived for all children in care, if the family receives TANF.

3.2.5 Policies and processes for graduated phase-out of assistance at redetermination.

Lead Agencies that establish initial family income eligibility below 85 percent of state median income (SMI) are required to provide a graduated phase-out of assistance for families whose income has increased above the state’s initial income threshold at the time of redetermination but remains below the federal threshold of 85 percent of the state median income (98.21(b)(1)). Providing a graduated phase-out promotes continuity by allowing for wage growth,
allows for a tapered transition out of the child care subsidy program as income increases, and supports long-term self-sufficiency for families.

Lead Agencies that provide a graduated phase-out must implement a two-tiered eligibility threshold, with the second tier of eligibility (used at the time of eligibility redetermination) to be set at:

(i) 85 percent of SMI for a family of the same size.
(ii) An amount lower than 85 percent of SMI for a family of the same size but above the Lead Agency’s initial eligibility threshold that:
   (A) Takes into account the typical household budget of a low-income family.
   (B) Provides justification that the second eligibility threshold is:
       (1) Sufficient to accommodate increases in family income over time that are typical for low-income workers and that promote and support family economic stability.
       (2) Reasonably allows a family to continue accessing child care services without unnecessary disruption.

At redetermination, a child shall be considered eligible if his or her parents are working or attending a job training or educational program even if their income exceeds the Lead Agency’s income limit to initially qualify for assistance as long as their income does not exceed the second tier of eligibility (98.21(a); 98.21(b)(1)). Note that once deemed eligible, the family shall be considered eligible for a full minimum 12-month eligibility period, even if their income exceeds the second tier of eligibility during the eligibility period, as long as it does not exceed 85 percent of SMI.

A family eligible for services via the graduated phase-out of assistance is considered eligible under the same conditions as other eligible families with the exception of the co-payment restrictions, which do not apply to a graduated phase-out. To help families transition from child care assistance, Lead Agencies may gradually adjust co-pay amounts for families whose children are determined eligible under a graduated phase-out and may require additional reporting on changes in family income. However, Lead Agencies must still ensure that any additional reporting requirements do not constitute an undue burden on families.

a. Check and describe the option that best identifies the Lead Agency’s policies and procedures regarding the graduated phase-out of assistance.

☐ N/A. The Lead Agency sets its initial eligibility threshold at 85 percent of SMI and therefore, is not required to provide a graduated phase-out period. (If checked, skip to subsection 3.3)

✓ The Lead Agency sets the second tier of eligibility at 85 percent of SMI.

A. Describe the policies and procedures. Once a family is determined eligible for the Child Care Scholarship Program their income can continue to increase until it equals 85% of SMI.

B. Provide the citation for this policy or procedure. Not currently in regulation. Maryland is currently revising regulations.

☐ The Lead Agency sets the second tier of eligibility at an amount lower than 85 percent of SMI for a family of the same size but above the Lead Agency’s initial eligibility threshold.

A. Provide the income level for the second tier of eligibility for a family of three: $85,711

B. Describe how the second eligibility threshold:

   1. Takes into account the typical household budget of a low-income family:
Allows parents to continue in child care until income equals or exceeds 85% of SMI.

2. Is sufficient to accommodate increases in family income over time that are typical for low-income workers and that promote and support family economic stability: Allows parents to continue in child care until income equals or exceeds 85% of SMI.

3. Reasonably allows a family to continue accessing child care services without unnecessary disruption: Allows parents to continue in child care until income equals or exceeds 85% of SMI.

4. Provide the citation for this policy or procedure related to the second eligibility threshold: Not currently in regulations. Maryland is in the process of revising regulations.

b. To help families transition from assistance, does the Lead Agency gradually adjust co-payments for families eligible under the graduated phase-out period?

- [✓] No
- [☐] Yes
  i. If yes, describe how the Lead Agency gradually adjusts co-payments for families under a graduated phase-out: N/A
  ii. If yes, does the Lead Agency require additional reporting requirements during the graduated phase-out period? (Note: Additional reporting requirements are also discussed in section 3.4.3 of the Plan.)

- [☐] No
- [☐] Yes. Describe: N/A

3.3 Increasing Access for Vulnerable Children and Families

Lead Agencies are required to give priority for child care assistance to children with special needs, which can include vulnerable populations, in families with very low incomes, and to children experiencing homelessness (658E(c)(3)(B); 98.46(a)). The prioritization of CCDF assistance services is not limited to eligibility determination. Other ways to give priority may include the establishment of a waiting list or the ranking of eligible families in priority order to be served.

Note: CCDF defines “child experiencing homelessness” as a child who is homeless, as defined in Section 725 of Subtitle VII-B of the McKinney-Vento Act (42 U.S.C. 11434a) (98.2).

3.3.1 Describe how the Lead Agency defines:

a. “Children with special needs”: A child who has been diagnosed as being physically or mentally incapable of self-care appropriate to the age of the child, as verified by the State, based on a determination by a physician, a licensed or certified psychologist, or a licensed social worker. Services for a child with special needs are given the same priority status as TANF, including not being waitlisted. A child with special needs may be served up to age 19.

b. “Families with very low incomes”: Maryland defines families of very low incomes as families eligible for TANF. Families receiving TANF are given the highest priority. Families transitioning off TANF are the second highest priority because they are still at risk of becoming eligible for TANF. Low income families currently not receiving TANF, or whose
TANF ended in excess of 6 months, are the third priority and would be the first group to have Child Care Subsidy services ended, if the current budget could not support all children served.

3.3.2 Identify how the Lead Agency will prioritize or target child care services for the following children and families:

Note: If waiving co-payments is checked, Lead Agencies will need to provide further information in question 3.2.4. Paying higher rates for accessing higher quality care is addressed in 4.3.3 and using grants or contracts to reserve spots is addressed in 4.1.6.

a. Complete the table below to indicate how the identified populations are prioritized or targeted.

<table>
<thead>
<tr>
<th>Population Prioritized</th>
<th>Prioritize for enrollment in child care services</th>
<th>Serve without placing on waiting list</th>
<th>Waive co-payments (on a case-by-case basis). As described in 3.2.4.</th>
<th>Pay higher rate for access to higher quality care</th>
<th>Using grants or contracts to reserve spots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children with special needs</td>
<td>X</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Families with very low incomes</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Children experiencing homelessness, as defined by the CCDF</td>
<td>X</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Families receiving TANF, those attempting to transition off TANF, and those at risk of becoming dependent on TANF (98.16(i)(4))</td>
<td>X</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

b. If applicable, identify and describe any other ways the identified populations in the table above are prioritized or targeted. Children receiving SSI or where the family is receiving TANF or a Head of Household member receives SSI do not pay a co-pay.

3.3.3 List and define any other priority groups established by the Lead Agency.

Children eligible for Head Start Wrap Around Services, for child care needed before and/or after Head Start and full-time care during the Summer, when Head Start is not in session.

3.3.4 Describe how the Lead Agency prioritizes services for the additional priority groups identified in Children eligible for Head Start are not subject to the waitlist.

3.3.5 Lead Agencies are required to expend CCDF funds to (1) permit the enrollment (after an initial eligibility determination) of children experiencing homelessness while required documentation is obtained, (2) provide training and technical assistance to child care providers and the appropriate Lead Agency (or
designated entity) staff on identifying and serving children and families experiencing homelessness 
(addressed in section 6), and (3) conduct specific outreach to families experiencing 
homelessness (658E(c)(3); 98.51).

a. Describe the procedures to permit the enrollment of children experiencing homelessness 
while required documentation is obtained. A 60-day child care scholarship is issued to allow 
the parent to come in compliance with eligibility requirements. Once a parent comes in 
compliance with eligibility requirements, the parent is issued a 52 week child care 
scholarship.

b. Check, where applicable, the procedures used to conduct outreach for children experiencing 
homelessness (as defined by CCDF Rule) and their families.

☐ i. Lead Agency accepts applications at local community-based locations

☐ ii. Partnerships with community-based organizations

☐ iii. Partnering with homeless service providers, McKinney-Vento liaisons, and others 
who work with families experiencing homelessness to provide referrals to child 

✓ iv. Other: Lead Agency pays any amount owed to a child care provider for services provided as a 
result of the initial eligibility determination and pays 5 days of Adverse Action payment, if the 
child care scholarship terminates before the eligibility end date.

Note: The Lead Agency shall pay any amount owed to a child care provider for services provided 
as a result of the initial eligibility determination, and any CCDF payment made prior to the final 
eligibility determination shall not be considered an error or improper payment (98.51(a)(1)(ii)).

3.3.6 Lead Agencies must establish a grace period that allows children experiencing homelessness and children 
in foster care to receive CCDF assistance while providing their families with a reasonable time to take any 
necessary actions to comply with immunization and other health and safety requirements (as described in 
section 5). The length of such a grace period shall be established in consultation with the state, territorial, 
or tribal health agency (658E(c)(2)(I)(i)(I); 98.41(a)(1)(i)(C)).

Note: Any payment for such a child during the grace period shall not be considered an error or 
improper payment (98.41(a)(1)(i)(C)(2)).

a. Describe procedures to provide a grace period to comply with immunization and other 
health and safety requirements, including how the length of the grace period was established in 
consultation with the state, territorial, or tribal health agency for:

i. Children experiencing homelessness (as defined by the CCDF Final Rule). 

Immunization grace period is 60 days. The child is issued a child care scholarship during this time 
period to enable the parents experiencing homelessness to come into compliance. The Health 
Department was consulted to determine a reasonable time it would take a parent to come into 
immunization compliance. Provide the citation for this policy and procedure. 
Not currently in regulation.

ii. Children who are in foster care. N/A. Provide the citation for this policy and procedure. 
N/A

b. Describe how the Lead Agency coordinates with licensing agencies and other relevant state, 
territorial, tribal, and local agencies to provide referrals and support to help families with
children receiving services during a grace period comply with immunization and other health and safety requirements (98.41(a)(1)(i)(C)(4)). We coordinate with regional licensing managers/specialist to make them aware of this priority. These representatives communicate this to child care providers that have a more first-hand knowledge of families experiencing homelessness.

C. Does the Lead Agency establish grace periods for other children who are not experiencing homelessness or in foster care?

☐ No
✓ Yes. Describe: A 60 day grace period is given to: non-school age children using informal child care and who need to complete immunization requirements; children whose parents are choosing to pursue court-ordered complete child support; and pending TANF applicants.

3.4 Continuity for Working Families

3.4.1 Minimum 12-month eligibility.

The Lead Agency is required to establish a minimum 12-month eligibility and redetermination period:

- regardless of changes in income. Lead Agencies may not terminate CCDF assistance during the minimum 12-month period if a family has an increase in income that exceeds the state’s income eligibility threshold but not the federal threshold of 85 percent of state median income (SMI).
- regardless of temporary changes in participation in work, training, or educational activities (658E(c)(2)(N)(i) and (ii)).

The Lead Agency may not terminate assistance prior to the end of the minimum 12-month period if a family experiences a temporary job loss or a temporary change in participation in a training or educational activity. Any temporary change cannot have a time limit (e.g. 60 days, 90 days, etc.). A temporary change in eligible activity includes, at a minimum:

1. any time-limited absence from work for an employed parent due to such reasons as the need to care for a family member or an illness
2. any interruption in work for a seasonal worker who is not working
3. any student holiday or break for a parent participating in a training or educational program
4. any reduction in work, training, or education hours, as long as the parent is still working or attending a training or educational program
5. any other cessation of work or attendance at a training or educational program that does not exceed 3 months or a longer period of time established by the Lead Agency
6. a child turning 13 years old during the minimum 12-month eligibility period (except as described in 3.1.1)
7. any changes in residency within the state, territory, or tribal service area

a. Describe the Lead Agency’s policies and procedures related to providing a minimum 12-month eligibility period at initial eligibility determination and redetermination and provide a citation for these policies or procedures. All parents that meet CCS eligibility are issued a 52 week child care scholarship, at minimum. CCS computer software was soft-coded to establish a 52 week
eligibility in anticipation of CCDF Reauthorization. Currently not in regulation.

b. Describe and provide the citation for each of the minimum required elements listed below that are included in the Lead Agency’s definition of “temporary change”.

<table>
<thead>
<tr>
<th>Minimum Required Element</th>
<th>Citation</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ i. Any time-limited absence from work for an employed parent due to such reasons as the need to care for a family member or an illness. Describe or define your Lead Agency’s policy: Customer’s authorization is held-harmless (not reduced) until subsequent redetermination.</td>
<td>Currently not in regulations. Maryland is currently drafting CCS regulations.</td>
</tr>
<tr>
<td>☐ ii. Any interruption in work for a seasonal worker who is not working. Describe or define your Lead Agency’s policy: Customer’s authorization is held-harmless (not reduced) until subsequent redetermination.</td>
<td>Currently not in regulations. Maryland is currently drafting CCS regulations.</td>
</tr>
<tr>
<td>☐ iii. Any student holiday or break for a parent participating in a training or educational program. Describe or define your Lead Agency’s policy: Customer’s authorization is held-harmless (not reduced) until subsequent redetermination.</td>
<td>Currently not in regulations. Maryland is currently drafting CCS regulations.</td>
</tr>
<tr>
<td>☐ iv. Any reduction in work, training, or education hours, as long as the parent is still working or attending a training or educational program. Describe or define your Lead Agency’s policy: Customer’s authorization is held-harmless (not reduced) until subsequent redetermination.</td>
<td>Currently not in regulations. Maryland is currently drafting CCS regulations.</td>
</tr>
<tr>
<td>☐ v. Any other cessation of work or attendance at a training or educational program that does not exceed 3 months or a longer period of time established by the Lead Agency. Describe or define your Lead Agency’s policy: Customer’s authorization is held-harmless (not reduced) until subsequent redetermination.</td>
<td>Currently not in regulations. Maryland is currently drafting CCS regulations.</td>
</tr>
<tr>
<td>☐ vi. A child turning 13 years old during the minimum 12-month eligibility period (except as described in 3.1.1). Describe or define your Lead Agency’s policy: Customer’s authorization is held-harmless (not reduced) until subsequent redetermination, at that point care ends unless the child is approved to receive services up to age 19 due to special needs.</td>
<td>Currently not in regulations. Maryland is currently drafting CCS regulations.</td>
</tr>
<tr>
<td>☐ vii. Any changes in residency within the state, territory, or tribal service area. Describe or define your Lead Agency’s policy: N/A. Only changes in residency outside the State terminates services.</td>
<td>COMAR13A.14.06.03.A. (1)</td>
</tr>
</tbody>
</table>

c. Provide any other elements included in the state’s definition of “temporary change”, including those implemented during the pandemic, and provide the citation. N/A
3.4.2 Continuing assistance for “job search” and a Lead Agency’s option to discontinue assistance during the minimum 12-month eligibility period.

Lead Agencies have the option, but are not required, to discontinue assistance during the minimum 12-month eligibility period due to a parent’s non-temporary loss of work or cessation of attendance at a job training or educational program, otherwise known as a parent’s eligible activity.

If the Lead Agency chooses the option to discontinue assistance due to a parent’s non-temporary loss or cessation of eligible activity, it must continue assistance at least at the same level for a period of not fewer than 3 months after each such loss or cessation. This time period allows the parent to engage in a job search and to resume work or resume attendance in a job training or educational program. At the end of the minimum 3-month period of continued assistance, if the parent has engaged in a qualifying work, training, or educational program activity with an income below 85 percent of state median income (SMI), assistance cannot be terminated, and the child must continue receiving assistance until the next scheduled redetermination or, at the Lead Agency option, for an additional minimum 12-month eligibility period.

a. Does the Lead Agency consider seeking employment (engaging in a job search) an eligible activity at initial eligibility determination (at application) and at the minimum 12-month eligibility redetermination? (Note: If yes, Lead Agencies must provide a minimum of three months of job search.)

☐ No
✓ Yes. If yes, describe the policy or procedure (including any differences in eligibility at initial eligibility determination vs. redetermination of eligibility):

*Job search is limited to parents in an activity approved by the Family Investment Administration located within the Department of Human Services at initial eligibility determination and at redetermination of eligibility. If a non-TANF recipient is experiencing a non-temporary loss or cessation of employment or an approved activity at the point of redetermination of eligibility, the parent may job search up to three months from the end date of the approved activity. If the parent gains an approved activity within the three months, the parent will complete the 12-month eligibility. Non-TANF recipients are not eligible to receive child care subsidy services at initial eligibility determination and redetermination, unless they are working and/or in an approved work, training or educational activity.*

b. Does the Lead Agency discontinue assistance during the minimum 12-month eligibility period due to a parent’s non-temporary loss or cessation of eligible activity and offer a minimum 3-month period to allow parents to engage in a job search and to resume participation in an eligible activity?

☐ No, the state/territory does not discontinue assistance during the 12-month eligibility period due to a parent’s non-temporary loss of work or cessation of attendance at a job training or educational program.
✓ Yes, the Lead Agency discontinues assistance during the 12-month eligibility period due to a parent’s non-temporary loss of work or cessation of eligible activity and provides a minimum 3-month period of job search. If yes:

i. Provide a summary describing the Lead Agency’s policies and procedures for discontinuing assistance due to a parent’s non-temporary change: *Parents with a non*
temporary loss of work or cessation of eligible activity will continue to receive child care vouchers for three (3) months. If the parent becomes re-engaged, care will continue for the established determination period.

ii. Describe what specific actions/changes trigger the job-search period after each such loss or cessation: Parents reporting cessation of an eligible activity, a government agency, or other entity, making MSDE aware may trigger the job-search period after MSDE confirms the end date.

iii. How long is the job-search period (must be at least 3 months)?
   Three months.

iv. Provide the citation for this policy or procedure. The Division of Early Childhood is drafting the regulation changes necessary to COMAR. Once the drafting stage is complete, the regulations will go to the State Board of Education for their review, approval, and permission to begin the regulation promulgation process. The Division of Early Childhood put policies in place to address this at the case management level during the regulation revision process. The Division of Early Childhood anticipates revisions to COMAR by September 30, 2021.

c. The Lead Agency may discontinue assistance prior to the next minimum 12-month redetermination in the following limited circumstances. Check and describe any circumstances in which the Lead Agency chooses to discontinue assistance prior to the next minimum 12-month redetermination. Check all that apply.

   ☐ i. Not applicable
   ☐ ii. Excessive unexplained absences despite multiple attempts by the Lead Agency or designated entity to contact the family and provider, including the prior notification of a possible discontinuation of assistance.
      A. Define the number of unexplained absences identified as excessive:
         N/A
      B. Provide the citation for this policy or procedure: N/A
   ✓ iii. A change in residency outside of the state, territory, or tribal service area. Provide the citation for this policy or procedure: Care terminates if a family no longer resides in Maryland. COMAR 13A.14.06.03.A.1
   ✓ iv. Substantiated fraud or intentional program violations that invalidate prior determinations of eligibility. Describe the violations that lead to discontinued assistance and provide the citation for this policy or procedure.
      "Intentional program violation" means an intentional false or misleading statement or misrepresentation, concealment, or withholding of facts for the purposes of establishing or maintaining the customer's, recipients, or provider's, eligibility for Child Care Subsidy payments or for increasing or preventing a reduction of the amount of assistance. COMAR 13A.14.06.02.33

3.4.3 Change reporting during the minimum 12-month eligibility period.

The Lead Agency must describe the requirements for parents to report changes in circumstances during the 12-month eligibility period and describe efforts to ensure that such requirements do not place an undue burden on eligible families, which could impact the continuity of care for children and stability for families receiving CCDF services (98.21 (e)).
Note: Responses should exclude reporting requirements for a graduated phase-out, which were described in question 3.2.5 b.

Families are required to report a change to the Lead Agency at any time during the 12-month eligibility period if the family’s income exceeds 85 percent of the state median income, taking into account irregular fluctuations in income (98.21(e)(1)). If the Lead Agency chooses the option to terminate assistance, as described in section 3.4.2 of the Plan, they may require families to report a non-temporary change in work, training or educational activities (otherwise known as a parent’s eligible activity).

a. Does the Lead Agency require families to report a non-temporary change in a parent’s eligible activity?

☐ No
✓ Yes

b. Any additional reporting requirements during the minimum 12-month eligibility period must be limited to items that impact a family’s eligibility (e.g., income changes over 85 percent of state median income (SMI)) or that impact the Lead Agency’s ability to contact the family or pay the child care providers (e.g., a family’s change of address, a change in the parent’s choice of child care provider).

Check and describe any additional reporting requirements required by the Lead Agency during the minimum 12-month eligibility period. Check all that apply.

✓ i. Additional changes that may impact a family’s eligibility during the minimum 12-month period. Describe: Parents are required to report a change in household composition.

✓ ii. Changes that impact the Lead Agency’s ability to contact the family. Describe: Parents must report a change of address or no longer a resident of Maryland.

✓ iii. Changes that impact the Lead Agency’s ability to pay child care providers. Describe: MSDE notifies parents and child care providers if there is a reduction in Child Care Subsidy services and if there is an extended problem that affects payment processing.

c. Any additional reporting requirements that the Lead Agency chooses to require from parents during the minimum 12-month eligibility period, shall not require an additional office visit. In addition, the Lead Agency must offer a range of notification options to accommodate families. How does the Lead Agency allow families to report changes to ensure that reporting requirements are not burdensome and to avoid an impact on continued eligibility between redeterminations? Check all that apply.

✓ i. Phone
✓ ii. Email
☐ iii. Online forms
☐ iv. Extended submission hours
✓ v. Postal mail
✓ vi. Fax
☐ vii. In-person submission
☐ viii. Other. Describe: N/A
Families must have the option to voluntarily report changes on an ongoing basis during the minimum 12-month eligibility period.

Lead Agencies are required to act on information reported by the family if it will reduce the family's co-payment or increase the family's subsidy. Lead Agencies are prohibited from acting on information reported by the family that would reduce the family's subsidy unless the information reported indicates that the family's income exceeds 85 percent of SMI after considering irregular fluctuations in income or, at the option of the Lead Agency, the family has experienced a non-temporary change in eligible activity.

i. Describe any other changes that the Lead Agency allows families to report.

- Families can report changes in:
  - Income;
  - Employment;
  - Family composition;
  - Marital status;
  - Address; and
  - Needed hours or days for child care services.

ii. Provide the citation for this policy or procedure. COMAR 13A.14.06.03.G.

3.4.4 Prevent the disruption of employment, education, or job training activities.

Lead Agencies are required to have procedures and policies in place to ensure that parents (especially parents receiving assistance under the TANF program) are not required to unduly disrupt their employment, education, or job training activities to comply with the Lead Agency’s or designated local entity’s requirements for the redetermination of eligibility for assistance (658E(c)(2)(N)(ii); 98.21(d)).

Examples include developing strategies to inform families and their providers of an upcoming redetermination and the information that will be required of the family, pre-populating subsidy renewal forms, having parents confirm that the information is accurate, and/or asking only for the information necessary to make an eligibility redetermination. In addition, states and territories can offer a variety of family-friendly methods for submitting documentation for eligibility redetermination that considers the range of needs for families in accessing support (e.g., use of languages other than English, access to transportation, accommodation of parents working non-traditional hours).

a. Identify, where applicable, the Lead Agency’s procedures and policies to ensure that parents (especially parents receiving TANF program funds) do not have their employment, education, or job training unduly disrupted to comply with the state/territory’s or designated local entity’s requirements for the redetermination of eligibility. Check all that apply.

- i. Advance notice to parents of pending redetermination
- ii. Advance notice to providers of pending redetermination
- iii. Pre-populated subsidy renewal form
- iv. Online documentation submission
- v. Cross-program redeterminations
- vi. Extended office hours (evenings and/or weekends)
- vii. Consultation available via phone
viii. Other: MSDE does not require a face-to-face interview for parents to submit documentation, report changes, apply for Child Care Subsidy services, or at redeterminations. Families can submit documentation needed to complete initial determinations and redeterminations via mail, fax or email. Parents can download the child care subsidy application and documentation required to complete the determination/redetermination process online.

4 Ensure Equal Access to Child Care for Low-Income Children

A core purpose of CCDF is to promote parental choice and to empower working parents to make their own decisions regarding the child care services that best suit their family’s needs. Parents have the option to choose from center-based care, family child care, or care provided in the child’s own home. In supporting parental choice, the Lead Agencies must ensure that families receiving CCDF funding have the opportunity to choose from the full range of eligible child care settings and must provide families with equal access to child care that is comparable to that of non-CCDF families. Lead Agencies must employ strategies to increase the supply and to improve the quality of child care services, especially in underserved areas. In addition to generally building the supply of child care for all families, this effort also supports equal access for CCDF eligible children to the priced child care market.

This section addresses strategies that the Lead Agency uses to promote parental choice, ensure equal access, and increase the supply of child care. Note: In responding to questions in this section, the Office of Child Care (OCC) recognizes that each state/territory identifies and defines its own categories and types of care. The OCC does not expect states/territories to change their definitions to fit the CCDF-defined categories and types of care. For these questions, provide responses that closely match the CCDF categories of care.

Note: When asked for citations, responses can include state statute, regulations, administrative rules, policy manuals or policy issuances. See the Introduction on page 4 for more detail.

4.1 Maximize Parental Choice and Implement Supply Building Mechanisms

The parent(s) of each eligible child who receive(s) or is offered financial assistance for child care services has the option of either receiving a child care certificate or, if available, enrolling their child with a provider that has a grant or contract for providing child care services (658E(c)(2)(A); 98.30(a)). Even if a parent chooses to enroll their child with a provider who has a grant or contract, the parent will select the provider, to the extent practicable. If a parent chooses to use a certificate, the Lead Agency shall provide information to the parent on the range of provider options, including care by sectarian providers and relatives. Lead Agencies must require providers chosen by families to meet health and safety standards and has the option to require higher standards of quality. Lead Agencies are reminded that any policies and procedures should not restrict parental access to any type of care or provider (e.g. center care, home care, in-home care, for-profit provider, non-profit provider, or faith-based provider, etc.) (98.15 (a)(5)).

4.1.1 Describe the child care certificate, including when it is issued to parents (before or after the parent has selected a provider) and what information is included on the certificate (98.16 (q)). When parents complete the Child Care Subsidy Application, they select whether or not the care type will be formal or informal. If the parent selects formal care, the child care scholarship will include the reimbursement amounts based on the care units approved for both center care and family child care. If the parent selects informal care, the child care scholarship will include the reimbursement amounts based on the care units approved for relative/non-relative care. The child care scholarship includes the parent’s name...
and address, the child’s name, authorization period, reimbursement amount and assigned parental copayment.

4.1.2 Identify how the parent is informed that the child care certificate allows the option to choose from a variety of child care categories, such as private, not-for-profit, faith-based providers; centers; FCC homes; or in-home providers (658E(c)(2)(A)(i); 658P(2); 658Q). Check all that apply.

☐ a. Certificate provides information about the choice of providers
☐ b. Certificate provides information about the quality of providers
✓ c. Certificate is not linked to a specific provider, so parents can choose any provider
✓ d. Consumer education materials are provided on choosing child care
✓ e. Referrals provided to child care resource and referral agencies
☐ f. Co-located resource and referral staff in eligibility offices
✓ g. Verbal communication at the time of the application
☐ h. Community outreach, workshops, or other in-person activities
✓ i. Other. Describe: Child Care Scholarship Application asks if the parent wants to attend formal or informal child care. Child Care Locate tells parents about child care programs. Child Care Scholarship lists the reimbursement amount for center, large family and family care types. If a parent selects informal care the Maryland CCS vendor provides the parent with the necessary information to select this care type. Consumer education specialists, help desk representatives or social services case managers inform parents about the option to choose any type of care that MSDE has approved. This can include providers operating through grants or contracts, regulated care, relative care, or care of a child in the child’s home. When receiving a voucher, parents are given documentation to inform them of the types of care available and the requirement to select a Maryland EXCELS participating program.

4.1.3 A core principle of CCDF is that families receiving CCDF-funded child care should have equal access to child care that is comparable to that of non-CCDF families (658E(c)(4)(A) and 98.45(a)).

a. Describe how parents have access to the full range of providers eligible to receive CCDF: Families are not limited in their choice of care type and formal versus informal care. The CCS Application asks the type of care the family elects to choose. The Child Care Scholarship is based upon the selection and needs documented on the CCS Application.

b. Describe state data on the extent to which eligible child care providers participate in the CCDF system: 47% of eligible providers participate in the CCDF Child Care Scholarship Program. (Note: the percentage of providers not participating in the CCDF Program, but who receive CCDF funds through credentialing, accreditation - not considering Relief Payments, would increase this number).

c. Identify any barriers to provider participation, including barriers related to payment rates and practices – including for family child care and in-home providers - based on provider feedback and reports to the Lead Agency: Maryland families have access to a full range of child care provider types, if they can pay the out-of-pocket expense not covered by the approved subsidy amount and the required parental co-pay. For many Maryland families, the approved subsidy amount and the difference owed to the provider above subsidy reimbursement limits the range of accessible care. Maryland’s reimbursement rates per payment region was at 30th percentile of the April 2019 MRS. Maryland’s Governor approved increased provider reimbursement rates. Effective November 23, 2020, Maryland reimburses at the
4.1.4 Certify by describing the Lead Agency’s procedures for ensuring that parents have unlimited access to their children whenever their children are in the care of a provider who receives CCDF funds (658E(c)(2)(B); 98.16(t)). The provider must sign a document that indicates willingness to allow parent access to their child (ren) at any time. State child care licensing regulations require that each family child care home and child care center permit the parent of a child in care to have access, without prior notice, to the child at any time during the program’s operating hours and to freely observe all areas of the facility that are used for child care. Licensing regulations also require the provider to post, and make available to parents, a pamphlet entitled "A Parent’s Guide to Regulated Child Care" that contains information on rights and responsibilities of parents, including the right to visit the facility without prior notification at any time their child is there. As a condition of receiving payment from the Child Care Subsidy program, a legally operating informal provider agrees to allow the same access to the child in care and to the facility as required of regulated programs. Information about the right of access is explained in the Informal Provider Health and Safety packet given to all parents and providers who choose to use informal care. Parents and providers must sign and return a signature page indicating they have read and understand the information.

4.1.5 The Lead Agency must allow for in-home care (i.e., care provided in the child’s own home) but may limit its use (98.16(i)(2)). Will the Lead Agency limit the use of in-home care in any way?

☐ No

✓ Yes. If checked, what limits will the Lead Agency set on the use of in-home care? Check all that apply.

☐ a. Restricted based on the minimum number of children in the care of the provider to meet the Fair Labor Standards Act (minimum wage) requirements. Describe: N/A

✓ b. Restricted based on the provider meeting a minimum age requirement. Describe: Provider must be 18 years of age.

☐ c. Restricted based on the hours of care (i.e., certain number of hours, non-traditional work hours). Describe: N/A

☐ d. Restricted to care by relatives. (A relative provider must be at least 18 years of age based on the definition of eligible child care provider (98.2)). Describe: N/A

☐ e. Restricted to care for children with special needs or a medical condition. Describe: N/A

☐ f. Restricted to in-home providers that meet additional health and safety requirements beyond those required by CCDF. Describe: N/A

✓ g. Other. Describe: Restricted relative in-home care to grandparents, great grandparents, aunts and uncles, and older siblings above the age of 18 not included within the household composition of the CCS Program are the only relations that are considered as relative. Relative care may be provided within the home of the child or relative. Non-relative informal care is limited to the home of the child. Both relative and non-relative informal child care requires the provider and anyone in the household that is 18 or older to complete a Criminal Background check and a Child Protective Service clearance.
4.1.6 Child care services available through grants or contracts.

a. In addition to offering certificates, does the Lead Agency provide child care services through grants or contracts for child care slots (658A(b)(1))? Note: Do not check “yes” if every provider is simply required to sign an agreement to be paid in the certificate program.

   No. If no, skip to 4.1.7

   ✓ Yes, in some jurisdictions but not statewide. If yes, describe how many jurisdictions use grants or contracts for child care slots. Grants are awarded to three Head Start/Child Care Partnership grantees. One grantee is located in Western Maryland, one is in Prince George’s County, while the last serves multiple locations, including Caroline, Cecil, Talbot counties, and Baltimore City.

   ✓ Yes, statewide. If yes, describe:

   i. How the Lead Agency ensures that parents who enroll with a provider who has a grant or contract have choices when selecting a provider: Each Child Care Scholarship that is provided to eligible families, lists the payment rates for the various care types. The parent is also provided resource and referral information that informs them of the various types of care.

   ii. The entities that receive contracts (e.g., shared services alliances, CCR&R agencies, FCC networks, community-based agencies, child care providers) and how grants or contracts are promoted by the Lead Agency: Early Head Start/Child Care Partnership sites, Maryland Family Network.

   iii. How rates for contracted slots are set through grants and contracts and if they are viewed by providers as a vehicle for stabilizing payments. Programs follow Child Care Scholarship program guidelines.

b. Will the Lead Agency use grants or contracts for direct child care services to increase the supply or quality of specific types of care?

   ☐ No

   ✓ Yes. If yes, does the Lead Agency use grants or contracts to increase the supply and/or quality of child care programs serving the populations below? Check all that apply.
**Grants or Contracts are used in Child Care Programs that Serve**

| i. Children with disabilities | ☑️ | ☐ |
| ii. Infants and toddlers | ☑️ | ☐ |
| iii. School-age children | ☐ | ☐ |
| iv. Children needing non-traditional hour care | ☐ | ☐ |
| v. Children experiencing homelessness | ☑️ | ☐ |
| vi. Children with diverse linguistic or cultural backgrounds | ☐ | ☐ |
| vii. Children in underserved areas | ☐ | ☑️ |
| viii. Children in urban areas | ☐ | ☑️ |
| ix. Children in rural areas | ☐ | ☑️ |
| x. Other populations, please specify | ☑️ | ☑️ |

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MSDE provides funds under the Child Care Quality Incentive Grant to eligible providers located in Title 1 school catchment areas to purchase materials to improve the quality of care. Judith P. Hoyer Early Child Care and Family Education Centers, known as "Judy Centers," offer a wide range of services for children age birth through Kindergarten and their low-income families. The goal of Judy Centers is school readiness. Some of the services Judy Centers offer include: Early childhood education - Family activities - Health care - Adult education - Identification of special needs and early intervention - Child care - Parenting classes - Family literacy
4.1.7 Lead Agencies must identify shortages in the supply of high-quality child care providers that meet parents’ needs and preferences. List the data sources used to identify any shortages and declines in the supply of care types that meet parents’ needs. Also describe the method of tracking progress to support equal access and parental choice (98.16(x)).

a. In child care centers. Pre-COVID-19, Maryland conducted a series of town hall meetings to discuss child care and other early childhood issues within the community. During the town hall meetings data was collected on child care providers, parents, service providers. MSDE was able to gain a better understanding of the needs of families and young children unique within their communities. These meetings and findings helped MSDE learn more about the shortages of quality providers in certain areas and the decrease in the numbers of family home care providers and information was also used to develop and inform a new early learning strategic plan for Maryland by identifying significant needs and priorities. Data from the Maryland EXCELS Quality Rating and Improvement System is analyzed for the number and percentage of quality rated licensed large and small family child care programs in each jurisdiction of the state and the progress of programs to increase their quality over time. The Division of Early Childhood will be working together across branches to identify and analyze data needs to ensure that strategies to increase the supply and quality of licensed family child care services is addressed. Data sources for tracking the number and quality ratings of Maryland EXCELS programs: - Data from the Maryland EXCELS online QRIS system is provided by the State’s grantee, Johns Hopkins University, via daily files of participating programs and Maryland published quality ratings. - Bi-monthly data reports are provided by the Grantee for: - Newly Accepted Programs - these are programs who have joined the QRIS in the past two weeks. MSDE Quality Assurance Specialists make contact and support these programs with technical assistance, training, and resources. - Newly Published Programs - these are programs that have published a quality rating (first time, same, or higher rating) in the past two weeks. MSDE Quality Assurance Specialists track and provide outreach to programs based on their published quality rating and the program’s goals. - Monthly data of participating and published programs is posted on the MSDE Division of Early Childhood’s website. This data shows the number of child care programs, by type (child care center and family child care home) and jurisdiction. Data shows the number of participants and the published quality ratings by level. Maryland EXCELS data can be viewed at the bottom of this web page https://earlychildhood.marylandpublicschools.org/data. - MSDE Division of Early Childhood’s Child Care Administrative Tracking System (CCATS) contains data on all licensed child care facilities (child care centers and family child care homes). Quality Assurance Specialists (QAS) hired by MSDE and Program Coordinators hired by our grantee, Johns Hopkins University, support programs to meet requirements and move to higher quality in the QRIS. Quality Assurance Specialists provide child care programs with individualized technical assistance Quality Assurance Specialists track the technical assistance TA) and outreach provided to programs including, but not limited to: - contacts with programs - type of assistance provided - what was accomplished as a result of the TA - the program’s goal for meeting a quality rating - ongoing support the program requires or requests to meet their goal - referrals made to the Child Care Resource Center network and the Grantee, Johns Hopkins University. Quality Assurance Specialists track publication expiration dates to ensure that high quality programs maintain and/or increase their quality level. Support teams (Quality Assurance Specialists and Program Coordinators) track the quality ratings of programs and provide outreach, support, and specific resources to encourage programs to increase their quality ratings. These resources include, but are not limited to: - Maryland EXCELS Tookit https://marylandexcels.org/commitment-to-quality/maryland-excels-toolkit/ - Benefits of higher Subsidy reimbursement at higher levels for programs published at QR 3, 4, and 5 - Monthly Training and Workgroups with cohorts that work together to meet the next highest quality rating - Tutorials that provide step by step guidance for navigating and meeting QRIS requirements https://marylandexcels.org/tutorials/
In child care homes. Pre-COVID-19, Maryland conducted a series of town hall meetings to discuss child care and other early childhood issues within the community. During the townhall meetings data was collected on child care providers, parents, service providers. MSDE was able to gain a better understanding of the needs of families and young children unique within their communities. These meetings and findings helped MSDE learn more about the shortages of quality providers in certain areas and the decrease in the numbers of family home care providers and information was also used to develop and inform a new early learning strategic plan for Maryland by identifying significant needs and priorities. Data from the Maryland EXCELS Quality Rating and Improvement System is analyzed for the number and percentage of quality rated licensed large and small family child care programs in each jurisdiction of the state and the progress of programs to increase their quality over time. The Division of Early Childhood will be working together across branches to identify and analyze data needs to ensure that strategies to increase the supply and quality of licensed family child care services is addressed. Data sources for tracking the number and quality ratings of Maryland EXCELS programs: - Data from the Maryland EXCELS online QRIS system is provided by the State’s grantee, Johns Hopkins University, via daily files of participating programs and Maryland published quality ratings. - Bi-monthly data reports are provided by the Grantee for: - Newly Accepted Programs - these are programs who have joined the QRIS in the past two weeks. MSDE Quality Assurance Specialists make contact and support these programs with technical assistance, training, and resources. - Newly Published Programs - these are programs that have published a quality rating (first time, same, or higher rating) in the past two weeks. MSDE Quality Assurance Specialists track and provide outreach to programs based on their published quality rating and the program’s goals. - Monthly data of participating and published programs is posted on the MSDE Division of Early Childhood’s website. This data shows the number of child care programs, by type (child care center and family child care home) and jurisdiction. Data shows the number of participants and the published quality ratings by level. Maryland EXCELS data can be viewed at the bottom of this web page https://earlychildhood.marylandpublicschools.org/data. - MSDE Division of Early Childhood’s Child Care Administrative Tracking System (CCATS) contains data on all licensed child care facilities (child care centers and family child care homes). Quality Assurance Specialists (QAS) hired by MSDE and Program Coordinators hired by our grantee, Johns Hopkins University, support programs to meet requirements and move to higher quality in the QRIS. Quality Assurance Specialists provide child care programs with individualized technical assistance Quality Assurance Specialists track the technical assistance TA) and outreach provided to programs including, but not limited to: - contacts with programs - type of assistance provided - what was accomplished as a result of the TA - the program’s goal for meeting a quality rating - ongoing support the program requires or requests to meet their goal - referrals made to the Child Care Resource Center network and the Grantee, Johns Hopkins University. Quality Assurance Specialists track publication expiration dates to ensure that high quality programs maintain and/or increase their quality level. Support teams (Quality Assurance Specialists and Program Coordinators) track the quality ratings of programs and provide outreach, support, and specific resources to encourage programs to increase their quality ratings. These resources include, but are not limited to: - Maryland EXCELS Toolkit https://marylandexcels.org/commitment-toquality/maryland-excels-toolkit/ - Benefits of higher Subsidy reimbursement at higher levels for programs published at QR 3, 4, and 5 - Monthly Training and Workgroups with cohorts that work together to meet the next highest quality rating - Tutorials that provide step by step guidance for navigating and meeting QRIS requirements https://marylandexcels.org/tutorials/
c. Other. Pre-COVID-19, Maryland had conducted a series of town hall meetings to discuss child care and other early childhood issues within the community. During the town hall meetings data was collected on child care providers, parents, service providers. MSDE was able to gain a better understanding of the needs of families and young children unique within their communities. These meetings and findings helped MSDE learn more about the shortages of quality providers in certain areas and the decrease in the numbers of family home care providers and information was also used to develop and inform a new early learning strategic plan for Maryland by identifying significant needs and priorities. Data from the Maryland EXCELS Quality Rating and Improvement System is analyzed for the number and percentage of quality rated public prekindergarten programs in each jurisdiction of the state and the progress of programs to increase their quality over time. As a result of the Town Hall meetings, The Division of Early Childhood continues to work together and across branches to identify and analyze data needs to ensure that strategies to increase the supply and quality of PreK is addressed. Data sources for tracking the number and quality ratings of Maryland EXCELS programs: - Data from the Maryland EXCELS online QRIS system is provided by the State’s grantee, Johns Hopkins University, via daily files of participating programs and published quality ratings. - Bi-monthly data reports are provided by the Grantee for: - Newly Accepted Programs - these are programs who have joined the QRIS in the past two week. MSDE Quality Assurance Specialists make contact and support these programs with technical assistance, training, and resources. - Newly Published Programs - these are programs that have published a quality rating (first time, same, or higher rating) in the past two weeks. MSDE Quality Assurance Specialists track and provide outreach to programs based on their published quality rating and the program’s goals. - Monthly data of participating and published programs is posted on the MSDE Division of Early Childhood’s website. This data shows the number of child care programs, by type (child care center and family child care home) and jurisdiction. Data shows the number of participants and the published quality ratings by level.

Maryland EXCELS data can be viewed at the bottom of this web page https://earlychildhood.marylandpublicschools.org/data. - MSDE Division of Early Childhood’s Child Care Administrative Tracking System (CCATS) contains data on all licensed child care facilities (child care centers and family child care homes). Quality Assurance Specialists (QAS) hired by MSDE and Program Coordinators hired by our grantee, Johns Hopkins University, support programs to meet requirements and move to higher quality in the QRIS. Quality Assurance Specialists provide child care programs with individualized technical assistance Quality Assurance Specialists track the technical assistance TA) and outreach provided to programs including, but not limited to: - contacts with programs - type of assistance provided - what was accomplished as a result of the TA - the program’s goal for meeting a quality rating - ongoing support the program requires or requests to meet their goal - referrals made to the Child Care Resource Center network and the Grantee, Johns Hopkins University. Quality Assurance Specialists track publication expiration dates to ensure that high quality programs maintain and/or increase their quality level. Support teams (Quality Assurance Specialists and Program Coordinators) track the quality ratings of programs and provide outreach, support, and specific resources to encourage programs to increase their quality ratings. These resources include, but are not limited to: - Maryland EXCELS Toolkit https://marylandexcels.org/commitment-to-quality/maryland-excels-toolkit/ - Benefits of higher Subsidy reimbursement at higher levels for programs published at QR 3, 4, and 5 - Monthly Training and Workgroups with cohorts that work together to meet the next highest quality rating - Tutorials that provide step by step guidance for navigating and meeting QRIS requirements https://marylandexcels.org/tutorials/
4.1.8 Lead Agencies are required to develop and implement strategies to increase the supply of and improve the quality of child care services (98.16 (x)). These strategies should address children in underserved areas; infants and toddlers; children with disabilities, as defined by the Lead Agency; and children who receive care during non-traditional hours. Identify what method(s) is (are) used to increase supply and/or to improve quality for the following populations and indicate in the description if a strategy is focused more on building supply or on improving quality.

a. Children in underserved areas. Check and describe all that apply.

✓ i. Grants and contracts (as discussed in 4.1.6). Describe:

  The Child Care Quality Incentive Grant Program (CCQIG) supports projects that improve the professionalism and quality of child care programs. The program also supports initiatives that improve children’s school readiness. MSDE provides an Accreditation Support Fund to assist providers with paying the fees necessary to become accredited. MSDE pays all expenses related to the self-study, application fees, and filing fees. This Fund also assists providers with purchasing materials, equipment, toys, etc., critical to the program becoming accredited.

✓ ii. Targeted Family Child Care Support such as Family Child Care Networks. Describe: N/A.

✓ iii. Start-up funding. Describe: The Family Child Care Provider Grant assists registered family child care providers by providing reimbursement of up to $500 of the costs to become registered and/or remain registered.

✓ iv. Technical assistance support. Describe: Maryland EXCELS Quality Assurance Specialists work with newly licensed providers and those participating in the QRIS to improve their quality and increase their ratings in the QRIS through trainings, workgroups, and individual on-site appointments statewide with family child care and child care centers. Maryland Family Network and the Child Care Resource and Referral Network provide technical assistance to child care providers. Judy Centers provide technical assistance to parents and programs. Preschool development grants are available to child care providers and technical assistance is provided to participating programs.

✓ v. Recruitment of providers. Describe: When MSDE becomes aware of an illegally operating child care program, the “Cease and Desist” letter includes information on how the provider can become licensed/registered. High school career and technical students complete preservice training leading to a CDA and are provided information on careers in early childhood education. The Division of Early Childhood partners with MSDE’s High School Career and Technology Education (CTE) Division to collaborate on an Infant/Toddler CDA program that will allow students to complete 120 clock hours of child development education and gain 480 hours of experience working directly with children in licensed child care facilities. The Division of Early Childhood will help to fund the curriculum that will be used to educate high school students that will in turn lead to an infant/toddler CDA upon graduation. The Maryland High School Career and Technical Education Programs of Study are distributed annually to students who are entering high school and who wish to take a career track in the many areas of Career and Technical Education Programs. The Infant/Toddler CDA meets the requirements to be a lead teacher in an infant or toddler classroom once a student becomes 19 years of age. The preschool CDA curriculum is also being written and will be available beginning in September 2019. The Child Care Career and Professional Development Fund provides funding for part time Child Care Career and Professional Development Fund Coordinators at participating colleges. The Coordinators provide outreach to high school
students on careers in early childhood education. Each year, participating colleges conduct recruitments at various high schools to enroll students in the early childhood degree program that is funded by the Child Care Career and Professional Development Fund.

✓ vi. Tiered payment rates (as discussed in 4.3.3). Describe:

Programs participating in Maryland EXCELS quality rating and improvement system receive tier payments of 10% to 44% above the regular subsidy reimbursement rates per child, for achieving a Quality Rating of Level 3, 4, or 5. Methods used to improve quality for child care programs include marketing and outreach campaigns and individualized contacts with regional providers and programs through the Maryland Family Network and the MSDE Quality Assurance Specialists. Tiered payment above the child care scholarship reimbursement is paid to Levels 3-5 Maryland Excels providers, as follows:

<table>
<thead>
<tr>
<th>Care Type</th>
<th>EXCELS Level 3</th>
<th>EXCELS Level 4</th>
<th>EXCELS Level 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Child Care Home</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child younger than 24 months old</td>
<td>11 percent</td>
<td>22 percent</td>
<td>29 percent</td>
</tr>
<tr>
<td>Child 24 months old or older</td>
<td>10 percent</td>
<td>21 percent</td>
<td>28 percent</td>
</tr>
<tr>
<td>Child Care Center</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child younger than 24 months old</td>
<td>22 percent</td>
<td>37 percent</td>
<td>44 percent</td>
</tr>
<tr>
<td>Child 24 months old or older</td>
<td>10 percent</td>
<td>19 percent</td>
<td>26 percent</td>
</tr>
</tbody>
</table>

✓ vii. Support for improving business practices, such as management training, paid sick leave, and shared services. Describe:

Quality Assurance Specialists and Maryland State Department of Education approved trainers received Training of Trainers instruction in Business practices from the National Center on Early Childhood Quality Assurance. The Quality Assurance Specialists and the Maryland State Department of Education approved trainers offer Strengthening Business Practices training to child care centers and family child care home providers. The purpose of this training series is to strengthen child care providers’ foundational knowledge of fiscal terms, concepts, and practices. Topics covered include
budgets, projections, and planning; financial reports and internal controls; marketing for child care programs; and staff recruitment and retention for center-based programs.

Directors of child care programs are required to complete approved training in Administration of Child Care (45 clock hours). Family child care providers are encouraged to complete the course. The course covers all major concepts of child care administration and management to support effective licensed center based or family child care programs. Topics include: administration, program planning, staff supervision and evaluation, policy and procedure development and implementation, fiscal management, maintenance of State regulations, effective customer services, and parent and community involvement.

The Maryland Child Care Resource and Referral Network and Maryland EXCELS provides technical assistance and support to providers to strengthen business practices in meeting the quality criteria in the Quality Rating and Improvement System in the content area of Administrative Policies and Practices. Support staff providing this assistance includes State Quality Assurance Specialists, Child Care Resource and Referral Staff, and Program Coordinators working with individual programs to meet criteria and improve business practices.

✓ viii. Accreditation supports. Describe: The MSDE Accreditation Support fund provides financial assistance to child care centers and family child care providers pursuing national accreditation. The fund pays the fees on behalf of the provider for the initial application, and renewals, of national accreditation. For programs pursuing Maryland Accreditation, there are no associated fees, but the Fund provides reimbursement to programs for instructional materials purchased during the accreditation process that relate to the program’s improvement plan. Information on the Accreditation Support Fund can be found at http://earlychildhood.marylandpublicschools.org/child-care-providers/marylandexcels/maryland-program-accreditation/accreditation-support-fund

✓ ix. Child care health consultation. Describe: The Nurse Consultant in the Office of ChildCare Licensing Branch serves on the Baltimore City Lead Commission and works in partnership with the Baltimore City Health Department on initiatives that impact children in child care.

✓ x. Mental health consultation. Describe: The Early Childhood Mental Health Consultation Project offers free consultation services to Early Care and Education Providers. More information can be found at https://earlychildhood.marylandpublicschools.org/early-childhood-mental-healthecmh-consultation-project

✓ xi. Other. Describe: Click or tap here to enter text.

b. Infants and toddlers. Check and describe all that apply.

✓ i. Grants and contracts (as discussed in 4.1.6). Describe:
MSDE issued a grant to Maryland Family Network to provide technical assistance relevant to infants and toddlers through the Family Support Centers Network.

✓ ii. Family Child Care Networks. Describe: Click or tap here to enter text.

✓ iii. Start-up funding. Describe: The Family Child Care Provider Grant Program exists to help registered family child care providers offset some of the costs of opening their child care programs. Eligibility is based upon certain income levels and family size. An applicant’s annual income must not exceed 60% of Maryland’s current State Median Income (SMI) for
iv. Technical assistance support. Describe: The Maryland Child Care Resource and Referral Network has infant and toddler specialists who are available to provide technical assistance.

v. Recruitment of providers. Describe: High school career and technical students complete preservice training leading to a CDA and are provided information on careers in early childhood education. The Division of Early Childhood partners with MSDE’s High School Career and Technology Education (CTE) Division to collaborate on an Infant/Toddler CDA program that will allow students to complete 120 clock hours of child development education and gain 480 hours of experience working directly with children in licensed child care facilities. The Division of Early Childhood will help to fund the curriculum that will be used to educate high school students that will in turn lead to an infant/toddler CDA upon graduation. The Maryland High School Career and Technical Education Programs of Study are distributed annually to students who are entering high school and who wish to take a career track in the many areas of Career and Technical Education Programs. The Infant/Toddler CDA meets the requirements to be a lead teacher in an infant or toddler classroom once a student becomes 19 years of age. The preschool CDA curriculum is also being written and will be available beginning in September 2019. The Child Care Career and Professional Development Fund provides funding for part time Child Care Career and Professional Development Fund Coordinators at participating colleges. The Coordinators provide outreach to high school students on careers in early childhood education. Each year, participating colleges conduct recruitments at various high schools to enroll students in the early childhood degree program that is funded by the Child Care Career and Professional Development Fund.

vi. Tiered payment rates (as discussed in 4.3.3). Describe: Programs participating in Maryland EXCELS quality rating and improvement system receive tier payments of 10% to 44% above the regular subsidy reimbursement rates per child, for achieving a Quality Rating of Level 3, 4, or 5. Methods used to improve quality for child care programs include marketing and outreach campaigns and individualized contacts with regional providers and programs through the Maryland Family Network and the MSDE Quality Assurance Specialists.

vii. Support for improving business practices, such as management training, paid sick leave, and shared services. Describe: N/A

viii. Accreditation supports. Describe: The MSDE Accreditation Support fund provides financial assistance to child care centers and family child care providers pursuing national accreditation. The fund pays the fees on behalf of the provider for the initial application, and renewals, of national accreditation. For programs pursuing Maryland Accreditation, there are no associated fees, but the Fund provides reimbursement to programs for instructional materials purchased during the accreditation process that relates to the program’s improvement plan. Information on the Accreditation Support Fund can be found at: http://earlychildhood.marylandpublicschools.org/child-care-providers/marylandexcels/maryland-program-accreditation/accreditation-support-fund.

ix. Child care health consultation. Describe: Click or tap here to enter text.

x. Mental health consultation. Describe: The Early Childhood Mental Health Consultation Project offers free consultation services for Early Care and Education providers. More information is available at: https://earlychildhood.marylandpublicschools.org/early-childhood-mental-healthMaryland-ecmh-consultation-project.
c. Children with disabilities. Check and describe all that apply.

✓ i. Grants and contracts (as discussed in 4.1.6). Describe: Through the Medically Fragile Children Birth to Five grant, PACT: Helping Children with Special Needs - World of Care, PACT, Helping Children with Special Needs - Therapeutic Nursery, The Arc of Montgomery County, The Arc of Prince George’s County, and The Reginald S. Lourie Center programs provide medically-based child care and early education services to children with medical diagnoses and those who have developmental delays, physical disabilities, and behavioral issues requiring specialized care.

✓ ii. Family Child Care Networks. Describe: N/A

✓ iii. Start-up funding. Describe: The Family Child Care Provider Grant Program exists to help registered family child care providers offset some of the costs of opening their child care programs. Eligibility is based upon certain income levels and family size. An applicant's annual income must not exceed 60% of Maryland's current State Median Income (SMI) for the applicant's family size.

✓ iv. Technical assistance support. Describe: N/A

✓ v. Recruitment of providers. Describe: N/A

✓ vi. Tiered payment rates (as discussed in 4.3.3). Describe: Programs participating in Maryland EXCELS quality rating and improvement system receive tier payments of 10% to 44% above the regular subsidy reimbursement rates per child, for achieving a Quality Rating of Level 3, 4, or 5. Methods used to improve quality for child care programs include marketing and outreach campaigns and individualized contacts with regional providers and programs through the Maryland Family Network and the MSDE Quality Assurance Specialists.

✓ vii. Support for improving business practices, such as management training, paid sick leave, and shared services. Describe: The MSDE Accreditation Support fund provides financial assistance to child care centers and family child care providers pursuing national accreditation. The fund pays the fees on behalf of the provider for the initial application, and renewals, of national accreditation. For programs pursuing Maryland Accreditation, there are no associated fees, but the Fund provides reimbursement to programs for instructional materials purchased during the accreditation process that relate to the program’s improvement plan. Information on the Accreditation Support Fund can be found at http://earlychildhood.marylandpublicschools.org/child-care-providers/marylandexcels/maryland-program-accreditation/accreditation-support-fund

✓ viii. Accreditation supports. Describe: The MSDE Accreditation Support fund provides financial assistance to child care centers and family child care providers pursuing national accreditation. The fund pays the fees on behalf of the provider for the initial application, and renewals, of national accreditation. For programs pursuing Maryland Accreditation, there are no associated fees, but the Fund provides reimbursement to programs for instructional materials purchased during the accreditation process that relate to the program’s improvement plan.
ix. Child care health consultation. Describe: *Click or tap here to enter text.*

x. Mental health consultation. Describe: The Early Childhood Mental Health Consultation Project offers free consultation services for Early Care and Education providers. More information is available at: [https://earlychildhood.marylandpublicschools.org/early-childhood-mental-healthecmh-consultation-project](https://earlychildhood.marylandpublicschools.org/early-childhood-mental-healthecmh-consultation-project)

xi. Other. Describe: Child care subsidy pays up to 15% higher subsidy rate to providers caring for special needs children who can prove costs exceeding reasonable accommodations. Costs exceeding 15% must be approved by the Child Care Subsidy branch.

d. Children who receive care during non-traditional hours. Check and describe all that apply.

i. Grants and contracts (as discussed in 4.1.6). Describe: N/A

ii. Family Child Care Networks. Describe: N/A

iii. Start-up funding. Describe: N/A

iv. Technical assistance support. Describe: N/A
   
v. Recruitment of providers. Describe: N/A

vi. Tiered payment rates (as discussed in 4.3.3). Describe: Providers who have a Maryland EXCELS quality rating at levels 3, 4, and 5 receive a differential payment of 10% to 44% above the regular subsidy reimbursement. In addition, child care providers receive an additional subsidy rate of 5-15% for providing care during non-traditional hours,

vii. Support for improving business practices for providers, such as management training, and shared services. Describe: N/A

viii. Accreditation supports. Describe: The MSDE Accreditation Support fund provides financial assistance to child care centers and family child care providers pursuing national accreditation. The fund pays the fees on behalf of the provider for the initial application, and renewals, of national accreditation. For programs pursuing Maryland Accreditation, there are no associated fees, but the Fund provides reimbursement to programs for instructional materials purchased during the accreditation process that relate to the program’s improvement plan.

ix. Child Care health consultation. Describe: N/A.

x. Mental health consultation. Describe: The Early Childhood Mental Health Consultation Project offers free consultation services to Early Care and Education Providers. More information can be found at [https://earlychildhood.marylandpublicschools.org/early-childhood-mental-healthecmh-consultation-project](https://earlychildhood.marylandpublicschools.org/early-childhood-mental-healthecmh-consultation-project)

xi. Other. Describe: The child care provider is approved for additional costs that exceed the payment rate of a traditional scholarship when child care is provided during nontraditional hours. Nontraditional hours are defined as 1 hour or more between 7 p.m. and 6 a.m. on Monday through Friday; and any period of 1 hour or more on Saturday or Sunday. Additional costs above the traditional scholarship are authorized for care provided weekly during nontraditional hours up to: 5 percent for one unit of care; 10 percent for two units of care; or 15 percent for three units of care.
e. Other. Check and describe all that apply.

✓ i. Grants and contracts (as discussed in 4.1.6). Describe: The Child Care Quality Incentive Grant Program (CCQIG) supports projects that improve the professionalism and quality of child care programs. The program also Maryland supports initiatives that improve children's school readiness. MSDE provides an Accreditation Support Fund to assist providers with paying the fees necessary to become accredited. MSDE pays all expenses related to the self-study, application fees, and filing fees. This Fund also assists providers with purchasing materials, equipment, toys, etc., critical to the program becoming accredited.

✓ ii. Family Child Care Networks. Describe: N/A.

✓ iii. Start-up funding. Describe: The Family Child Care Provider Grant assists registered family child care providers by providing reimbursement of up to $500 of the costs to become registered and/or remain registered.

✓ iv. Technical assistance support. Describe: Maryland EXCELS Quality Assurance Specialists work with newly licensed providers and those participating in the QRIS to improve their quality and increase their ratings in the QRIS through trainings, workgroups, and individual on-site appointments statewide with family child care and child care centers. Maryland Family Network and the Child Care Resource and Referral Network provide technical assistance to child care providers. Judy Centers provide technical assistance to parents and programs. Preschool development grants are available to child care providers and technical assistance is provided to participating programs.

✓ v. Recruitment of providers. Describe: When MSDE becomes aware of an illegally operating child care program, the "Cease and Desist" letter includes information on how the provider can become licensed/registered. High school career and technical students complete preservice training leading to a CDA and are provided information on careers in early childhood education. The Division of Early Childhood partners with MSDE's High School Career and Technology Education (CTE) Division to collaborate on an Infant/Toddler CDA program that will allow students to complete 120 clock hours of child development education and gain 480 hours of experience working directly with children in licensed child care facilities. The Division of Early Childhood will help to fund the curriculum that will be used to educate high school students that will in turn lead to an infant/toddler CDA upon graduation. The Maryland High School Career and Technical Education Programs of Study are distributed annually to students who are entering high school and who wish to take a career track in the many areas of Career and Technical Education Programs. The Infant/Toddler CDA meets the requirements to be a lead teacher in an infant or toddler classroom once a student becomes 19 years of age. The preschool CDA curriculum is also being written and will be available beginning in September 2019. The Child Care Career and Professional Development Fund provides funding for part time Child Care Career and Professional Development Fund Coordinators at participating colleges. The Coordinators provide outreach to high school students on careers in early childhood education. Each year, participating colleges conduct recruitments at various high schools to enroll students in the early childhood degree program that is funded by the Child Care Career and Professional Development Fund. Tiered payment rate.

✓ vi. Tiered payment rates (as discussed in 4.3.3). Describe: Programs participating in Maryland EXCELS quality rating and improvement system receive tier payments of 10% to 44% above the regular subsidy Maryland Page 163 of 359 reimbursement rates per child, for achieving a Quality Rating of Level 3, 4, or 5.
Methods used to improve quality for child care programs include marketing and outreach campaigns and individualized contacts with regional providers and programs through the Maryland Family Network and the MSDE Quality Assurance Specialists.

✓ vii. Support for improving business practices, such as management training, paid sick leave, and shared services. Describe: The MSDE Accreditation Support fund provides financial assistance to child care centers and family child care providers pursuing national accreditation. The fund pays the fees on behalf of the provider for the initial application, and renewals, of national accreditation. For programs pursuing Maryland Accreditation, there are no associated fees, but the Fund provides reimbursement to programs for instructional materials purchased during the accreditation process that relate to the program’s improvement plan. Information on the Accreditation Support Fund can be found at http://earlychildhood.marylandpublicschools.org/child-care-providers/maryland-excel/maryland-program-accreditation/accreditation-support-fund

✓ viii. Accreditation supports. Describe: Click or tap here to enter text.

✓ ix. Child Care health consultation. Describe: The Nurse Consultant in the Office of Child Care Licensing Branch serves on the Baltimore City Lead Commission and works in partnership with the Baltimore City Health Department on initiatives that impact children in child care.

✓ x. Mental health consultation. Describe: The Early Childhood Mental Health Consultation Project offers free consultation services to Early Care and Education Providers. More information can be found at https://earlychildhood.marylandpublicschools.org/early-childhood-mentalhealth-ecmh-consultation-project, The Lead CCDF Agency contracts with Early Childhood Mental Health (ECMH) to provide mental health support in order to improve quality in early childhood programs. ECMH consultants implement a teaching framework based on the Maryland Social Emotional Foundations for Early Learning (SEFEL) model, which can be accessed online via an informative website made available through a partnership with the University of Maryland Innovations Institute. ECMH Consultation Services can: enhance teacher-child interactions; improve the quality of classroom climate; reduce children’s problem behavior and increase social skills; Prevent expulsions; and decrease teacher stress. Child care providers and parents across the state can access ECMH Consultation Project services free of charge. Services include: observation and assessment of children and the child care environment using research-based tools; partnering with child care providers to deliver training, mentoring and coaching to help create environments that better support the social and emotional needs of young children; increasing child care staff skills in addressing the social and emotional needs of children to improve readiness for school; working with child care providers to help retain and serve children with behavioral and mental health needs; and forging positive relationships with providers and families.

✓ xi. Other. Child care subsidy pays up to 15% higher subsidy rate to providers caring for special needs children who can prove costs exceeding reasonable accommodations. Costs exceeding 15% must be approved by the Child Care Subsidy branch.

4.1.9 Lead Agencies must prioritize investments for increasing access to high-quality child care and development services for children of families in areas that have significant concentrations of poverty and unemployment and do not currently have sufficient numbers of such programs (658 E(c)(2)(M); 98.16 (x);98.46(b)).

How does the Lead Agency define areas with significant concentrations of poverty and
a. unemployment? MSDE defines areas with significant concentrations of poverty as the regional area with the highest population of children from families receiving Temporary Cash Assistance (TCA), highest concentration of unemployment and poverty and who are eligible for Child Care Subsidy Services. Poverty is also defined as a family that has an income less than or equal to 50% of SMI for their family size. MSDE defines unemployment as families eligible for TCA services with job search as a qualifying activity and as families experiencing a temporary cessation of work, training or education after the child has been determined eligible to receive CCS services.

b. Describe how the Lead Agency prioritizes increasing access to high-quality child care and development services for children of families in areas that have significant concentrations of poverty and unemployment and that do not have access to high-quality programs. Parents receiving TCA are not subject to a wait list, the application process is expedited, and the parent can receive services if job searching and in an approved FIA activity. MSDE intends to explore suggestions made by its stakeholders to: Increase access to high quality care in Maryland’s region of highest concentration of poverty and unemployment, children with identified disabilities, and the families with the lowest income, Baltimore City: - Provide a 20% differential payment above the subsidy reimbursement amount for Priority 1 parents that choose a Maryland EXCELS Level 3, 4 or 5 provider in areas that have a significant concentration of poverty and unemployment. - Provide a 10% differential payment above the subsidy amount for Priority 1 parents that choose a Maryland EXCELS Level 3, 4 or 5, in counties other than Baltimore City. - Provide an additional 5% provider differential payment reimbursement above the EXCELS differential for Maryland EXCELS Level 3, 4, or 5 providers that serve Priority 1 customers in Baltimore City. - Provide an additional 2% provider differential payment reimbursement above the EXCELS differential for Maryland EXCELS Level 3, 4, or 5 providers that serve Priority 1 customers in all counties within Maryland, excluding Baltimore City. - Provide a 10% differential payment above the subsidy reimbursement amount for Priority 1 parents with SSI approved children that choose a Maryland EXCELS Level 3, 4 or 5 child care provider. - Provide a 5% differential payment amount for Maryland EXCELS Level 3, 4, or 5 providers that serve children approved for SSI in Baltimore City. - Provide a 2% differential payment amount for Maryland EXCELS Level 3, 4, or 5 providers that serve children approved for SSI in all counties, except Baltimore City.

4.2 Assess Market Rates and Analyze the Cost of Child Care

Key principles of the CCDF are to: (1) provide equal access to child care for children receiving child care assistance; and (2) ensure parental choice by offering a full range of child care services. Payment rates that are too low to support equal access undermine these principles. To establish subsidy payment rates that ensure equal access, Lead Agencies collect and analyze data through a number of tools. Lead Agencies have the option to conduct a statistically valid and reliable (1) market rate survey (MRS) reflecting variations in the price to parents of child care services by geographic area, type of provider, and age of child or (2) an ACF pre-approved alternative methodology, such as a cost estimation model (658E(c)(4)(B)). A cost estimation model estimates the cost of care by incorporating both data and assumptions to judge what expected costs would be incurred by child care providers and parents under different scenarios. Another approach would be a cost study that collects cost data at the facility or program level to measure the costs (or inputs used) to deliver child care services (CCDF-ACF-PI-2018-01).

Regardless of whether Lead Agencies conduct a market rate survey or an alternative methodology, they are required to analyze the cost of providing child services, known as the narrow cost analysis, that meet basic health, safety, quality and staffing requirements (base level care) (98.45(b)(3), (f)(1)(ii)(A), and (f)(2)(iii)), and higher-quality care at each level of quality, as defined by the Lead Agency (98.45(b)(4), (f)(1)(ii)(B), and (f)(2)(iii)). The analysis must identify
the gaps between the cost of care and subsidy levels adopted by the state and then be considered as part of the rate setting process.

Note: Any Lead Agency considering using an alternative methodology, instead of a market rate survey, is required to submit a description of its proposed approach to its ACF Regional Child Care Program Office for pre-approval in advance of the Plan submittal (see https://www.acf.hhs.gov/occ/resource/ccdf-acf-pi-2016-08). Advance approval is not required if the Lead Agency plans to implement both a market rate survey and an alternative methodology. In its request for ACF pre-approval, a Lead Agency must:

● Provide an overview of the Lead Agency’s proposed approach (e.g., cost estimation model, cost study/survey, etc.), including a description of data sources.

● Describe what information the Lead Agency will obtain from an alternative methodology that could not be obtained from the required narrow cost analysis.

● Describe how the Lead Agency will consult with the State Early Childhood Advisory Council or similar coordinating body, local child care program administrators, local child care resource and referral agencies, organizations representing child care caregivers, teachers and directors, and other appropriate entities prior to conducting the identified alternative methodology.

● Describe how the alternative methodology will use methods that are statistically valid and reliable and will yield accurate results. For example, if using a survey, describe how the Lead Agency will ensure a representative sample and promote an adequate response rate. If using a cost estimation model, describe how the Lead Agency will validate the assumptions in the model.

● If the proposed alternative methodology includes an analysis of costs (e.g., cost estimation model or cost study/survey), describe how the alternative methodology will account for key factors that impact the cost of providing care, such as: staff salaries and benefits, training and professional development, curricula and supplies, group size and ratios, enrollment levels, licensing requirements, quality level, facility size, and other factors.

● Describe how the alternative methodology will provide complete information that captures the universe of providers in the child care market.

● Describe how the alternative methodology will reflect variations by provider type, age of children, geographic location, and quality.

● Describe how the alternative methodology will use current data.

● What metrics the Lead Agency will use to set rates based on the alternative methodology.

● Describe the estimated reporting burden and cost to conduct the approach.

A Market Rate Survey (MRS) or an ACF pre-approved alternative methodology must be developed and conducted no earlier than 2 years before the date of submission of the Plan (658E(c)(4)(B)(i) (98.45 (c))). Due to the COVID-19 pandemic, Lead Agencies may request a waiver for up to one additional year (until July 1, 2022) to complete the required MRS or an ACF pre-approved alternative methodology. Lead Agencies may also request the required Narrow Cost Analysis be waived for one year (until July 1, 2022). These waiver requests must include a justification linked to the COVID-19 pandemic.

4.2.1 Completion of the MRS or ACF pre-approved alternative methodology.

Did the state/territory conduct a statistically valid and reliable MRS or ACF pre-approved alternative methodology?
☐ Yes. If yes, please identify the methodology(ies) used below to assess child care prices and/or costs.

☐ a. MRS. When was your data gathered (provide a date range, for instance, September – December, 2019)? N/A

☐ b. ACF pre-approved alternative methodology. Identify the date of the ACF approval and describe the methodology: N/A

✓ No, a waiver is being requested in Appendix A.

a. Please identify the Lead Agency’s planned methodology(ies) to assess child care prices and/or costs.

✓ i. MRS. If checked, describe the status of the Lead Agency’s implementation of the MRS.

   Maryland completed MRS from February 16, 2021 - March 3, 2021. COVID-19 delayed our ability to secure a vendor to complete the analysis of the MRS data. Maryland will submit a Waiver due to COVID-19.

☐ ii. ACF pre-approved alternative methodology. If checked, describe the status of the Lead Agency’s implementation of the ACF pre-approved alternative methodology, including if applicable, the date of the ACF approval and a description of the methodology: N/A

b. If a waiver is requested, Lead Agencies will need to respond to questions 4.2.2-4.5.2 based on data collected for the FY 2019-2021 CCDF Plan or any data collected since then. Identify the date of the Lead Agencies’ most recent and complete Market Rate Survey or ACF pre-approved alternative methodology that will provide data to inform responses to questions 4.2.2–4.5.2. Maryland will use MRS data completed in April 2019 to inform responses to 4.2.2–4.5.2.

4.2.2 Prior to developing and conducting the MRS, or conducting the ACF pre-approved alternative methodology, the Lead Agency is required to consult with (1) the State Advisory Council or similar coordinating body, local child care program administrators, local child care resource and referral agencies, and other appropriate entities, and (2) organizations representing caregivers, teachers, and directors (98.45 (e)). Local child care program administrators may also be good informants to Lead Agencies on narrow cost analyses.

Describe how the Lead Agency consulted with the:

a. State Advisory Council or similar coordinating body: Office of Child Care met with members of the Office of Child Care (OCC) Advisory Council to get feedback and to assist with the design of the Market Rate Survey Form.

b. Local child care program administrators: Office of Child Care met with members of the Office of Child Care (OCC) Advisory Council to get feedback and to assist with the design of the Market Rate Survey. OCC is open to program administrators and has a child care program administrator on the board.

c. Local child care resource and referral agencies: Office of Child Care met with members of the Office of Child Care (OCC) Advisory Council to get feedback and to assist with the design of the Market Rate Survey. OCC is open to the public and has a representative from the child care resource and referral agency on the board.

d. Organizations representing caregivers, teachers, and directors: Office of Child Care met with members of the Office of Child Care (OCC) Advisory Council to get feedback and to assist with the
ACF has established a set of benchmarks, largely based on research, to identify the components of a valid and reliable market rate survey (81 FR, p. 67509). To be considered valid and reliable a Market Rate Survey or preapproved alternative methodology meets the following:

- represents the child care market
- provides complete and current data
- uses rigorous data collection procedures
- reflects geographic variations
- analyzes data in a manner that captures other relevant differences

An MRS can use administrative data, such as child care resource and referral data, if it is representative of the market.

Describe how each of the benchmarks are met in either the MRS or ACF pre-approved alternative methodology.

i. Represent the child care market: All licensed child care providers across Maryland are given the opportunity to provide their cost of care.

ii. Provide complete and current data: Maryland’s currently completed the MRS in March 2021, data is currently being analyzed.

iii. Use rigorous data collection procedures: MSDE contracts with two separate vendors to collect and complete the analysis of the MRS results. Maryland’s MRS is statistically valid and reliable because all licensed child care providers across Maryland are given the opportunity to provide their cost of care; the MRS reflects the variations in prices providers charge to parents across the various geographic regions of Maryland; collects cost variations based on provider type; and based upon the age of the child and unit of care. All regulated child care providers are mailed a cost of care survey. All center and family child care homes are given multiple ways to complete and submit the cost of care survey. In addition, child care providers can update their cost of care survey through the Maryland Family Network (MFN) database or over the phone with LOCATE: Child Care staff. Maryland’s MRS was completed in April 2019. The results of the responses are divided into the seven distinct payment regions. During the April 2019 MRS review of the 1,835 completed responses received: 983, or 53.5%, were from Family Child Care; 852, or 46.4%, were from Child Care Centers; 893, or 48.6%, were the long form format; 942, or 51.3%, were the short form format; and Of the 1,835 responses, 1,195 or 65% of all survey responses were from programs that participate in Maryland’s QRIS Program, named Maryland EXCELS.

iv. Reflect geographic variations: MRS reflects the variations in prices providers charge to parents across the various geographic regions of Maryland. Average weekly full-time child care rates for the State of Maryland were $237.59 for children age birth to 23 months, $197.60 for children ages 2 to 5 years, and $173.02 for children of school age; On average, for each of the age ranges of children 1 – 23 months, 2 – 5 years, 5+ years, Child Care Center fees were higher than those for Family Child Care Programs. This is a historical trend MFN has documented in Child Care Demographics, http://www.marylandfamilynetwork.org/demographics/; On average, weekly child care costs were found to be higher in the counties adjacent to Washington, D.C. and the Interstate 95 Corridor, including Montgomery County, Howard County, Anne Arundel County, Carroll County, and Frederick County, in descending order;
v. Analyze data in a manner that captures other relevant differences: *MRS captures child care costs across the different geographic regions in Maryland.*

b. Given the impact of COVID-19 on the child care market, do you think that the data you gathered (as indicated in 4.2.1) on the prices or costs of child care adequately reflect the child care market as you submit this plan?

   ✔ No
   ☐ Yes. If yes, why do you think the data represents the child care market? N/A

4.2.4 Describe how the market rate survey or ACF pre-approved alternative methodology reflects variations in the price or cost of child care services by:

a. Geographic area (e.g., statewide or local markets). Describe: *Maryland collects the MRS by geographical regions. Information is gathered from the statewide listing of licensed providers.*

b. Type of provider. Describe: *All licensed and regulated providers are asked to submit their rate information to see the differences in cost by provider type, provider location and ages the program serves. Maryland collects data on the following care types: Center, Large Family Child Care and Family Child Care.*

c. Age of child. Describe: *Maryland collects costs on the following ages: If the requested age grouping is multi-year (e.g. the age group, "infant" is 0-11 months and 12-24 months) fees are processed as follows: fees for each year are summed, then divided by the number of non-zero values. For example, if a provider reports fees of $125.00 dollars for 0-11 months and $100 dollars for 12-24 months, then the averaged fee for 0-24 months would be $112.50 ($125+$100 = $225, divided by 2 equals $112.50).*

d. Describe any other key variations examined by the market rate survey or ACF pre-approved alternative methodology, such as quality level. *MSDE is committed to analyzing if there is a difference in rates when programs that participate in Maryland’s Quality Rating and Improvement System, Maryland EXCELS, publish at the higher levels.*

4.2.5 Has the Narrow Cost Analysis been completed for the FY 2022 – 2024 CCDF Plan?

   ✔ No, a waiver is being requested in Appendix A. If no, describe the status of the Lead Agency’s upcoming narrow cost analysis. *Maryland completed MRS from February 16, 2021 - March 3, 2021. COVID-19 delayed our ability to secure a vendor to complete the analysis of the MRS data and to complete the Narrow Cost Analysis. Maryland will submit a Waiver due to COVID-19.*

   ☐ Yes, the narrow cost analysis information is included in the report as described in 4.2.6. If yes, describe how the State/Territory analyzed the cost of child care through a narrow cost analysis for the FY 2022 – 2024 CCDF Plan, including:

   a. The methodology the Lead Agency used to conduct, obtain, and analyze data on the estimated cost of care (narrow cost analysis), including any relevant variation by geographic location, category of provider, or age of child (98.45 (f)(ii)). N/A

   b. How the methodology addresses the cost of child care providers’ implementation of health, safety, quality and staffing requirements (i.e. applicable licensing and regulatory requirements, health and safety standards, training and professional development standards, and appropriate child to staff ratio, groups size limits, and caregiver
qualification requirements (98.45 (f)(ii)(A)). 

C. How the methodology addresses the cost of higher-quality care, as defined by the Lead Agency using a quality rating and improvement system or other system of quality indicators, at each level of quality (98.45 (f)(ii)(B)). N/A

d. The gap between costs incurred by child care providers and the Lead Agency’s payment rates based on findings from the narrow cost analysis. N/A

4.2.6 After conducting the market rate survey or ACF pre-approved alternative methodology, the Lead Agency must prepare a detailed report containing the results of the MRS or ACF pre-approved alternative methodology. The detailed report must also include the Narrow Cost Analysis, as described in 4.2.5, which estimates the cost of care (including any relevant variation by geographic location, category of provider, or age of child) necessary to support (1) child care providers’ implementation of the health, safety, quality, and staffing requirements, and (2) higher quality care, as defined by the Lead Agency using a quality rating and improvement system or other system of quality indicators, at each level of quality. For states without a QRIS or for a state with a QRIS system that is currently limited to only certain providers, those states may use other quality indicators (e.g. provider status related to accreditation, PreK standards, Head Start performance standards, school-age quality standards, or state defined quality measures.)

The Lead Agency must make the report with these results widely available no later than 30 days after completion of the report, including posting the results on the Lead Agency website. The Lead Agency must describe in the detailed report how the Lead Agency took into consideration the views and comments of the public or stakeholders.

Describe how the Lead Agency made the results of the market rate survey or ACF pre-approved alternative methodology report widely available to the public (98.45(f)(1)) by responding to the questions below.

a. Date the report containing results was made widely available—no later than 30 days after the completion of the report. N/A, Maryland is requesting a Waiver to complete the MRS.

b. Describe how the Lead Agency made the detailed report containing results widely available and provide the link where the report is posted. N/A Maryland is requesting a Waiver to complete the MRS.

c. Describe how the Lead Agency considered stakeholder views and comments in the detailed report. N/A, Maryland is requesting a Waiver to complete the MRS.

4.3 Establish Adequate Payment Rates

The Lead Agency must set CCDF subsidy payment rates, in accordance with the results of the current MRS or ACF pre-approved alternative methodology, as identified in 4.2.1, at a level to ensure equal access for eligible families to child care services that are comparable with those provided to families not receiving CCDF assistance. Lead Agencies must also consider the costs of base and higher quality care at each level as part of its rate setting. The Lead Agency must re-evaluate its payment rates at least every 3 years.

4.3.1 Provide the base payment rates and percentiles (based on the most recent MRS as identified in 4.2.1) for
the following categories below. Lead Agencies are required to provide a summary of data and facts in their Plan to demonstrate how its payment rates ensure equal access. The preamble to the final rule (81 FR, p. 67512), indicates that a benchmark for adequate payment rates is the 75th percentile of the most recent MRS. The 75th percentile is the number separating the lowest 75 percent of rates from the highest 25 percent. Setting rates at the 75th percentile, while not a requirement, would ensure that eligible children have access to three out of four child care slots.

The 75th percentile benchmark applies to the base rates. Base rates are the lowest, foundational rates before any differentials are added (e.g., for higher quality or other purposes). Further, base rates must be sufficient to ensure that minimum health and safety and staffing requirements are covered.

Percentiles are not required if the Lead Agency conducted an ACF pre-approved alternative methodology, but must be reported if the Lead Agency conducted a MRS. For states that conduct an ACF pre-approved alternative methodology, report the base payment rates based on a full-time weekly rate.

The ages and types of care listed below are meant to provide a snapshot of the categories on which rates can be based and are not intended to be comprehensive of all categories that might exist or to reflect the terms used by the Lead Agency for particular ages. If rates are not statewide, please use the most populous geographic region (defined as the area serving highest number of CCDF children) to report base payment rates below.

a. Fill in the table below based on either the statewide rates or the most populous area of the state (area serving highest number of children accessing CCDF). To facilitate compiling state by state payment rates, provide the full-time weekly base payment rates in the table below. If weekly payment rates are not published, then the Lead Agency will need to calculate its equivalent.
<table>
<thead>
<tr>
<th>Age of child in what type of licensed child care setting. (All rates are full-time)</th>
<th>Base payment rate (including unit)</th>
<th>Full-time weekly base payment rate</th>
<th>If the Lead Agency conducted an MRS, what is the percentile of the base payment rate?</th>
<th>If the Lead Agency used an alternative methodology what percent of the estimated cost of care is the base rate?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infant (6 months) Center care</td>
<td>330.00/3 units (30+ hours)</td>
<td>330.00</td>
<td>60th</td>
<td>N/A</td>
</tr>
<tr>
<td>Toddler (18 months) Center care</td>
<td>330.00/3 units (30+ hours)</td>
<td>330.00</td>
<td>60th</td>
<td>N/A</td>
</tr>
<tr>
<td>Preschooler (4 years) Center care</td>
<td>226.00/3 units (30+ hours)</td>
<td>226.00</td>
<td>60th</td>
<td>N/A</td>
</tr>
<tr>
<td>School-age child (6 years) Center care (Based on full-day, full-year rates that would be paid during the summer.)</td>
<td>226.00/3 units (30+ hours)</td>
<td>226.00</td>
<td>60th</td>
<td>N/A</td>
</tr>
<tr>
<td>Infant (6 months) Family Child Care</td>
<td>210.00/3 units (30+ hours)</td>
<td>210.00</td>
<td>60th</td>
<td>N/A</td>
</tr>
<tr>
<td>Toddler (18 months)</td>
<td>210.00/3 units (30+ hours)</td>
<td>210.00</td>
<td>60th</td>
<td>N/A</td>
</tr>
<tr>
<td>Age of child in what type of licensed child care setting. (All rates are full-time)</td>
<td>Base payment rate (including unit)</td>
<td>Full-time weekly base payment rate</td>
<td>If the Lead Agency conducted an MRS, what is the percentile of the base payment rate?</td>
<td>If the Lead Agency used an alternative methodology what percent of the estimated cost of care is the base rate?</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>Family Child Care</td>
<td>Preschooler (4 years)</td>
<td>180.00/3 units (30+ hours)</td>
<td>180.00/3 units (30+ hours)</td>
<td>60th</td>
</tr>
<tr>
<td>Family Child Care</td>
<td>School-age child (6 years)</td>
<td>180.00/3 units (30+ hours)</td>
<td>180.00/3 units (30+ hours)</td>
<td>60th</td>
</tr>
</tbody>
</table>

b. If the Lead Agency does not publish weekly rates then how were these rates calculated (e.g., were daily rates multiplied by 5 or monthly rates divided by 4.3)? Maryland’s MRS collects weekly rates.

c. Describe how the Lead Agency defines and calculates part-time and full-time care. Full-time care is defined as the number of hours a child being enrolled in the child care program 30 or more hours per week. Part-time care is defined as a child being enrolled in a child care program 1 - 29 hours per week.

d. Provide the date these current payment rates became effective (i.e., date of last update based on most recent MRS as reported in 4.2.1). November 23, 2020.

e. If applicable, identify the most populous area of the state (area serving highest number of children accessing CCDF) used to complete the responses above. Baltimore County

f. Provide the citation, or link, if available, to the payment rates https://earlychildhood.marylandpublicschools.org/families/child-care-scholarship-program/child-care-scholarship-rates

g. If the payment rates are not set by the Lead Agency for the entire state/territory, describe how many jurisdictions set their own payment rates (98.16(i)(3)). N/A

4.3.2 Describe how and on what factors the Lead Agency differentiates payment rates. Check all that apply.

- a. Geographic area. Describe: Payment is based on the geographical region of the provider and as established by the MRS.
- b. Type of provider. Describe: Licensed child care centers, registered family child care homes, large family homes, Letter of Compliance facilities, and informal care.
- c. Age of child. Describe: Payment rates differ based on the age of the child.
- d. Quality level. Describe: Providers participating in Maryland EXCELS who have reached levels 3-5 receive a differential rate above the subsidy reimbursement rate.
4.3.3 Lead Agencies can choose to establish tiered rates, differential rates, or add-ons on top of their base rates as a way to increase payment rates for targeted needs (i.e., a higher rate for special needs children as both an incentive for providers to serve children with special needs and as a way to cover the higher costs to the provider to provide care for special needs children). Lead Agencies may pay providers more than their private pay rates as an incentive or to cover costs for higher quality care (81 FR, p. 67514).

Has the Lead Agency chosen to implement tiered reimbursement or differential rates?
☐ No
✓ Yes, If yes, identify below any tiered or differential rates, and at a minimum, indicate the process and basis used for determining the tiered rates, including if the rates were based on the MRS or an ACF pre-approved alternative methodology. Check and describe all that apply.

☐ a. Tiered or differential rates are not implemented. N/A
✓ b. Differential rate for non-traditional hours. Describe: Parents needing non-traditional hours are issued a separate voucher that covers nontraditional hours. The payment rate for non-traditional hours is higher than subsidy reimbursement rates for non-traditional hours. The differential rate for non-traditional hours is not based upon variation in age, but is set based upon the hours the parent needs care. The additional reimbursement rates for non-traditional care exceed the payment rates in §§B-D of Regulation 13A.14.06.11 may be approved when child care is provided during non-traditional hours. Nontraditional hours are defined as: (a) 1 hour or more between 7 p.m. and 6 a.m. on Monday through Friday; and (b) Any period of 1 hour or more on Saturday or Sunday. Maryland approves additional costs that exceed the subsidy reimbursement rate when child care is provided during nontraditional hours. Nontraditional hours are: (a) 1 hour or more between 7 p.m. and 6 a.m. on Monday through Friday; and (b) Any period of 1 hour or more on Saturday or Sunday. Additional costs above the base subsidy reimbursement rate shall be authorized for care provided weekly during nontraditional hours up to: (a) 5 percent for one unit of care; (b) 10 percent for two units of care; or (c) 15 percent for three units of care.
✓ c. Differential rate for children with special needs, as defined by the state/territory. Describe: For a child with a disability/special needs, the payment rates of Regulation 13A.14.06.11 apply except if the service provider offers documentation that the cost for caring for the child exceeds the reasonable accommodation definition. In that case, the additional cost may be approved but may not exceed the annual allocated amount up to 15% above the rates set out in §§C and D of the regulation; or if the requested amount exceeds 15%, a recommendation must be submitted to the central Child Care Subsidy branch for approval of a higher payment not to exceed the annual allocated amount.

☐ d. Differential rate for infants and toddlers. Note: Do not check if the Lead Agency has a different base rate for infants/toddlers with no separate bonus or add-on. Describe: N/A

☐ e. Differential rate for school-age programs. Note: Do not check if the Lead Agency has a different base rate for school-age children with no separate bonus or add-on. Describe: N/A

☐ f. Differential rate for higher quality, as defined by the state/territory. Describe:
Other differential rates or tiered rates. Describe: Maryland pays a Tiered Reimbursement above the base subsidy rate for higher quality of child care. (1) Eligibility for tiered reimbursement payments is limited to a child care center or a family child care home that has a published Maryland EXCELS quality rating level of 3, 4, or 5. (2) An informal child care provider is not eligible for tiered reimbursement payments. (3) An eligible provider shall be paid a tiered reimbursement amount for each CCS Program child in care that is: (a) In addition to the child's subsidy payment; and (b) Reflective of the applicable percentage specified at §C(4) of this regulation.

4.3.4 Establishment of adequate payment rates.

a. Describe how base payment rates are adequate and enable providers to meet health, safety, quality, and staffing requirements under CCDF, and how they were established based on the most recent MRS or ACF pre-approved alternative methodology and the Narrow Cost Analysis, as reported in 4.2.1 and 4.2.5. In determining compliance with the Act for the equal access provisions in the FY2019-2021 CCDF Plan, the OCC reviewed all the states with payment rates below the 75th percentile benchmark. Of those states, the half with the lowest payment rates were considered non-compliant and placed on a corrective action plan (CAP). These states all had rates below the 25th percentile for either some or all categories of care. The 25th percentile is not to be viewed as a benchmark or a long-term solution to gauge equal access. It is also not to be viewed as sufficient for compliance in future plan cycles. OCC expects to continue to take action against states with the lowest rates in future plan cycles in an effort to keep payment rates moving upward toward ensuring equal access. Note: Per the preamble (81 FR p. 67512), in instances where an MRS or ACF pre-approved alternative methodology indicates that prices or costs have increased, Lead Agencies must raise their rates as a result. Maryland increased provider payment rates to the 30th percentile of the Market Rate Survey at minimum per subsidy payment region based upon the April 2019 MRS. The increase began July 1, 2019. This nearly doubles the FY2018 rate of the 11th percentile of the January 2017 Market Rate Survey. Maryland completed a new MRS April 2019. Legislation passed during Maryland’s 2018 Session, which increased the percentile of subsidy reimbursement at minimum per subsidy payment region the 60th percentile effective November 23, 2020.

b. Describe the process used for setting rates, including how the Lead Agency factors in the cost of care, including any increased costs and provider fees because of COVID-19, and how such costs may be modified after the pandemic subsides.

Maryland recognizes that the current base rate enables providers to meet health, safety, quality and staffing requirements under CCDF. Maryland recognizes that the current reimbursement rate as being more adequate in assisting providers with operational requirements. Maryland currently reimburses at minimum the 60th percentile of the April 2019 MRS per payment region. Legislation passed during Maryland’s 2018 Session which increased the percentile of subsidy reimbursement at minimum per subsidy payment region from the 30th percentile to the 60th percentile of the current MRS. Maryland used provider grants and supplemental payments to assist providers with the additional costs related to COVID-19. Maryland currently conducted an MRS and will take into consideration the results to determine if costs need to be modified due to the pandemic in order to assist with keeping child care programs open and participating in the Child Care Scholarship Program.

4.3.5 Describe how the Lead Agency took the cost of higher quality, as determined in 4.2.5, into account, including how payment rates for higher-quality care, as defined by the Lead Agency using a QRIS or
other system of quality indicators, relate to the estimated cost of care at each level of quality. Note: For states without a QRIS, the states may use other quality indicators (e.g. provider status related to accreditation, PreK standards, Head Start performance standards, or state-defined quality measures).

Maryland’s current payment rates do not take into consideration the cost of higher quality care, but are based on a percentile of the provider Market Survey. Current reimbursement rates only ensure that all regulated provider types are reimbursed at minimum the 60th percentile of the April 2019 Market Rate Survey. In comparison to the 30th percentile reimbursement, prior to November, 23, 2020, Maryland understands that this reimbursement level moves closer to covering the cost of standard child care, not to mention higher-quality care. Maryland pays a tiered reimbursement for higher-quality child care above the base subsidy reimbursement rate. The additional pay for higher quality care is paid to all providers reaching a Maryland EXCELS level 3-5. This payment amount for higher-quality care is based upon variation in age and care type (center vs family child care home), and is based upon higher demands to maintain higher quality child care. The additional tiered reimbursement amounts are outlined in COMAR 13.A.14.06.06.C.04

4.3.6 Identify and describe any additional facts that the Lead Agency considered in determining its payment rates ensure equal access. If applicable, provide a description of how any additional health and safety costs, because of the COVID-19 pandemic are included in rate setting. N/A.

4.4 Implement Generally Accepted Payment Practices and Ensure Timeliness of Payments

Lead Agencies are required to demonstrate that they have established payment practices applicable to all CCDF child care providers that include ensuring the timeliness of payments by either (1) paying prospectively prior to the delivery of services or (2) paying within no more than 21 calendar days of the receipt of a complete invoice for services. To the extent practicable, the Lead Agency must also support the fixed costs of providing child care services by delinking provider payments from a child’s occasional absences by (1) paying based on a child’s enrollment rather than attendance, (2) providing full payment if a child attends at least 85 percent of the authorized time, (3) providing full payment if a child is absent for 5 or fewer days in a month, or (4) using an alternative approach for which the Lead Agency provides a justification in its Plan (658E(c)(2)(S)(ii); 98.45(l)(2)).

Lead Agencies are required to use CCDF payment practices that reflect generally accepted payment practices of child care providers who serve children who do not receive CCDF-funded assistance. Unless a Lead Agency is able to demonstrate that the following policies are not generally accepted in its particular state, territory, or service area or among particular categories or types of providers, Lead Agencies must (1) pay providers based on established part-time or full-time rates rather than paying for hours of service or smaller increments of time and (2) pay for reasonable, mandatory registration fees that the provider charges to private-paying parents (658E(c)(2)(S); 98.45(l)(3)). Responses may also identify any additional health and safety fees providers are charging as a result of COVID-19.

In addition, there are certain other generally accepted payment practices that are required. Lead Agencies are required to ensure that child care providers receive payment for any services in accordance with a payment agreement or an authorization for services, ensure that child care providers receive prompt notice of changes to a family’s eligibility status that could impact payment, and establish timely appeal and resolution processes for any payment inaccuracies and disputes (98.45(l)(4) through (6); 658E(c)(2)(S)(ii); 98.45(l)(4); 98.45(l)(5); 98.45(l)(6)).
4.4.1 Certify by identifying and describing the payment practices below that the Lead Agency has implemented for all CCDF child care providers.

a. Ensure the timeliness of payments by either (Lead Agency to implement at least one of the following):

   i. Paying prospectively prior to the delivery of services. Describe the policy or procedure.
      
      N/A.

   ✓ ii. Paying within no more than 21 calendar days of the receipt of a complete invoice for services. Describe the policy or procedure. *Maryland ensures the timeliness of payments by paying providers within no more than 21 calendar days and by processing completed invoices for provider payment within three days of receipt.*

b. To the extent practicable, support the fixed costs of providing child care services by delinking provider payments from a child’s occasional absences by: Note: The Lead Agency is to choose at least one of the following:

   ☐ i. Paying based on a child’s enrollment rather than attendance. Describe the policy or procedure. Pay is based on units of care per day (up to three (3) hours, 3-6 hours, or 6 or more hours. *Maryland provides full payment if a child attends any portion of the day. In addition, Maryland pays up to 60 days of absences per calendar year.*

   ☐ ii. Providing full payment if a child attends at least 85 percent of the authorized time. Describe the policy or procedure. *Maryland provides full payment if a child attends any portion of the day. In addition, Maryland pays up to 60 days of absences per calendar year.*

   ☐ iii. Providing full payment if a child is absent for five or fewer days in a month. Describe the policy or procedure. *Maryland allows up to 60 days of absence per calendar year.*

   ☐ iv. Use an alternative approach for which the Lead Agency provides a justification in its Plan. If chosen, please describe the policy or procedure and the Lead Agency’s justification for this approach. *Maryland pays up to 60 absences per calendar year. We believe this demonstrates the need of child care and supports continuity of care for the child care provider and the child.*

c. The Lead Agency’s payment practices reflect generally accepted payment practices of child care providers who serve children who do not receive CCDF subsidies. These payment practices must include the following two practices unless the Lead Agency provides evidence that such practices are not generally accepted in its state (658E(c)(2)(S); 98.45(l)(3)).

   i. Paying on a part-time or full-time basis (rather than paying for hours of service or smaller increments of time). Describe the policy or procedure and include a definition of the time increments (e.g., part time, full-time). Pay is based on units of care per day (up to three (3) hours, 3-6 hours, or 6 or more hours. This is a generally accepted payment practice in Maryland that is not based upon hourly reimbursement. Maryland is considering changing the units to be more reflective of full-time and part-time hours statewide by June 2019.

   ii. Paying for reasonable mandatory registration fees that the provider charges to private-paying parents. Describe the policy or procedure. *Maryland pays a registration fee per enrollment with a provider. Registration fee will only be paid once per year for the same child re-enrolling multiple times at the same child care facility.*
d. The Lead Agency ensures that providers are paid in accordance with a written payment agreement or an authorization for services that includes, at a minimum, information regarding provider payment policies, including rates, schedules, any fees charged to providers, including fees related to COVID 19, and the dispute-resolution process. 

Describe: Providers are paid in accordance with the amount on the child care voucher and the reimbursement rate per payment region, whichever is the lesser amount. Providers are paid in accordance with the Statement of Understanding that both the parent and provider sign upon enrollment of the child with the provider. The Statement of Understanding also provides the appeal process. State staff investigate any disputes concerning payment inaccuracies and resolve these within 30 days. Complicated cases may require longer for final resolution.

e. The Lead Agency provides prompt notice to providers regarding any changes to the family’s eligibility status that could impact payments, and such a notice is sent no later than the day that the Lead Agency becomes aware that such a change will occur. Describe: Except for parents and providers who do not return the signed voucher to the contractor within 60 days, the contractor shall send a written notice to the parent and the provider at least 5 calendar days before termination of child care services or reduction of child care benefits.

f. The Lead Agency has a timely appeal and resolution process for payment inaccuracies and disputes. Describe: The customer or provider may appeal within 90 calendar days of the date of the notice of adverse action.

g. Other. Describe: N/A

4.4.2 Do payment practices vary across regions, counties, and/or geographic areas?

☐ No, the practices do not vary across areas.

✓ Yes, the practices vary across areas. Describe: Provider payment reimbursement rates are based upon MRS results of the geographical regions across Maryland. A separate payment rate is established per care type and age of child for each of the following seven CCS payment regions: (a) Region U, which comprises Cecil, Queen Anne’s, St. Mary’s, Talbot, and Washington counties; (b) Region V, which comprises Caroline, Dorchester, Kent, Somerset, and Wicomico counties; (c) Region W, which comprises Anne Arundel, Calvert, Carroll, Charles, and Prince George’s counties; (d) Region X, which comprises Howard and Montgomery counties; (e) Region Y, which comprises Baltimore, Frederick, and Harford counties; (f) Region Z, which comprises Allegany, Garrett, and Worcester counties; and (g) Region BC, which is Baltimore City.

4.4.3 Describe how Lead Agencies’ payment practices described in subsection 4.4 support equal access to a full range of providers. Maryland families have access to a full range of child care provider types, if they can pay the out-of-pocket expense not covered by the approved subsidy amount and the required parental co-pay. For many Maryland families, the approved subsidy amount and the difference owed to the provider above subsidy reimbursement limits the range of accessible care. Maryland’s reimbursement rates per payment region is no less than the 60th percentile of the April 2019. The increase to the 60th percentile of reimbursement on November 23, 2020, further supports parents access to a full range of care. Maryland hopes to reduce parental co-pays to better increase payment practices and equal access to higher quality child care for all parents.

4.5 Establish Affordable Co-Payments
Family co-payments are addressed in Section 3 related to minimum 12-month eligibility and the graduated phase-out provision and also in this subsection, because they are an important element for determining equal access. If a Lead Agency allows providers to charge amounts more than the required family co-payments, the Lead Agency must provide a rationale for this practice, including how charging such additional amounts will not negatively impact a family’s ability to receive care they might otherwise receive, taking into consideration a family’s co-payment and the provider’s payment rate.

4.5.1 How will the Lead Agency ensure that the family contribution/co-payment, based on a sliding-fee scale, is affordable and is not a barrier to families receiving CCDF services (98.16 (k))? Check all that apply.

☐ a. Limit the maximum co-payment per family. Describe: N/A
☐ b. Limit the combined amount of co-payment for all children to a percentage of family income. List the percentage of the co-payment limit and describe. N/A
☐ c. Minimize the abrupt termination of assistance before a family can afford the full cost of care (“the cliff effect”) as part of the graduated phase-out of assistance discussed in 3.2.5. Describe: N/A
✓ d. Other. Describe: Maryland does not charge a co-pay for families enrolled in TANF, for children receiving SSI or no co-pay for any children enrolled if one parent in the household receives SSI. Maryland limits the number of children for whom families must pay a co-pay. For example, a family with more than three children enrolled in child care does not pay a copay for the enrollment of the 4th child or greater. Maryland is currently revising COMAR to limit the maximum co-payment per family based upon a percentage of the gross household income.

4.5.2 Does the Lead Agency choose the option to allow providers to charge families additional amounts above the required co-payment in instances where the provider’s price exceeds the subsidy payment (98.45(b)(5))? 

☐ No
✓ Yes. If yes:

i. Provide the rationale for the Lead Agency’s policy to allow providers to charge families additional amounts above the required co-payment, including a demonstration of how the policy promotes affordability and access for families. Maryland’s currently reimburses at minimum the 60th percentile per payment region of the April 2019 MRS, which is more adequate for covering the full cost of care for more licensed child care providers across Maryland. Because child care is a private business, Maryland does not regulate the amount child care providers are allowed to charge families above the assigned copay. Maryland believes that limiting the amount that providers can charge would reduce the number of quality child care options for families eligible for CCS services, due to child care providers declining to accept payment that is below the cost of care.

ii. Provide data (including data on the size and frequency of such amounts) on the extent to which CCDF providers charge additional amounts to families. MSDE does not collect this information. However, based upon the MRS, Maryland reimburses at minimum the 60th percentile per payment region. This means 40% of Maryland providers have weekly tuition rates greater than the April 2019 MRS and current subsidy reimbursement.

iii. Describe the Lead Agency’s analysis of the interaction between the additional amounts charged to families with the required family co-payment and the ability of current subsidy
payment rates to provide access to care without additional fees.

MSDE does not collect this type of data.

5 Establish Standards and Monitoring Processes to Ensure the Health and Safety of Child Care Settings

Lead Agencies are required to certify that there are in effect licensing requirements applicable to all child care services in the state/territory, which supports the health and safety of all children in child care. States and territories may allow licensing exemptions. Lead Agencies must describe how such licensing exemptions do not endanger the health, safety, and development of CCDF children in license-exempt care (98.16(u)).

Lead Agencies also must certify that there are in effect health and safety standards and training requirements applicable to providers serving CCDF children whether they are licensed or license-exempt. These health and safety requirements must be appropriate to the provider setting and age of the children served, must include specific topics and training on those topics, and are subject to monitoring and enforcement procedures.

The organization of this section begins with a description of the licensing system for all child care providers in a state or territory and then moves to focus specifically on CCDF providers who may be licensed, or those exempt from licensing. The next section addresses child-staff ratios, group size limits, and required qualifications for caregivers, teachers, and directors (98.16(m)) serving CCDF children. The section then covers the health and safety requirements; standards, training, and monitoring and enforcement procedures to ensure that CCDF child care providers comply with licensing and health and safety requirements (98.16(n)). Finally, Lead Agencies are asked to describe any exemptions for relative providers (98.16(l)). In some cases, CCDF health and safety requirements may be integrated within the licensing system for licensed providers and may be separate for CCDF providers who are license-exempt. In either case, Lead Agencies are expected to identify and describe health and safety requirements for all providers receiving CCDF.

Note: When responding to questions in this section, the OCC recognizes that each state/territory identifies and defines its own categories of care. The OCC does not expect states/territories to change their definitions to fit the CCDF-defined categories of care. For these questions, provide responses that closely match the CCDF categories of care.

Criminal background check requirements are included in this section (98.16(o)). It is important to note that these requirements apply to all child care staff members who are licensed, regulated, or registered under state/territory law and all other providers eligible to deliver CCDF services.

Note: When asked for citations, responses can include state statute, regulations, administrative rules, policy manuals or policy issuances. See the Introduction on page 4 for more detail.

5.1 Licensing Requirements

Each state/territory must certify it has in effect licensing requirements applicable to all child care services provided within the state/territory (not restricted to providers receiving CCDF funds) and provide a detailed description of these requirements and how the requirements are effectively enforced (658E(c)(2)(F)). If any types of providers are exempt from licensing requirements, the state/territory must describe those exemptions and describe how these exemptions do not endanger the health, safety, or development of children. The descriptions
must also include any exemptions based on provider category, type, or setting; length of day; and providers not subject to licensing because the number of children served falls below a Lead Agency-defined threshold and any other exemption to licensing requirements (658E(c)(2)(F); 98.16(u); 98.40(a)(2)(iv)).

5.1.1 To certify, describe the licensing requirements applicable to child care services provided within the state/territory by identifying the providers in your state/territory that are subject to licensing using the CCDF categories listed below. Check, identify, and describe all that apply, and provide a citation to the licensing rule.

✓ a. Center-based child care.

i. Identify the providers subject to licensing: Child Care Center COMAR 13A.16.01.02 (15) An agency, institution, or establishment that, on a regular schedule for at least 2 days per week and for at least 2 hours per day, or on a 24-hour basis, offers or provides child care to children who do not have the same parentage. A child care center includes:

1. a nonpublic nursery school approved under Education Article, §2-206, Annotated Code of Maryland in which an educational program is offered or provided for children who are 2 years old or older but younger than 5 years old;

2. a facility providing specialized training in a specific discipline or subject that also offers a child-related service such as, but not limited to, transportation, free play, meals or snacks, tutoring or homework sessions;

3. child care operated by a State or local government agency.

Letter of Compliance COMAR 13A.17.01.01(A)

Letter of Compliance Facility - means a tax-exempt religious organization that operates a nursery school or child care program in a school building used exclusively for children who are enrolled in that school.

ii. Describe the licensing requirements: Under Maryland law, a child care center that is run by an individual, an agency, or an organization and offers child care services for part or all of any day for at least twice a week, must meet licensure requirements before operating. The requirements consist of health and safety requirements established by the state. Most child care centers are regulated under COMAR 13A.16 ("Licensed Child Care Centers"). Some nursery schools and child care programs run by tax-exempt religious organizations are regulated under COMAR 13A.17 ("Letters of Compliance").

iii. Provide the citation: COMAR 13A.16.02 License Application and Maintenance and COMAR 13A.17.02 Letter of Compliance Application and Maintenance

http://www.dsd.state.md.us/COMAR/ComarHome.html

✓ b. Family child care. Describe and provide the citation:

Family child care. Describe and Provide the citation: http://www.dsd.state.md.us/COMAR/ComarHome.html
Family Child Care Home COMAR 13A.15.01.02(B)(14)

Care given to a child younger than 13 years old or to a developmentally disabled person younger than 21 years old in place of parental care for less than 24 hours per day, in a residence other than the child's residence, for which the provider is paid in cash or in kind. The maximum capacity of a Family Child Care Home is 8.

http://www.dsd.state.md.us/COMAR/ComarHome.html

Large Family Child Care COMAR 13A.18.01.02 (B)(24)

Registered Large Family Child Care Home. A family child care home approved by the Office of Child Care to operate with a maximum child care capacity of 9 - 12 children.

i. Identify the providers subject to licensing: Family child care providers offer care in their own home to one or more children who aren’t related to the provider. To ensure a safe environment, Maryland limits the number of children in a family child care home:

Family Child Care Home – A provider may care for up to eight children with no more than two under the age of two. The provider’s own children under the age of six are counted within the group of eight.

Large Family Child Care Home – A provider may care for between nine and 12 children with no more than four under the age of two. The provider’s own children under the age of six are counted within the group of nine to 12.

ii. Describe the licensing requirements: Family child care is regulated under the Code of Maryland Regulations COMAR 13A.15, which require that you obtain a "certificate of registration" (which is a form of license) before you operate a family child care program. Being registered means your program meets the child health and safety requirements established by the state.

iii. Provide the citation: COMAR 13A.15.02 Registration Application and Maintenance
http://marylandpublicschools.org/about/Pages/Regulations/COMAR.aspx

 ✓ c. In-home care (care in the child’s own) (if applicable):

i. Identify the providers subject to licensing: In-home care providers are not subject to licensure.

ii. Describe the licensing requirements: Each setting, the child's home or the relative home, must meet health and safety standards set by MSDE. The informal child care provider must complete a Criminal Background Check and Child Protective Service clearance in order for the provider and this regulation applies to anyone 18 years of age or older that resides in the home of the informal provider. Informal providers cannot be approved for payment until they have met all programmatic requirements.

iii. Provide the citation: COMAR 13A.14.06.06.D

5.1.2 Identify the CCDF-eligible providers who are exempt from licensing requirements. Describe exemptions based on length of day, threshold on the number of children in care, ages of children in care, or any other factors applicable to the exemption. Describe how such exemptions do not endanger the health, safety, and development of children (658E (c)(2)(F); 98.40(a)(2)). Do not include exempt relative care providers, this information will be collected in Section 5.6.
a. License-exempt center-based child care. Describe and provide the citation by answering the questions below.

*Maryland does not exempt child care centers from licensing requirements.*

1. Identify the CCDF-eligible center-based child care providers who are exempt from licensing requirements. Describe the exemptions based on length of day, threshold on the number of children in care, ages of children in care, or any other factors applicable to the exemption: Click or tap here to enter text.

2. Provide the citation to this policy: Click or tap here to enter text.

3. Describe how the exemptions for these CCDF-eligible providers do not endanger the health, safety, and development of children. Click or tap here to enter text.

b. License-exempt family child care. Describe and provide the citation by answering the questions below.

*Maryland does not exempt any family child care homes from licensing requirements.*

1. Identify the CCDF-eligible family child care providers who are exempt from licensing requirements. Describe the exemptions based on length of day, threshold on the number of children in care, ages of children in care, or any other factors applicable to the exemption: Click or tap here to enter text.

2. Provide the citation to this policy: Click or tap here to enter text.

3. Describe how the exemptions for these CCDF-eligible providers do not endanger the health, safety, and development of children. Click or tap here to enter text.

c. In-home care (care in the child’s own home by a non-relative): Describe and provide the citation by answering the questions below.

*Maryland exempts only in-home and relative care from licensing requirements. Each setting, the child’s home or the relative home, must meet health and safety standards set by MSDE. The care provider attests to the standards. Maryland has a very small number of nonrelatives providing care in the child’s own home. Non-relative in-home care is subject to inspection for compliance with health and safety standards and training requirements.*

1. Identify the CCDF-eligible in-home child care (care in the child’s own home by a non-relative) providers who are exempt from licensing requirements. Describe the exemptions based on length of day, threshold on the number of children in care, ages of children in care, or any other factors applicable to the exemption. Click or tap here to enter text.

2. Provide the citation to this policy: Click or tap here to enter text.

3. Describe how the exemptions for these CCDF-eligible providers do not endanger the health, safety, and development of
5.2 Standards for Ratios, Group Size and Qualifications for CCDF Providers

Lead Agencies are required to have child care standards for providers receiving CCDF funds, appropriate to the type of child care setting involved, that address appropriate ratios between the number of children and number of providers in terms of the age of the children, group size limits for specific age populations, and the required qualifications for providers (658E(c)(2)(H); 98.41(d); 98.16(m)). For ease of responding, this section is organized by CCDF categories of care, licensing status, and age categories. Respondents should map their Lead Agency categories of care to the CCDF categories. Exemptions for relative providers will be addressed in subsection 5.6.

5.2.1 Describe how the state/territory defines the following age classifications. For instance, Infant: 0-18 months.

a. Infant. Describe: Family: Children under 2, Center: 6 weeks old to under 18 months
b. Toddler. Describe: Family: Children under age 2, Center: 18 to under 24 months
c. Preschool. Describe: a child who is 2 years of age and older and does not attend kindergarten or a grade higher
d. School-Age. Describe: a child who is 5 years of age and older

5.2.2 To demonstrate continued compliance, provide the ratio and group size for settings and age groups below.

a. Licensed CCDF center
   i. Infant
      A. Ratio: 1-3
      B. Group size: 6
   ii. Toddler
      A. Ratio: 1:3
      B. Group size: 9
   iii. Preschool
      A. Ratio: Two year olds: 1:6
          Three/four year olds: 1:10
      B. Group size: Two year olds: 12, Three/Four year olds: 20
   iv. School-Age
      A. Ratio: 1:15
      B. Group size: 30
   v. Mixed-Age Groups (if applicable)

   (1) A mixed age group with infants or toddlers, the following minimum staffing levels apply:
   Group Composition Maximum Group Size Minimum Staffing Level
   Group includes 1 or 2 infants, 9 maximum group size, 2 minimum staff members
   Group includes 3 or more infants 6 maximum group size, 2 minimum staff members
Group includes 1 or 2 toddlers 12 maximum group size, 2 minimum staff members
Group includes 3 toddlers 9 maximum group size, 2 minimum staff members
Group includes 4 or more toddlers 9 maximum group size, 3 minimum staff members
Group includes no infants, 12 maximum group size, 3 minimum staff members 1 or 2 toddlers, and 6 or more 2 year olds

(2) In a mixed-age group with preschool children:
   (a) The group size may not exceed 20 children;
   (b) If the group contains preschool children 3 years old or older, the staff-to-child ratio is 1 to 10;
   (c) If the group size is 13 to 20 children, the group may not contain more than six 2-year-olds; and
   (d) If the group contains children who are 2 years old and the group size varies, the following minimum staffing levels apply:

<table>
<thead>
<tr>
<th>Group Composition</th>
<th>Group Size</th>
<th>Minimum Staffing Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group includes one to three 2-year-old</td>
<td>7 to 10</td>
<td>1 staff member</td>
</tr>
<tr>
<td>Group includes four or more 2-year-old</td>
<td>7 to 10</td>
<td>2 staff members</td>
</tr>
<tr>
<td>Group includes one to three 2-year-old</td>
<td>13 to 20</td>
<td>2 staff members</td>
</tr>
<tr>
<td>Group includes four to six 2-year-old</td>
<td>13 to 20</td>
<td>3 staff members</td>
</tr>
</tbody>
</table>

(3) School-Age Groups. In a group where 3-year-old and 4-year-old children, enrolled in a public or nonpublic school, are mixed with school-age children, the following minimum staffing levels and maximum group size requirements apply:

<table>
<thead>
<tr>
<th>Group Composition</th>
<th>Maximum Group Size</th>
<th>Minimum Staffing Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group includes up to five children 3 or</td>
<td>30</td>
<td>1 school-age teacher</td>
</tr>
<tr>
<td>4 years old</td>
<td></td>
<td>and 1 assistant or aide</td>
</tr>
<tr>
<td>Group includes 6 to 9 children 3 or 4</td>
<td>30</td>
<td>1 school-age teacher</td>
</tr>
<tr>
<td>years old</td>
<td></td>
<td>and 2 assistants or 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>school-age teacher, 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>assistant and 1 aide</td>
</tr>
<tr>
<td>Group includes 6 to 9 children 3 or 4</td>
<td>25</td>
<td>1 school-age teacher</td>
</tr>
<tr>
<td>years old</td>
<td></td>
<td>and 1 assistant or aide</td>
</tr>
<tr>
<td>Group includes 10 or more children 3 or</td>
<td>20</td>
<td>1 preschool teacher</td>
</tr>
<tr>
<td>4 years old</td>
<td></td>
<td>and 1 assistant or aide</td>
</tr>
</tbody>
</table>

A. Ratio: Click or tap here to enter text.
B. Group size: Click or tap here to enter text.

vi. If any of the responses above are different for exempt child care centers, describe the ratio and group size requirements for license-exempt providers.

NA-Maryland does not have exempt child care centers.

b. Licensed CCDF family child care home providers:
   i. Mixed-Age Groups
      8 children with 2 under the age of 2
      A. Ratio: 1:8
      B. Group size: 8
ii. Infant (if applicable)

*Family child care homes may have 2 under the age of 2. When approved a Family Child Care home may care for four under the age of 2 with an additional adult.*

A. Ratio: 2:1

b. Group size: 8 children with 2 under the age of 2

iii. Toddler (if applicable)

*Family child care homes may have 2 under the age of 2. When approved a Family Child Care home may care for four under the age of 2 with an additional adult.*

A. Ratio: 2:1
B. Group size: 8 children with 2 under the age of 2

iv. Preschool (if applicable)

A. Ratio: 8:1
B. Group size: 8 children with 2 under the age of 2

v. School Age (if applicable)

A. Ratio: 6:1
B. Group size: 6

vi. If any of the responses above are different for exempt child care homes, describe the ratio and group size requirements for license-exempt family child care home providers. *NA*

c. Licensed in-home care (care in the child’s own home):

*6:1, with no more than 2 children under the age 2*

i. Mixed-Age Groups (if applicable)
   A. Ratio: 6:1
   B. Group size: 6

ii. Infant (If applicable)
   A. Ratio:
   B. Group Size:

iii. Toddler (if applicable)
   A. Ratio:
   B. Group Size:

iv. Preschool (if applicable)
   A. Ratio:
   B. Group Size:

v. School Age (if applicable)
   A. Ratio: 6:1
   B. Group size: 6

Describe the ratio and group size requirements for license-exempt in-home care. *N/A*
5.2.3 Provide the teacher/caregiver qualifications for each category of care.

a. Licensed Center-Based Care

i. Describe the teacher qualifications for licensed CCDF center-based care, including any variations based on the ages of children in care:

   Teacher/caregiver qualifications for Infant and Toddler: High school diploma or equivalent; 90 clock hours of approved preservice training; 45 clock hours of approved preservice infant/toddler training; 9 clock hours of approved preservice training in communication; approved ADA compliance training; supporting breastfeeding practices; and 1 year of experience. Minimum age: 19 years old.

   Teacher/caregiver qualifications for Preschool: High school diploma or equivalent; 90 clock hours of approved preservice training; 9 clock hours of approved preservice training in communication; approved ADA Compliance training; supporting breastfeeding training; and 1 year of experience. Minimum age: 19 years old.

   Teacher/caregiver qualifications for school age: High school diploma or equivalent; 90 clock hours of approved preservice training; 9 clock hours of approved preservice training in communication; approved ADA Compliance training; and 400 hours working primarily with school age children. Minimum age: 19 years old.

Aide -

1) Be 16 years old or older;

2) Work under the direct supervision of the staff person in charge of the group of children to whom the aide is assigned;

3) Unless an individual hired to work as an aide, has completed 90 clock hours or the equivalent in early childhood education preservice training, the individual shall complete, within 6 months after the date of hire, an orientation session that follows guidelines established by the office and includes, but is not limited to: a) Proper child supervision; b) Workplace professionalism; and c) Interacting with parents.

ii. Describe the director qualification for licensed CCDF center-based care, including any variations based on the ages of children in care or the number of staff employed:

1) Be at least 21 years old;

2) Hold a high school diploma or equivalent, or have successfully completed at least two courses for credit from an accredited college or university;

3) Have successfully completed 9 clock hours of approved preservice training in communicating with staff, parents, and the public, or at least one academic college course for credit; 3 semester hours or their equivalent of approved administrative training, unless approved as a school-age center director in a center authorized to serve only school-age children; and 3 clock hours of approved training in complying with the Americans with Disabilities Act;

4) Have successfully completed 6 semester hours or 90 clock hours, or their equivalent, of approved preservice training, or hold the Child Development Associate National Credential that is issued by the Council for Professional Recognition; and
5) Within 6 months of hire, complete a regulation training that is conducted by the Office of Child Care.

Directors of Preschool Centers-Specific Requirements.

A. In a preschool center with infants or toddlers in care, a director, in addition to meeting the requirements of §§B-D of this regulation, as applicable, shall have:

1. 3 semester hours of approved training, or the equivalent, related exclusively to the care of infants and toddlers; and

2. Effective January 1, 2016, approved training in supporting breastfeeding practices.

B. In a preschool center with 20 or fewer children, a director shall have completed 1 year of experience:

1. Working primarily with preschoolers in a licensed child care center, nursery school, church-operated school, or similar setting; or

2. Caring for preschoolers as a registered family child care provider.

C. In a preschool center with 21 to 40 children, a director shall have completed:

(1) Either: (a) 30 semester hours of college coursework that has not less than 20 semester hours specifically in early childhood education; or (b) 60 semester hours from an accredited institution of higher learning; and

(2) 2 years of experience: (a) Working under supervision primarily with preschoolers in a licensed child care center, nursery school, church-operated school, or similar setting; or (b) Caring for preschoolers as a registered family child care provider.

D. In a preschool center with more than 40 children, a director shall have:

(1) Attained: (a) An associate's degree with a minimum of 15 semester hours of approved coursework in early childhood education; or (b) A bachelor's degree in any field; and

(2) Completed 2 years of experience: (a) Working under supervision primarily with preschoolers in a licensed child care center, nursery school, church-operated school, or similar setting; or (b) Caring for preschoolers as a registered family child care provider.

E. An individual is considered qualified as a director of any size preschool center when that individual:

(1) Has completed 1 year of experience: (a) Working primarily with preschoolers in a licensed child care center, nursery school, church-operated school, or similar setting; or (b) Caring for preschoolers as a registered family child care provider; and

(2) Has received either: (a) Approval by the Department as a teacher for early childhood education, including nursery school through third grade, and has 6 semester hours in early childhood education; or b) Certification by the Department or by any other state for early childhood education;
education, including nursery school through third grade.

Directors of School-Age Centers-Specific Requirements.

A. In a school-age center with a capacity of 60 or fewer children, the director shall have completed at least:

(1) 400 hours of experience working under supervision primarily with school-age children in a licensed child care center, public or private school, or a similar setting; or

(2) 1 year of experience caring for school-age children as a registered family child care provider.

B. In a school-age center with a capacity of 61 or more children, the director shall have completed at least:

(1) 800 hours of experience working under supervision primarily with school-age children in a licensed child care center, public or private school, or similar setting; or

(2) 2 years of experience caring for school-age children as a registered family child care provider.

C. An individual is considered qualified as a director of a school-age center if the individual is certified for kindergarten, nursery school through third grade, or grades 1 through 8 by the Department or by the state board of any other state.

Specific Requirements for Directors in Combined Preschool and School-Age Centers.

A. A preschool center director may have responsibility for the entire center if the center enrolls both preschoolers and school-age children.

B. A school-age center director may have responsibility for the entire center if the center:

(1) Does not enroll any infants or toddlers; and

(2) Enrolls five or fewer children younger than kindergarten age.

b. Licensed Family Child Care

i. Describe the provider qualifications for licensed family child care homes, including any variations based on the ages of children in care:

Family Child Care Teacher/caregiver qualifications:

CPR/First Aid;
SIDS;
24 clock hours of approved preservice training,
medication administration;
emergency and disaster planning training;
approved ADA Compliance training and Supporting Breastfeeding Practices.
Minimum age: 19 years old.

Large Family Teacher/caregiver qualifications for Infants and Toddlers:
High school diploma or equivalent;
90 clock hours of approved preservice training;
45 clock hours of approved preservice Infant/Toddler training;
9 clock hours of approved preservice training in communication;
1 year of experience;
approved ADA Compliance training; and Supporting Breastfeeding Practices.
Minimum age: 19 years old.

Large Family Teacher/caregiver qualifications for Preschool and School Age:
High school diploma or equivalent;
90 clock hours of approved preservice training;
9 clock hours of approved preservice training in communication; and
1 year of experience.
Minimum age: 19 years old.

Aide:
1) Be 16 years old or older;
2) Work under the direct supervision of the staff person in charge of the group of children to whom
the aide is assigned;

3) Unless an individual hired to work as an aide, has completed 90 clock hours or the equivalent in early childhood education preservice training, the individual shall complete, within 6 months after the date of hire, an orientation session that follows guidelines established by the office and includes, but is not limited to: a) Proper child supervision; b) Workplace professionalism; and c) Interacting with parents.

ii. If any of the responses above are different for license-exempt family child care homes, describe which requirements apply to exempt homes: NA

iii. If applicable, provide the website link detailing the family child care home provider qualifications: Click or tap here to enter text.

c. Regulated or registered In-home Care (care in the child’s own home by a non-relative)

i. Describe the qualifications for licensed in-home child care providers (care in the child’s own home) including any variations based on the ages of children in care:
   Click or tap here to enter text.

ii. If any of the responses above are different for license-exempt in-home care providers, describe which requirements apply to exempt in-home care providers:
   NA

5.3 Health and Safety Standards and Training for CCDF Providers

The state/territory must describe its requirements for pre-service or orientation training and ongoing training. Lead Agencies are required to have minimum pre-service or orientation training requirements (to be completed within 3 months), as appropriate to the provider setting and the age of children served. This training must address the required health and safety topics (658E(c)(2)(II)(i)) and the content area of child development. Lead Agencies have flexibility in determining the number of training hours to require, and they may consult with Caring for our Children Basics for best practices and the recommended time needed to address these training requirements.

Lead Agencies must also have ongoing training requirements for caregivers, teachers, and directors who are caring for children receiving CCDF funds (658E(c)(2)(II)(i); 98.44(b)(1)(iii)). Lead Agencies are to report the total number of ongoing training hours that are required each year, but they do not have to report these hours out by topic (658E(c)(2)(G)(iii). Ongoing training requirements will be addressed in 5.3.13.

Both preservice/orientation and ongoing trainings should be a part of a broader systematic approach and progression of professional development (as described in section 6) within a state/territory.

States and territories must have health and safety standards for programs (e.g., child care centers, family child care homes, etc.) serving children receiving CCDF assistance relating to the required health and safety topics as appropriate to the provider setting and age of the children served (98.41(a)). This requirement is applicable to all child care programs receiving CCDF funds regardless of licensing status (i.e., licensed or license-exempt). The only exception to this requirement is for relative providers, as defined in 98.2. Lead Agencies have the option of exempting relatives from some or all CCDF health and safety requirements (98.42(c)). Exemptions for relative providers’ standards and training requirements will be addressed in
question 5.6.3.

To certify, describe the following health and safety requirements for programs serving children receiving CCDF assistance on the following topics (98.16(l)) identified in questions 5.3.1 – 5.3.12. Note: Monitoring and enforcement will be addressed in subsection 5.4.

5.3.1 Prevention and control of infectious diseases (including immunizations) health and safety standards and training requirements.

a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training.

The following topics are presented in the Basic Health and Safety Training: The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Biocontaminates are addressed under Safe Indoor/Outdoor Environments, Safe Outdoor Environments, Safe and Sanitary Outdoor Environments, Outdoor Supervision, Outdoor Equipment and Materials, Transportation, Safe Indoor Environments, Safe and Sanitary Indoor Environments, and Supervision.

ii. Describe any variations in the standard(s) by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

There is no variation by category. There are no variations based on ages of children in care.

iii. The Lead Agency must certify that the identified health and safety standard(s) is(are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance. Family providers, substitutes or operators may not knowingly care for a child who has a serious transmissible infection or communicable disease during the period of exclusion for that infection or disease shown on a list (Consumer Disease Summary) provided by the agency. An operator has to immediately report to the health officer a report of the name and address of a child or a staff member who appears to be infected with a reportable communicable disease or who has been exposed to a reportable communicable disease.


http://marylandpublicschools.org/about/Documents/DSFSS/SSSP/SHS/ImmunizationForm-DHMH896.pdf


MSDE Family Child Care: 13A.15.11.02, 13A.15.11.03, 13A.15.03.02A-B, 13A.15.03.02D
b. Pre-Service and Ongoing Training

i. Provide the citation(s) for these training requirements, including citations for both licensed and license-exempt providers.

*Effective December 3, 2019, COMAR 13A 15-18 were adopted by the Board of Education and went into effect on 01.13.2020. Regulations can be found at [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)*

*Family Child Care: MSDE COMAR 13A.15.06.02A(4) and B*

*Child Care Center MSDE COMAR 13A.16.06.05B(5) and C(3), 13A.16.06.09A(5) and C(3), 13A.16.06.10A(4) and C(3), 13A.16.06.11A(4) and C(3), 13A.16.06.12A(3) and B(3)*

*Letter of Compliance MSDE COMAR 13A.17.06.02L and M*

*Large Family Child Care MSDE COMAR 13A.18.06.05E(3)(d) and F(4), 13A.18.06.06B(e) and D(3), 13A.18.06.07A(3) and (6)*

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

*Relatives are exempt from this requirement. There is no variation by category. There are no variations based on ages of children in care.*

iii. To demonstrate compliance, certify by checking below how the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

- Pre-Service
  - X Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

- Yes
  - X No
v. How do providers receive updated information and/or training regarding the standard(s)? This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

Maryland requires all licensed and registered child care providers to complete annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.

5.3.2 Prevention of sudden infant death syndrome and the use of safe-sleep practices.

a. Standard(s)
   i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

   Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training. 13A.15.06.02 A2(4).

   Sudden infant death syndrome training is a Maryland regulation requirement for all family child care providers. Child care center directors and child care teachers of infant/toddler programs and Large family home directors and teachers receive training in safe sleep practices through the 45hr or 3 semester hour course for infant/toddler care 13A.16.06.06, 13A.16.06.09, 13A.18.06.05E(5), 13A.18.06.06E(1).

   ii. Describe any variations in the standard(s) by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

   Programs that are licensed with a Letter of Compliance are only for children ages 2 and above, however, they are still required to complete the Basic Health and Safety training. This requirement only applies to providers who care for children under age 2.

   iii. The Lead Agency must certify that the identified health and safety standard(s) is(are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

   This standard is evaluated by review of the provider's SIDs certificate and the inspection of infant/toddler equipment to ensure it meets approved standards for sleep equipment 13A.15.05.06.

   This is also discussed with the provider to ensure understanding of the requirements for no soft bedding items and children being placed on their back to sleep 13A.15.10.06.


   Sudden infant death syndrome training is a Maryland regulation requirement for all family child care providers.

   Child care center directors and child care teachers of infant/toddler programs and Large family home directors and teachers receive training Maryland in safe sleep practices through the 45hr or 3 semester hour course for infant/toddler care 13A.16.06.06, 13A.16.06.09, 13A.18.06.05E(5), 13A.18.06.06E(1)
b. Pre-Service and Ongoing Training
i. Provide the citation(s) for this training requirement(s), including citations for both licensed and license-exempt providers.
   
   *COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)*

   *MSDE -Family Child Care - 13A.15.06.02E; 13A.15.05.06G-H*

   *MSDE - Child Care Centers -13A.16.06.06A(1); 13A.16.06.09D;13A.16.09.04A(4); FG, 13A.16.10.05A*

   *MSDE - Large Family Child Care Homes 13A.18.06.05E(5); 13A.18.06.06E(1); 13A.18.06.05E(5); 13A.18.06.06E(1)*

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?
   
   *There is no variation based on category of care or licensing status. Relatives are exempt. This requirement applies to providers caring for children under age 2.*

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.
   
   - Pre-Service
   - Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?
   
   - X Yes (not sure if we should select No, but it is the true answer)
   - ☐ No

v. How do providers receive updated information and/or training regarding the standard(s)? This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.
   
   *Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.*

5.3.3 Administration of medication, consistent with standards for parental consent.

a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

   *All registered family child care providers and at least one staff person during all operating hours in a child care center, letter of compliance and/or Large family home are required to complete the 6 hour Medication Administration training. The training medication administration training includes safe and accurate administration of medication, including measuring, proper dosage, purpose of medication and the 6 Rights of Medication Administration. Allergic reaction will be*
discussed along with the proper administration of Asthma medications and treatment for Anaphylaxis. Trainees will practice using the new Epi-pen. Additionally, Maryland requires all children who are prescribed medication that is to be administered while in child care to submit a completed authorized medication form signed by the child’s physician and/or parent depending on the medication. Over the counter preventive medication only requires parent permission and all medication prescribed for treatment purposes requires physician approval and signature.

Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training.

The following topics are presented in the Basic Health and Safety Training. The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Biocontaminates are addressed under Safe Indoor/Outdoor Environments - Safe and Sanitary Outdoor Environments - Outdoor Supervision - Outdoor Equipment and Materials - Transportation Safe Indoor Environments - Safe and Sanitary Indoor Environments - Supervision - Indoor Equipment and Materials. The link to the Basic Health and Safety training is located at https://earlychildhood.marylandpublicschools.org/basic-health-safety-training.

Providers are required to review children’s forms including a listing of any medications administered to children. Only staff that have successfully completed the training are approved to administer medications as directed by the required medication forms. As well, the approved staff ensure that medication is stored according to COMAR requirements.

ii. Describe any variations in the standard(s) by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

There is no variation by category. There are no variations of this training based on ages of children in care. Relatives are exempt from this requirement.

iii. The Lead Agency must certify that the identified health and safety standard(s) is(are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

Licensing Specialists ensure that providers have medication administration training through observation of the medication administration training certificate. Medication administration is discussed on inspections if it is not observed. Children’s forms are reviewed including a listing of any medications administered to children, the medication authorization form and medication log. As well, staff ensure that medication is stored according to COMAR requirements. Medication Administration is already a Maryland regulation for family child care providers, at least one employee of a child care center, Letter of Compliance facility, or a large family child care home.

COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education http://www.dsd.state.md.us/COMAR/ComarHome.html. Regulation changes reflect how the following health and safety standards for programs serving
children receiving CCDF assistance are defined and established on the required topics on of Administration of medication, consistent with standards for parental consent.

MSDE - Family Child Care 13A.15.11.04A(1)(a-b)
MSDE - Child Care Center 13A.16.11.04A(1)(a-b)
MSDE - Letters of Compliance 13A.17.11.04A(1)(a-b)
MSDE - Large Family Child Care 13A.18.11.04A(1)(a-b)

Resource Documents:

b. Pre-Service and Ongoing Training

i. Provide the citation(s) for the training requirement(s), including citations for both licensed and license-exempt providers.

MSDE - Family Child Care 13A.15.06.02A(5)(c)
MSDE - Child Care Center 13A.16.11.04F(1) and (2)
MSDE - Letters of Compliance 13A.17.11.04F(1) and (2)
MSDE - Large Family Child Care 13A.18.11.04F(1) and (2)

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

There is no variation by category. There are no variations of this training based on ages of children in care. Relatives are exempt from this requirement.

iii. To demonstrate compliance, certify by checking below how the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

- Pre-Service
- Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

- Yes
- No

v. How do providers receive updated information and/or training regarding the standard(s)? This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.
5.3.4 Prevention of and response to emergencies due to food and allergic reactions.

a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

*Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training. Providers are required to maintain children’s records for information pertaining to allergies and asthma including allergy action plans for children with allergies.*

ii. Describe any variations in the standards by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

*There are no variations by category of care or age. Relatives are exempt from this requirement.*

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

*Licensing specialists review children’s records for information pertaining to allergies and asthma. Licensing Specialists also ensure providers maintain allergy action plans for children with allergies.*


*Effective December 3, 2019, COMAR 13A 15-18 were adopted by the Board of Education and went into effect on 01.13.2020. Regulations can be found at http://www.dsd.state.md.us/COMAR/ComarHome.html*

MSDE - Family Child Care COMAR 13A.15.03.04C(2), COMAR 13A.15.06.03E; COMAR 13A.15.06.03F, COMAR 13A.15.06.05A(2), COMAR13A.15.06.02B(1)

MSDE - Child Care Center COMAR 13A.16.03.04D(2); COMAR 13A.16.06.02; COMAR 13A.16.12.02; COMAR 13A.16.12.01E(2); COMAR 13A.16.11.04F(1) and (2); COMAR 13A.16.06.05B(5) and C(3); COMAR 13A.16.06.09A(5) and C(3); COMAR 13A.16.06.10A(4) and C(3); COMAR 13A.16.06.11A(4) and C(3), COMAR 13A.16.06.12A(3) and B(3).

MSDE - Letter of Compliance COMAR 13A.17.03.04D(2); COMAR 13A.17.06.02; COMAR 13A.17.12.02; COMAR 13A.17.12.01E(2); COMAR 13A.17.11.04F(1) and (2); COMAR 13A.17.06.02L; COMAR 13A.17.06.02M MSDE

Large Family Child Care Homes COMAR 13A.18.03.04D(2); COMAR 13A.18.06.02, COMAR 13A 18.12.02, COMAR 13A.18.12.01E(2), COMAR 13A.18.11.04F(1) and (2), COMAR 13A.18.06.05E(3)(d), 06.05F(4), 06.06B(1)(e), 06.06D(3), 06.07A(3) and 06.07A(6).
b. Pre-Service and Ongoing Training

i. Provide the citation(s) for the training requirement(s), including citations for both licensed and license-exempt providers.

*Effective December 3, 2019, COMAR 13A 15-18 were adopted by the Board of Education and went into effect on 01.13.2020. Regulations can be found at [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)*

*Family Child Care: MSDE COMAR 13A.15.06.02A(4) and B
Child Care Center MSDE COMAR 13A.16.06.05B(5) and C(3), 13A.16.06.09A(5) and C(3), 13A.16.06.10A(4) and C(3), 13A.16.06.11A(4) and C(3), 13A.16.06.12A(3) and B(3)
Letter of Compliance MSDE COMAR 13A.17.06.02L and M
Large Family Child Care MSDE COMAR 13A.18.06.05E(3)(d) and F(4), 13A.18.06.06B(e) and D(3), 13A.18.06.07A(3) and (6)*

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

*There is no variation by category. There are no variations of this training based on ages of children in care. Relatives are exempt from this requirement.*

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

- [ ] Pre-Service
  - [X] Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

- [ ] Yes
  - [X] No

v. How do providers receive updated information and/or training regarding the standard(s)?

This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

*Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.*
5.3.5 Building and physical premises safety, including the identification of and protection from hazards, bodies of water, and vehicular traffic.

a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training.
The following topics are presented in the Basic Health and Safety Training The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Bio contaminates are addressed under Safe Indoor/Outdoor Environments Safe Outdoor Environments - Safe and Sanitary Outdoor Environments - Outdoor Supervision - Outdoor Equipment and Materials - Transportation Safe Indoor Environments - Safe and Sanitary Indoor Environments - Supervision - Indoor Equipment and Materials The link to the Basic Health and Safety training is located at https://earlychildhood.marylandpublicschools.org/basic-health-safety-training.

All facilities must comply with all applicable state and local fire, zoning, health, safety and environmental codes, be in good repair, free of health and safety hazards including infestation by insects and rodents; have operable and safe utilities for lighting and heating;; hot and cold running water; working, accessible toilet; operable refrigerator, stove, and telephone.

Family and large family homes must have utilities for cooking.
The agency has posted guidance on the Consumer Website for providers regarding playground safety standards and the barrier policy.

ii. Describe any variations in the standard(s) by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

There is no variation by category. There are no variations based on ages of children in care.
Relatives are exempt from this requirement.

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

Licensing specialists inspect the indoor facility, outdoor play areas and surrounding areas to observe and assess whether additional safety precautions need to be put in place.

https://earlychildhood.marylandpublicschools.org/system/files/filedepot/3/playground_safety.pdf. COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education
b. Pre-Service and Ongoing Training
   
i. Provide the citation(s) for the training requirement(s), including citations for both licensed and license-exempt providers.  
   Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training.
   Effective December 3, 2019, COMAR 13A 15-18 were adopted by the Board of Education and went into effect on 01.13.2020. Regulations can be found at http://www.dsd.state.md.us/COMAR/ComarHome.html
   
ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?  
   There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.
   
   X Pre-Service
   ☐ Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?
   
   X Yes
   ☐ No
v. How do providers receive updated information and/or training regarding the standard(s)?
This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

*Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.*

5.3.6 Prevention of shaken baby syndrome, abusive head trauma, and child maltreatment. Standard(s)

a. Standards

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

*Maryland has created a 5 hour face to face Basic Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training. The following topics are presented in the Basic Health and Safety Training - Preventing Infectious Diseases (Includes immunization requirements) - Emergency Preparedness - Sudden Infant Death Syndrome (SIDS) - Child Abuse, Shaken Baby Syndrome, and Head Trauma The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. The link to the Basic Health and Safety training is located at [https://earlychildhood.marylandpublicschools.org/basic-health-safety-training](https://earlychildhood.marylandpublicschools.org/basic-health-safety-training)*

*Children may not be subjected to abuse, neglect, mental injury, or injurious treatment. Indicators of abuse, neglect and mental injury are listed in a resource guide.*

ii. Describe any variations in the standard(s) by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

*There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.*

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

*COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)*

*MSDE Family Child Care COMAR 13A.15.01.02B(1) and (20) - (22); COMAR 13A.15.07.01; COMAR 13A.15.07.02A; COMAR 13A 15.07.02; COMAR 13A.15.07.04B(4); COMAR 13A.15.06.02E(2); COMAR 13A 15.06.04A(7)*

*MSDE Child Care Center COMAR 13A.16.01.02B(1), (33), (38) and (40); COMAR 13A 16.07.01, COMAR 13A 16.07.02A; COMAR 13A.16.07.03B(4)*

*MSDE Letters of Compliance COMAR 13A.17.01.02B(1), (22), (27) and (28); COMAR 13A 17.07.01, COMAR 13A 17.07.02A; COMAR 13A.17.07.03B(4)*

*MSDE Large Family Child Care Homes COMAR 13A.18.01.02B(1), (23), (27) and (28); COMAR 13A 18.07.01, COMAR 13A 18.07.02A; COMAR 13A.18.07.03B(4)*
b. Pre-Service and Ongoing Training

i. Provide the citation(s) for the training requirement(s), including citations for both licensed and license-exempt providers.

Effective December 3, 2019, COMAR 13A 15-18 were adopted by the Board of Education and went into effect on 01.13.2020. Regulations can be found at http://www.dsd.state.md.us/COMAR/ComarHome.html

Family Child Care: MSDE COMAR 13A.15.06.02A(4) and B
Child Care Center MSDE COMAR 13A.16.06.05B(5) and C(3), 13A.16.06.09A(5) and C(3), 13.16.06.10A(4) and C(3), 13A.16.06.11A(4) and C(3), 13A.16.06.12A(3) and B(3)
Letter of Compliance MSDE COMAR 13A.17.06.02L and M
Large Family Child Care MSDE COMAR 13A.18.06.05E(3)(d) and F(4), 13A.18.06.06B(e) and D(3), 13A.18.06.07A(3) and (6)

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

Pre-Service
X Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

□ Yes
□ No

v. How do providers receive updated information and/or training regarding the standard(s)?

This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.

5.3.7 Emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility), within the meaning of those terms under section 602(a)(1) of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5195a(a)(1)). Emergency preparedness and response planning (at the child care provider level) must also include procedures for evacuation; relocation; shelter-in-place and lockdown; staff and volunteer training and practice drills; communications and reunification with families; continuity of operations; and accommodations for infants and toddlers, children with disabilities, and children with chronic medical conditions.

a. Standard(s)
i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

*Maryland requires all providers to complete an Emergency Preparedness Training which includes the provider to write an Emergency Plan specific to their program and facility.*

The written emergency and disaster plan must include procedures for evacuation, relocating to a safe site, sheltering in place, notifying parents, addressing all children's needs. The plan must contain contact information for the emergency operations center, local emergency numbers, and the radio station call sign and frequency for the Emergency Alert System. The plan must be updated annually to ensure up to date and accurate information. In addition, providers are required to complete and document monthly fire drills and at least 2 emergency/disaster drills per year.

The following topics are presented in the Basic Health and Safety Training The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Bio contaminants are addressed under Safe Indoor/Outdoor Environments Safe Outdoor Environments - Safe and Sanitary Outdoor Environments - Outdoor Supervision - Outdoor Equipment and Materials - Transportation Safe Indoor Environments - Safe and Sanitary Indoor Environments - Supervision - Indoor Equipment and Materials The link to the Basic Health and Safety training is located at https://earlychildhood.marylandpublicschools.org/basic-health-safety-training.

ii. Describe any variations in the standards by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

*COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education http://www.dsd.state.md.us/COMAR/ComarHome.html*

The following MSDE licensing citations specifically address the "shelter in place"

*MSDE-Family Child Care COMAR 13A.15.10.01A(1)c, COMAR 13A.15.10.01A, COMAR 13A.15.06.02A(3), COMAR 13A.15.10.01D
MSDE-Child Care Center COMAR 13A.16.10.01A(3)a(ii); COMAR 13A.16.10.01A and B; COMAR 13A.16.10.01A(1) and (2), COMAR 13A.16.10.01A
MSDE-Letter of Compliance COMAR 13A.17.10.01A(3)a(iii), COMAR 13A.17.10.01A and B; COMAR 13A.17.10.01A(1) and (2), COMAR 13A.17.10.01A(5)
MSDE - Large Family Child Care Homes COMAR 13A.18.10.01A(3)a(iii); COMAR 13A.18.10.01A and B; COMAR 13A.18.02.02D(5); COMAR 13A.18.10.06.02C; COMAR 13A.18.10.01A(1) and (2); COMAR 13A.18.10.01A(5)*

b. Pre-Service and Ongoing Training

i. Provide the citation(s) for the training requirement(s), including citations for both licensed and license-exempt providers.
Family Child Care COMAR 13A.15.06.02A(3)  
Child Care Center COMAR 13A.16.06.01A(1) and (5)  
Letter of Compliance COMAR 13A.17.10.01A(1) and (5)  
Large Family Home COMAR 13A.18.10.01A(1) and (5)  

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?  
*There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.*  

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.  

- [X] Pre-Service  
- [ ] Orientation within three (3) months of hire  

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?  

- [X] Yes  
- [ ] No  

v. How do providers receive updated information and/or training regarding the standard(s)? This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.  
*Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.*  

5.3.8 Handling and storage of hazardous materials and the appropriate disposal of bio-contaminants.  
   a. Standard(s)  
   i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.  
   *Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training. The Operator and family provider must ensure the building/home is free from health and safety hazards and ensure that all potentially hazardous items are stored in an approved manner, as specified in COMAR*

   The following topics are presented in the Basic Health and Safety Training. The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Bio contaminants are addressed under Safe Indoor/Outdoor Environments Safe Outdoor Environments - Safe and Sanitary Outdoor Environments - Outdoor Supervision - Outdoor Equipment and Materials - Transportation Safe Indoor Environments - Safe and Sanitary Indoor Environments - Supervision - Indoor Equipment and Materials The link to the Basic Health and Safety training is located at [https://earlychildhood.marylandpublicschools.org/basic-health-safety-training](https://earlychildhood.marylandpublicschools.org/basic-health-safety-training).
ii. Describe any variations in the standards by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

*There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.*

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

*COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)*

*MSDE - Family Child Care COMAR 13A.15.10.02; COMAR 13A.15.05.03C, COMAR 13A.15.05.03E(1)-(3); COMAR 13A.15.05.03F(1)-(3)*

*MSDE - Child Care Center COMAR 13A.16.10.04A-I; COMAR 13A.16.05.08A(1); COMAR 13A.16.05.11D; COMAR 13A.16.11.03B and C*

*MSDE - Letter of Compliance COMAR 13A.17.10.04A-I; COMAR 13A.17.05.11C; COMAR 13A.17.11.03A-C*

*MSDE - Large Family Child Care COMAR 13A.18.10.04A-H; COMAR 13A.18.05.11C; COMAR 13A.18.11.03A-C*

b. Pre-Service and Ongoing Training

i. Provide the citation(s) for the training requirement(s), including citations for both licensed and license-exempt providers.

*Family Child Care COMAR 13A.15.06.02A(3)*

*Child Care Center COMAR 13A.16.06.01A(1) and (5)*

*Letter of Compliance COMAR 13A.17.10.01A(1) and (5)*

*Large Family Home COMAR 13A.18.10.01A(1) and (5)*

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

*There is no variation by category. There are no variations based on ages of children in care. Relatives are exempt from this requirement.*

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

- ☐ Pre-Service
- ☑ Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

- ☐ Yes
v. How do providers receive updated information and/or training regarding the standard(s)?
This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

*Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.*

5.3.9 Precautions in transporting children (if applicable).

a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

*Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training.*

The following topics are presented in the Basic Health and Safety Training The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Bio contaminates are addressed under Safe Indoor/Outdoor Environments Safe Outdoor Environments - Safe and Sanitary Outdoor Environments - Outdoor Supervision - Outdoor Equipment and Materials - Transportation Safe Indoor Environments - Safe and Sanitary Indoor Environments - Supervision - Indoor Equipment and Materials The link to the Basic Health and Safety training is located at [https://earlychildhood.marylandpublicschools.org/basic-health-safety-training](https://earlychildhood.marylandpublicschools.org/basic-health-safety-training).

*If transporting child care children, the provider must follow Maryland law: Each child is separately secured in a car safety seat or belt and it is appropriate for their height and weight.*

*In center care, unless being transported in a school bus or motor coach, children must be in a car seat or seat belt appropriate for their height and weight. Vehicles used to transport children must comply with applicable state and federal requirements.*

ii. Describe any variations in the standards by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

*There are no variations based on ages of children in care. Relatives are exempt from this requirement.*

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

*COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)*

*MSDE - Family Child Care COMAR 13A.15.03.04B(2) and (3), COMAR 13A.15.08.02D, COMAR 13A.15.10.05A and COMAR 13A. 15.10.05B.*

*MSDE - Child Care Center COMAR 13A.16.06.14A; COMAR 13A.16.07.06D(1)(e);*
COMAR 13A.16.08.01E; COMAR 13A.16.08.06A and B; COMAR 13A.16.10.02C and D, COMAR 13A.16.10.06A and B; 

MSDE - Letter of Compliance COMAR 13A.17.06.06A, COMAR 13A.17.07.06C(1)(e); COMAR 13A.17.08.01E; COMAR 13A.17.08.06A and B; COMAR 13A.17.10.02C and D and COMAR 13A.17.10.05A and B. 

MSDE - Large Family Child Care Homes COMAR 13A.18.06.09A; COMAR 13A.18.07.06D(1)(e); COMAR 13A.18.08.01E; COMAR 13A.18.08.06A and B; COMAR 13A.18.10.02C and D; COMAR 13A.18.10.06A and B There is no variation by category.

b. Pre-Service and Ongoing Training

i. Provide the citation(s) for the training requirements, including citations for both licensed and license-exempt providers.

Family Child Care COMAR 13A.15.06.02A(3)  
Child Care Center COMAR 13A.16.06.01A(1) and (5)  
Letter of Compliance COMAR 13A.17.10.01A(1) and (5)  
Large Family Home COMAR 13A.18.10.01A(1) and (5)

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

There are no variations based on ages of children in care. Relatives are exempt from this requirement.

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

☐ Pre-Service  
X Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

☐ Yes  
X No

v. How do providers receive updated information and/or training regarding the standard(s)? This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Providers and staff are issued a certificate upon completion. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.

5.3.10 Pediatric first aid and pediatric cardiopulmonary resuscitation (CPR).  
a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

All family child care providers are required to have first aid and CPR training.
In a large family home, the provider or a staff person is required to have the training. In centers or Letter of Compliance facilities larger than 20 children, there must be at least one staff member present with first aid and CPR training for every 20 children in attendance. --

Family providers and center staff must hold a current certificate in first aid and CPR. The current certificate must indicate successful completion of training in approved:
(a) Basic first-aid through the American Red Cross, or a program with equivalent standards; and
b) Cardiopulmonary resuscitation (CPR) through the American Heart Association, or a program with equivalent standards, appropriate for each age group approved for care in the child care program.

ii. Describe any variations in the standards by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care. There are no variations by category of care or by age. Relatives are exempt from this requirement.

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers. Licensing Specialist assess compliance by reviewing First aid and CPR cards during inspections.

COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education http://www.dsd.state.md.us/COMAR/ComarHome.html

MSDE - Family Child Care COMAR 13A.15.06.02A(1)(a)(b), D
MSDE - Child Care Centers COMAR 13A.16.10.02
MSDE - Child Care Letters of Compliance COMAR 13A.17.10.02
MSDE - Large Family Child Care Homes COMAR 13A.18.10.02 on the age of the children in care

b. Pre-Service and Ongoing Training

i. Provide the citation(s) for this training requirement, including citations for both licensed and license-exempt providers.

Family Child Care COMAR 13A.15.06.02A(1)(a) and (b)

Child Care Center COMAR 13A.16.10.02A-C

Letters of Compliance COMAR 13A.17.10.02 A-C

Large Family Child Care COMAR 13A.18.10.02A-C

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care? There are no variations to this requirement. Relatives are exempt from this requirement.

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

X Pre-Service
iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

☐ Yes ☐ No

v. How do providers receive updated information and/or training regarding the standard(s)?

This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

*Maryland requires all child care providers to maintain current certification; hence providers are completing this training every two years and receiving updates during said training.*

5.3.11 Recognition and reporting of child abuse and neglect. Note: The description must include a certification that child care providers within the state comply with the child abuse reporting requirements of section 106(b)(2)(B)(i) of the Child Abuse Prevention and Treatment Act (42 U.S.C. 5106a(b)(2)(B)(i)).

a. Standard(s)

i. Provide a brief description of the standard(s). This description should identify the practices which must be implemented by child care programs.

*Maryland has created a 5 hour Health and Safety training that incorporates all 11 standards and requirements as directed by the CCDBG. There is also a 3 hour online version of the training.*

*The following topics are presented in the Basic Health and Safety Training. The Basic Health and Safety training is available by registering for the class and access is granted in cohorts. Biocontaminates are addressed under Safe Indoor/Outdoor Environments. Safe Outdoor Environments - Safe and Sanitary Outdoor Environments. Outdoor Supervision - Outdoor Equipment and Materials. Safe Indoor Environments. Safe and Sanitary Indoor Environments. Supervision - Indoor Equipment and Materials. The link to the Basic Health and Safety training is located at [https://earlychildhood.marylandpublicschools.org/basic-health-safety-training](https://earlychildhood.marylandpublicschools.org/basic-health-safety-training).*

*Children may not be subjected to abuse, neglect, mental injury, or injurious treatment. Indicators of abuse, neglect, and mental injury are listed in a resource guide. Family providers, family members, center staff and operators are required to inform the agency if they suspect abuse and/or neglect in the child care program or outside of the child care program. They must also report that belief directly to the protective services unit of the local department or to a law enforcement agency, as required under Maryland law. If a child has been subjected to injurious treatment, it must be reported to the agency.*


ii. Describe any variations in the standards by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), and the age of the children in care.

*There are no variations for this requirement.*

iii. The Lead Agency must certify that the identified health and safety standard(s) is (are) in
effect and enforced through monitoring. Provide the citation(s) for the standard(s), including citations for both licensed and license-exempt providers.

**COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education** [http://www.dsd.state.md.us/COMAR/ComarHome.html](http://www.dsd.state.md.us/COMAR/ComarHome.html)

- **MSDE - Family Child Care 13A.15.07.02**
- **MSDE - Child Care Centers 13A.16.07.02**
- **MSDE - Child Care Letters of Compliance 13A.17.07.02**
- **MSDE Large Family Child Care Homes 13A.18.07.02**

b. **Pre-Service and Ongoing Training**

i. Provide the citation(s) for this training requirement(s), including citations for both licensed and license-exempt providers.

- **Family Child Care COMAR 13A.15.06.02A(3)**
- **Child Care Center COMAR 13A.16.06.01A(1) and (5)**
- **Letter of Compliance COMAR 13A.17.10.01A(1) and (5)**
- **Large Family Home COMAR 13A.18.10.01A(1) and (5)**

ii. Describe any variations in training requirements for the standard(s). Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

*There are no variations to this requirement. Relatives are exempt from this requirement.*

iii. To demonstrate compliance, certify by checking below when the state/territory requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

- [ ] Pre-Service
- [x] Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

- [x] Yes
- [ ] No

v. How do providers receive updated information and/or training regarding the standard(s)? This description should include methods to ensure that providers are able to maintain and update the health and safety practices as described in the standards above.

*Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.*
5.3.12 Child Development. Lead Agencies are required to describe in their plan how training addresses child development principles, including the major domains of cognitive, social, emotional, physical development and approaches to learning (98.44(b)(1)(iii)).

a. Pre-Service and Ongoing Training

Preservice training:

*Family Child Care* providers are required to complete the 24 hours of preservice training which includes a module for child development. This module includes the major concepts, principles, theories, and research related to the development of children, infants through thirteen, that enable family child care providers to construct learning opportunities that support a child’s individual development, acquisition of knowledge, and motivation.

*Child care directors and teachers* are required to complete the 45 Hour Child Growth and Development Course as part of the preservice training requirements. The topics covered prepare the professional in: understanding the developmental stages and milestones from infancy through age twelve, understanding of major theories of child development, identifying methods of assessment and observation techniques used to observe and evaluate children, understanding of how children learn, understanding of inclusionary practices based on national standards and best practices in early childhood education and school age programs, developing strategies for positive child guidance and discipline by examining theory and best practices, understanding how health and nutrition affect child growth and development, understanding the impact that family and parenting styles have on child growth and development, understanding of the influence of culture and community on child development and reporting requirements of child abuse and neglect.

On-going training:

*Directors and teachers in all child care facilities and family child care providers* are required to complete 12 hours of continued training on an annual basis, of which at least 6 hours must be in the core of knowledge areas.

i. Describe the training content and provide the citation(s) for the training requirement(s). Include citations for both licensed and license-exempt providers.

*COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education* http://www.dsd.state.md.us/COMAR/ComarHome.html

*Family Child Care* COMAR 13A.15.06.02[A](2);
*Child Care Center* COMAR 13A.16.06.05.(4); 13A.16.06.09[A]1(b), .10[B]1;
*Large Family* COMAR 13A.18.06.05[E](4)

ii. Describe any variations in training requirements for this topic. Do training requirements vary by category of care (i.e. Center, FCC, In-home), licensing status (i.e. licensed, license-exempt), or the age of the children in care?

*In Maryland programs that are licensed with a Letter of Compliance are exempt from this training requirement."

iii. To demonstrate compliance, certify by checking below when the state/territory
requires this training topic be completed by providers during either pre-service or during an orientation period within three (3) months of hire.

X Pre-Service
Orientation within three (3) months of hire

iv. Does the state/territory require that this training topic be completed before caregivers, teachers, and directors are allowed to care for children unsupervised?

X Yes
No

v. How do providers receive updated information and/or training regarding this topic? This description should include methods to ensure that providers are able to maintain and update their understanding of child development principles as described in the topic above.

Maryland requires all licensed and registered child care providers to complete an annual Basic Health and Safety training update. Licensing specialists evaluate these areas through review of records and observation to ensure the provider and/or operator maintains compliance.

5.3.13 Provide the number of hours of ongoing training required annually for eligible CCDF providers in the following settings (658E(c)(2)(G)(iii):

a. Licensed child care centers: 12 hours per year for Directors and Teachers, 6 hours for aides
b. License-exempt child care centers: NA
c. Licensed family child care homes: 12 hours per year for Large Family Homes
d. License-exempt family child care homes: NA
e. Regulated or registered in-home child care: 12 hours per year
f. Non-regulated or registered in-home child care: Relative (informal) child care providers are exempt from training requirements. Providers who care for a child in that child’s own home must take and pass an approved Health and Safety training course and present proof of this.

5.3.14 In addition to the required standards, does the Lead Agency require providers to comply with the following optional standards? If checked, describe the standards, how often the training is required and include the citation. (Please check all that apply)

☐ a. Nutrition:

Food and beverages that are furnished by a child care provider must comply with the guidelines of the Child and Adult Care Food Program of the U.S. Department of Agriculture. Providers are required to be trained in breastfeeding practices if they care for infants and toddlers. --

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MSDE - Family Child Care COMAR 13A.15.06.02 F(1)a;
MSDE - Child Care Center COMAR 13A.16.06.06 A(2);
MSDE - Large Family Child Care COMAR 13A.18.06.05 E(3)(c)(ii)

b. Access to physical activity:

All child care facilities must have an outdoor activity area on the premises of, adjacent to, or near and
safely accessible to the facility that provides adequate usable play space for the approved capacity of
the facility. Centers are required to have at least 75 square feet of usable play space for half of the
center's capacity or all children if the capacity is less than 20. Family child care regulations require
space that is ample, safe, accessible and free of hazards. Each group of children in care must have a
sufficient quantity and variety of materials according to the number, ages and developmental needs
of the children in care.

COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of
Education http://www.dsd.state.md.us/COMAR/ComarHome.html

MSDE - Family Child Care COMAR 13A.15..05.05A; COMAR 13A.15.05.05B; COMAR 13A.15.09.01A(7);
COMAR 13A.15.09.02A(2)(f); COMAR 13A.15.09.02B;

MSDE - Child Care Center COMAR 13A.16.05.12; COMAR 13A.16.09.01A;

MSDE - Letters of Compliance COMAR 13A.17.05.12; COMAR 13A.17.09.01A(7); COMAR
13A.17.09.03A;

MSDE - Large Family Child Care COMAR 13A.18.05.12; COMAR 13A.18.09.01A(7)

c. Caring for children with special needs:  
Providers must take training in caring for children with special needs, comply with the Americans
with Disabilities Act, and make every attempt to accommodate children with special needs. Several
publications are available on child development and accessibility on the Maryland Family Network
website (http://www.marylandfamilynetwork.org/resources/categories/parents/). These
publications include LOCATE: Child Care for Parents, Links for Parents, Choosing Child Care for
Children with Special Needs, and others.

COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of
Education http://www.dsd.state.md.us/COMAR/ComarHome.html

MSDE - Family Child Care COMAR 13A.15.08.06.02A(5);
MSDE - Child Care Center COMAR 13A.16.06.05B(3)(c);
MSDE - Large Family Child Care COMAR 13A.18.06.05E(3)(c)(i)

d. Any other areas determined necessary to promote child development or to protect
children’s health and safety (98.44(b)(1)(iii)). Describe:

COMAR 13A.14.06.06 describes the procedures required for the approval of Informal Child Care
Providers. Informal providers and members of the household age 18 or older must successfully
complete a CBC clearance, a Child Protective Service Clearance and provided a self-declaratory
Health and Safety Packet.

5.4 Monitoring and Enforcement Policies and Practices for CCDF Providers

5.4.1 Enforcement of licensing and health and safety requirements.

Lead agencies must certify that procedures are in effect to ensure that all child care providers
caring for children receiving CCDF services comply with all applicable state and local health and
safety requirements, including those described in 98.41 (98.42(a)). This may include, but is not limited to, any systems used to ensure that providers complete health and safety trainings, any documentation required to be maintained by child care providers, or any other monitoring procedures to ensure compliance. Note: Inspection requirements are described starting in 5.4.2.

a. To certify, describe the procedures to ensure that CCDF providers comply with the required Health and Safety Standards as described in Section 5.3.

*Child care licensing specialists conduct annual unannounced inspections of all licensed and registered child care providers. As part of that inspection, the child care licensing specialists review staff files to ensure training, and other mandatory requirements, are being met.*

b. To certify, describe the procedures to ensure that CCDF providers comply with the required Health and Safety Training as described in Section 5.3.

*The online Health and Safety Training is tracked by the licensing staff after completion. Providers are required to print the certificate and maintain the certificate for verification.*

c. To certify, describe the procedures to ensure that CCDF providers comply with all other applicable state and local health, safety, and fire standards.

*Licensed inspectors are required to perform no fewer than one annual, unannounced inspection of each licensed CCDF provider for compliance with all child care licensing standards; it shall include an inspection for compliance with health and safety (including, but not limited to, those requirements described in 98.41) and fire standards; inspectors may inspect for compliance with all three standards - health, safety, and fire - at the same time (658E(c)(2)(K)(i)(II)).*

5.4.2 Inspections for licensed CCDF providers.

Lead agencies must require licensing inspectors to perform inspections—with no fewer than one pre-licensure inspection for compliance with health, safety, and fire standards—of each child care provider and facility in the state/territory. Licensing inspectors are required to perform no fewer than one annual, unannounced inspection of each licensed CCDF provider for compliance with all child care licensing standards; it shall include an inspection for compliance with health and safety (including, but not limited to, those requirements described in 98.41) and fire standards; inspectors may inspect for compliance with all three standards—health, safety, and fire—at the same time (658E(c)(2)(K)(i)(II); 98.16 (n); 98.42(b)(2)(i)).

Certify by describing, in the questions below, your state/territory’s monitoring and enforcement procedures to ensure that licensed child care providers comply with licensing standards, including compliance with health and safety (including, but not limited to, those requirements described in 98.41) and fire standards.

a. Licensed CCDF center-based child care

i. Describe your state/territory’s policies and practices for pre-licensure inspections of licensed child care center providers for compliance with health, safety, and fire standards.

*COMAR 13A.16.02.02B 13A.17.02.02B 13A.16.02.03B 13A.17.02.03B COMAR 13A.16.17.02 [E] An agency representative shall inspect each center: (1) On an announced basis before the office issues an initial license or a continuing license;*

ii. Describe your state/territory’s policies and practices for annual, unannounced
inspections of licensed CCDF child care center providers.

COMAR 13A.16.02.02B 13A.17.02.02B 13A.16.02.03B 13A.17.02.03B COMAR
13A.16.17.02 [E] An agency representative shall inspect each center: (2) On an unannounced basis, at least once within each 12-month period after the date that an initial license or a continuing license was issued. In addition, the operator must provide the agency with evidence of compliance with all applicable zoning and building codes and proof of an on-site inspection and approval by the local fire authority having jurisdiction.

iii. Identify the frequency of unannounced inspections:

   X A. Once a year
   ☐ B. More than once a year. Describe: Click or tap here to enter text.

iv. If applicable, describe the differential monitoring process and how these inspections ensure that child care center providers continue to comply with the applicable licensing standards, including health, safety, and fire standards.

   COMAR 13A.16.17.02
   A. An operator shall permit inspection of all areas of the center by an agency representative during the center's hours of operation.
   B. An agency representative may make inspections without prior notice to an operator. If the facility does not meet licensing standards, follow-up inspections are conducted to ensure compliance.
   C. The agency representative may make inspections, in addition to the announced and unannounced inspections specified in §A of this regulation, without prior notice to the provider.

List the citation(s) for your state/territory’s policies regarding inspections for licensed CCDF center providers.

COMAR 13A 15-18 are effective 01.13.2020 and were adopted on 12.03.2019 by the Board of Education http://www.dsd.state.md.us/COMAR/ComarHome.html

COMAR 13A.16.17.02 A-C

b. Licensed CCDF family child care home

i. Describe your state/territory’s policies and practices for pre-licensure inspections of licensed family child care providers for compliance with health, safety, and fire standards.

   The home shall: A. Comply with all applicable State and local fire, zoning, health, safety, and environmental codes. All jurisdictions in Maryland require a fire inspection. Private well water and septic systems must also be approved by local health departments or private testing companies. Some towns have local zoning codes for family child care, which restricts the number of children in a home.

ii. Describe your state/territory’s policies and practices for annual, unannounced inspections of licensed CCDF family child care providers.

   Announced inspections are conducted during two application processes - (1) when applicants apply...
for "Initial" licenses/registrations and (2) when providers apply for "Continuing" (Non-expiring) licenses/registrations)

3. Identify the frequency of unannounced inspections: Once a year More than ___

iii. Identify the frequency of unannounced inspections:

   X A. Once a year

   ☐ B. More than once a year. Describe:

iv. If applicable, describe the differential monitoring process and how these inspections ensure that family child care providers continue to comply with the applicable licensing standards, including health, safety, and fire standards.

   *The Maryland Fire Marshal's Office or a local fire department conducts statewide fire inspections of child care facilities. Each regional office receives a copy of the fire inspection to verify provider compliance with state and local codes. Providers are also required to conduct and record emergency disaster drills. Drill logs are reviewed during continuing monitoring visits. The provider must maintain compliance with all applicable State and local fire, zoning, health, safety, and environmental codes.*

v. List the citation(s) for your state/territory’s policies regarding inspections for licensed CCDF family child care providers.

   COMAR 13A.15.05.01 [A], 13A.18.05.01, 13A.18.02.02C(2)n, 13A.15.02.02B(7)a, 13A.15.13.01A(1), 13A.18.14.01A(2), 13A.15.13.01A(2), 13A.18.14.01A(1).

c. Licensed in-home CCDF child care

i. Does your state/territory license in-home child care (care in the child’s own home)?

   X No (Skip to 5.4.3 (a)).

   ☐ Yes. If yes, answer A – D below:

   A. Describe your state/territory’s policies and practices for pre-licensure inspections of licensed in-home care (care in the child’s own) providers for compliance with health, safety, and fire standards.

   *Click or tap here to enter text.*

   B. Describe your state/territory’s policies and practices for annual, unannounced inspections of licensed CCDF child care in-home care (care in the child’s own home) providers.

   *Click or tap here to enter text.*

   C. Identify the frequency of unannounced inspections:

   ☐ 1. Once a year

   ☐ 2. More than once a year. Describe: *Click or tap here to enter text.*

   D. If applicable, describe the differential monitoring process and how these inspections ensure that in-home care (care in the child's own providers continue to comply with the applicable licensing standards, including health, safety, and fire standards.

   E. List the citation(s) for your state/territory’s policies regarding inspections for licensed CCDF in-home care (care in the child’s own home) providers.

   *Click or tap here to enter text.*
d. List the entity(ies) in your state/territory that is responsible for conducting pre-licensure inspections and unannounced inspections of licensed CCDF providers.

Click or tap here to enter text.

5.4.3 Inspections for license-exempt center-based and family child care providers.

The Lead Agency must have policies and practices that require licensing inspectors (or qualified monitors designated by the Lead Agency) to perform an annual monitoring visit of each license-exempt CCDF provider for compliance with health, safety, and fire standards (658E(c)(2)(K)(i)(IV); 98.42(b)(2)(ii)). Inspections for relative providers will be addressed in question 5.6.4. At a minimum, the health and safety requirements to be inspected must address the standards listed in subsection 5.3 (98.41(a)).

To certify, describe the policies and practices for the annual monitoring of:

a. License-exempt center-based CCDF providers, including if monitoring is announced or unannounced, occurs more frequently than once per year, and if differential monitoring is used. NA

i. Provide the citation(s) for this policy or procedure. NA

b. License-exempt family child care CCDF providers, including if monitoring is announced or unannounced, occurs more frequently than once per year, and if differential monitoring is used. NA

i. Provide the citation(s) for this policy or procedure. NA

5.4.4 Inspections for license-exempt in-home care (care in the child’s own home).

Lead Agencies have the option to develop alternate monitoring requirements for care provided in the child’s home that are appropriate to the setting. A child’s home may not meet the same standards as other child care facilities and this provision gives Lead Agencies flexibility in conducting more streamlined and targeted on-site inspections. For example, Lead Agencies may choose to monitor in-home providers on basic health and safety requirements such as training and background checks. Lead Agencies could choose to focus on health and safety risks that pose imminent danger to children in care. This flexibility cannot be used to bypass the monitoring requirement altogether. States should develop procedures for notifying parents of monitoring protocols and consider whether it would be appropriate to obtain parental permission prior to entering the home for inspection (98.42(b)(2)(iv)(B)).

a. To certify, describe the policies and practices for the annual monitoring of license-exempt in-home care, including if monitoring is announced or unannounced, occurs more frequently than once per year, and if differential monitoring procedures are used.

In Maryland these providers are considered “informal” providers. If in-home care is provided by a non-relative provider, Maryland requires the home to pass a Health and Safety Inspection. The Informal Provider Monitor verifies in-home providers have completed the training and meet all other requirements when conducting site visits.

b. Provide the citation(s) for this policy or procedure. COMAR 13A.14.06.06

c. List the entity(ies) in your state/territory that are responsible for conducting inspections of license-exempt CCDF providers:

MSDE's Division of Early Childhood, Office of Child Care Subsidy inspects care locations
5.4.5 Licensing Inspectors (or qualified inspectors designated by the Lead Agency).

Lead Agencies will have policies and practices that ensure that individuals who are hired as licensing inspectors (or qualified monitors designated by the Lead Agency) are qualified to inspect child care providers and facilities and have received health and safety training appropriate to the provider setting and age of the children served. Training shall include, but is not limited to, those requirements described in 98.41(a)(1) and all aspects of the state’s licensure requirements (658E(c)(2)(K)(i)(I); 98.42(b)(1-2)).

a. To certify, describe how the Lead Agency ensures that licensing inspectors (or qualified monitors designated by the Lead Agency) are qualified to inspect child care facilities and providers

Job qualifications are established by the Maryland Department of Budget and Management and require applicants to meet standards for education and experience.

Maryland has two levels for licensing inspectors

- Licensing Specialist Trainee and Licensing Specialist.

The trainee position is the entry level position requiring no previous experience. A trainee must complete initial, on-going training, and a full year under supervision in conducting inspections before becoming a Licensing Specialist.

Requirements for the position include:

Education: Possession of a bachelor's degree in child development, education, social work or psychology from an accredited college or university.

Experience: Trainee - None

Specialist - One year of experience inspecting, licensing and monitoring child care centers, family child care homes and non-public nursery schools.

Notes:

1. Possession of an associate’s degree in early childhood development, teacher education, sociology or psychology and two years' work experience inspecting, licensing and monitoring child care centers, family (day) child care homes and non-public nursery schools may be substituted for the bachelor’s degree.

2. The above requirements are set by the MSDE in accordance with Education Article, Section 2-104.

All licensing staff receive initial and on-going training on all aspects of the job, including comprehensive customer service training, working with diverse populations and licensing procedures and protocols.

Child Care Licensing Specialist Trainee:
https://www.jobaps.com/MD/specs/classspecdisplay.asp?ClassNumber=005004&R1=undefined&R3=undefined

Child Care Licensing Specialist:

Child Care Licensing Specialist Lead:
b. To certify, describe how inspectors and monitors have received training on health and safety requirements that are appropriate to the age of the children in care and the type of provider setting (98.42(b)(1-2)).

All licensing staff receive initial and on-going training on all aspects of the job, including comprehensive customer service training, working with diverse populations and licensing procedures and protocols. All licensing staff are required to complete the Basic Health and Safety training and the annual updates; staff are required to print the certificate of completion as part of their personnel file.

c. Provide the citation(s) for this policy or procedure. N/A

5.4.6 The states and territories shall have policies and practices that require the ratio of licensing inspectors to child care providers and facilities in the state/territory to be maintained at a level sufficient to enable the state/territory to conduct effective inspections of child care providers and facilities on a timely basis in accordance with federal, state, and local laws (658E(c)(2)(K)(i)(III); 98.42(b)(3)).

a. To certify, describe the state/territory policies and practices regarding the ratio of licensing inspectors to child care providers (i.e. number of inspectors per number of child care providers) and facilities in the state/territory and include how the ratio is sufficient to conduct effective inspections on a timely basis.

MSDE monitors the ratio of licensing inspectors to child care providers to ensure a sufficient number of inspectors are available to conduct inspections in a timely manner. Ratios vary across Maryland based on population density and travel time considerations. Ratios of licensing specialists to child care facilities (centers and family child care homes) range from 1:62 to 1:101. The current ratio of inspectors to child care providers has been sufficient for inspectors to conduct effective inspections on a timely basis. However, the agency continues to evaluate the need to increase the number of inspectors based on fluctuations in the provider and facility populations and increased needs in other areas of licensing.

b. Provide the policy citation and state/territory ratio of licensing inspectors.

There is no written policy.

5.5 Comprehensive Background Checks

The CCDBG Act requires states and territories to have in effect requirements, policies and procedures to conduct comprehensive background checks for all child care staff members (including prospective staff members) of all child care programs that are 1) licensed, regulated, or registered under state/territory law; or, 2) all other providers eligible to deliver CCDF services (e.g., license-exempt CCDF eligible providers) (98.43(a)(1)(i)). Background check requirements apply to any staff member who is employed by a child care provider for compensation, including contract employees and self-employed individuals; whose activities involve the care or supervision of children; or who has unsupervised access to children (98.43(2)). For family child care homes, this requirement includes the caregiver and any other adults residing in the family child care home who are age 18 or older (98.43(2)(ii)(C)). This requirement does not apply to individuals who are related to all children for whom child care services are provided (98.43(2)(B)(i)). Exemptions for relative providers will be addressed in 5.6.5.
A comprehensive background check must include eight (8) separate and specific components (98.43(2)(b)), which encompass three (3) in-state checks, two (2) national checks, and three (3) interstate checks (if the individual resided in another state in the preceding 5 years).

5.5.1 Background Check Requirements. In the table below, certify by checking that the state has policies, and is conducting checks for the required background check components, ensuring that these requirements are in place for all licensed, regulated, or registered child care providers and for all other providers eligible to deliver CCDF services (e.g., license-exempt CCDF eligible providers), in accordance with 98.43(a)(1)(i), 98.43(a)(2) and 98.16(o).

a. Components of In-State Background Checks

<table>
<thead>
<tr>
<th>Component</th>
<th>Licensed, regulated, or registered child care providers</th>
<th>All other providers eligible to deliver CCDF Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>i. Criminal registry or repository using fingerprints in the current state of residency</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Citation:</td>
<td></td>
<td>Citation: Informal Care Providers COMAR 13A.14.06.06D(6)</td>
</tr>
<tr>
<td></td>
<td>Centers - COMAR 13A.16.02.01I, 13A.16.02.02C, 13A.16.02.02A(4)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Letter of Compliance - COMAR 13A.17.02.01C, 13A.17.02.02C</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Family Homes - COMAR 13A.15.02.02C, 13A.15.02.02.5B(2)(c)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Large Family Homes - COMAR 13A.18.02.01A(2), 13A.18.02.01I, 13A.18.02.02C and F</td>
<td></td>
</tr>
<tr>
<td>ii. Sex offender registry or repository check in the current state of residency</td>
<td>Citation: Informal Care Providers COMAR 13A.14.06.06D(6)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Centers - COMAR 13A.16.02.01I, 13A.16.02.02C, 13A.16.02.02A(4)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Letter of Compliance - COMAR 13A.17.02.01C, 13A.17.02.02C</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Family Homes - COMAR 13A.15.02.02C, 13A.15.02.02.5B(2)(c)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Large Family Homes - COMAR 13A.18.02.01A(2), 13A.18.02.01I, 13A.18.02.02C and F</td>
<td></td>
</tr>
</tbody>
</table>
### b. Components of National Background Check

<table>
<thead>
<tr>
<th>Component</th>
<th>Licensed, regulated, or registered child care providers</th>
<th>All other providers eligible to deliver CCDF Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>i. FBI Fingerprint Check</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>ii. National Crime Information Center (NCIC) National Sex Offender Registry (NSOR)</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

**Citation:**
- Centers - COMAR 13A.16.02.01I, 13A.16.02.02C, 13A.16.02.02A(4)
- Letter of Compliance - COMAR 13A.17.02.01C, 13A.17.02.02C
- Family Homes - COMAR 13A.15.02.02C, 13A.15.02.02.5B(2)(c)
- Large Family Homes - COMAR 13A.18.02.01A(2), 13A.18.02.01I, 13A.18.02.02C and F

**Citation:**
- Informal Care Providers COMAR 13A.14.06.07(b)

**Citation:**
- Currently on a waiver.
### Components of Interstate Background Checks

<table>
<thead>
<tr>
<th>Component</th>
<th>Licensed, regulated, or registered child care providers</th>
<th>All other providers eligible to deliver CCDF Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>i. Criminal registry or repository in any other state where the individual has resided in the past 5 years, with the use of fingerprints being optional.</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Note: It is optional to use a fingerprint to conduct this check. Searching a general public facing judicial website does not satisfy this requirement. This check must be completed in addition to the national FBI history check to mitigate any gaps that may exist between the two sources (unless the responding state participates in the National Fingerprint File program).</td>
<td>Citation: Centers - COMAR 13A.16.02.01I, 13A.16.02.02C, 13A.16.02.02A(4) Letter of Compliance - COMAR 13A.17.02.01C, 13A.17.02.02C Family Homes - COMAR 13A.15.02.02C, 13A.15.02.02.5B(2)(c) Large Family Homes - COMAR 13A.18.02.01A(2), 13A.18.02.01I, 13A.18.02.02C and F</td>
<td>Citation: Informal Care Providers 13A.14.06.06D(6)</td>
</tr>
<tr>
<td>ii. Sex offender registry or repository in any other state where the individual has resided in the past 5 years.</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Note: It is optional to use a fingerprint to conduct this check. This check must be completed in addition to the National Crime Information Center (NCIC) National Sex Offender Registry (NSOR) to mitigate any gaps that may exist between the two sources.</td>
<td>Citation: Centers - COMAR 13A.16.02.01I, 13A.16.02.02C, 13A.16.02.02A(4) Letter of Compliance - COMAR 13A.17.02.01C, 13A.17.02.02C Family Homes - COMAR 13A.15.02.02C, 13A.15.02.02.5B(2)(c) Large Family Homes - COMAR 13A.18.02.01A(2), 13A.18.02.01I, 13A.18.02.02C and F</td>
<td>Citation: Informal Care Providers 13A.14.06.06D(6)</td>
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</tbody>
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<thead>
<tr>
<th>Component</th>
<th>Licensed, regulated, or registered child care providers</th>
<th>All other providers eligible to deliver CCDF Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>iii. Child abuse and neglect registry and database in any other state where the individual has resided in the past 5 years</td>
<td>Citation: Centers - COMAR 13A.16.02.01I, 13A.16.02.02C, 13A.16.02.02A(4) Letter of Compliance - COMAR 13A.17.02.01C, 13A.17.02.02C Family Homes - COMAR 13A.15.02.02C, 13A.15.02.02.5B(2)(c) Large Family Homes - COMAR 13A.18.02.01A(2), 13A.18.02.01I, 13A.18.02.02C and F</td>
<td>Citation: Informal Care Providers COMAR 13A.14.06.07(b)</td>
</tr>
</tbody>
</table>

**5.5.2 Procedures for a Provider to Request a Background Check.**

Child care providers are required to submit requests for background checks for each of their staff members to the appropriate state or territorial agency, which is to be defined clearly on the state or territory Web site. Family child care home providers must also submit background check requests for all household members over the age of 18. The requests must be submitted prior to when the individual becomes a staff member and must be completed at least once every five years per § 98.43(d)(1) and (2). The state or territory must ensure that its policies and procedures under this section, including the process by which a child care provider or other state or territory may submit a background check request, are published on the web site of the state or territory as described in § 98.43(g) and the web site of local lead agencies.

**a.** Describe the state/territory procedure(s) for a provider to request the required background checks. If the process is different based on provider type, please include that in this description. If the process is different based on each background check component, please include that in this description.

*Maryland requires all child care providers (center, family, large family home, and Letter of Compliance facilities) to undergo a state-based background check. In Maryland, fingerprinting services are provided through the Maryland Criminal Justice Information System (CJIS), or through its approved fingerprinting vendors. Providers who live out of state but work in Maryland are required to have a Maryland check, as well as a check in the state in which they live, or any state in which they have lived in the previous five (5) years. Maryland also has rap-back services available for state and FBI background checks. More information regarding Maryland’s fingerprinting process is available on the following website:*

[http://earlychildhood.marylandpublicschools.org/fingerprinting](http://earlychildhood.marylandpublicschools.org/fingerprinting).

*The requirements and procedures for obtaining the criminal background clearances are*...
described in the orientation presented by regional staff which is the first step in obtaining a child care registration or license. Once the orientation has been completed, the interested part is able to submit an application to the regional licensing office.

Family Child Care: Once the regional licensing office has received an application for a registered family child care provider, the applicant is sent an acknowledgement letter which includes the information and a live scan form for the applicant and associated parties (adult residents and substitutes) to obtain the criminal background clearance.

Child Care Center, Letter of Compliance and Large Family Child Care Home:

Once a Notice of Intent and/or application has been received by the regional licensing office, an acknowledgement letter which includes the information for obtaining the criminal background information as well as the letter of verification to request the program’s authorization number and the live scan form.

b. The state/territory must ensure that fees charged for completing the background checks do not exceed the actual cost of processing and administration, regardless of whether they are conducted by the state/territory or a third-party vendor or contractor. What are the fees and how do you ensure that these fees do not exceed the actual cost of processing and administering the background checks? Lead Agencies can report that no fees are charged if applicable (98.43(f)).

No fees are charged by MSDE or the OCC for criminal background checks. CJIS or the approved fingerprint vendor collects fees for providing the service. The Maryland Criminal Justice Information System is allowed, by the FBI, to retain $2 of the cost for an FBI clearance. This money comes from the fee, and is not in addition to, the fee.

c. Describe the state/territory policy(ies) related to prospective staff members working on a provisional basis. Pending completion of all background check components in 98.43(b), the prospective staff member must be supervised at all times by an individual who received a qualifying result on a background check described in 98.43(b) within the past 5 years (98.43(c)(4)) and the prospective staff member must have completed and received satisfactory results on either the FBI fingerprint check or a fingerprint check of the state/territory criminal registry or repository in the state where the prospective staff member resides. Describe and include a citation for the Lead Agency’s policy:

On December 22, 2020, OCC approved Maryland’s request for a waiver for the period of October 1, 2020 through September 30, 2021. Currently, new staff members may begin working on a provisional basis before receiving satisfactory results on either the FBI fingerprint check or a fingerprint check of the state/territory criminal registry in the state where they reside. However, the individual must provide proof of having had a background check within 15 days of the start of employment. Until the assigned licensing specialist has received both of the required results for the new staff member, they must be supervised at all times by an existing staff member that has successfully passed their in state and inter-state clearances required for employment. If OCC has not received at least one of the criminal background clearances and a CPS clearance then the prospective may not be employed.
d. Describe the procedure for providers to request background checks for staff members that resided in another state within the previous 5 years.

As of June 2018, MSDE has implemented a new release of information form to capture all previous out of state residences of child care providers and staff who work in child care programs.

Providers and staff who have lived outside the state of Maryland in the last 5 years or currently live out of state but work in Maryland are required to have a Maryland check, as well as a check in the state in which they live, or any state in which they have lived in the previous five (5) years. Maryland also has rap-back services available for state and FBI background checks. Depending on the state, some states require the requesting agency to make the request and provide payment which Maryland will then provide while other states require the individual to request the criminal background clearance. In those cases, the individual then is required to contact and obtain the criminal background clearances from the state. Maryland has a shared drive available to all regional licensing offices that provides instructions for obtaining criminal background clearances from states outside of Maryland that can be shared with providers who need assistance with the out of state background clearances.

Note: This has continued to be a challenge for Maryland as the procedures, requirement and requesting authority varies from state to state.

e. Describe the procedure to ensure each staff member completes all components of the background check process at least once during each 5-year period. If your state enrolls child care staff members in the FBI Rap Back Program or a state-based rap back program, please include that in this description. Note: An FBI Rap Back program only covers the FBI Fingerprint component of the background check. If child care staff members are enrolled in a state-based rap back, please indicate which background check components are covered by this service.

Maryland Criminal Background Clearances:
Maryland has developed a tracking system that includes a report in our CCATS system as well as an AP log which is utilized by all staff to not only track that all components of the criminal background checks have completed but to also ensure that the criminal background checks are completed every 5 years for all child care providers. The Maryland criminal background clearance includes the FBI results which includes participation in a Rapback program providing notification of arrests and pending charges on a daily basis. The alerts are reviewed by the regional licensing office on a daily basis for suitability of employment.

In addition both central and regional staff will utilize the criminal background clearance tracking systems to ensure that all associated parties in child care will obtain the required clearances every 5 years.

Maryland Sex Offender Registry:
The Maryland Criminal Justice Information System includes a review of the Maryland Sex Offender Registry as part of the Maryland Criminal Background Check.

Out of State Criminal Background Clearances:
Maryland has developed a tracking system that includes a report in our CCATS system as well as an AP log which is utilized by all staff to not only track that all components of the criminal
background checks have completed but to also ensure that the criminal background checks are completed every 5 years for all child care providers. Providers and child care staff who live out of state or have previously lived out of state in the last 5 years are instructed to obtain this information through the State in which they live, or have lived, in the previous five (5) years. Information for individuals requiring to obtain out of state records is provided and maintained on a state shared drive by regional licensing staff. The licensing staff then share the information with the individuals to obtain the records as part of the approval process and every two years thereafter while associated with child care per regulations.

More information is available on MSDE's fingerprinting website: https://earlychildhood.marylandpublicschools.org/fingerprinting

Child Neglect and Abuse clearance:
As of June 2018, MSDE has implemented a new release of information form to capture all previous out of state residences of child care providers and staff who work in child care programs. Maryland’s regulated child care providers (center, family, large family home and Letter of Compliance) are required to have a Child Protective Services clearance every two years in existing regulations. All child care providers and associated parties (staff, adult residents, substitutes, volunteers and support staff) are required to submit a Release of Information every two years as part of the anniversary licensing requirements. The release of information is cleared and maintained in the program file. Individuals who currently reside or have resided out-of-state during the last five years are also required to have this check performed in the state in which they live, or have lived, within the preceding five (5) years. Information for individuals requiring to obtain out of state records is provided and maintained on a state shared drive by regional licensing staff. The licensing staff then share the information with the individuals to obtain the records as part of the approval process and every two years thereafter while associated with child care per regulations.

National Sex offender Registry:

Maryland has continued to collaborate with Maryland State Police, Criminal Justice Information System and Department of Public Safety and Correctional Services to create procedures for accessing the NSOR records. OCC is currently drafting a Memorandum of Understanding to outline the protocols and process for the NSOR background check. We have met to discuss what information is being requested and the process required for the exchange of information. One major obstacle is that the search will only be conducted by name and date of birth so there is a strong possibility that there will be multiple individuals resulting from that search. Additionally, OCC will only be provided with a yes or no answer. This will then need further investigation by OCC to obtain the specific details and to determine suitability of employment. OCC is continuing to work on developing the procedures to access the information needed to evaluate the said individual’s suitability of employment.

f. Describe the procedure to ensure providers who are separated from employment for more than 180 consecutive days receive a full background check.

Any individual who has been separated from employment for more than 180 consecutive days will be considered a new hire upon returning to employment and will need to complete the full
criminal background check.
g. Provide the website link that contains instructions on how child care providers should initiate background check requests for a prospective employee (98.43(g)).

More information regarding Maryland's fingerprinting process is available on the following website: (http://earlychildhood.marylandpublicschools.org/fingerprinting).

5.5.3 Procedures for a Lead Agency to Respond to and Complete a Background Check.

Once a request has been initiated, the state shall carry out the request of a child care provider for a criminal background check as expeditiously as possible, but not to exceed 45 days after the date on which such request was submitted. The Lead Agency shall make the determination whether the prospective staff member is eligible for employment in a child care program (98.43(e)(1)). Lead Agencies must ensure the privacy of background checks by providing the results of the criminal background check to the requestor or identified recipient in a statement that indicates whether a child care staff member (including a prospective child care staff member or a family child care household member over the age of 18) is eligible or ineligible for employment, without revealing any documentation of criminal history or disqualifying crimes or other related information regarding the individual. In the following questions, describe the Lead Agency’s procedures for conducting background checks. These responses should include:

- The name of the agency that conducts the investigation; include multiple names if multiple agencies are involved in different background check components
  
  Department of Public Safety and correctional Services - Criminal Justice Information (CJIS), approved private fingerprinting agencies and the Office of Child Care

- How the Lead Agency is informed of the results of each background check component
  
  Once an individual is fingerprinted, CJIS then emails the Maryland and FBI results directly to OCC on a daily basis. Additionally, Maryland has the rapback program and will email updates and alerts for associated parties on a daily basis as they occur.

- Who makes the determinations regarding the staff member’s eligibility? Note: Disqualification decisions should align to the response provided in 5.5.7.
  
  The regional manager, central office licensing staff and the Office of the Attorney General

- How the Lead Agency ensures that a background check request is carried out as quickly as possible and not more than 45 days after a request is submitted.
  
  It is the responsibility of the individual seeking employment to obtain the criminal background clearances. The Office of Child Care ensures that individuals who have not received and successfully passed at least the state or FBI clearance and child abuse and neglect clearance is not eligible for employment. This is verified by licensing staff during the unannounced inspections of the child care facility, through employment verification letters and required documentation from the child care facility.

a. Describe the procedures for conducting In-State Background Check requests and making a determination of eligibility.
Once an individual has gotten fingerprinted for the prospective employee and OCC, the results are emailed directly to OCC. In addition, the OCC receives notification of pending charges through the email system as part of the rapback program. The regional manager/designee then reviews and evaluates the criminal history if applicable. If the individual has pending charges or a disposition for any of the mandatory exclusion charges, the designee then requests additional court documentation and requests employee verification letters from all associated child care facilities. Once this documentation is obtained the information is reviewed by the regional manager/designee, Office of the Attorney General and central office licensing staff as part of the evaluation process. If the individual is identified as not suitable for employment in child care then the employee exclusion letter is drafted and reviewed by the Office of the Attorney General and central licensing staff. Once approved, the regional manager/designee then meets with the individual and center operator to provide the written letter of exclusion and the appeal rights. At this time, the individual and program are both informed that the individual may not remain or return to the premises.

Family child care: If an applicant and/or resident is found not suitable for child care, then the OCC would follow the same protocols for obtaining court documents and approval for an enforcement action and then conduct an emergency suspension of the home.

b. If the procedure is different for National Background checks, including the name-based NCIC NSOR check and FBI fingerprint check, please describe here.

Maryland has continued to collaborate with Maryland State Police, Criminal Justice Information System and Department of Public Safety and Correctional Services to create procedures for accessing the NSOR records. OCC is currently drafting a Memorandum of Understanding to outline the protocols and process for the NSOR background check. We have met to discuss what information is being requested and the process required for the exchange of information. One major obstacle is that the search will only be conducted by name and date of birth so there is a strong possibility that there will be multiple individuals resulting from that search. Additionally, OCC will only be provided with a yes or no answer. This will then need further investigation by OCC to obtain the specific details and to determine suitability of employment. OCC is continuing to work on developing the procedures to access the information needed to evaluate the said individual’s suitability of employment.

The evaluation process is not different for the FBI clearances.

c. Describe the procedures for conducting Interstate Background Check requests and making a determination of eligibility. (Note this response should detail how a state conducts an interstate check for a provider who currently lives in their state or territory but has lived in another state(s) within the previous five years).

Once the out of state background results are received by OCC. The regional manager/designee then reviews and evaluates the criminal history if applicable. If the individual has pending charges or a disposition for any of the mandatory exclusion charges, the designee then requests additional court documentation. Once this documentation is obtained the information is reviewed by the regional manager/designee, Office of the Attorney General and central office licensing staff as part of the evaluation process. If the individual is identified as not suitable for employment in child care then the employee exclusion letter is drafted and reviewed by the Office of the Attorney General and central
licensing staff. Once approved, the regional manager/designee then meets with the individual and center operator to provide the written letter of exclusion and the appeal rights. At this time, the individual and program are both informed that the individual may not remain or return to the premises.

The Code of Federal Regulations and Maryland’s statute describe the permitted uses of the data, sets up rules for preventing unauthorized access to the information, and allows individuals to challenge and correct the database. The confidentiality of criminal histories is maintained at all times. Departmental policy outlines requirements for maintaining the confidentiality of criminal history information in addition to Noncriminal Justice Applicant’s Privacy Rights, and Maryland Personal Information Protection Act (Security Breaches). Family Law Article §5.565 allows an individual to contest the finding of a criminal conviction, a probation before judgment disposition, a not criminally responsible disposition or pending charge reported in a printed statement by contacting the Secretary of the Department of Public Safety and Corrections Services. A hearing is convened within 20 workdays and the Secretary shall render a decision regarding the appeal within 5 workdays of the hearing. Maryland has a review process for individuals disqualified due to a felony drug offense to determine if that individual is still eligible for employment. If the offense prohibits employment, the employee has a right to request an appeal hearing before the Office of Administrative Hearings. The hearing is held within seven (7) calendar days of the date of the request and a decision is rendered within seven (7) calendar days after the hearing is held. The applicant also has the right to challenge information in a report. Informal providers do not have appeal rights in accordance with COMAR 13A.14.06.06.14. Maryland ensures the privacy of background checks by limiting access to the information to staff reviewing and approving providers and releasing only an approval or non-approval to the parent and the provider.

d. Describe the procedure the Lead Agency has in place to make an eligibility determination in the event not all the components of the background check are completed within the required 45-day timeframe.

The Licensing Staff are to request that proof of the request for the out of state CBC has been completed and continue to follow up with the applicant/employee until the out of state clearances are completed. If the CBC information is not obtained within the 45 day period, the Regional Manager/designee will discuss with central licensing staff and the Office of the Attorney General to determine appropriate follow up action.

e. Describe procedures for conducting a check when the state of residence is different than the state in which the staff member works.

Out of state providers were instructed to obtain this information through the State in which they live, or have lived, in the previous five (5) years. More information is available on MSDE’s fingerprinting website: [https://earlychildhood.marylandpublicschools.org/fingerprinting](https://earlychildhood.marylandpublicschools.org/fingerprinting).

Maryland has created a shared drive outlining the procedures for obtaining criminal background clearances for a number of states that are not part of the NFF for regional licensing staff to provide guidance to all child care providers as needed. The shared drive is updated as regional licensing staff obtain additional information on the individual states procedures for criminal background clearances.
5.5.4 State designation as a “Compact State” and participation in the National Fingerprint File program.

a. “Compact States” are states that have ratified the National Crime Prevention and Privacy Compact Act of 1998 in order to facilitate electronic information sharing for noncriminal justice purposes (such as employment) among the Federal Government and states. More information can be found here: https://www.fbi.gov/services/cjis/compact-council. The Compact allows signatory states to disseminate its criminal history record information to other states for noncriminal justice purposes in accordance with the laws of the receiving state. For the most up-to-date Compact States and Territories map visit: https://www.fbi.gov/services/cjis/compact-council/maps. Is your state or territory a Compact State?

☐ No
X Yes

b. The National Fingerprint File (NFF) is a database of fingerprints, or other unique personal identification information relating to an arrested or charged individual, which is maintained by the FBI to provide positive fingerprint identification of record subjects. Only a state or territory that has ratified the Compact (a Compact State) may join the NFF program. An FBI fingerprint check satisfies the requirement to perform an interstate check of another state’s criminal history record repository if the responding state (where the child care staff member has resided within the past 5 years) participates in the NFF program. It is unnecessary to conduct both the FBI fingerprint check and the search of an NFF state’s criminal history record repository (refer to CCDF-ACF-PIQ-2017-01). For the most up-to-date NFF Participation map visit: https://www.fbi.gov/services/cjis/compact-council/maps. Is your state or territory an NFF State?

☐ No
X Yes

5.5.5 Procedures for a Lead Agency to Respond to Interstate Background Checks: Interstate Criminal History Registry Check Procedures

a. Provide a description of how the state or territory responds to interstate criminal history check requests from another state and whether there are any laws or policies that prevent the state from releasing certain criminal history information to an out-of-state entity for civil purpose (i.e., for purposes of determining employment eligibility).

Once the out of state background results are received by OCC. The regional manager/designee then reviews and evaluates the criminal history if applicable. If the individual has pending charges or a disposition for any of the mandatory exclusion charges, the designee then requests additional court documentation. Once this documentation is obtained the information is reviewed by the regional manager/designee, Office of the Attorney General and central office licensing staff as part of the evaluation process. If the individual is identified as not suitable for employment in child care then the employee exclusion letter is drafted and reviewed by the Office of the Attorney General and central licensing staff. Once approved, the regional manager/designee then meets with the individual and center operator to provide the written letter of exclusion and the appeal rights. At this time, the individual and program are both informed that the individual may not remain or return to the premises.

The Code of Federal Regulations and Maryland’s statute describe the permitted uses of the data, sets up rules for preventing unauthorized access to the information, and allows
individuals to challenge and correct the database. The confidentiality of criminal histories is maintained at all times. Departmental policy outlines requirements for maintaining the confidentiality of criminal history information in addition to Noncriminal Justice Applicant’s Privacy Rights, and Maryland Personal Information Protection Act (Security Breaches). Family Law Article §5.565 allows an individual to contest the finding of a criminal conviction, a probation before judgment disposition, a not criminally responsible disposition or pending charge reported in a printed statement by contacting the Secretary of the Department of Public Safety and Corrections Services. A hearing is convened within 20 workdays and the Secretary shall render a decision regarding the appeal within 5 workdays of the hearing. Maryland has a review process for individuals disqualified due to a felony drug offense to determine if that individual is still eligible for employment. If the offense prohibits employment, the employee has a right to request an appeal hearing before the Office of Administrative Hearings. The hearing is held within seven (7) calendar days of the date of the request and a decision is rendered within seven (7) calendar days after the hearing is held. The applicant also has the right to challenge information in a report. Informal providers do not have appeal rights in accordance with COMAR 13A.14.06.06.14. Maryland ensures the privacy of background checks by limiting access to the information to staff reviewing and approving providers and releasing only an approval or non-approval to the parent and the provider.

b. Interstate Sex Offender Registry Check Procedures

Provide a description of how the state or territory responds to interstate sex offender history check requests from another state and whether there are any laws or policies that prevent the state from releasing certain sex offender information to an out-of-state entity for civil purpose (i.e., for purposes of determining employment eligibility). Maryland has continued to collaborate with Maryland State Police, Criminal Justice Information System and Department of Public Safety and Correctional Services to create procedures for accessing the NSOR records. OCC is currently drafting a Memorandum of Understanding to outline the protocols and process for the NSOR background check. We have met to discuss what information is being requested and the process required for the exchange of information. One major obstacle is that the search will only be conducted by name and date of birth so there is a strong possibility that there will be multiple individuals resulting from that search. Additionally, OCC will only be provided with a yes or no answer. This will then need further investigation by OCC to obtain the specific details and to determine suitability of employment. OCC is continuing to work on developing the procedures to access the information needed to evaluate the said individual’s suitability of employment.

c. Interstate Child Abuse and Neglect Registry Check Procedures

Provide a description of how the state or territory responds to interstate child abuse and neglect history check requests from another state and whether there are any laws or policies
that prevent the state from releasing certain child abuse and neglect information to an out-of-state entity for civil purpose (i.e., for purposes of determining employment eligibility).

The release of information can be mailed or hand delivered to the regional office. The office designee who has been approved and trained to access the child protective services database known as CJAMS then uses the information from the release form to clear each associated party. The designee then checks the appropriate box on the bottom of the release form and returns it to the licensing specialist to be maintained in the program file. If the associated party is found to have a history of abuse and/or neglect, the designee is to print all pertinent documentation related to the investigation and/or finding. If the pertinent information is not available on the database, then the licensing staff are required to mail a request for the information to the appropriate regional CPS office. The requested documentation should include the 181-Narrative Summary Report and the notification of appeal. This narrative summary is then given to the regional manager or designee to evaluate and determine suitability of employment.

If an individual has been identified as responsible for child abuse or neglect or received a conviction, a probation before judgment disposition, a not criminally responsible disposition, or a pending charge for the commission or attempted commission of a crime or offense that is not included in §A of this regulation, the office:

(1) Shall assess, on the basis of the following factors, the individual’s suitability for employment:
(a) The job position at the center for which the individual is applying or in which the individual is currently employed;
(b) The nature and seriousness of the incident, crime, or offense;
(c) How long ago the incident, crime, or offense occurred;
(d) The age of the individual at the time the incident, crime, or offense occurred;
(e) The individual’s probation or parole status, if applicable; and
(f) Any other information the office considers pertinent; and
(2) Depending on the results of the assessment, shall permit or prohibit employment of the individual.

5.5.6 Consumer Education Website Links to Interstate Background Check Processes

Lead Agencies must have requirements, policies, and procedures in place to respond as expeditiously as possible to other States’, Territories’ and Tribes’ requests for background checks in order to meet the 45-day timeframe (98.43(a)(1)(iii)). In addition, Lead Agencies are required to include on their consumer education website the process by which another Lead Agency may submit a background check request, along with all of the other background check policies and procedures (98.43 (g)).

State and Territory Lead Agencies are required to designate one page of their existing Consumer Education Website as a landing page for all interstate background check related processes and procedures pertaining to their own state. The purpose of having a dedicated interstate background check web page on the Lead Agency Consumer Education Website is to help state and territories implement the interstate background check requirements of the CCDBG Act (CCDF Consumer Education Website and Reports of Serious Injuries and Death (OMB #0970-0473)).

Check to certify that the required elements are included on the Lead Agency’s consumer
education website for each interstate background check component, and provide the direct URL/website link.

Note: The links provided below should be a part of your consumer education website identified in 2.3.11.

a. Interstate Criminal Background Check:

☐ i. Agency Name Department of Public Safety and Correctional Services-Criminal Justice System Repository Criminal Justice Information System

☐ ii. Address 6776 Reisterstown Rd, Baltimore MD 21215

☐ iii. Phone Number 410-764-4501

☐ iv. Email

☐ v. FAX

☐ vi. Website www.dpscs.state.md.us

☐ vii. Instructions ((e.g. Does a portal/system account need to be created to make a request? What types of identification are needed? What types of payment is accepted? How can a provider appeal the results? How will forms will be accepted and FAQs?)

☐ viii. Forms-Privacy Acknowledgement Form and Live Scan form

☐ ix. Fees No fees are charged by MSDE or the OCC for criminal background checks. CJIS or the approved fingerprint vendor collects fees for providing the service. The Maryland Criminal Justice Information System is allowed, by the FBI, to retain $2 of the cost for an FBI clearance. This money comes from the fee, and is not in addition to, the fee.

☐ x. Is the state a National Fingerprint File (NFF) state? yes

☐ xi. Is the state a National Crime Prevention and Privacy Compact State? yes

☐ xii. Direct URL/website link to where this information is posted. (http://earlychildhood.marylandpublicschools.org/fingerprinting).

b. Interstate Sex Offender Registry (SOR) Check:

☐ i. Agency Name Department of Public Safety and Correctional Services-Criminal Justice System Repository

☐ ii. Address 6776 Reisterstown Rd., Baltimore, MD 21215

☐ iii. Phone Number 410-764-4501

☐ iv. Email

☐ v. FAX

☐ vi. Website www.dpscs.state.md.us

☐ vii. Instructions ((e.g. Does a portal/system account need to be created to make a request? What types of identification are needed? What types of payment is accepted? How can a provider appeal the results? How will forms will be accepted and FAQs?)
viii. Forms Privacy Acknowledgement Form and Live Scan form

ix. Fees No fees are charged by MSDE or the OCC for criminal background checks. CJIS or the approved fingerprint vendor collects fees for providing the service. The Maryland Criminal Justice Information System is allowed, by the FBI, to retain $2 of the cost for an FBI clearance. This money comes from the fee, and is not in addition to, the fee.

x. Direct URL/website link to where this information is posted. http://earlychildhood.marylandpublicschools.org/fingerprinting

c. Interstate Child Abuse and Neglect (CAN) Registry Check:

i. Agency Name Department of Human Services-Child Protective Services

ii. Is the CAN check conducted through a County Administered Registry or Centralized Registry? Yes, the Office of Child Care has been granted access to the software that the child protective services uses to track and maintain case information for the child abuse and neglect investigations and history.

iii. Address 311 West Saratoga St., Baltimore, MD 21201

iv. Phone Number 1-800-332-6347

v. Email

vi. FAX

vii. Website www.dhs.maryland.gov

viii. Instructions (e.g. Does a portal/system account need to be created to make a request? What types of identification is needed? What types of payment is accepted? How can a provider appeal the results? How will forms will be accepted and FAQs?)

As of June 2018, MSDE has implemented a new release of information form to capture all previous out of state residences of child care providers and staff who work in child care programs. Maryland’s regulated child care providers (center, family, large family home and Letter of Compliance) are required to have a Child Protective Services clearance every two years in existing regulations. All child care providers and associated parties (staff, adult residents, substitutes, volunteers and support staff) are required to submit a Release of Information every two years as part of the anniversary licensing requirements. Individuals who currently reside or have resided out-of-state during the last five years are also required to have this check performed in the state in which they live, or have lived, within the preceding five (5) years. Information for individuals requiring to obtain out of state records is provided and maintained on a state shared drive by regional licensing staff. The licensing staff then share the information with the individuals to obtain the records as part of the approval process and every two years thereafter while associated with child care per regulations.

The release of information can be mailed or hand delivered to the regional office. The office designee who has been approved and trained to access the child protective services database known as CJAMS then uses the information from the release form to clear each associated party. The designee then checks the appropriate box on the
bottom of the release form and returns it to the licensing specialist to be maintained in the program file. If the associated party is found to have a history of abuse and/or neglect, the designee is to print all pertinent documentation related to the investigation and/or finding. If the pertinent information is not available on the database, then the licensing staff are required to mail a request for the information to the appropriate regional CPS office. The requested documentation should include the 181-Narrative Summary Report and the notification of appeal. This narrative summary is then given to the regional manager or designee to evaluate and determine suitability of employment.

☐ ix. Forms - Release of Information, Letter of Request if needed
☐ x. Fees - NA
☐ xi. Description of information that may be included in a response to a CAN registry check (including substantiated instances of child abuse and neglect accompanied by the State's definition of “substantiated”.

The narrative summary obtained by CPS, typically includes the following information:
1. date of incident
2. Alleged maltreater and date of birth
3. involved children and their date of birth
4. adults in the home or involved and their date of birth
5. Home address
6. address where alleged abuse/neglect occurred
7. detailed notes from interviews all involved parties
8. the finding of the investigation

☐ xii. Direct URL/website link to where this information is posted. Click or tap here to enter text.

5.5.7 Child care staff members cannot be employed by a child care provider receiving CCDF subsidy funds if they refuse a background check, make materially false statements in connection with the background check, or are registered or required to be registered on the state or National Sex Offender Registry (98.43 (c)(1)(i-iii)). Potential staff members also cannot be employed by a provider receiving CCDF funds if they have been convicted of: a felony consisting of murder, child abuse or neglect, crimes against children, spousal abuse, crimes involving rape or sexual assault, kidnapping, arson, physical assault or battery, or—subject to an individual review (at the state/territory’s option)—a drug-related offense committed during the preceding 5 years; a violent misdemeanor committed as an adult against a child, including the following crimes—child abuse, child endangerment, or sexual assault; or a misdemeanor involving child pornography (98.43(c)(1)(iv-v)).

a. Does the state/territory disqualify child care staff members based on their conviction for any other crimes not specifically listed in 98.43(c)(i)?
☐ No
X Yes. If yes, describe other disqualifying crimes and provide the citation:

(1) A crime involving:

(a) A child;
(b) Cruelty to animals;

(c) Domestic violence; or

(d) A weapons or firearms violation of federal or state laws;

(2) A sex offense;

(3) A violent crime classified as a felony, including physical assault or battery;

(4) Abduction or kidnapping;

(5) Abuse of a child or an adult;

(6) Confinement of an unattended child;

(7) Manufacturing, distributing, or dispensing a controlled dangerous substance;

(8) Perjury;

(9) Pornography;

(10) Possession with intent to manufacture, distribute, or dispense a controlled dangerous substance; or

(11) Reckless endangerment.

C. The office shall deny a certificate of registration if an applicant or resident has received a felony conviction for:

(1) Murder;

(2) Spousal abuse; or

(3) Arson.

Family Child Care COMAR 13A.15.02.07A(8), (9) and B

Child Care Center COMAR 13A.16.06.03A and B

Letter of Compliance COMAR 13A.17.06.03A and B

Large Family Child Care COMAR 13A.18.06.03A and B

b. Describe how the Lead Agency notifies the applicant about their eligibility to work in a child care program. This description should detail how the Lead Agency ensures the privacy of background checks. Note: The Lead Agency may not publicly release the results of individual
background checks. (98.43(e)(2)(iii)).

Once an applicant has been evaluated and determines that an individual may not be employed at a child care center, the office shall notify the individual and the center operator in writing of that decision and its basis.

The written letter titled Employee Exclusion letter and any documentation that was obtained in determining the suitability of employment is not publicly posted or shared. The written notification to the individual includes the individual’s right to appeal the decision to the Office of Administrative Hearings (OAH); and outlines the requirements for submitting an appeal to the OAH.

The Code of Federal Regulations and Maryland’s statute describe the permitted uses of the data, sets up rules for preventing unauthorized access to the information, and allows individuals to challenge and correct the database. The confidentiality of criminal histories is maintained at all times. Departmental policy outlines requirements for maintaining the confidentiality of criminal history information in addition to Noncriminal Justice Applicants Privacy Rights, and Maryland Personal Information Protection Act (Security Breaches). Family Law Article §5.565 allows an individual to contest the finding of a criminal conviction, a probation before judgment disposition, a not criminally responsible disposition or pending charge reported in a printed statement by contacting the Secretary of the Department of Public Safety and Corrections Services. A hearing is convened within 20 workdays and the Secretary shall render a decision regarding the appeal within 5 workdays of the hearing. Maryland has a review process for individuals disqualified due to a felony drug offense to determine if that individual is still eligible for employment. If the offense prohibits employment, the employee has a right to request an appeal hearing before the Office of Administrative Hearings. The hearing is held within seven (7) calendar days of the date of the request and a decision is rendered within seven (7) calendar days after the hearing is held. The applicant also has the right to challenge information in a report. Informal providers do not have appeal rights in accordance with COMAR 13A.14.06.06.14. Maryland ensures the privacy of background checks by limiting access to the information to staff reviewing and approving providers and releasing only an approval or non-approval to the parent and the provider.

c. Describe whether the state/territory has a review process for individuals disqualified due to a felony drug offense to determine if that individual is still eligible for employment (98.43 (e)(2-4). Click or tap here to enter text.

5.5.8 Appeals Processes for Background Checks

States and territories shall provide for a process by which a child care program staff member (including a prospective child care staff member) may appeal the results of a background check to challenge the accuracy or completeness of the information contained in a staff member’s background report. The state or territory shall ensure that:

- The child care staff member is provided with information related to each disqualifying crime in a report, along with information/notice on the opportunity to appeal
• A child care staff member will receive clear instructions about how to complete the appeals process for each background check component if the child care staff member wishes to challenge the accuracy or completeness of the information contained in such member’s background report.

• If the staff member files an appeal, the state or territory will attempt to verify the accuracy of the information challenged by the child care staff member, including making an effort to locate any missing disposition information related to the disqualifying crime.

• The appeals process is completed in a timely manner for any appealing child care staff member.

• Each child care staff member shall receive written notice of the decision. In the case of a negative determination, the decision should indicate 1) the state’s efforts to verify the accuracy of information challenged by the child care staff member, 2) any additional appeals rights available to the child care staff member, and 3) information on how the individual can correct the federal or state records at issue in the case. (98.43(e)(3))

• The Lead Agency must work with other agencies that are in charge of background check information and results (such as the Child Welfare office and the State Identification Bureau), to ensure the appeals process is conducted in accordance with the Act.

a. What is the procedure for each applicant to appeal or challenge the accuracy or completeness of the information contained in the background check report? If there are different appeal process procedures for each component of the check, please provide that in this description, including information on which state agency is responsible for handling each type of appeal. Note: The FBI Fingerprint Check, State Criminal Fingerprint, and NCIC NSOR checks are usually conducted by a state’s Identification Bureau and may have different appeal processes than agencies that conduct the state CAN and state SOR checks.

Once an applicant has been evaluated and determines that an individual may not be employed at a child care center, the office shall notify the individual and the center operator in writing of that decision and its basis.

The written letter titled Employee Exclusion letter and any documentation that was obtained in determining the suitability of employment is not publicly posted or shared. The written notification to the individual includes the individual’s right to appeal the decision to the Office of Administrative Hearings (OAH); and outlines the requirements for submitting an appeal to the OAH.

The Code of Federal Regulations and Maryland’s statute describe the permitted uses of the data, sets up rules for preventing unauthorized access to the information, and allows individuals to challenge and correct the database. The confidentiality of criminal histories is maintained at all times. Departmental policy outlines requirements for maintaining the confidentiality of criminal history information in addition to Noncriminal Justice Applicants Privacy Rights, and Maryland Personal Information Protection Act (Security Breaches). Family Law Article §5.565 allows an individual to contest the finding of a criminal conviction, a probation before judgment disposition, a not criminally responsible disposition or pending charge reported in a printed statement by contacting the Secretary of the Department of Public Safety and Corrections Services. A hearing is convened within 20 workdays and the Secretary shall render a decision regarding the appeal within 5 workdays of the hearing. Maryland has a review process for individuals disqualified due to a felony drug offense to determine if
that individual is still eligible for employment. If the offense prohibits employment, the employee has a right to request an appeal hearing before the Office of Administrative Hearings. The hearing is held within seven (7) calendar days of the date of the request and a decision is rendered within seven (7) calendar days after the hearing is held. The applicant also has the right to challenge information in a report. Informal providers do not have appeal rights in accordance with COMAR 13A.14.06.06.14. Maryland ensures the privacy of background checks by limiting access to the information to staff reviewing and approving providers and releasing only an approval or non-approval to the parent and the provider.

b. If the appeals process is different for interstate checks, what is the procedure for each applicant to appeal or challenge the accuracy or completeness of the information contained in the background report for interstate checks?

Once an applicant has been evaluated and determines that an individual may not be employed at a child care center, the office shall notify the individual and the center operator in writing of that decision and its basis.

The written letter titled Employee Exclusion letter and any documentation that was obtained in determining the suitability of employment is not publicly posted or shared. The written notification to the individual includes the individual’s right to appeal the decision to the Office of Administrative Hearings (OAH); and outlines the requirements for submitting an appeal to the OAH.

The Code of Federal Regulations and Maryland’s statute describe the permitted uses of the data, sets up rules for preventing unauthorized access to the information, and allows individuals to challenge and correct the database. The confidentiality of criminal histories is maintained at all times. Departmental policy outlines requirements for maintaining the confidentiality of criminal history information in addition to Noncriminal Justice Applicants Privacy Rights, and Maryland Personal Information Protection Act (Security Breaches). Family Law Article §5.565 allows an individual to contest the finding of a criminal conviction, a probation before judgment disposition, a not criminally responsible disposition or pending charge reported in a printed statement by contacting the Secretary of the Department of Public Safety and Corrections Services. A hearing is convened within 20 workdays and the Secretary shall render a decision regarding the appeal within 5 workdays of the hearing.

Maryland has a review process for individuals disqualified due to a felony drug offense to determine if that individual is still eligible for employment. If the offense prohibits employment, the employee has a right to request an appeal hearing before the Office of Administrative Hearings. The hearing is held within seven (7) calendar days of the date of the request and a decision is rendered within seven (7) calendar days after the hearing is held. The applicant also has the right to challenge information in a report. Informal providers do not have appeal rights in accordance with COMAR 13A.14.06.06.14. Maryland ensures the privacy of background checks by limiting access to the information to staff reviewing and approving providers and releasing only an approval or non-approval to the parent and the provider.

c. Interstate Child Abuse and Neglect (CAN) Registry Check:

Once an applicant has been evaluated and determines that an individual may not be
employed at a child care center, the office shall notify the individual and the center operator in writing of that decision and its basis.

The written letter titled Employee Exclusion letter and any documentation that was obtained in determining the suitability of employment is not publicly posted or shared. The written notification to the individual includes the individual’s right to appeal the decision to the Office of Administrative Hearings (OAH); and outlines the requirements for submitting an appeal to the OAH.

The Code of Federal Regulations and Maryland’s statute describe the permitted uses of the data, sets up rules for preventing unauthorized access to the information, and allows individuals to challenge and correct the database. The confidentiality of criminal histories is maintained at all times. Departmental policy outlines requirements for maintaining the confidentiality of criminal history information in addition to Noncriminal Justice Applicants Privacy Rights, and Maryland Personal Information Protection Act (Security Breaches). Family Law Article §5.565 allows an individual to contest the finding of a criminal conviction, a probation before judgment disposition, a not criminally responsible disposition or pending charge reported in a printed statement by contacting the Secretary of the Department of Public Safety and Corrections Services. A hearing is convened within 20 workdays and the Secretary shall render a decision regarding the appeal within 5 workdays of the hearing. Maryland has a review process for individuals disqualified due to a felony drug offense to determine if that individual is still eligible for employment. If the offense prohibits employment, the employee has a right to request an appeal hearing before the Office of Administrative Hearings. The hearing is held within seven (7) calendar days of the date of the request and a decision is rendered within seven (7) calendar days after the hearing is held. The applicant also has the right to challenge information in a report. Informal providers do not have appeal rights in accordance with COMAR 13A.14.06.06.14. Maryland ensures the privacy of background checks by limiting access to the information to staff reviewing and approving providers and releasing only an approval or non-approval to the parent and the provider.

5.6 Exemptions for Relative Providers

States and territories have the option to exempt relatives (defined in CCDF regulations as grandparents, great-grandparents, siblings if living in a separate residence, aunts, and uncles (98.42(c)) from certain health and safety requirements. Note: This exception applies if the individual cares only for relative children.

Check and describe where applicable the policies that the Lead Agency has regarding exemptions for eligible relative providers for the following health and safety requirements. The description should include the health and safety requirements relatives are exempt from, if applicable, as well as which of the federally defined relatives the exemption applies to.

5.6.1 Licensing Requirements (as described in Section 5.1)

X a. Relative providers are exempt from all licensing requirements.
☐ b. Relative providers are exempt from a portion of licensing requirements. Describe. N/A
☐ c. Relative providers must fully comply with all licensing requirements.
5.6.2 Health and Safety Standards (as described in Section 5.2 and 5.3)

X a. Relative providers are exempt from all health and safety standard requirements

☐ b. Relative providers are exempt from a portion of health and safety standard requirements. Describe. N/A.

☐ c. Relative providers must fully comply with all health and safety standard requirements.

5.6.3 Health and Safety Training (as described in Section 5.3)

X a. Relative providers are exempt from all health and safety training requirements.

☐ b. Relative providers are exempt from a portion of all health and safety training requirements. Describe. N/A.

☐ c. Relative providers must fully comply with all health and safety training requirements.

5.6.4 Monitoring and Enforcement (as described in Section 5.4)

X a. Relative providers are exempt from all monitoring and enforcement requirements.

☐ b. Relative providers are exempt from a portion of monitoring and enforcement requirements. Describe. N.A.

☐ c. Relative providers must fully comply with all monitoring and enforcement requirements.

5.6.5 Background Checks (as described in Section 5.5)

X a. Relative providers are exempt from all background check requirements.

✓ b. Relative providers are exempt from a portion of background check requirements. If checked, identify the background check components that relatives must complete:
✓ i. Criminal registry or repository using fingerprints in the current state of residency
✓ ii. Sex offender registry or repository in the current state of residency
✓ iii. Child abuse and neglect registry and database check in the current state of residency
☐ iv. FBI fingerprint check
☐ v. National Crime Information Center (NCIC) National Sex Offender Registry (NSOR) name based search.
☐ vi. Criminal registry or repository in any other state where the individual has resided in the past five years.
☐ vii. Sex offender registry or repository in any other state where the individual has resided in the past five years.
☐ viii. Child abuse and neglect registry or data base in any other state where the individual has resided in the past five years.

✓ c. Relative providers must fully comply with all background check requirements.

6 Recruit and Retain a Qualified and Effective Child Care Workforce

This section covers the state or territory framework for training, professional development, and post-secondary education (98.44(a)); provides a description of strategies used to strengthen the business practices of child care providers (98.16(z)) and addresses early learning and developmental guidelines.

Lead Agencies are required to reserve and use a portion of their Child Care and Development Fund program expenditures for activities designed to improve the quality of child care services and to increase parental options for and access to high-quality child care (98.53). This section addresses the quality improvement activities implemented by the Lead Agency related to the support of the child care workforce and the development and implementation of early learning and developmental guidelines. It asks Lead Agencies to describe the measurable indicators of progress used to evaluate state/territory progress in improving the quality of child care services (98.53 (f)) in either of these two areas.

States and territories are required to describe their framework for training, professional development, and post-secondary education for caregivers, teachers, and directors, including those working in school-age care (98.44(a)). This framework is part of a broader systematic approach building on health and safety training (as described in section 5) within a state/territory. States and territories must incorporate their knowledge and application of health and safety standards, early learning guidelines, responses to challenging behavior, and the engagement of families. States and territories are required to establish a progression of professional development opportunities to improve the knowledge and skills of CCDF providers (658E(c)(2)(G)). To the extent practicable, professional development should be appropriate to work with a population of children of different ages, English-language learners, children with disabilities, and Native Americans (98.44(b)(2)(iv)). Training and professional development is one of the options that states and territories have for investing their CCDF quality funds (658G(b)(1)).
6.1 Professional Development Framework

6.1.1 Each state or territory must describe their professional development framework for training, professional development, and post-secondary education for caregivers, teachers and directors in programs that serve children of all ages. This framework should be developed in consultation with the State Advisory Council on Early Childhood Education and Care or similar coordinating body. The framework should include these components:

1. professional standards and competencies,
2. career pathways,
3. advisory structures,
4. articulation,
5. workforce information,
6. financing (98.44(a)(3)).

Flexibility is provided on the strategies, breadth, and depth with which states and territories will develop and implement their framework.

a. Describe how the state/territory’s framework for training and professional development addresses the following required elements:

i. State/territory professional standards and competencies. Describe:

   All training is reviewed using an established rubric and must show alignment to the Maryland Knowledge and Competency Framework for Child and Youth Care Professionals. All training must address diversity and special needs and is specific to one or all age groups (infant/toddler, preschool and school-age). Core of Knowledge training and pre-service training is research-based and reflective of current best practice and standards.

ii. Career pathways. Describe:

   The Maryland Child Care Credentialing program is a career pathway that recognizes and promotes a professional development lattice that emphasizes life-long learning and professional development. This model encourages an individual to build knowledge and skills in a cumulative manner from introductory training to advance level education. It is a quality initiative program that recognizes child care providers for exceeding the requirement of State licensing and registration regulations. Training at the beginner level addresses basic understanding and practices; training for the higher levels addresses higher level thinking and problem solving. The progression of professional development reflects research and best practices to meet the needs of infants and toddlers, preschool, and school age children that aligns to foundational and specialized competencies to improve the quality and stability of the child care workforce. Providers are required to take training in areas that address child development in all domains and cultural competencies. The Maryland Child Care Credential outlines six core of knowledge domains (child development, curriculum, special needs, professionalism, community, and health, safety and nutrition) and addresses the promotion of social, emotional, physical, and cognitive development of children. There are seven staff credential levels and four administrator levels. Each level recognizes an early childhood professional’s achievement of a specified amount of training, experience, and engagement in professional activities.

iii. Advisory structure. Describe:

   Local Early Childhood Advisory Councils were formed under the Race to the Top - Early Learning Challenge grant in 2011, which provided funding for the local Early Childhood Advisory Councils to receive training to implement strategies to improve coordination of services to strengthen early childhood education and care in each jurisdiction. Support is maintained through Maryland State Department of Education and local jurisdiction school systems.

   There is an active Maryland Early Childhood Advisory Council (ECAC), as well as local Early Childhood Advisory Council’s in each jurisdiction. The ECAC is comprised of early childhood educators, policy makers, and community advocates from across the state. The purpose of the ECAC is to coordinate efforts among early care and education programs, conduct needs
assessments concerning early childhood education and development programs, and develop a statewide strategic report regarding early childhood education and care.

There is a very robust communication loop among the state and local Early Childhood Advisory Councils (LECACs) and it informs the Division of Early Childhood’s decision-making and planning. LECACs serve as local governance entities by leveraging resources, coordination, and collaboration to support local early childhood system development that aligns with statewide goals and priorities.

The Office of Child Care (OCC) Advisory Council helps shape and guide the office by reviewing proposed regulations related to the care of children, recommending policy priorities, and identifying issues of importance to child care providers and consumers. The Council consists of at least 25 members, but no more than 30 members. The State Superintendent appoints members to the council, representing geographically diverse jurisdictions across the state.

iv. Articulation. Describe: There is a signed articulation agreement between the two- and four-year colleges in addition to many public high schools. The Associate of Arts in Teaching (AAT) is a fully articulated degree between two and four year colleges. If achieved, the AAT transfers up to 64 credit hours, satisfying all lower-division teacher education program outcomes without further review by Maryland’s 4-year public and independent institutions.

Child Development Associate:

The Child Development Associate does not require an articulation agreement.
The Child Development Associate is accepted by Montgomery College for any student who has received an official Child Development Associate Certificate from the Council for Professional Recognition.

○ Students must be either a noncredit or credit student at Montgomery College to receive Credit for Prior Learning.

○ Montgomery College will accept high school student’s Child Development Associate’s without an articulation agreement. High school students can submit their Child Development Associate Certificates to receive the 6 college credits.

As per an articulation agreement with Notre Dame of Maryland University (see 4-year articulation below), Notre Dame of Maryland University will accept the Credit for Prior Knowledge from Montgomery College Students.

Montgomery County Public Schools articulations:

● Montgomery County Public Schools Area Supervisors review state/federal requirements to develop proposed curriculum to MC

● Montgomery County Public Schools contacts Montgomery College Deans to coordinate meetings to discuss the framework of the articulated curriculum pathway

● Upon Montgomery County Public Schools and Montgomery College agreement, legal counsel reviews for both organizations

● Once legal approves, the signature process begins and is completed (Office of Superintendent – Montgomery County Public Schools; Office of the President – Montgomery College)

● Annual form submission from Montgomery County Public Schools to Montgomery College at the end of each Montgomery County Public Schools school year is submitted to address potential changes for the next academic year.

4-year articulations:
- Four-year institution or Montgomery College initiates proposal to formalize an articulated partnership.

- Representatives from each institution meet to discuss the academic pathway for the partnership, and the Montgomery College Articulation and Transfer department completes drafts of the academic pathway plan and articulation agreement, which is sent to the four-year institution for final comments/edits.

- Once the academic pathway plan and articulation agreement reach departmental approval at both institutions, the documents are sent to the legal counsel for both organizations.

- Once legal approves, the signature process begins and is completed (signatures vary per agreement).

- The articulation agreement and pathway are good for a term of five years. If minor changes are required during that time period, updates and addendums can be made via departmental approval at both institutions. If major changes are required, both institutions complete the original process again to create a new academic pathway and articulation agreement.

- Anne Arundel, Montgomery, Carroll Community College, and others are offering credit for prior learning to community students beginning a college degree program with their Child Development Associate. Crosswalks completed show the courses that most align with the Child Development Associate are Introduction to Early Childhood Education and Nutrition, Health and Safety.

- Once the high schools have adopted the Child Development Associate program for the Career Technology Education program, these are the courses that will articulate, when an articulation agreement has been signed by the designated authorities. Child Growth and Development and the Curriculum/Methods course will no longer articulate and will need to be taken for credit. New articulation agreements will have to be developed for all 2-year colleges who previously articulated the “90 hours.” Any courses taken at a high school level, will have to be transcripted on the Community College transcript before they could be accepted by the 4-year institution, and a new articulation agreement signed between the community college and the receiving 4-year university. The high school and community college articulation agreement may need to be made available before the 4-year college will accept any high school credits.

- If the Child Development Associate courses mentioned above show up for college credit on the transcript, then they can be accepted, but only a finite number of transfer courses can be accepted. For example, at Towson, the registrar stops counting at 64 transferred credits. Depending on the students’ program, the student can help determine which of their courses they want to have transferred. University of Maryland Eastern Shore will take up to 70 credits from the community college if it is requested, and the advisor and student may help choose which courses to transfer.

- Maryland State Department of Education/High Schools must redefine the industry standard to the Child Development Associate. Currently, there is minimal movement for the Child Development Associate in places where the 90 hours is still accepted and fully entrenched as the entry level requirement. High school students must be able to fully complete their original plan of study before Child Development Associate becomes standardized. Colleges will move on this once they see high schools following the Child Development Associate program of study.

- Competency testing must be put in place to receive credit for Child Development Associate coursework. Credit for prior learning can be developed if standardized with competency-based testing.
Quality, equity, and rigor of the Child Development Associate coursework must be aligned with the courses for which students receive credit.

- Credit for prior learning can be given for internships if colleges can be assured of the quality of the placement and given assessment of student progress in internships. Can the Child Development Associate Council supply this?

- If students’ experiential hours are at a licensed, accredited childcare, they can provide mentors with three Professional Activity Units (according to the current Professional Activity Units acceptance) or something commensurate to public school student teaching mentors to provide equity and fairness.

- Minimum requirement for Teacher’s Assistant in publicly funded Pre-K (Community-based grantees) is the Child Development Associate. This needs to be publicized.

- There should be some clear communication of the Child Development Associate as the industry standard to replace the 90 hours (Locally created program) and the timeline for implementation

- Coppin State University has an articulation agreement with Baltimore City Community College for Elementary and Special Education.

v. Workforce information. Describe: Workforce data is captured in the Child Care Administrative Tracking System and includes provider demographics, work experience, education, type of care, center position, age group served, type of degree and training, professional activities, and credential levels. We are in the early stages of creating a modernized system

In January 2020, Maryland State Department of Education initiated efforts to develop a centralized, interactive Early Childhood Data System that is modernized to become a foundation for rapidly evolving business demands and high expectations of the child care community.

Maryland’s mission is to develop a childhood state system that is a well-coordinated and integrated system of programs, supports, and services. Our mission includes providing every child in the state with access to a high-quality early childhood experience, arriving at school with a healthy body, healthy mind, and the foundational knowledge and skills needed to succeed. Furthermore, Maryland ensures that every family has access to the resources needed to be effective as their child’s first and most important teacher and advocate. A child’s access to quality early childhood experiences and the positive outcomes that result, will no longer be contingent on income, race, zip code, disability status, nor English language proficiency.

Maryland has been awarded a Federal Preschool Development Grant Birth to Five (PDG B-5). In the grant application, the State of Maryland identified system modernization as a top priority to support the agency in achieving this mission.

The purpose of this project is to modernize and develop a centralized, interactive Early Childhood Data System that will provide a foundation for rapidly evolving business demands and high expectations of the early childhood community.

The system modernization will transform technology services for early childhood programs across all functional areas. Transformation goals include:
A. Increase efficiency and reduce labor costs by improving the speed and agility of processes through emerging technologies. The agency proposes to adopt paperless processes and
automation that will support mobile access, reduce processing steps, minimize data entry and improve accuracy. Business processes will be re-engineered to streamline service delivery, fully utilize electronic communication and eliminate the need for printed documents. Guided case management will ensure that customer correspondence receives prompt, thorough action so that services are delivered efficiently. System navigation will allow staff to quickly access data relevant to the task at hand.

B. Deliver quality customer service by offering online services for providers, families, child care professionals, trainers and partners. Currently, the application process requires customers to submit verification documents, which increases the total time for application approval. The application process will be redesigned so that when customers provide verification documents, the documents are centrally stored in a secured manner for future reference. This ensures that documentation will only be requested one time across multiple Division of Early Childhood (DEC) programs. A key element of this will be a customer approval process to share documents. This redesigned process will substantially reduce repetitive work and improve consistency and quality across DEC programs. Customer service will also be improved by implementing features such as progress bars and checklists so that customers receive accurate updates regarding timing and delivery of services.

C. Expand and improve integration with partner programs so that data will be shared accurately and timely. Partner programs include, but are not limited to, the Maryland Department of Human Services, Maryland Department of Health, the University of Maryland School of Social Work, Maryland EXCELS, etc. Maryland EXCELS (Excellence Counts in Early Learning and School Age Care) is a quality rating improvement system. Currently, data sharing primarily relies on daily batch interfaces. Modern system technologies will provide security controls and Application Program Interface (API) support to allow real-time data sharing. Modern system technologies will provide comprehensive and seamless service delivery.

D. Increase visibility and access to child care data through analysis and visualization. Modern system technologies will improve overall data analysis capabilities. The improved system will inform management of daily operations by providing insights on workload and performance. In addition, the improved system will allow the agency to respond quickly and accurately to information requests from senior executives, federal agencies and legislators. Funding for child care scholarships is affected by economic, demographic, and policy trends, all requiring extensive data analysis to project budgetary needs.

E. Implement an agile, responsive modernized system to enable the agency to promptly implement legislative, regulatory and policy changes while maintaining accurate, timely, and well-coordinated service delivery.

F. The agency’s system modernization vision can be summarized in the following:

1. Keeping Development Costs Low - leverage a “Federally Funded” system that is currently in use in another state. A system developed with Federal funds allows Maryland to acquire the code at no cost.

2. Prioritize a Software as a Service (SaaS) system – able to provide platform support, integrate
with other modern components, and provides continuous upgrades of technology and functionality. SaaS can also provide solutions for increased system security and auditability.

3. **Integrate Off-the-Shelf Technical Components -** minimize custom coding such as Corticon rules engine, Adobe Experience Manager and other similar products.

vi. **Financing. Describe:** The Maryland Child Care Credentialing program provides a staff achievement bonus paid to the participating provider upon the completion of continued training, professional activity and one year of continued employment. Staff bonuses are paid one time only at levels 2, 3, and 4, and Administrator level 1. Staff Levels 4+, 5 and 6, Administrator level 2, 3, and 4 are paid yearly.

Training Vouchers/Reimbursements are available to providers participating in the Credentialing program at Level Two or higher.

The Child Care Career and Professional Development Fund is a tuition free program for child care providers to obtain a college education at participating colleges/universities in Maryland.

The Child Care Quality Incentive Grant Program awards funds to child care centers and family child care providers to enhance the quality of child care provided to children. Programs are encouraged to purchase approved materials, equipment, and supplies that create or enhance stimulating learning environments that help children develop physically, socially, emotionally, and cognitively. Programs are eligible for an Incentive Grant award once every 3 years.

The Family Child Care Provider Direct Grant Fund Program provides reimbursements to family child care providers for expenses necessary to achieve or maintain compliance with the requirements of Child Care Licensing. Providers are eligible for a one-time Provider Grant award. Provider Grant funds are income based and dispersed monthly.

**Child Development Associate program:**
Funding is available to support providers to obtain Child Development Associate® (CDA) Credential™ from the Council for Professional Recognition. Child Development Associate: The Child Development Associate (CDA) is a credential that early childhood educators can earn to demonstrate certain competencies and, in turn, can help them advance their careers. The Child Development Associate credential is carefully administered to ensure that those who earn it know how to put important ECE understandings into practice. Child Development Associate educators know how to nurture the emotional, physical, intellectual and social development of children.

b. The following are optional elements, or elements that should be implemented to the extent practicable, in the training and professional development framework.

☐ i. **Continuing education unit training and credit-bearing professional development to the extent practicable. Describe:** The Maryland Child Care Credential Program frames training for child care in Maryland utilizing a framework of six domains for training content. The Training Approval coordinator approves training as appropriate for the beginner, intermediate, and experienced level. Training at the beginner level addresses basic understanding and practices; training for the higher levels addresses higher level thinking and problem solving. The Division of
Early Childhood places an emphasis in getting individuals to think about a progression that may include the following options: The Maryland Child Care Credential; the Child Development Associate (CDA); a college degree; and/or, certified school teacher achievement. Recent legislation has reinforced the progression by establishing a planning process to incorporate a more explicit track for providing qualified professionals for Maryland's public PreK efforts.

The effort to include research and best practice is reflected in the Division of Early Childhood’s development of training criteria and a review process that includes examining the source material for the training. Approved trainers are also required to cite sources and utilize evidence and research-based practices to inform the training. Training is provided through a number of entities including the Maryland Child Care Resource and Referral Network, and Division of Early Childhood approved child care trainers and organizations. Training offered must align with the Maryland Child Care Credential program and Maryland EXCELS.

The Division of Early Childhood requires child care providers to complete a specified number of required training in specific domain areas to meet continuing education requirements for licensing. Providers participating in the Maryland Child Care Credentialing program are required to take a specific number of required training to maintain the credentialing level. Providers participating in the Child Care Career and Professional Development Fund are required to complete a specific number of coursework hours yearly toward an associate or bachelor’s degree in early childhood education.

ii. Engagement of training and professional development providers, including higher education, in aligning training and educational opportunities with the state/territory’s framework. Describe: Maryland continues to provide ongoing training in nine (9) identified domains that align with various state and national resources. All training is reviewed using an established rubric and must show alignment to the Maryland Knowledge and Competency Framework for Child and Youth Care Professionals. All training must address cultural sensitivity and diversity and special needs and inclusionary practices. The training can be specific to one or all age groups (infant/toddler, pre-school and school-age). Core of Knowledge training and pre-service training is research-based and reflective of current best practice and standards. The Division of Early Childhood issued a contract to a vendor to operate the Maryland Child Care Training Calendar. Trainers can utilize the Calendar at no cost to advertise training sessions and providers can search for training by title and region to meet their on-going needs.

Maryland is in the process of securing a vendor that will align the following: The framework must then align with the:

- Maryland Standards for College and Career Readiness (Common Core Standards)
- Child Development Associate (CDA) Credential
iii. Other. Describe: Early Childhood Education Workforce

The Maryland State Department of Education was tasked by the Kirwin Commission to join a national project in partnership with the National Governors Association (NGA) and the Council of Chief State School Officers (CCSSO) to help develop a policy agenda designed to improve the quality of the childcare and early childhood education workforce. Maryland joined eight other states to include: Arkansas, California, Delaware, Hawaii, Illinois, Michigan, Montana, North Carolina, and Pennsylvania.

Through the project, the National Governors Association Center for Best Practices in Education Division and Council of Chief State School Officers provided technical assistance and grants for the development of policy. Maryland and the other states involved in the project received support to develop and carry out action plans focused on one or more specific state policy priorities related to improving their early care and education workforce. The project received funding from the W.K. Kellogg Foundation, the Alliance for Early Success, the Foundation for Child Development, and the Bill and Melinda Gates Foundation.

Major progress and accomplishments

The Maryland team made progress in all three key goal areas:

- Support an early childhood career pathway (e.g., strengthen articulation agreements, develop an on-line bachelor’s degree, and increase Child Development Associate attainment);
- Evaluate current Maryland State Department of Education workforce development support programs (e.g., Maryland Child Care Credential program, Child Care Career and Professional Development Fund (CCCPDF), and Training Voucher/Reimbursement program); and
- Improve Early Childhood Education workforce compensation, including reviewing regulations to include tiered reimbursements that provide for teacher compensation.

Early Childhood Career Pathway Progress includes:

Expanding opportunities for the Child Development Associate in high-school CTE programs: During the project, the Division of Early Childhood collaborated with the Division of Career and College Readiness to publish an Request For Proposal to develop a Career Technology Education (CTE) curriculum for high-school students to obtain an Infants and Toddlers Child Development Associate. Anne Arundel Community College was awarded a grant to develop a Career Technology Education curriculum for the Pre-K Child Development Associate. The Division will provide funds for the Child Development Associate (CDA) credential through
the Council for Professional Recognition to cover fees for coaching, portfolio and exam.

Develop an on-line bachelor’s degree
Three members were funded to attend the Early Ed U Alliance conference on May 20-22, 2019 in Seattle, Washington. Team members had the opportunity to meet with other states and universities partnering to provide the on-line modules. Maryland State Department of Education is hoping to develop partnerships with Maryland State universities to develop an on-line bachelor degree in early childhood education.

Plan of Action:
● Phase One - Develop an online Bachelors of Arts degree that is aligned with the Two-year online Associates of Arts degree offered at the community college. Based on the outcome of the planning initiative.
● Phase Two - Will consist of implementation, testing, and deployment of a 60 credit on-line program leading to a Bachelor of Arts degree in Early Childhood Education. There is no program that supports the proposed effort.

Evaluation of current Maryland State Department of Education workforce support programs

Maryland State Department of Education has partnered with the U.S. Department of Health and Human Services to provide technical assistance under the IMPACT project. The Division of Early Childhood is evaluating programs within the Office of Child Care.

Next Step towards accomplishing goals:
The team continues to meet as part of a subcommittee of the State Early Childhood Advisory Council. Membership has expanded to include private universities, Local Management Boards, Maryland Higher Education Commission, principals and directors and other educators.

How did the committee partner with Maryland State Department of Education to accomplish the Kirwin Commission Requirements?

Maryland State Department of Education data supports that there is a shortage of certified early childhood teachers and the need to improve the early care and education workforce in Maryland. We need to examine what can be done to increase the number of people pursuing a degree in early childhood education. Just as important, we need to create conditions that will keep these educators in the field once they are fully trained.

An online degree is another way to make educational opportunities more accessible to a wide variety of potential educators entering the field of early childhood, including adult learners, and others. By creating options for students to earn an education degree on their terms, at a time pace and location of their choosing, these programs can help eliminate many of the barriers that prevent potential teachers from earning the education they need to enter the classroom.
Maryland State Department of Education recommends creating local pathways into the profession, such as career pathways for high school students. The Maryland State Department of Education sees a need for additional collaboration between the community colleges and the public universities and colleges to create an online early childhood degree. Articulation agreements that will address transfer of an on-line associate degree to attaining an on-line bachelor degree with a curriculum that is focused on birth to five years of age.

Currently, Subgroups are working to develop recommendations for a comprehensive, seamless career pathway to support the Early Childhood Workforce.

Online Degree:

The Early Childhood Education Human Development [ECED/HD] Program prepares culturally aware early learning professionals with skills to manage day to day operations, develop and maintain partnerships with family and community members in order to support child development, plan lessons to develop foundational academic knowledge, collect and use data to support teaching and learning. Program curricula reflects theory and practices founded in research based, best practices in culture and cognition with a focus on minority and urban learners. The Department of Teaching and Learning is committed to preparing early learners who are certified in the state of Maryland and qualified to teach and serve in professional positions that address the needs of infants, toddlers and young children while addressing a broad range of learning needs for early learners. The Early Childhood Education Human Development Program will offer two tracks - teacher or administrator.

The Maryland State Department of Education Empowering Teachers Grant has provided us with the opportunity to provide a full online offering of the Early Childhood Education Human Development program at Coppin State University. As we prepare for full online implementation of the The Early Childhood Education Human Development program, the Department of Teaching and Learning has been working towards the following: (1) Create robust online courses that are accessible and consistent for learners throughout the program, (2) Partner with Coppin State University Faculty to ensure that courses meet the learners needs, and (3) Engage in recruitment and marketing that assures local home, family, community child care providers, high school students, and community college students are aware of this great opportunity. The enrollment of potential participants will begin in Fall 2021 with the online programming starting in Spring 2022.

The Early Childhood Teacher Alternative Certification (ECTAC) program is an intensive, rigorous program leading to resident teacher status and state of Maryland certification. The Early Childhood Teacher Alternative Certification Program provides students with the required classes for certification, 8-week internship, and required residency at their worksite with ongoing solid support from Montgomery College faculty as teacher mentors. Assessment of teacher knowledge and skills during the internship and course work is performance-based. Evidence of critical thinking skills, notably in problem solving and self-reflection as teachers, will undergird all candidate assessments. The target audience for
The Early Childhood Teacher Alternative Certification program is child care and family child care teachers to expand the mixed delivery system Pre-K Expansion in Maryland. The Prekindergarten Expansion program supports a mixed delivery system, meaning that private child care and preschool programs, as well as public schools, would provide publicly funded pre-K; (Schaefer, 2019). Child care centers and family child care providers cannot compete with public school systems for prekindergarten certified teachers. Many early childhood programs have child care teachers with bachelor’s degrees and many years of experience; however, the child care teachers are not certified. An alternative certification program would allow child care teachers to complete the certification requirements, qualifying child care programs to meet the required qualification of having a certified teacher in pre-K classrooms, and support the mixed delivery system mandated in Maryland.

References


Funding: Blueprint for Maryland

6.1.2 Describe how the state/territory developed its professional development framework in consultation with the State Advisory Council on Early Childhood Education and Care (if applicable) or similar coordinating body if there is no SAC that addresses the professional development, training, and education of child care providers and staff.

The Division of Early Childhood develops its training and professional development requirements in consultation with the State Early Childhood Advisory Council, Local Early Childhood Advisory Councils, and the Office of Child Care Advisory Council. This includes participation and involvement from the library system; the Maryland Chapter of the American Academy of Pediatrics; Maryland Department of Health; Department of Human Services; local school systems; institutions of higher education; the Maryland Child Care Resource and Referral Network and the Department of Commerce. The Training Advisory Committee, in collaboration with approved trainers and the Maryland Child Care Resource and Referral Network, conducts a training needs survey yearly. Maryland Family Network will send it out to all child care providers in Maryland.

6.1.3 Describe how the framework improves the quality, diversity, stability, and retention of caregivers, teachers, and directors (98.44(a)(7)).

Maryland provides funding to improve the quality, diversity, stability, and retention of caregivers, teachers, and directors. To support the workforce in their professional growth and enhancement Maryland provides funding for workforce development and quality initiative programs. Maryland Child Care Credential Program provides a career pathway that supports workforce progression, quality programs.

The Training Voucher and Reimbursement program provides funds to assist with the cost of training and professional development to child care professionals participating
in the Maryland Child Care Credential program at level 2 or higher.

The Child Care Career and Professional Development Fund is a tuition free program for child care providers to obtain a college education. Funding is available for child care providers to earn an associate or bachelor’s degree. Funds pay for tuition, books and college fees. Providers are required to work a minimum of ten hours a week in a licensed child care facility for two years after obtaining an associate degree and four years after obtaining a bachelor’s degree. The Fund provides financial assistance to attain credentials and post-secondary degrees.

All training must address cultural sensitivity and diversity and special needs and inclusionary practices. The training can be specific to one or all age groups (infant/toddler, pre-school and school-age). Core of Knowledge training and pre-service training is research-based and reflective of current best practice and standards.

6.2 Training and Professional Development Requirements

The Lead Agency must describe how its established health and safety requirements for pre-service or orientation training and ongoing professional development requirements—as described in Section 5 for caregivers, teachers, and directors in CCDF programs—align, to the extent practicable, with the state/territory professional development framework. These requirements must be designed to enable child care providers to promote the social, emotional, physical, and cognitive development of children and to improve the knowledge and skills of the child care workforce. Such requirements shall be applicable to child care providers caring for children receiving CCDF funds across the entire age span, from birth through age 12 (658E(c)(2)(G)). Ongoing training and professional development should be accessible and appropriate to the setting and age of the children served (98.44(b)(2)).

6.2.1 Describe how the state/territory incorporates into training and professional development opportunities:

- the knowledge and application of its early learning and developmental guidelines (where applicable);
- its health and safety standards (as described in section 5);
- and social-emotional/behavioral and mental health intervention models for young children, which can include positive behavior intervention and support models that reduce the likelihood of suspension and expulsion of children (as described in Section 2 of the Pre-Print) (98.44(b)).

The Maryland Healthy Beginnings Birth-3 years standards were released in 2012. The Maryland College and Career Ready Standards for Prekindergarten through 2nd Grade were aligned to Healthy Beginnings and then approved and published as the Maryland Early Learning Standards Birth to age 8 in 2014. They are currently being updated to be shared this summer 2021.

Maryland requires that early childhood educators must take training in the following areas: Prevention and control of infectious diseases (including immunization), prevention of sudden infant death syndrome and the use of safe-sleep practices, administration of medication, emergency preparedness and response planning for emergencies, pediatric first aid and
cardiopulmonary resuscitation (CPR) certification, recognition and reporting of child abuse and neglect, basic health and safety, sudden infant death syndrome, and caring for children with special needs.


6.2.2 Describe how the state/territory's training and professional development are accessible to providers supported through Indian tribes or tribal organizations receiving CCDF funds (as applicable) (98.44(b)(2)(vi)). Not applicable

6.2.3 States/territories are required to facilitate participation of child care providers with limited English proficiency and disabilities in the subsidy system (98.16 (dd)). Describe how the state/territory will recruit and facilitate the participation of providers in the subsidy system:

a. with limited English proficiency. Maryland's vendor for Child Care Subsidy provides translation services for child care providers and parents participating in the subsidy system. Some Licensing and Subsidy forms are translated into Spanish. Maryland State Department of Education's website also provides translation services.

b. who have disabilities.

   Expansion of Child Care for Medically Fragile Children Birth to Five:
   Maryland State Department of Education provides funding to five grantees to facilitate recruitment and participation of providers in the subsidy system. Medically-based child care and early education services to children with medical diagnoses and those who have developmental delays, physical disabilities, and behavioral issues requiring specialized care.

   - The ARC of Montgomery County Karasik Family Infant & Child Care Center’s programmatic goal is to prepare children for school readiness and to close the learning gap for children with disabilities and special medical needs. The program provides an on-site full spectrum of services so that medically fragile children (including those with disabilities) can receive child care, early intervention services, special education services, therapeutic services, nursing services and family support in one location. Specialized services are delivered in the classrooms using a “push in” model, so child care staff can continue to incorporate goals from therapies and IEPs within the classroom setting to provide continuity and ensure educational needs are being met. This
“seamless delivery” of services has demonstrated improved long term outcomes for children and families. This program provides child care and related services to children ages 6 weeks-10 years with special health care needs (including disabilities of all types) and children with chronic medical conditions. The program operates year-round, Monday-Friday, from 7 a.m. until 6 p.m., and is located in Silver Spring, Maryland.

- The Arc of Prince George’s County-Northwestern High School Child Development Center Child Care Partnership is located within Northwestern High School at 7000 Adelphi Road, Hyattsville, MD 20782. The child development center was established in 1988 and is licensed under the Maryland State Department of Education Office of Childcare. The Arc of Prince George's County-Northwestern High School Child Development Center partnership was formed in 2013. The Northwestern High School Child Development Center serves children of students and staff at NWHS, and families in its richly diverse community. The goal of the program is to provide opportunities for children with developmental disabilities and/or medical needs, ages six weeks through five years, in Prince George’s County to receive childcare in an inclusive setting with a nurse onsite.

  The program:
  o Welcomes children with developmental delays and health challenges, which have included: Epilepsy; Diabetes; Autism; Deafness and a range of congenital syndromes.
  o Assists families to apply for and accepts Purchase of Care Vouchers and offers an Early Head Start program.
  o Provides a nurse during hours of operation.

  The program includes a collaborative relationship with Children’s National Medical Center for emergency care. Therapists and teachers from Prince George’s County Infants and Toddlers Program and itinerant teachers from Prince George’s County Public Schools come to the program to help children with their Individualized Family Service Plans and Individualized Educational Programs.

- PACT’s World of Care is the only licensed, MSDE-accredited medical child care center in Central Maryland providing a comprehensive program that enables all children to grow socially, physically and educationally. World of Care serves children ages 6 weeks through five years of age with special health needs and/or developmental disabilities alongside siblings and peers without special needs.

  With the goal of closing the kindergarten achievement gap for 15 children with identified disabilities, World of Care strives to respond to families’ needs and invite them to be an active participant at World of Care.

  World of Care’s comprehensive child care program provides young children with the benefits of a high-quality, inclusive program to start them on a positive path. This program tracks children’s interests, strengths, learning progression and developmental milestones. Families and staff discuss the observations, set learning goals, and share strategies to help children meet these goals.

  World of Care’s pediatric registered nurses are on site at all times to provide direct clinical care, staff training and parent coaching and care coordination. World of Care’s social worker provides case management and assistance navigating various systems. A well-regarded pediatric patient
care advocate with extensive experience treating children with a variety of complex healthcare needs at Kennedy Krieger Institute is also available to World of Care for phone consultation and meetings.

- **PACT: Helping Children with Special Needs**, an affiliate of the Kennedy Krieger Institute since 1998, began providing services to homeless young children and their families at the Therapeutic Nursery 31 years ago. PACT’s Nursery provides a specialized child care/Early Head Start program to support Baltimore City homeless children ages birth to three whose families are living in Baltimore City homeless shelters. Annually, PACT’s Therapeutic Nursery serves around 75 infants and toddlers whose families are living in Baltimore City homeless shelters. Although located in Sarah’s Hope Family Shelter, the Nursery also serves homeless infants and toddlers from three additional Baltimore City family shelters. In the 12 years that the Nursery has been serving the children who were enrolled in these MSDE funded slots, child care services were provided to 269 children and 232 parents/caregivers, for a total of 501 homeless individuals.

PACT: Helping Children with Special Needs provides high quality child care and early education for seven children at all times (on average 22 children per year) whose families are struggling with homelessness. In addition to conducting typical child care activities in the nursery, which is located inside Sarah’s Hope, Baltimore’s largest homeless shelter for families, in west Baltimore.

The Nursery provides:

- Mental health and family support;
- Developmental therapies;
- Health care services; and
- Referrals and coordination of services in the community.

Individualized child care plans will address issues specific to homeless infants and toddlers who often demonstrate delays.

With a strong emphasis on family support, the Nursery helps parents’ access child care vouchers when they meet the eligibility requirements. Nursery staff, also, helps to identify and enroll children in appropriate educational programs, including the Baltimore Infants and Toddlers Program, as needed.

- Since 1996, the Therapeutic Nursery Program at The Lourie Center for Children’s Social and Emotional Wellness has provided high quality early childhood education and family support services for up to twenty children, annually, who struggled with significant delays in their social-emotional development that had led to school failures in traditional preschool/daycare settings.

The program utilizes the expertise of its multidisciplinary team, consisting of educators, a social worker, a psychologist, and a psychiatrist, to effectively engage children and families. The program provides specialized early childhood education focused on the social and emotional development of preschool age children, ages 3-5, coping with severe social-emotional and behavioral problems.

Parent engagement is also a key aspect of the Therapeutic Nursery Program. The majority of Therapeutic Nursery Program parents also struggle to cope with their psychiatric needs and
environmental stressors.

Environmental and family stressors are constant challenges for parents and can interfere with full participation in the Therapeutic Nursery Program. The Therapeutic Nursery Program treatment team actively engages these multi-stressed and under-resourced families and builds strong relationships that withstand many challenges to maintain positive working alliances with the families.

The program provides a variety of services to its children and families. Including:

- Intake;
- Individual Treatment Plan;
- Milieu Therapy;
- Early Childhood Education Program;
- Parent/Caregiver meetings and Conferences;
- Individual Child Therapy, Family Therapy and Parent Guidance; and
- Other Referrals and Collaboration.

MSDE provides training and professional development to enhance child care providers’ ability to provide developmentally appropriate services for infants and toddlers through a grant provided to Abilities Network Inc. Project ACT, a long-standing program of Abilities Network, helps families, caregivers, and service agencies to collaborate in successfully including children of all abilities in community settings. Project ACT provides training related to issues concerning children, birth to 3 years of age, who have special needs. At least 30 trainings are provided annually to reach over 540 childcare professionals. These comprehensive services are offered statewide to regulated family child care providers, licensed center-based staff, facilities operating under an OCC letter of compliance, and caregivers in the foster care system.

Understanding that childcare providers may not have sufficient support around supporting the inclusion of children age birth to three with special needs in community childcare programs. Increased access to training on these topics is necessary to support providers who are willing to care for children with special needs provided they have the knowledge to do so effectively. This program provides training by professionals with knowledge, experience, and education on best practices and interventions for children with a variety of physical, developmental and behavioral needs.

This program provides caregivers, especially childcare providers, across Maryland with access to high quality training that supports their ability to successfully include children aged birth to three with special needs in their childcare programs by increasing their knowledge about disabilities, development, best practices and interventions. This program partners with The Hearing and Speech Agency; PACT World of Care; the Promise Center, University of Maryland Center for Infant Study/Brijan Fellows, LCSW-C; and Johns Hopkins University to offer 30 high quality training sessions on topics related to serving children birth to three with special needs to caregivers in the 13 OCC designated regions of Maryland, reaching at least 540 training participants.
Project ACT provides high quality training related to including infants and toddlers with special needs. Over the past 5 years, Project ACT has provided an average of 29 trainings per year to reach between 540-600 participants. Training is provided in locations across the state to ensure that caregivers in all 13 OCC regions have access. Project partners host training at their site as part of this effort, and childcare providers across the state can request to have a training on site at their location. Onsite training is available during the day, in the evening, and on Saturdays. To ensure that all providers have access to training opportunities, Project ACT provides at least one training per quarter in a webinar format.

This program is licensed by MSDE to provide 2 or 3 Core of Knowledge hours to participants who demonstrate competency on the knowledge measure. Parents and family members of children with special needs will be encouraged to attend all trainings.

Maryland State Department of Education provides coaching, mentoring, and/or technical assistance on this age group’s unique needs from statewide or territory-wide networks of qualified infant/toddler specialists. Through a grant provided to Abilities Network Inc., Project ACT, a long-standing program of Abilities Network, helps families, caregivers, and service agencies to collaborate in successfully including children of all abilities in community settings. Project ACT provides technical assistance services related to issues concerning children, birth to 3 years of age, who have special needs. These comprehensive services are offered statewide to regulated family child care providers, licensed center-based staff, facilities operating under an OCC letter of compliance, and caregivers in the foster care system.

This program provides technical assistance by professionals with knowledge, experience, and education on best practices and interventions for children with a variety of physical, developmental and behavioral needs. The program goal is to provide childcare providers across Maryland with access to high quality technical assistance that supports their ability to implement best practices and interventions needed to successfully include children age birth to three with special needs in their childcare programs.

Abilities Network’s Project ACT partner’s with The Hearing and Speech Agency; PACT World of Care; the Promise Center; University of Maryland Center for Infant Study/Brijan Fellows, LCSW-C; and Johns Hopkins University to offer high quality technical assistance to at least 180 participants on topics related to serving children birth to three with special needs to caregivers in the 13 OCC designated regions of Maryland.

Project ACT delivers high quality technical assistance related to including infants and toddlers with special needs. As a follow-up to training, this program provides technical assistance to:

- Ensure successful childcare experiences for infants and toddlers who have special needs and their families; and
- Build’s the childcare provider’s capacity to implement best practices and strategies that support inclusion.

Each technical assistance module offered through this program is designed to meet the needs of adult learners. Technical assistance sessions include topics:

- Related to medical interventions, adaptive technology, language development, social emotional development, trauma informed care, and cognitive development; and/or
6.2.4 Describe how the state/territory’s training and professional development requirements are appropriate, to the extent practicable, for child care providers who care for children receiving child care subsidies, including children of different age groups (such as specialized credentials for providers who care for infants and/or school-age children); English-language learners; children with developmental delays and disabilities; and Native Americans, including Indians as defined in Section 4 of the Indian Self-Determination and Education Assistance Act (including Alaska Natives) and Native Hawaiians (98.44(b)(2)(iv)).

All training and professional development requirements have been developed to be comprehensive and sensitive to the diverse population of Maryland. The required preservice trainings cover standard information that all early childhood professionals should know – child growth and development and curriculum methods - and be able to implement. The trainings were developed to address all age groups, settings, and to be culturally sensitive. Differentiated trainings have been developed to address the needs of special populations - for example: specific trainings for those working with infants and toddlers, preschoolers or school-age children. The Division of Early Childhood’s voluntary Maryland Child Care Credential program establishes a professional development framework that includes incentives for completing additional training, credit for early childhood experiences and participation in professional activities (such as membership in a professional association, contributing to a newsletter, advocating for children, community events, etc.). The Maryland Child Care Credential outlines six core of knowledge domains (child development, curriculum, special needs, professionalism, community, and health, safety and nutrition) and addresses the promotion of social, emotional, physical, and cognitive development of children.

6.2.5 The Lead Agency must provide training and technical assistance (TA) to providers and appropriate Lead Agency (or designated entity) staff on identifying and serving children and families experiencing homelessness (658E(c)(3)(B)(i)).

a. Describe the state/territory’s training and TA efforts for providers in identifying and serving children and their families experiencing homelessness (relates to question 3.2.2).

Maryland State Department of Education provides specific training and technical assistance to all providers on identifying and serving homeless children and families. Training is provided through the Maryland Child Care Resource and Referral Network and Maryland State Department of Education’s approved training organizations. Information is provided to the approved trainers at...
quarterly trainer's meetings on topics trainers should develop and make available to providers. Technical assistance is provided by the Maryland Child Care Resource and Referral Network and Division of Early Childhood staff to providers on strategies for working with homeless families. Through a contract with Maryland Family Network (LOCATE: Child Care) provides information and referral services for parents and caregivers. Services offered include providing guidelines for finding quality early care and education programs and a resource and referral telephone counseling service accessible via a 1-800 telephone line. LOCATE: Child Care works with local agencies and organizations to support families experiencing homelessness to connect them to the Child Care Scholarship program and child care options.

b. Describe the state/territory's training and TA efforts for Lead Agency (or designated entity) staff in identifying and serving children and their families experiencing homelessness (connects to question 3.3.6).

Maryland State Department of Education provides specific training and technical assistance to all providers on identifying and serving homeless children and families. Training is provided through the Maryland Child Care Resource and Referral Network and Maryland State Department of Education's approved training organizations. Information is provided to the approved trainers at quarterly trainer's meetings on topics trainers should develop and make available to providers. Technical assistance is provided by the Maryland Child Care Resource and Referral Network and Division of Early Childhood staff to providers on strategies for working with homeless families. Through a contract with Maryland Family Network (LOCATE: Child Care) support families experiencing homelessness by connecting them to Child Care Scholarship programs and child care options.

6.2.6 Lead Agencies must develop and implement strategies to strengthen the business practices of child care providers to expand the supply and to improve the quality of child care services (98.16 (2)). Describe the state/territory’s strategies to strengthen providers’ business practices, which can include training and/or TA efforts.

a. Describe the strategies that the state/territory is developing and implementing for strengthening child care providers’ business practices.

Strengthening Business Practices:

The purpose of this training series is to strengthen child care providers’ foundational knowledge of fiscal terms, concepts, and practices. It encourages providers to realize the importance of fiscal planning to the sustainability of their business operations. It provides tips and best practices to help break down fiscal processes into manageable steps.

Quality Assurance Specialists and Maryland State Department of Education approved trainers received Training Of Trainers instruction in Business practices from the National Center on Early Childhood Quality Assurance. The Quality Assurance Specialists and the Maryland State Department of Education approved trainers offer Strengthening Business Practices training to child care centers and family child care home providers.

Directors of child care programs are required to complete approved training in Administration of Child Care (45 clock hours). Family child care providers are encouraged to complete the course. The course covers all major concepts of child care administration and management to support effective licensed center based or family child care programs. Topics include: administration, program planning, staff supervision and evaluation, policy and procedure development and
implementation, fiscal management, maintenance of State regulations, effective customer services, and parent and community involvement. The Maryland Child Care Resource and Referral Network and Maryland EXCELS provides technical assistance and support to providers to strengthen business practices in meeting the quality criteria in the Quality Rating and Improvement System in the content area of Administrative Policies and Practices. Support staff providing this assistance includes State Quality Assurance Specialists, Child Care Resource and Referral Staff, and Program Coordinators working with individual programs to meet criteria and improve business practices.

b. Check the topics addressed in the state/territory’s strategies for strengthening child care providers’ business practices. Check all that apply.

- ✔ Fiscal management
- ✔ Budgeting
- ✔ Recordkeeping
- ✔ Hiring, developing, and retaining qualified staff
- ✔ Risk management
- ✔ Community relationships
- ✔ Marketing and public relations
- ✔ Parent-provider communications, including who delivers the training, education, and/or technical assistance
- ✔ Other. Describe: Click or tap here to enter text.

6.3 Supporting Training and Professional Development of the Child Care Workforce with CCDF Quality Funds

Lead Agencies can invest CCDF quality funds in the training, professional development, and post-secondary education of the child care workforce as part of a progression of professional development activities, such as those included at 98.44 of the CCDF Rule, and those included in the activities to improve the quality of child care also addressed in Section 7 (98.53(a)(1)).
6.3.1 Training and professional development of the child care workforce.

a. In the table below, describe which content is included in training and professional development activities and how an entity is funded to address this topic. Then identify which types of providers are included in these activities. Check all that apply.

| What content is included under each of these training topics and what type of funds are used for this activity? | Which type of providers are included in these training and professional development activities? |
|---|---|---|---|---|
| | Licensed center-based | License exempt center-based | Licensed family child care home | License-exempt family child care home | In-home care (care in the child's own home) |
| i. Promoting the social, emotional, physical, and cognitive development of children, including those efforts related to nutrition and physical activity, using scientifically based, developmentally appropriate, and age-appropriate strategies (98.53 (a)(1)(i)(A)). | ✔ | ☐ | ✔ | ☐ | ☐ |

Describe the content and funding:

*Maryland’s SEFEL Pyramid Model for Social Emotional Competence in Infants and Young Children (formerly known as the Social Emotional Foundations for Early Learning or SEFEL) is an evidence-based framework that promotes and supports the healthy, social emotional development of all children. The Model helps adults, in different settings with various disciplines (including early*
intervention providers, early care and education providers, and other early childhood professionals), to interact with children and understand, address, predict, and respond to challenging behaviors.

The Funding is provided by Child Care Development Block Grant.

tii. Implementing behavior management strategies, including positive behavior interventions and support models that promote positive social-emotional development and the mental health of young children and that reduce challenging behaviors, including a reduction in expulsions of preschool-age children from birth to age five for such behaviors. (See also section 2.4.5. (98.53(a)(1)(iii)).

Describe the content and funding:

Infant & Early Childhood Mental Health Support Services Program Project, $148,500 to provide Infant & Early Childhood Mental Health services in Montgomery County. (The other Infant & Early Childhood Mental Health programs have state funding) Services provided are for social-emotional/behavioral and early childhood mental health intervention. They include observation, assessment, a plan of action and referrals to other services when needed with the University of MD, Baltimore, $318,591 The purpose of this grant is to support several aspects of Early Childhood Mental Health and social-emotional well-being efforts across early care and education settings in Maryland. Included are data collection, training, and professional development.

### iii. Engaging parents and families in culturally and linguistically appropriate ways to expand their knowledge, skills, and capacity to become meaningful partners in supporting their children’s positive development. (98.53(a)(1)(iv)).

**Describe the content and funding:**
*The Early Childhood Family Engagement Framework Toolkit: Maryland’s Vision for Engaging Families with Young Children* was developed through funding with the W.K. Kellogg Foundation. The Toolkit was organized around the Framework and puts the theory described in the Framework into practice for early care and education providers. State-approved trainers were given training on this resource to in turn, provide specific training around the toolkit to child care providers and improve their practices with their families. Additionally, The annual Maryland Family Engagement Summit, brings parents, providers, teachers, program coordinators, and other stakeholders together to learn new early learning initiatives, share best practices, and build community partnerships. This event has been funded through a combination of Child Care Development Block Grant, Federal Preschool Development Grant Birth through 5 (PDGB-5), and W.K. Kellogg funding each year. We also have the Maryland Families Engage website which is designed to provide resources, events, and activities for families and for teachers and providers to share with families, building school and family relationships. The website is managed by Maryland State Department of Education staff and their salary is funded through Child Care Development Block Grant.

| ✓ | ☐ | ✓ | ☐ | ☐ |

### iv. Implementing developmentally appropriate, culturally and linguistically responsive instruction, and evidence-based curricula, and designing learning environments that are aligned with state/territory early learning and developmental standards (98.15 (a)(9)).

**Describe the content and funding:**
*The Maryland Healthy Beginnings Birth-3 years standards were released in 2012. The Maryland College and Career Ready Standards for Prekindergarten through 2nd Grade were aligned to Healthy Beginnings and then approved and published as the Maryland Early Learning Standards Birth to age 8 in 2014. They are currently being updated to be shared this summer 2021.*

| ✓ | ☐ | ✓ | ☐ | ☐ |
v. Providing onsite or accessible comprehensive services for children and developing community partnerships that promote families’ access to services that support their children’s learning and development.

Describe the content and funding:

Maryland Head Start State Supplemental - state funds of 3 million to extend the day and the year of Head Start Services. Disseminated to all 26 grantees annually.

Family Support Centers - state funds of 7 million to provide comprehensive services through on-site child development programs, adult education, and home visiting. Currently funds 17 sites and expanding by 6 in Fiscal Year 21 and 3 in Fiscal Year 22.

Judy Centers offer comprehensive, integrated, full day, and full-year early care and education services. All of Maryland’s Judy Centers use a two-generational approach, which focuses on creating opportunities for and addressing the needs of children, parents, and families. Some of the services that Judy Centers offer include:

- Adult education
- Case management
- Child care assistance
- Before and After Care
- Developmental and health screenings
- Family engagement activities
- Parenting classes
- Play groups

Partnerships:

Judy Centers serve all children birth through kindergarten. Most of the work of the Judy Centers is accomplished through partnerships. The partnerships reflect Judy Hoyer’s...
A vision of how professionals must collaborate to deliver a wide spectrum of early childhood education programs and family support services. Judy Centers are required to include the following:

**Judy Center Partnerships, which must include:**

1. All public prekindergarten programs in the school catchment area,
2. All kindergarten programs at the school,
3. Early Intervention and preschool special education programs in the school catchment area,
4. All Head Start/Early Head Start programs in the school catchment area, and
5. A minimum of three licensed/registered Maryland EXCELS level 4 or 5 child care providers, including faith-based child care, family child care, and center-based child care programs (if there are at least three providers in the school catchment area or providers that are serving catchment area children)
6. Family Support Center (if there is a FSC in the school catchment area)

The Judy Center must include a minimum of five of the following participating partners and services:

1. Local businesses
2. Regional child care resource centers,
3. Community health programs,
4. Local public libraries,
5. An Institute of Higher Education/adult education program,
6. Family literacy programs,
7. Early childhood programs associated with institutions of higher education,
8. Local colleges and universities for higher education and job training programs, and
9. Healthy Families and/or other home visiting programs (Healthy Start, PAT, HIPPY, Nurse Family Partnership).
Judy Centers enter into Memoranda of Understanding with community agencies and organizations that are critical to meeting the needs of families. Agencies and organizations typically include departments of social services, health departments, adult education providers and public libraries, as well as programs such as Healthy Families, Head Start, and Family Support Centers (serving children prenatal to age four and their families). Judy Centers have a wide range of partners and engage others in the community who can deliver necessary services for families.

| vi. Using data to guide program evaluation to ensure continuous improvement 98.53(a)(1)(ii). | ✔ | ☐ | ✔ | ☐ | ☐ | ☐ |
| vii. Caring for children of families in geographic areas with significant concentrations of poverty and unemployment. | ✔ | ☐ | ✔ | ☐ | ☐ | ☐ |
| viii. Caring for and supporting the development of children with disabilities and developmental delays 98.53 (a)(1)(i)(B). | ✔ | ☐ | ✔ | ☐ | ☐ | ☐ |
Provides medically-based child care and early education services to children with medical diagnoses and those who have developmental delays, physical disabilities, and behavioral issues requiring specialized care.

*Child Care Development Block Grant provides funding.*

| ix. Supporting the positive development of school-age children (98.53(a)(1)(iii).) |
|---------------------------------|---|---|---|---|
| Describe the content and funding: | ✔ | ☐ | ✔ | ☐ | ☐ |

*The Maryland Out of School Time Network (MOST) is a statewide youth development organization, dedicated to more and better opportunities in the out of school hours for Maryland’s young people.*

*Maryland approved trainers provide training for early childhood educators working with children from 5-12 in the area of child development, curriculum development, special needs, and health, safety, nutrition.*

**Funding:** CHARLES STEWART MOTT FOUNDATION
OVERDECK FAMILY FOUNDATION
NEW YORK LIFE FOUNDATION
THE WALLACE FOUNDATION
S.D. BECHTEL, JR. FOUNDATION

*Local school systems and their Judy Centers are encouraged to invite child care providers in their catchment areas to participate in professional development opportunities in the various content domains.*

**Funding:**
Local school systems can apply for R4K state funded grants to support professional development activities that will address areas of need identified by the Kindergarten Readiness Assessment data.
Judy Centers are provided state funds that can be used for professional development activities.

| x. Other. | ☐ | ☐ | ☐ | ☐ | ☐ |
### What content is included under each of these training topics and what type of funds are used for this activity?

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<th>Licensed family child care home</th>
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<th>In-home care (care in the child’s own home)</th>
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**Describe:**

*Click or tap here to enter text.*

### Which type of providers are included in these training and professional development activities?

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**b.** Check how the state/territory connects child care providers with available federal and state/territory financial aid or other resources to pursue post-secondary education relevant for the early childhood and school-age workforce and then identify which providers are eligible for this activity. Check all that apply.

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**i.** Coaches, mentors, consultants, or other specialists available to support access to post-secondary training, including financial aid and academic counseling.

- *Child Care Resource Centers*
  - Funding: Child Care Development Block Grant and State funding.
- *Child Care Career and Professional Development Fund Coordinators*
  - Funding: Blueprint for Maryland
- *Quality Assurance Specialists*
  - Funding: Blueprint for Maryland

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**ii.** Statewide or territory-wide, coordinated, and easily accessible clearinghouse (i.e., an online calendar, a listing of opportunities) of relevant post-secondary education opportunities.

*Maryland Child Care training Calendar: Maryland Family Network was contracted to create a calendar listing trainings available to Providers*

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The Maryland Child Care Training Calendar is a tool to search for and identify Maryland State Department of Education-approved training, trainers, and organizations to meet their professional development needs. This service features easy search options that will allow providers to find in-person and virtual live training workshops, e-learning/online training opportunities, and conferences, as well as trainers and organizations available to provide instruction onsite at the program (virtually or in-person).

iii. Financial awards such as scholarships, grants, loans, or reimbursement for expenses and/or training, from the state/territory to complete post-secondary education.

- The Child Care Career and Professional Development
  - Funding: Governor’s Blueprint for Maryland
- The Maryland Child Care Credential Program
  - Funding: Governor’s Blueprint for Maryland
- Training Voucher and Reimbursement Program
  - Funding: Governor’s Blueprint for Maryland
- Quality Incentive Grant
  - Funding: Child Care Development Block Grant/Governor’s Blueprint for Maryland

iv. Other. Describe:

- Child Development Associate Credential
  - Funding: Governor’s Blueprint for Maryland

6.3.2 Describe the measurable indicators of progress relevant to subsection 6.3 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services within the state/territory and the data on the extent to which the state or territory has met these measures. To evaluate its progress and improve the quality of child care services, Maryland’s measurable indicator of progress is the increase in the number of providers who have received support in the above topics areas.
6.4 Early Learning and Developmental Guidelines

6.4.1 States and territories are required to develop, maintain, or implement early learning and developmental guidelines that are appropriate for children in a forward progression from birth to kindergarten entry (i.e., birth to three, three to five, birth to five), describing what children should know and be able to do and covering the essential domains of early childhood development. These early learning and developmental guidelines are to be used statewide and territory-wide by child care providers and in the development and implementation of training and professional development (658E(c)(2)(T)). The required essential domains for these guidelines are cognition, including language arts and mathematics; social, emotional, and physical development; and approaches toward learning (98.15(a)(9)). At the option of the state/territory, early learning and developmental guidelines for out-of-school time may be developed. Note: States and territories may use the quality set-aside, discussed in section 7, to improve on the development or implementation of early learning and developmental guidelines.

a. Describe how the state/territory’s early learning and developmental guidelines address the following requirements:

i. Are research-based. Click or tap here to enter text. They were developed by experts in the field and are based on research.

ii. Developmentally appropriate. Click or tap here to enter text. The Birth to 8 Early Learning Standards were reviewed to ensure that they are developmentally appropriate.

iii. Culturally and linguistically appropriate. Click or tap here to enter text. The standards were reviewed by various experts and stakeholders from the field to ensure that they are culturally and linguistically appropriate.

iv. Aligned with kindergarten entry. Click or tap here to enter text. The Maryland Early Learning Standards contain the continuum of standards beginning at Birth through the end of 2nd Grade, so they are aligned with Kindergarten entry.

v. Appropriate for all children from birth to kindergarten entry. See above. Click or tap here to enter text.

vi. Implemented in consultation with the educational agency and the State Advisory Council or similar coordinating body. They were approved by the Maryland State Board of Education and have been published and shared with all Early Childhood and local school systems across the state since 2012. Click or tap here to enter text.

b. Describe how the required domains are included in the state/territory’s early learning and developmental guidelines. Responses for “other” are optional.

i. Cognition, including language arts and mathematics. The cognition domain is represented by five separate domains for language and literacy, mathematics, science, social studies, and the fine arts. Click or tap here to enter text.

ii. Social development. These guidelines are found under the domain labelled the Social Foundations. Click or tap here to enter text.

iii. Emotional development. These guidelines are found under the domain labelled the Social Foundations domain. Click or tap here to enter text.

iv. Physical development. These guidelines are found under the domain labelled Physical Well-being and Motor Development. Click or tap here to enter text.

v. Approaches toward learning. These guidelines are found under the domain labelled Social Foundations. Click or tap here to enter text.

vi. Describe how other optional domains are included, if any:
Executive Functioning is found in the Social Foundations domain.

c. Describe how the state/territory’s early learning and developmental guidelines are updated and include the date first issued and/or the frequency of updates.

*The Maryland Healthy Beginnings Birth-3 years standards were released in 2012. The Maryland College and Career Ready Standards for Prekindergarten through 2nd Grade were aligned to Healthy Beginnings and then approved and published as the Maryland Early Learning Standards Birth to age 8 in 2014. They are currently being updated to be shared this summer 2021.*

d. If applicable, discuss the state process for the adoption, implementation, and continued improvement of state out-of-school time standards. *Click or tap here to enter text.*

e. Provide the Web link to the state/territory’s early learning and developmental guidelines and if available, the school-age guidelines.


6.4.2 funds cannot be used to develop or implement an assessment for children that:

- Will be the primary or sole basis to determine a child care provider ineligible to participate in the CCDF
- Will be used as the primary or sole basis to provide a reward or sanction for an individual provider
- Will be used as the primary or sole method for assessing program effectiveness
- Will be used to deny children eligibility to participate in the CCDF

(658E(c)(2)(T)(ii)(I); 98.15(a)(2))

Describe how the state/territory’s early learning and developmental guidelines are used.

*Maryland’s Early Learning Standards are used to guide all teachers in understanding what a child should know and be able to demonstrate by the end of the ages or grades in the standards document. This will guide teachers in their instructional planning and in selecting curriculum and assessments to use that align with the standards. These standards were used in the development of our Children Discover their World curriculum and in the Ready 4 Kindergarten Comprehensive Assessment System.*

6.4.3 If quality funds are used to develop, maintain, or implement early learning and development guidelines, describe the measurable indicators that will be used to evaluate the state/territory’s progress in improving the quality of child care programs and services and the data on the extent to which the state/territory has met these measures (98.53(f)(3)). *State funds were used to complete the current revision of the Maryland Early Learning Standards.*

7 Support Continuous Quality Improvement

Lead Agencies are required to use a portion of their Child Care and Development Fund program expenditures for activities designed to improve the quality of child care services and to increase parental options for and access to high-quality child care (98.53). The quality activities should be aligned with a statewide or territory-wide assessment of the state’s or territory’s need to carry out such services and care.

States and territories are required to report on these quality improvement investments through CCDF in three ways:

1. In the CCDF Plan, the ACF 118, states and territories will describe the types of activities

...
supported by quality investments over the 3-year period (658G(b); 98.16(j)).

2. In the annual expenditure report, the ACF-696, ACF will collect data on how much CCDF funding is spent on quality activities. This report will be used to determine compliance with the required quality and infant and toddler spending requirements (658G(d)(1); 98.53(f)).

3. For each year of the Plan period, states and territories will submit a Quality Progress Report, the ACF 218, that will include a description of activities funded by quality expenditures and the measures used by the state/territory to evaluate its progress in improving the quality of child care programs and services within the state/territory (658G(d); 98.53(f)).

States and territories must fund efforts in at least one of the following 10 activities:

- Supporting the training and professional development of the child care workforce (Addressed in Section 6)
- Improving on the development or implementation of early learning and developmental guidelines (Addressed in Section 6)
- Developing, implementing, or enhancing a tiered quality rating and improvement system or other systems of quality improvement for child care providers and services
- Improving the supply and quality of child care programs and services for infants and toddlers
- Establishing or expanding a statewide system of child care resource and referral services
- Supporting compliance with state/territory requirements for licensing, inspection, monitoring, training, and health and safety (as described in section 5)
- Evaluating the quality of child care programs in the state/territory, including evaluating how programs positively impact children
- Supporting providers in the voluntary pursuit of accreditation
- Supporting the development or adoption of high-quality program standards related to health, mental health, nutrition, physical activity, and physical development
- Performing other activities to improve the quality of child care services, as long as outcome measures relating to improved provider preparedness, child safety, child well-being, or kindergarten entry are possible

Throughout this Plan, states and territories will describe the types of quality improvement activities where CCDF investments are being made, including but not limited to, quality set-aside funds, and will describe the measurable indicators of progress used to evaluate state/territory progress in improving the quality of child care services for each expenditure (98.53(f)). These activities can benefit infants and toddlers through school-age populations, and all categories of care. It is important that while Lead Agencies have the flexibility to define “high quality” and develop strategies and standards to support their definition, Lead Agencies should consider how that definition and those strategies for different provider types reflect and acknowledge their unique differences and how quality varies in different settings, including family child care and small care settings as well as child care centers.

This section covers the quality activities needs assessment, quality improvement activities, and indicators of progress for each of the activities undertaken in the state or territory.
7.1 Quality Activities Needs Assessment for Child Care Services

7.1.1 Lead Agencies must invest in quality activities based on an assessment of the state/territory’s needs to carry out those activities. Lead Agencies have the flexibility to design an assessment of their quality activities that best meet their needs, including how often they do the assessment. Describe your state/territory assessment process, including the frequency of assessment (658G(a)(1); 98.53(a)).

In 2019, Maryland State Department of Education (MSDE) received an initial PDG B-5 award to support continued enhancement of the state’s mixed-delivery system. That initial grant provided Maryland the opportunity to analyze its ECE landscape and plan for improvements. The results of that analysis, called the Together Juntos Needs Assessment: A Systematic Review of Early Childhood Care and Education Needs in Maryland, conducted by the Mid-Atlantic Equity Consortium (MAEC) in collaboration with MSDE, Maryland Department of Health and Maryland Department of Human Services, indicated strengths and opportunities for improvement across Maryland’s Early Childhood Education (ECE) system. The findings of this statewide, comprehensive needs assessment informed the development of Maryland’s 5-year system strategic plan addressing the full prenatal through age 8 continuum, Maryland Ready: A Path to School Readiness and Success.

Input was gathered from over 2,000 individual stakeholders across the state during the development of the needs assessment and strategic plan. Stakeholders included parents and families; leaders and staff across family child care providers and centers, public schools, Head Start programs, Judy Centers, and Family Support Centers; as well as representatives of libraries, health care providers, and a wide range of community programs. The result of this widely inclusive and iterative process that occurred over several months is a strong strategic plan that reflects the perspectives and priorities of the stakeholders impacting the well-being and achievement of young children across Maryland.

There were four methods of data collection:

Document Review. This review systematically examined and consolidated documents including previous needs assessments, strategic plans, academic studies, policy reports, evaluations and progress reports related to different components of the ECE system conducted in the last 15 years. Over 100 documents (107) were identified and reviewed as a part of the document review.

Town Hall Meetings. There were 18 Town Hall meetings conducted across nine sites in Maryland. For each site, a Town Hall meeting was held in the morning and evening to provide as much access as possible. A total of 686 people attended Town Hall meetings.

Stakeholder Survey. Surveys were administered to parents and caregivers, providers, and community partners during Town Hall meetings, and to the wider ECE community through listservs, other stakeholder meetings and word of mouth. The survey assessed constituents’ experiences and perceptions of ECE programs in Maryland. In total, there were 1,281 valid responses to the survey. The survey was translated into the four most commonly spoken languages in Maryland, including Spanish.

Focus Group Discussions. 17 regional focus groups were conducted with key stakeholder groups including parents and caregivers, providers, and community partners. 3 groups were conducted in Spanish. In total, 179 stakeholders participated in groups held in 4 regions of Maryland (Western Maryland, Eastern Shore, Baltimore City and Southern Maryland).

Throughout 2020, Maryland Ready was also developed in collaboration with representatives from state partnering agencies, as well as individual stakeholders from across the state. Through 7 strategic planning Community Roundtable events with dozens of participants at each event, the process further solicited and
incorporated input from a broad range of stakeholders.

In 2021, Maryland will continue their strategic planning process by engaging a broad and diverse range of stakeholders in developing an action plan and evaluation plan to support the ongoing implementation of Maryland Ready.

7.1.2 Describe the findings of the assessment and if any overarching goals for quality improvement were identified. If applicable, include a direct URL/website link for any available evaluation or research related to the findings.

In 2021, Maryland will continue their strategic planning process by engaging a broad and diverse range of stakeholders in developing an action plan and evaluation plan to support the ongoing implementation of Maryland Ready.

All needs assessment findings are posted on the Division of Early Childhood website here: https://earlychildhood.marylandpublicschools.org/pdg-b-5-findings-and-reports

Maryland Ready is posted here: https://earlychildhood.marylandpublicschools.org/early-childhood-systems-strategic-plan

7.2 Use of Quality Funds

7.2.1 Check the quality improvement activities in which the state/territory is investing.

<table>
<thead>
<tr>
<th>Quality Improvement Activity</th>
<th>Type of funds used for this activity. Check all that apply.</th>
<th>Other funds: describe</th>
<th>Related Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Supporting the training and professional development of the child care workforce as discussed in 6.2.</td>
<td>☐ X i. CCDF funds</td>
<td>Click or tap here to enter text.</td>
<td>6.3</td>
</tr>
<tr>
<td></td>
<td>☐ X ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. Developing, maintaining, or implementing early learning and developmental guidelines.</td>
<td>☐ Xi. CCDF funds</td>
<td>Click or tap here to enter text.</td>
<td>6.4</td>
</tr>
<tr>
<td></td>
<td>☐ ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>c. Developing, implementing, or enhancing a tiered quality rating and improvement system.</td>
<td>☐ X i. CCDF funds</td>
<td>Click or tap here to enter text.</td>
<td>7.3</td>
</tr>
<tr>
<td></td>
<td>☐ X ii. State general funds</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
d. Improving the supply and quality of child care services for infants and toddlers.

- **☐ X i. CCDF funds**
- **☐ X ii. State general funds**

**Related Section**: 7.4

<table>
<thead>
<tr>
<th>Quality Improvement Activity</th>
<th>Type of funds used for this activity. Check all that apply.</th>
<th>Other funds: describe</th>
<th>Related Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCR&amp;R services, as discussed in 1.7.</td>
<td>☐ X ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>f. Facilitating Compliance with State Standards</td>
<td>☐ X i. CCDF funds</td>
<td><strong>Click or tap here to enter text.</strong></td>
<td>7.6</td>
</tr>
<tr>
<td></td>
<td>☐ ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>g. Evaluating and assessing the quality and effectiveness of child care services within the state/territory.</td>
<td>☐ Xi. CCDF funds</td>
<td><strong>Click or tap here to enter text.</strong></td>
<td>7.7</td>
</tr>
<tr>
<td></td>
<td>☐ ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>h. Accreditation Support</td>
<td>☐ X i. CCDF funds</td>
<td><strong>Click or tap here to enter text.</strong></td>
<td>7.8</td>
</tr>
<tr>
<td></td>
<td>☐ ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>i. Supporting state/territory or local efforts to develop high-quality program standards relating to health, mental health, nutrition, physical activity, and physical development.</td>
<td>☐ X i. CCDF funds</td>
<td><strong>Click or tap here to enter text.</strong></td>
<td>7.9</td>
</tr>
<tr>
<td></td>
<td>☐ X ii. State general funds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>j. Other activities determined by the state/territory to improve the quality</td>
<td>☐ X i. CCDF funds</td>
<td><strong>Click or tap here to enter text.</strong></td>
<td>7.10</td>
</tr>
</tbody>
</table>
of child care services and which measurement of outcomes related to improved provider preparedness, child safety, child well-being, or kindergarten entry is possible.

☐ X ii. State general funds

7.3 Quality Rating and Improvement System (QRIS) or Another System of Quality Improvement

Lead Agencies may respond in this section based on other systems of quality improvement, even if not called a QRIS, as long as the other quality improvement system contains the elements of a QRIS. QRIS refers to a systematic framework for evaluating, improving, and communicating the level of quality in early childhood programs and contains five key elements:

1. Program standards
2. Supports to programs to improve quality
3. Financial incentives and supports
4. Quality assurance and monitoring
5. Outreach and consumer education

7.3.1 Does your state/territory have a quality rating and improvement system or another system of quality improvement?

☐ a. No, the state/territory has no plans for QRIS development. If no, skip to 7.4.1.

☐ b. No, but the state/territory is in the QRIS development phase. If no, skip to 7.4.1.

X c. Yes, the state/territory has a QRIS operating statewide or territory-wide. Describe how the QRIS is administered (e.g., statewide or locally or through CCR&R entities) and any partners, and provide a link, if available. https://marylandexcels.org/

Maryland is the lead on administration of the Quality Rating and Improvement System known as Maryland EXCELS and works with two contractors in this effort - Johns Hopkins University/IDEALS Institute and Maryland Family Network. Johns Hopkins University/IDEALS Institute is responsible for developing and maintaining the online Quality Rating and Improvement System and website, and the verification of evidence uploaded by programs to meet the Maryland EXCELS standards. Program Coordinators hired by Johns Hopkins University/IDEALS Institute have a caseload of participating programs and are responsible for the verification of evidence. State employed Quality Assurance Specialists provide outreach, education, and support for participating programs and recruit new programs into the QRIS. Monthly workgroups and training led by the State Quality Assurance Specialists are held throughout Maryland to provide assistance to programs and providers working to meet or increase a quality rating. Maryland Family Network, through local Child Care Resource and Referral Centers, assists programs with developing policies to meet the Quality Rating and Improvement System standards.
☐ d. Yes, the state/territory has a QRIS initiative operating as a pilot-test in a few localities or only a few levels but does not have a fully operating initiative on a statewide or territory-wide basis. Provide a link, if available. Click or tap here to enter text.

☐ e. Yes, the state/territory has another system of quality improvement. Describe the other system of quality improvement and provide a link, if available. Click or tap here to enter text.

7.3.2 Indicate how providers participate in the state or territory’s QRIS or another system of quality improvement.

a. Are providers required to participate in the QRIS or another system of quality improvement? Check all that apply if response differs for different categories of care.

☐ i. Participation is voluntary.

☐ X ii. Participation is partially mandatory. For example, participation is mandatory for providers serving children receiving a subsidy, participation is mandatory for all licensed providers or participation is mandatory for programs serving children birth to age 5 receiving a subsidy. If checked, describe the relationship between QRIS participation and subsidy (e.g., minimum rating required, reimbursed at higher rates for achieving higher ratings, participation at any level). Click or tap here to enter text.

☐ iii. Participation is required for all providers.

Quality Rating and Improvement System participation is mandatory for programs receiving Child Care Subsidy reimbursement. Participation means that a program has submitted an online application to participate, has published a quality rating within 12 months of their acceptance into the Quality Rating and Improvement System, and has republished their quality rating (or published a higher rating) prior to their published expiration date. Published ratings are valid for 12 months. Programs that have a quality rating of 3, 4, or 5 in the Quality Rating and Improvement System receive a Child Care Subsidy differential payment that ranges from 5% to 40% per child, above the standard reimbursement rate.

b. Which types of settings or distinctive approaches to early childhood education and care participate in the state/territory’s QRIS or another system of quality improvement? Check all that apply.

X i. Licensed child care centers

X ii. Licensed family child care homes

☐ iii. License-exempt providers

X iv. Early Head Start programs

X v. Head Start programs

X vi. State Prekindergarten or preschool programs

X vii. Local district-supported Prekindergarten programs

X iii. Programs serving infants and toddlers

X ix. Programs serving school-age children
x. Faith-based settings

xi. Tribally operated programs

xiv. Other. Describe: Military Child Care Programs operated by the Department of Defense.

c. Describe how the Lead Agency’s QRIS, or other system for improving quality, considers how quality may look different in the different types of provider settings which participate in the QRIS or other system of quality improvement. For instance, does the system of quality improvement consider what quality looks like in a family child care home with mixed-age groups vs. child care centers with separate age groups? Or are standards related to quality environments flexible enough to define quality in home-based environments, as well as child care center environments? Maryland’s QRIS known as Maryland EXCELS, recognizes the differences that exist in various settings across the early childhood and school-age program sector. Maryland’s QRIS standards include four separate sets of standards specific to the type of provider setting. While the requirements do not differ significantly, we recognize the importance of speaking to family child care providers with language that reflects the reality of their setting. For example, referring to ‘classrooms’, ‘directors’ or specific ‘age groupings’ may be appropriate for most child care centers, those words are not reflective of most family child care settings with mixed age groupings. Maryland includes separate standards for child care centers that are licensed to serve only school-age children. These programs that operate during out-of-school time have standards that reflect how they meet the developmental needs of children in ways that may not include the same child assessment and curricular instruction as would be required of child care centers or family child care providers. Finally, Maryland’s QRIS includes standards for public school-operated prekindergarten programs. Those programs automatically meet QRIS requirements at the lower levels (1-3) and have specific indicators related to teacher certification, child assessment, curriculum and instruction and other school-related requirements that align for the most part, with child care standards but are uniquely framed to be reflective of a school setting and the resources available.

7.3.3 Identify how the state or territory supports and assesses the quality of child care providers.

The Lead Agency may invest in the development, implementation, or enhancement of a tiered quality rating and improvement system for child care providers and services or another system of quality improvement. Note: If a Lead Agency decides to invest CCDF quality dollars in a QRIS, that agency can use the funding to assist in meeting consumer education requirements (98.33).

Do the state/territory’s quality improvement standards align with or have reciprocity with any of the following standards?

☐ No

☐ X Yes. If yes, check the type of alignment, if any, between the state/territory’s quality standards and other standards. Check all that apply.

iv. X a. Programs that meet state/territory PreK standards are able to meet all or part of the quality improvement standards (e.g., content of the standards is the same, there is a reciprocal agreement between PreK programs and the quality improvement system).

v. b. Programs that meet federal Head Start Program Performance Standards are able to meet all or part of the quality improvement standards (e.g., content of the standards is
the same, there is a reciprocal agreement between Head Start programs and the quality improvement system).

X c. Programs that meet national accreditation standards are able to meet all or part of the quality improvement standards (e.g., content of the standards is the same, an alternative pathway exists to meeting the standards).

X d. Programs that meet all or part of state/territory school-age quality standards.

e. Other. Describe: Click or tap here to enter text.

7.3.4 Do the state/territory’s quality standards build on its licensing requirements and other regulatory requirements?

☐ No

X Yes. If yes, check any links between the state/territory’s quality standards and licensing requirements.

X a. Requires that a provider meet basic licensing requirements to qualify for the base level of the QRIS.

X b. Embeds licensing into the QRIS.

☐ c. State/territory license is a “rated” license.

☐ d. Other. Describe: Click or tap here to enter text.

7.3.5 Does the state/territory provide financial incentives and other supports designed to expand the full diversity of child care options and help child care providers improve the quality of services that are provided through the QRIS or another system of quality improvement.

☐ No

X Yes. If yes, check all that apply.

a. If yes, indicate in the table below which categories of care receive this support.

<table>
<thead>
<tr>
<th>Financial incentive or other supports</th>
<th>Licensed center-based</th>
<th>License exempt center-based</th>
<th>Licensed family child care home</th>
<th>License-exempt family child care home</th>
<th>In-home (care in the child’s own home)</th>
</tr>
</thead>
<tbody>
<tr>
<td>One-time grants, awards, or bonuses</td>
<td>X</td>
<td>☐</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Ongoing or periodic quality stipends</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Higher subsidy payments</td>
<td>X</td>
<td>☐</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Training or technical assistance related to QRIS</td>
<td>X</td>
<td>☐</td>
<td>X</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Coaching/mentoring</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
b. Other: Funding for one time or on-going accommodations for children with disabilities for providers participating in Maryland EXCELS. Using State Plan funds this way would increase quality, help support the Maryland EXCELS standards, and ensure access and opportunity for more children.

7.3.6 Describe the measurable indicators of progress relevant to subsection 7.3 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services within the state/territory and the data on the extent to which the state or territory has met these measures.

Program quality performance measures are incorporated in the Quality Rating Improvement System standards, Maryland EXCELS, in five areas: Licensing/Compliance, Staffing and Professional Development, Rating Scales/Accreditation, Developmentally Appropriate Learning and Practice/Child Assessment and Administrative Practices and Policies. The goal is to increase the number of qualified teachers and increase the number of programs participating in the Maryland EXCELS program. Program quality performance measures are incorporated in the Quality Rating Improvement System standards, Maryland EXCELS, in five areas: Licensing/Compliance, Staffing and Professional Development, Rating Scales/Accreditation, Developmentally Appropriate Maryland Learning and Practice/Child Assessment and Administrative Practices and Policies. The measurable indicators of progress is to show an increase in participation in the Maryland EXCELS system from all child care program types, and an increase in the number of child care programs with higher quality ratings. Data that shows the extent to which the state has met this measure: - A comparison of the data for the number of programs published at a quality rating of 3, 4, and 5 in February 2018 and February 2020 shows an average increase of 21% for programs published at these higher quality ratings. The largest increase was in programs published at quality rating 5, which increased by 21% from February 2018 to February 2020.
7.4 Improving the Supply and Quality of Child Care Programs and Services for Infants and Toddlers

Lead Agencies are required to spend 3 percent of their total CCDF expenditures on activities to improve the supply and quality of their infant and toddler care. This is in addition to the general quality set-aside requirement.

Lead Agencies are encouraged to use the required needs assessment to systematically review and improve the overall quality of care that infants and toddlers receive, the systems in place or needed to support and enhance the quality of infant and toddler providers, the capacity of the infant and toddler workforce to meet the unique needs of very young children, and the methods in place to increase the proportion of infants and toddlers in higher quality care, including any partnerships or coordination with Early Head Start and IDEA Part C programs.

7.4.1 Identify and describe the activities that are being implemented by the state/territory to improve the supply (see also section 4) and quality of child care programs and services for infants and toddlers and check which of the activities are available to each provider type.
<table>
<thead>
<tr>
<th>Activities available to improve the supply and quality of infant and toddler care.</th>
<th>Licensed center-based</th>
<th>License exempt center-based</th>
<th>Licensed family child care home</th>
<th>License-exempt family child care home</th>
<th>In-home care (care in the child’s own home)</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>a. Establishing or expanding high-quality community- or neighborhood-based family and child development centers. These centers can serve as resources to child care providers to improve the quality of early childhood services for infants and toddlers from low-income families and to improve eligible child care providers’ capacity to offer high-quality, age-appropriate care to infants and toddlers from low-income families. Describe:</td>
<td>X</td>
<td>☐</td>
<td>☑</td>
<td>☐</td>
</tr>
</tbody>
</table>

*The Zero to Three 45 Hour Critical Competencies for Infant Toddler Early Educators is provided by approved MSDE trainers for all infant/toddler providers. The Critical Competencies defines the specific knowledge and practices required for infant-toddler educators to be professionally successful and support the future of all children. The curriculum and training reflects criteria and child development benchmarks in line with national competencies for infant-toddler educators. The Critical Competencies model addresses three core learning areas that best support infants’ and toddlers’ growth: social-emotional, cognitive, and language and literacy.*
b. Establishing or expanding the operation of community-based, neighborhood-based, or provider networks comprised of home-based providers, or small centers focused on expanding the supply of infant and toddler care. Describe:

Mayland has increased the Family Child Care Incentive grant as a means of attracting individuals to get registered thus increasing the supply of Infant/toddler care. Maryland is also collaborating with Johns Hopkins IDEALS to develop and implement an Illegal Child Care Campaign to increase awareness to parents, illegal providers and the community regarding the importance of utilizing licensed/registered care. In addition the Maryland Ready Plan has a component to assist providers to increase the number of infant/toddler spaces. Maryland has been awarded a grant to provide training and technical assistance regarding appropriate business practices and strategies for managing a successful business.

c. Providing training and professional development to enhance child care providers’ ability to provide developmentally appropriate services for infants and toddlers. Describe:

The Zero to Three 45 Hour Critical Competencies for Infant Toddler Early Educators is provided by approved MSDE trainers for all infant/toddler providers. The Critical Competencies defines the specific knowledge and practices required for infant-toddler educators to be professionally successful and support the future of all children. The curriculum and training reflects criteria and child development benchmarks in line with national competencies for infant-toddler educators. The Critical Competencies model addresses three core learning areas that best support infants’ and toddlers’ growth: social-emotional, cognitive, and language and literacy.

The Maryland Child Care Resource Network (MCCRN) provides specialized training and technical assistance related to the care of infants and toddlers (birth to 3 years of age), including a 0.5 FTE infant toddler specialist located at each Child Care Resource Center. These efforts focus on providing targeted support to infant toddler caregivers, development of
training workshops relevant to the work of caring for infants and toddlers, and ensuring that caregivers have access to appropriate resources and support. Infant toddler specialists also participate in an MCCRN workgroup focused on identifying the needs of caregivers, discussing resources, and connecting with local, state, and national resources.

MSDE provides training and professional development to enhance child care providers’ ability to provide developmentally appropriate services for infants and toddlers through a grant provided to Abilities Network Inc. Training and professional development is delivered statewide to regulated family child care providers, licensed center-based staff, facilities operating under an OCC letter of compliance, and caregivers in the foster care system. Abilities Network Inc. delivers the training and professional development through its long-standing program, Project ACT. Project Partners include The Hearing and Speech Agency; PACT World of Care; The Promise Center; University of Maryland Center for Infant Study/Brijan Fellows, LCSW-C; and Johns Hopkins University.

d. Providing coaching, mentoring, and/or technical assistance on this age group’s unique needs from statewide or territory-wide networks of qualified infant/toddler specialists. Describe:

MSDE provides coaching, mentoring, and/or technical assistance on this age group’s unique needs from statewide or territory-wide networks of qualified infant/toddler specialists. Through a grant provided to Abilities Network Inc., Project ACT, a long-standing program of Abilities Network, helps families, caregivers, and service agencies to collaborate in successfully including children of all abilities in community settings. Project ACT provides technical assistance services related to issues concerning children, birth to 3 years of age, who have special needs. These comprehensive services are offered statewide to regulated family childcare providers, licensed center-based staff, facilities operating under an OCC letter of compliance, and caregivers in the foster care system.
This program provides technical assistance by professionals with knowledge, experience, and education on best practices and interventions for children with a variety of physical, developmental and behavioral needs. The program goal is to provide childcare providers across Maryland with access to high quality technical assistance that supports their ability to implement best practices and interventions needed to successfully include children age birth to three with special needs in their childcare programs.

Abilities Network’s Project ACT partner’s with The Hearing and Speech Agency; PACT World of Care; the Promise Center; University of Maryland Center for Infant Study/Brijan Fellows, LCSW-C; and Johns Hopkins University to offer high quality technical assistance to at least 180 participants on topics related to serving children birth to three with special needs to caregivers in the 13 OCC designated regions of Maryland.

Project ACT delivers high quality technical assistance related to including infants and toddlers with special needs. As a follow-up to training, this program provides technical assistance to:

- Ensure successful childcare experiences for infants and toddlers who have special needs and their families; and

- Build’s the childcare provider’s capacity to implement best practices and strategies that support inclusion.

Each technical assistance module offered through this program is designed to meet the needs of adult learners. Technical assistance sessions include topics:

- Related to medical interventions, adaptive technology, language development, social emotional development, trauma informed care, and cognitive development; and/or

- Include developmental screening tools, developmental delays, challenging behaviors, ADHD, autism, and ADA requirements.
Project partners host 2 technical assistance sessions at their site. Childcare providers across the state can receive technical assistance on site at their location. Technical assistance is available during the day, in the evening, and on Saturdays. To ensure that all providers have access to technical assistance, Project ACT provides virtual options.

Childcare providers participating in the full model receive 2 additional Core of Knowledge hours. Programs requesting on-site training must have at least 25% of the training participants attend both follow up technical assistance sessions. Project ACT distributes training certificates after the technical assistance has been completed.

e. Coordinating with early intervention specialists who provide services for infants and toddlers with disabilities under Part C of the Individuals with Disabilities Education Act (20 U.S.C. 1431 et seq.). Describe:

*The Maryland State Interagency Coordinating Council (SICC) is established in accordance with the provisions of the Individuals with Disabilities Education Act (Part C). The mission of the SICC is to advise and assist the lead agency (Maryland State Department of Education) in administering, promoting, planning, coordinating, and improving the early childhood intervention and education system of services.*

*The SICC is comprised of stakeholders in Maryland's early intervention and education system of services for children ages birth to kindergarten. Membership includes parents of children with disabilities, service providers, personnel preparation staff from local universities, state agency administrators, and State legislators.*
### Activities available to improve the supply and quality of infant and toddler care.

<table>
<thead>
<tr>
<th></th>
<th>Licensed center-based</th>
<th>License exempt center-based</th>
<th>Licensed family child care home</th>
<th>License-exempt family child care home</th>
<th>In-home care (care in the child’s own home)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>f.</strong> Developing infant and toddler components within the state/territory’s QRIS, including classroom inventories and assessments. Describe: Programs are assessed using the CLASS tools specific for infants and toddlers. In addition, programs have access to a free program self-assessment specific to infants and toddlers that focuses on teacher child interaction.</td>
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<td><strong>g.</strong> Developing infant and toddler components within the state/territory’s child care licensing regulations. Describe: Maryland requires additional training for providers and programs providing care to Infants and Toddlers including but limited to the 45 hour pre service Infant/Toddler course, SIDS training, Supporting Breast Feeding training, and Basic Health and Safety training. Additionally, Maryland is initiating the use of the infant and Toddler Critical Competency for caregivers of Infants and Toddlers.</td>
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<tr>
<td><strong>h.</strong> Developing infant and toddler components within the early learning and developmental guidelines. Describe: Healthy Beginnings is a resource aligned with the Maryland’s Early Learning Standards to help you nurture the tremendous potential for learning and growth that every child has. Specifically designed for the care of infants and toddlers from birth through age three, Healthy Beginnings gives you knowledge and support about child care and child development. Children develop on a continuum - very gradually over time. Understanding the developmental characteristics of children gives you a frame of reference so you can anticipate and plan for a child’s learning. Maryland will be updating this document during the phase of this plan.</td>
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<td></td>
<td>i. Improving the ability of parents to access transparent and easy-to-understand consumer information about high-quality infant and toddler care that includes information on infant and toddler language, social-emotional, and both early literacy and numeracy cognitive development. Describe: The Division of Early Childhood made transparent easy-to-understand consumer information about high-quality infant and toddler care available in Healthy Beginnings: A Calendar for Maryland Parents and Families, which is an 18-month calendar that educates and empowers parents and caregivers of children birth through five. The Division also distributes Maryland Messenger, a free monthly email—available in English and Spanish—that offers practical tips on parenting, child development information, health and safety, and other topics related to child care. The emails feature tips to help parents care for their health and well-being as well.</td>
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<td>j. Carrying out other activities determined by the state/territory to improve the quality of infant and toddler care provided within the state/territory and for which there is evidence that the activities will lead to improved infant and toddler health and safety, cognitive and physical development, and/or well-being. The Division of Early Childhood made transparent easy-to-understand consumer information about high-quality infant and toddler care available in Healthy Beginnings: A Calendar for Maryland Parents and Families, which is an 18-month calendar that educates and empowers parents and caregivers of children birth through five. The Division also distributes Maryland Messenger, a free monthly email—available in English and Spanish—that offers practical tips on parenting, child development information, health and safety, and other topics related to child care. The emails feature tips to help parents care for their health and well-being as well.</td>
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</table>

*With the support of the PDG B-5 Grant, MD is in the third year of implementing their Pyramid Model/FAN Two-Generational Coaching Approaches initiative. To implement this, MSDE partners with the University of*
Maryland (UMD) School of Social Work in order to increase the number of licensed Infant and Early Childhood Mental Health Consultants who can provide Pyramid Model coaching and implement the Facilitation Attuned to Interactions (FAN) Model.

With the support of the PDG B-5 Grant, MD is in its second year of implementing the Promoting Positive Outcomes for Infants and Toddlers initiative, which supports 10 grantees across the state in scaling evidence-based models that promote positive developmental health and wellness for infants and toddlers, and their families.
<table>
<thead>
<tr>
<th>Activities available to improve the supply and quality of infant and toddler care.</th>
<th>Licensed center-based</th>
<th>License exempt center-based</th>
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<th>In-home care (care in the child’s own home)</th>
</tr>
</thead>
<tbody>
<tr>
<td>k. Coordinating with child care health consultants.</td>
<td>X</td>
<td>NA</td>
<td>□</td>
<td>NA</td>
<td>?</td>
</tr>
<tr>
<td>Describe: <em>Maryland has a health nurse consultant on staff with the Licensing Branch to provide guidance, training and technical assistance to Licensing Staff, Providers, Parents and the community. In addition, all licensed child care centers are required to have a nurse consultant that provides a regular service involving the use of specialized healthcare procedures and equipment.</em></td>
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<tr>
<td>l. Coordinating with mental health consultants.</td>
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<td>□</td>
<td>X</td>
<td>□</td>
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</tr>
<tr>
<td>Describe: <em>Maryland’s Early Childhood Mental Health Outcomes Monitoring System collects data on ages of children served, risk factors, and includes pre and post-assessments.</em></td>
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<tr>
<td>m. Establishing systems to collect real time data on available (vacant) slots in ECE settings, by age of child, quality level, and location of program.</td>
<td>□</td>
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<td>□</td>
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<tr>
<td>Describe: <em>Maryland is currently modernizing the CCATS data system to include capturing of real time data on available slots by age of child. Currently, quality levels of programs and location of programs is captured in the several areas throughout the CCATS system and in the Maryland EXCELS database.</em></td>
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<td>n. Other. Describe: <em>The State will provide Infant and Toddler Scholarships to expand family access to quality child care for infants and toddlers, and to support the workforce caring for this age group. Maryland will use a model based upon the Prekindergarten Expansion Grant, the Preschool Development Grant</em></td>
<td>X</td>
<td>□</td>
<td>X</td>
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</tr>
</tbody>
</table>
Birth to Five, and Maryland Universal PreK. The guiding purpose of this quality initiative is to upend the existing paradigm of the high cost of infant/toddler care, the need for more quality infant/toddler slots, and the low pay this essential workforce receives to care for our youngest and most vulnerable children.

7.4.2 Describe the measurable indicators of progress relevant to subsection 7.4 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services for infants and toddlers within the state/territory and the data on the extent to which the state or territory has met these measures.

**QRIS:** Program quality performance measures are incorporated in the Quality Rating Improvement System standards, Maryland EXCELS, in five areas: Licensing/Compliance, Staffing and Professional Development, Rating Scales/Accreditation, Developmentally Appropriate Maryland Learning and Practice/Child Assessment and Administrative Practices and Policies. The measurable indicators of progress is to show an increase in participation in the Maryland EXCELS system from all child care program types, and an increase in the number of child care programs with higher quality ratings. Data that shows the extent to which the state has met this measure: - A comparison of the data for the number of programs published at a quality rating of 3, 4, and 5 in February 2018 and February 2020 shows an average increase of 21% for programs published at these higher quality ratings. The largest increase was in programs published at quality rating 5, which increased by 21% from February 2018 to February 2020.

**Credentialing/Workforce:** To evaluate its progress in the improvement of Childcare services, Maryland’s measurable indicator of progress is the increased number of providers who have received training in the topics described in 7.4.1 to support infants and toddlers. Maryland Data is available to support the increase in the number of providers who have received training.

To evaluate its progress in the improvement of child care services, Maryland’s measurable indicator of progress is the increased number of providers who have received coaching, mentoring, and technical assistance to support infants and toddlers providers. Maryland Data is available to support the increase in the number of providers who have received coaching, mentoring, and technical assistance.

Providing training and professional development to enhance child care providers’ ability to provide developmentally appropriate services for infants and toddlers. Describe:

**Measurable Indicators:** Reports are filed quarterly with the PDG Birth to Five grant that tracks the number of Zero to Three 45 hour Critical Competencies for Infant Toddler Early Educators training that has been offered and the number of Infant Toddler Educators who have completed the course.

The Maryland Child Care Resource Network tracks the number of infant toddler trainings and technical
assistance sessions being provided. This data is reported to the Maryland State Department of Education on a quarterly basis.

Measurable Indicators:

Providing coaching, mentoring, and/or technical assistance on this age group’s unique needs from statewide or territory-wide networks of qualified infant/toddler specialists: (Measurement indicator is # of TA participants).

Providing training and professional development to enhance child care providers’ ability to provide developmentally appropriate services for infants and toddlers

Providing training and professional development to enhance child care providers’ ability to provide developmentally appropriate services for infants and toddlers: (Measurement indicator is # of Training participants)

To evaluate progress in improving child care services, the Maryland State Interagency Coordinating Council (SICC) holds four General Meetings and one SICC/Local Interagency Coordinating Council joint meeting during the fiscal year. General meetings provide SICC membership, families, partners, and concerned citizens the opportunity to provide comments regarding Maryland’s system of early intervention and preschool special education services. General meetings are also an opportunity for members and other interested parties to participate, in person, in the work of the Council. All meetings are open to the public. The SICC Executive Team meets five times during the fiscal year. At these meetings, the SICC Executive Team plans agendas for upcoming General Meetings and discusses relevant topics to bring before the entire membership. Executive Meetings are open to all SICC members.

The SICC must prepare and submit an annual report on the status of early childhood intervention and education programs operated within the State for children eligible under this part and their families, and submit the report to the Governor and the Secretary of the U.S. Department of Education by a date that the Secretary establishes. Each annual report must contain the information required by the Secretary for the year for which the report is made.

The indicators of progress for the Infant and Early Childhood Mental Health Consultation Project include pre and post-Environmental Rating Scale assessment to show improved classroom climate, and pre and post-Social /Emotional assessments for children. The Devereux Early Childhood Assessment, Teaching Pyramid Observation Tool, Teaching Pyramid Infant-Toddler Observation Scale and Ages & Stages Questionnaire, Social -Emotional are utilized indicating reduced behavioral concerns. Data is collected on the number of children suspended or expelled after initiation of consultation services Also, satisfaction surveys are sent to parents, teachers and directors.

A brief is written each year describing the model and showing the data collected. The brief is posted at this link https://earlychildhood.marylandpublicschools.org/infant-and-early-childhood-mental-health-icemh-consultation-project
7.5 Child Care Resource and Referral

A Lead Agency may expend funds to establish, expand, or maintain a statewide system of child care resource and referral services (98.53(a)(5)). It can be coordinated, to the extent determined appropriate by the Lead Agency, by a statewide public or private non-profit, community-based, or regionally based lead child care resource and referral organization (658E(c)(3)(B)(iii)). This effort may include activities done by local or regional child care and resource referral agencies, as discussed in section 1.7.

7.5.1 What are the services provided by the local or regional child care and resource and referral agencies?

Through a contract with Maryland Family Network (LOCATE: Child Care) provides Information and referral services for parents and caregivers. Services offered include providing guidelines for finding quality early care and education programs and a resource and referral telephone counseling service accessible via a 1-800 telephone line. The Maryland Child Care Resource Centers Network (MCCRCN) assists families in accessing specialized care and resources for hard to place children, including children with disabilities, English Language Learners children, parent/caregivers who work nontraditional schedules, emergency placements in case of disruption of child care services, including accessibility of those services beyond regular office hours by sharing information on programs and providing written information to parents/caregivers on possible placements. (MCCRCN) also provides publications, conferences, seminars and meetings for parents, providers and the public regarding child development and the accessibility, availability, and quality of child care service.

7.5.2 Describe the measurable indicators of progress relevant to subsection 7.5 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services within the state/territory and the data on the extent to which the state or territory has met these measures. The CCRCs under the direction of Maryland Family Network collect data pertaining to the training and TA services provided to child care providers and programs to support quality improvement initiatives and programs. The training data captures a wide array of information to document quantity of workshops, participant demographics, workshop content, and participant satisfaction. The TA data captures the scope and duration of services provided to support programs in pursuing quality improvement initiatives such as the QRIS and other state-sponsored programs. Training and TA are designed to support providers in meeting the requirements to participate and advance within local, state, and national quality initiatives to increase access to high quality child care throughout the State. MFN and the CCRCs provided 1,312 workshops in FFY 2020 and engaged 19,045 participants in those trainings. Technical assistance data consists of contacts and cases. Contacts are single technical assistance interactions during which a specialist works with individuals or programs on specific, short term issues. MFN/MCCRN provided 13,445 contacts which addressed professional development, curriculum, behavior concerns, environment, etc. Technical assistance cases are extended opportunities (consisting of multiple interactions over a longer period of time) and generally involve a more comprehensive approach. MFN/MCCRN conducted 771 technical assistance cases to provide assistance with issues on quality, classroom management, curriculum implementation, etc.
7.6 Facilitating Compliance with State Standards.

7.6.1 What activities does your state/territory fund with CCDF quality funds to facilitate child care providers’ compliance with state/territory health and safety requirements? These requirements may be related to inspections, monitoring, training, compliance with health and safety standards, and with state/territory licensing standards as outlined in Section 5. Describe:

*MSDE funds licensing specialist positions and the Maryland Family Network as the Statewide Coordinating Entity for the Maryland Child Care Resource and Referral Network. Licensing specialists and staff from the Maryland Child Care Resource and Referral Network provide training and technical assistance in maintaining compliance with licensing regulations. The state refers providers to the Maryland Child Care Resource and Referral Network for targeted technical assistance when needed. Training compliance is measured by licensing inspector’s review of required training certificates every year during unannounced inspections. Health and Safety standards are assessed during licensing/monitoring inspections.*

7.6.2 Does the state/territory provide financial assistance to support child care providers in complying with minimum health and safety requirements?

☐ No

X Yes. If yes, which types of providers can access this financial assistance?

☐ a. Licensed CCDF providers

☐ b. Licensed non-CCDF providers

☐ c. License-exempt CCDF providers

X d. Other. Describe: *Maryland awards a one-time only grant of up to $1000 to income-eligible family child care providers to reimburse them for the costs associated with becoming registered, and to maintain their registration. The grant program covers the costs of smoke detectors, fencing, gates, first aid supplies, and other health and safety related items.*

7.6.3 Describe the measurable indicators of progress relevant to subsection 7.6 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services within the state/territory and the data on the extent to which the state or territory has met these measures.

*Eligible family child care providers receive reimbursements of up to $1000 for purchasing health and safety related items required to receive their registration. Providers may also ask for reimbursement of expenses for required training courses.*

7.7 Evaluating and Assessing the Quality and Effectiveness of Child Care Programs and Services

7.7.1 Does the state/territory measure the quality and effectiveness of child care programs and services in both child care centers and family child care homes?

☐ No

X Yes. If yes, describe any tools used to measure child, family, teacher, classroom, or provider improvements, and how the state/territory evaluates how those tools positively impact children. *Programs participating in Maryland EXCELS at quality rating 3, 4, or 5 complete self-assessments and are independently assessed by state approved assessors using the Classroom Assessment Scoring System (CLASS) and for school-age programs, the School-Age Environment Rating Scale (SACERS).*
The results of the assessments are used in the development of the child care program’s Program Improvement Plan and the state tracks scores for programs that were assessed. As of January 2021, Maryland has transitioned to using only the CLASS assessment tool for program assessment. The Environment Rating Scales are no longer being used for that purpose, with the exception of the SACERS which will be used with school-age child care programs. Transitioning to CLASS supports the state’s focus on the importance of teacher-child interactions. Maryland’s page on the Teachstone website explains how Maryland EXCELS uses CLASS: https://teachstone.com/maryland-excels.

7.7.2 Describe the measurable indicators of progress relevant to subsection 7.7 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services in child care centers and family child care homes within the state/territory and the data on the extent to which the state or territory has met these measures. Maryland’s QRIS uses data from the CLASS and School-Age Child Care Environment Rating Scale assessment scores of programs. This data is used to view progress in improving the quality of child care programs and services in child care centers and family child care homes.

7.8 Accreditation Support

7.8.1 Does the state/territory support child care providers in the voluntary pursuit of accreditation by a national accrediting body with demonstrated, valid, and reliable program standards of high quality?

☐ X a. Yes, the state/territory has supports operating statewide or territory-wide for both child care centers and family child care homes. Describe the support efforts for all types of accreditation that the state/territory provides to child care centers and family child care homes to achieve accreditation. Is accreditation available for programs serving infants, toddlers, preschoolers and school-age children? Through the Accreditation Support Fund, Maryland provides support to child care programs voluntarily pursuing national accreditation. The Fund pays accreditation fees for family child care providers and center-based programs pursuing National Accreditation. The support fund is available for programs serving infants, toddlers, preschoolers and school-age children. Maryland Accreditation is also available for center-based child care programs. There are no fees associated with Maryland Accreditation, so child care centers pursuing Maryland Accreditation may apply for funds to reimburse the cost of instructional supplies purchased as part of program improvement leading to accreditation.

The following accrediting organizations are recognized by the Maryland State Department of Education/Division of Early Childhood:

Advance Education, Inc. (AdvED)
American Montessori Internationale/USA (AMI/USA)
American Montessori Society (AMS)
Association of Independent Maryland Schools (AIMS)
Association of Waldorf Schools of North America (AWSNA)
Council on Accreditation - After-School Accreditation (COA/ASA)
Middle States Association of Colleges and Schools Commission on Elementary and Secondary Schools (MSA-CESS)
National Accreditation Commission (NAC)
National Association for the Education of Young Children (NAEYC) National Association for Family Child Care (NAFCC)
National Early Childhood Program Accreditation (NECPA)
Maryland Accreditation

☐ b. Yes, the state/territory has supports operating statewide or territory-wide for child care centers only. Describe the support efforts for all types of accreditation that the state/territory provides to child care centers. Describe: Click or tap here to enter text.

☐ c. Yes, the state/territory has supports operating statewide or territory-wide for family child care homes only. Describe the support efforts for all types of accreditation that the state/territory provides to family child care. Describe: Click or tap here to enter text.

☐ d. Yes, the state/territory has supports operating as a pilot-test or in a few localities but not statewide or territory-wide.
   ☐ i. Focused on child care centers. Describe: Click or tap here to enter text.
   ☐ ii. Focused on family child care homes. Describe: Click or tap here to enter text.
   ☐ e. No, but the state/territory is in the development phase of supporting accreditation.
   ☐ i. Focused on child care centers. Describe: Click or tap here to enter text.
   ☐ ii. Focused on family child care homes. Describe: Click or tap here to enter text.

☐ f. No, the state/territory has no plans for supporting accreditation.

7.8.2 Describe the measurable indicators of progress relevant to subsection 7.8 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services within the state/territory and the data on the extent to which the state or territory has met these measures. Maryland follows the progress and successful achievement of accreditation for programs receiving accreditation support funds. Subsequent funding is dependent upon the program’s ability to achieve and maintain accreditation. Programs applying for the Accreditation Support Fund will be required to provide proof of accreditation. Of the programs receiving support funds, the measurable indicator of progress will include the number of programs that achieve accreditation and increase their quality ratings in Maryland’s QRIS.

The number of Maryland (state) Accredited programs grew from 317 in August 2018 to 363 in February 2020. While not all of these programs applied for instructional support assistance through the Fund, all programs received an on-site technical assistance visit from a Maryland Accreditation reliable validator, and support from the state Accreditation Specialist. There are 98 programs that received Accreditation Support funds in 2020.
7.9 Program Standards

7.9.1 Describe how the state/territory supports state/territory or local efforts to develop or adopt high-quality program standards, including standards for:

a. Infants and toddlers. The Maryland EXCELS Quality Rating and Improvement System and the Maryland Accreditation standards include infants and toddlers, preschoolers, and school-age children in all content areas within the systems. Maryland Accreditation Standards include specific infant and toddler indicators that address care and learning opportunities for that particular age group.

b. Preschoolers. The Maryland EXCELS Quality Rating and Improvement System and the Maryland Accreditation standards include infants and toddlers, preschoolers, and school-age children in all content areas within the systems. Both programs have separate standards for school-age programs with their unique needs taken into consideration for best practice.

c. and/or School-age children. The Maryland EXCELS Quality Rating and Improvement System and the Maryland Accreditation standards include infants and toddlers, preschoolers, and school-age children in all content areas within the systems. Both programs have separate standards for school-age programs with their unique needs taken into consideration for best practice.

7.9.2 Describe the measurable indicators of progress relevant to subsection 7.9 that the state/territory will use to evaluate its progress in improving the quality of child care programs and services within the state/territory and the data on the extent to which the state or territory has met these measures. The Maryland EXCELS Quality Rating and Improvement System and the Maryland Accreditation standards include infants and toddlers, preschoolers, and school-age children in all content areas within the systems. Both programs have separate standards for school-age programs with their unique needs taken into consideration for best practice. The state works with local associations, advisory councils and stakeholder groups to support their efforts to improve quality and access in their local jurisdictions.

The measurable indicators of progress in improving the quality of child care programs and services related to Maryland Accreditation and the Maryland EXCELS QRIS involves tracking the number of programs that have achieved Maryland Accreditation, and the number of programs that have improved their quality rating levels over time. Data that shows the extent to which the state has met this measure: -A comparison of the data for the number of programs published at a quality rating of 3, 4, and 5 in February 2018 and February 2020 shows an average increase of 21% for programs published at these higher quality ratings. The largest increase was in programs published at quality rating 5, which increased by 21% from February 2018 to February 2020-Maryland Accreditation: The number of Maryland (state) Accredited programs grew from 317 in August 2018 to 363 in February 2020.

7.10 Other Quality Improvement Activities

7.10.1 List and describe any other activities that the state/territory provides to improve the quality of child care services for infants and toddlers, preschool-aged, and school-aged children, which may include consumer and provider education activities; and also describe the measurable indicators of progress for each activity relevant to this use of funds that the state/territory will use to evaluate its progress in improving provider preparedness, child safety, child well-being, or kindergarten entry, and the data on the extent to which the state or territory has met these measures. Describe:
In 2019, Maryland State Department of Education (MSDE) received an initial PDG B-5 award to support continued enhancement of the state’s mixed-delivery system. That initial grant provided Maryland the opportunity to analyze its ECE landscape and plan for improvements. The results of that analysis, called the Together Juntos Needs Assessment: A Systematic Review of Early Childhood Care and Education Needs in Maryland, conducted by the Mid-Atlantic Equity Consortium (MAEC) in collaboration with MSDE, Maryland Department of Health and Maryland Department of Human Services, indicated strengths and opportunities for improvement across Maryland’s Early Childhood Education (ECE) system. The findings of this statewide, comprehensive needs assessment informed the development of Maryland’s 5-year system strategic plan addressing the full prenatal through age 8 continuum, Maryland Ready: A Path to School Readiness and Success.

Input was gathered from over 2,000 individual stakeholders across the state during the development of the needs assessment and strategic plan. Stakeholders included parents and families; leaders and staff across family child care providers and centers, public schools, Head Start programs, Judy Centers, and Family Support Centers; as well as representatives of libraries, health care providers, and a wide range of community programs. The result of this widely inclusive and iterative process that occurred over several months is a strong strategic plan that reflects the perspectives and priorities of the stakeholders impacting the well-being and achievement of young children across Maryland.

There were four methods of data collection:
- Document Review. This review systematically examined and consolidated documents including previous needs assessments, strategic plans, academic studies, policy reports, evaluations and progress reports related to different components of the ECE system conducted in the last 15 years. Over 100 documents (107) were identified and reviewed as a part of the document review.
- Town Hall Meetings. There were 18 Town Hall meetings conducted across nine sites in Maryland. For each site, a Town Hall meeting was held in the morning and evening to provide as much access as possible. A total of 686 people attended Town Hall meetings.
- Stakeholder Survey. Surveys were administered to parents and caregivers, providers, and community partners during Town Hall meetings, and to the wider ECE community through listservs, other stakeholder meetings and word of mouth. The survey assessed constituents’ experiences and perceptions of ECE programs in Maryland. In total, there were 1,281 valid responses to the survey. The survey was translated into the four most commonly spoken languages in Maryland, including Spanish.
- Focus Group Discussions. 17 regional focus groups were conducted with key stakeholder groups including parents and caregivers, providers, and community partners. 3 groups were conducted in Spanish. In total, 179 stakeholders participated in groups held in 4 regions of Maryland (Western Maryland, Eastern Shore, Baltimore City and Southern Maryland).

Throughout 2020, Maryland Ready was also developed in collaboration with representatives from state partnering agencies, as well as individual stakeholders from across the state. Through 7 strategic planning Community Roundtable events with dozens of participants at each event, the process further solicited and incorporated input from a broad range of stakeholders.

In 2021, Maryland will continue their strategic planning process by engaging a broad and diverse range of stakeholders in developing an action plan and evaluation plan to support the ongoing implementation of Maryland Ready.
Program integrity and accountability activities are integral to the effective administration of the CCDF program. Lead Agencies are required to describe in their Plan effective internal controls that ensure integrity and accountability while maintaining the continuity of services (98.16(cc)). These accountability measures should address reducing fraud, waste, and abuse, including program violations and administrative errors.

This section includes topics on internal controls to ensure integrity and accountability and processes in place to investigate and recover fraudulent payments and to impose sanctions on clients or providers in response to fraud. Respondents should consider how fiscal controls, program integrity, and accountability apply to:

- Memorandums of understanding (MOUs) within the Lead Agency’s various divisions that administer or carry out the various aspects of CCDF
- MOUs, grants, or contracts to other state agencies that administer or carry out various aspects of CCDF
- Grants or contracts to other organizations that administer or carry out various aspects of CCDF, such as professional development and family engagement activities
- Internal processes for conducting child care provider subsidy

8.1 Internal Controls and Accountability Measures to Help Ensure Program Integrity

8.1.1 Lead Agencies must ensure the integrity of the use of funds through sound fiscal management and must ensure that financial practices are in place (98.68(a)(1)). Describe the processes in place for the Lead Agency to ensure sound fiscal management practices for all expenditures of CCDF funds. Check all that apply:

✓ a. Verifying and processing billing records to ensure timely payments to providers. Describe:

✓ b. Fiscal oversight of grants and contracts. Describe:

✓ c. Tracking systems to ensure reasonable and allowable costs. Describe:

✓ d. Other. Describe:

The Fiscal team of Division of Early Childhood (DEC) works very closely with the fiscal team at Maryland State Education of Department (MSDE) to ensure that the use of grant funds are accurately received, recorded, and managed appropriately. MSDE uses the Statewide accounting tool known as, “FMIS”, as well as, an internal Google-based system to create, issue, and track grant award notices and contracts. These tools are monitors on a daily basis to track activities related to grants and contracts. DEC has implemented and managed uniform invoice verification process to provide financial oversight for all grants and contracts. DEC checks the invoice to ensure that expenditures are aligned with the approved budget and are properly supported by receipt and/or ledgers from the sub-grantees and/or vendors. Any inconsistencies are discussed with the sub-grantees and/or vendors until an acceptable solution is obtained.

8.1.2 Check and describe the processes that the Lead Agency will use to identify risk in their CCDF program (98.68(a)(2)). Check all that apply:

✓ a. Conduct a risk assessment of policies and procedures. Describe:

✓ b. Establish checks and balances to ensure program integrity. Describe:

✓ c. Use supervisory reviews to ensure accuracy in eligibility determination. Describe:

✓ d. Other. Describe:
The DEC ensures that the potential sub recipients are not debarred or suspended per 2 CFR Part 180. Then, the DEC evaluates the risk posed by the sub recipient and is held accountable for many acts of noncompliance on the part of the sub recipients.

8.1.3 States and territories are required to describe effective internal controls that are in place to ensure program integrity and accountability (98.68(a)), including processes to train child care providers and staff of the Lead Agency and other agencies engaged in the administration of CCDF about program requirements and integrity.

a. Check and describe how the state/territory ensures that all providers for children receiving CCDF funds are informed and trained regarding CCDF requirements and integrity (98.68(a)(3)). Check all that apply.

✓ i. Issue policy change notices. Describe: All child care provider types receive training and communication about policy changes. The Child Care Scholarship program has a training titled “The ABC's of Child Care Scholarship” that is presented at conferences and provider events to ensure providers receiving a child with a scholarship have the necessary tools to complete paperwork and understand their role in the process. The Office of Child Care also ensures providers are notified of policy changes and CCDF requirements through the IMPACT newsletter, Tuesday Tidbits, professional development opportunities.

✓ ii. Issue policy manual. Describe: MSDE Office of Child Care Subsidy staff provide technical assistance any time there is an update to COMAR, regulations impacting child care subsidy and federal policy updates. MSDE Office of Child Care Credentialing staff provide training and technical assistance any time there is an update to COMAR, credentialing regulations, and policy or procedure changes.

☐ iii. Provide orientations. N/A

☐ iv. Provide training. Describe: N/A

✓ v. Monitor and assess policy implementation on an ongoing basis. Describe: Division of Early Childhood staff monitor MSDE’s vendor for Child Care Subsidy services and the local departments of social services to ensure adherence to regulation and policy.

☐ vi. Meet regularly regarding the implementation of policies. Describe:

✓ vii. Other. Describe: The Division of Early Childhood has established formal review and monitoring procedures that are conducted on an ongoing basis to determine program compliance. MSDE has an internal audit team that also conducts audits.

b. Check and describe how the Lead Agency ensures that all its staff members and any staff members in other agencies who administer the CCDF program through MOUs, grants and contracts are informed and trained regarding program requirements and integrity (98.68(a)(3)). Check all that apply:

✓ i. Issue policy change notices. Describe: MSDE provides technical assistance on any policy implementation made prior to regulation promulgation.

✓ ii. Train on policy change notices. Describe: MSDE provides technical assistance on any policy implementation made prior to regulation promulgation.
iii. Issue policy manuals. Describe: Early Childhood Workforce and Quality Initiatives programs guidance are updated when there is a change in policies and is available to grantees, contractors, providers and programs. The vendor of the Child Care Scholarship is issued COMAR regulations that govern the Child Care Scholarship Program.

iv. Train on policy manual. Describe: MSDE Office of Child Care Scholarship staff provide technical assistance any time there is an update to COMAR, regulations impacting child care subsidy and federal policy updates. Maryland State Department of Education, Office of Child Care Credentialing Branch staff provide training and technical assistance on early childhood workforce development and quality initiative programs any time there is an update to COMAR, regulations, and policy or procedure changes.

v. Monitor and assess policy implementation on an ongoing basis. Describe: Division of Early Childhood staff monitor MSDE's vendor for Child Care Subsidy (CCS) services and the local departments of social services to ensure adherence to (CCS) regulation and policy. Quality assurance monitoring is conducted for all early childhood workforce quality initiative contracts and grants by Maryland State Department of Education, Office of Child Care, Credentialing Branch staff. A monitoring tool is used by Department staff to monitor all grants. Face to face or virtual monitoring is conducted on an ongoing basis. Additional monitoring is required if corrective actions are required.

vi. Meet regularly regarding the implementation of policies. Describe: Division of Early Childhood staff hold weekly calls with the grantee administering the QRIS program to ensure that regulatory and policy procedures are being followed. Quarterly reports are submitted by the grantee, and reviewed by MSDE staff who provide feedback and guidance to ensure that funds are spent in a fiscally responsible manner adhering to CCDF requirements. Regular status meetings are held with grantees and contractors either face to face or virtually for all early childhood workforce development initiatives through grants and contracts. These meetings are held to ensure that policies are implemented as indicated in the policy manual or guidance. Monthly and quarterly reports are submitted by grantees and contractors. These reports are reviewed by staff and accounting fiscal monitors for accuracy and to ensure that funds are expended as required by CCDF requirements and the Maryland State Department of Education, Accounting Division policies.

vii. Other. Describe: The Division of Early Childhood has established formal review and monitoring procedures that are conducted on an on-going basis to determine program compliance. MSDE has an internal audit team that also conducts audits.

8.1.4 Describe the processes in place to regularly evaluate Lead Agency internal control activities (98.68 (a)(4)). Describe: The Division of Early Childhood (DEC) has established policies, procedures, and documentation that provide guidance and training to ensure consistent performance at a required level of quality. The work duties are segregated among different staff to reduce the risk of error or inappropriate action. The fiscal team of DEC provides professional development to staff regarding the Uniform Guidance requirements and use of funding per prescribed guidance and regulations. The fiscal team also prepares routine reports to keep track of all financial activities and to timely address areas of identified potential risk. The fiscal team and program managers of DEC work closely together in the area
of budget, grant management, auditing, procurement, financial reporting, and risk assessment to operate efficiently and effectively and to ensure compliance with regulations.

8.1.5 Lead Agencies conduct a wide variety of activities to fight fraud and ensure program integrity. Lead Agencies are required to have processes in place to identify fraud and other program violations to ensure program integrity. Program violations can include both intentional and unintentional client and/or provider violations, as defined by the Lead Agency. These violations and errors, identified through the error-rate review process, may result in payment or nonpayment (administrative) errors and may or may not be the result of fraud, based on the Lead Agency definition. Check and describe any activities that the Lead Agency conducts to ensure program integrity.

a. Check and describe all activities that the Lead Agency conducts, including the results of these activities, to **identify and prevent fraud or intentional program violations**. Include in the description how each activity assists in the identification and prevention of fraud and intentional program violations.

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<td>☐ i.</td>
<td>Share/match data from other programs (e.g., TANF program, Child and Adult Care Food Program, Food and Nutrition Service (FNS), Medicaid) or other databases.</td>
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<td>☐ ii.</td>
<td>Run system reports that flag errors (include types).</td>
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<td>X iii.</td>
<td>Review enrollment documents and attendance or billing records.</td>
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<td>☐ iv.</td>
<td>Conduct supervisory staff reviews or quality assurance reviews.</td>
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<td>☐ v.</td>
<td>Audit provider records.</td>
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<tr>
<td>X vi.</td>
<td>Train staff on policy and/or audits.</td>
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- (e.g., State Directory of New Hires, Social Security Administration, Public Assistance Reporting Information System (PARIS)).
- Describe the activities and the results of these activities: Click or tap here to enter text.
- Describe the activities and the results of these activities: Click or tap here to enter text.
- Describe the activities and the results of these activities: The Division of Early Childhood (DEC) reviews the attendance audits document by comparing the invoice and the attendance sheet to ensure that the provider was entitled for payment for that child for the service period and make sure that the invoice was submitted and paid within the time period per policy and guidelines.
- Describe the activities and the results of these activities: Click or tap here to enter text.
- Describe the activities and the results of these activities: Click or tap here to enter text.
- Describe the activities and the results of these activities: The Division of Early Childhood continues to provide training and technical assistance any time there is an update to COMAR, credentialing regulations, and policy or procedure changes.
b. Check and describe all activities the Lead Agency conducts, including the results of these activities, to identify unintentional program violations. Include in the description how each activity assists in the identification and prevention of unintentional program violations.

☐ i. Share/match data from other programs (e.g., TANF program, Child and Adult Care Food Program, Food and Nutrition Service (FNS), Medicaid) or other databases (e.g., State Directory of New Hires, Social Security Administration, Public Assistance Reporting Information System (PARIS)).
   Describe the activities and the results of these activities: Click or tap here to enter text.

☐ ii. Run system reports that flag errors (include types).
   Describe the activities and the results of these activities: Click or tap here to enter text.

X iii. Review enrollment documents and attendance or billing records.
   Describe the activities and the results of these activities: The Division of Early Childhood reviews the attendance audits document by comparing the invoice and the attendance sheet to ensure that the provider was entitled for payment for that child for the service period and make sure that the invoice was submitted and paid within the time period per policy and guidelines.

X iv. Conduct supervisory staff reviews or quality assurance reviews.
   Describe the activities and the results of these activities: The Division of Early Childhood continues to provide updated policies and procedures on Case Review Process and Audit Procedures for staff.

☐ v. Audit provider records.

Describe the activities and the results of these activities: Click or tap here to enter text.

X vi. Train staff on policy and/or audits.
   Describe the activities and the results of these activities: The Division of Early Childhood continues to provide training and technical assistance any time there is an update to COMAR, credentialing regulations, and policy or procedure changes.

X vii. Other. Describe the activities and the results of these activities: The Division of Early Childhood has established formal review and monitoring procedures that are conducted on an on-going basis to determine program compliance. MSDE has an internal audit team that also conducts audits.

C. Check and describe all activities that the Lead Agency conducts, including the results of these activities, to identify and prevent agency errors. Include in the description how each activity assists in the identification and prevention of agency errors.
<table>
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<tr>
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<th>i. Share/match data from other programs (e.g., TANF program, Child and Adult Care Food Program, Food and Nutrition Service (FNS), Medicaid) or other databases (e.g., State Directory of New Hires, Social Security Administration, Public Assistance Reporting Information System (PARIS)). Describe the activities and the results of these activities: Click or tap here to enter text.</th>
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<td></td>
<td>ii. Run system reports that flag errors (include types). Describe the activities and the results of these activities: The Division of Early Childhood (DEC) prepares routine monitor report, such as Grant Monitor Report, Red Flag Report, Monthly Grant Report, Sub-grantee Payment History Report, Purchase Order Monitor Report, Real-Time Grant Balances Report, and etc, to proactively analyze all financial activities and to prevent agency errors. When errors are found, we conduct further investigations and take necessary procedures until solutions are obtained.</td>
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<td>iii. Review enrollment documents and attendance or billing records. Describe the activities and the results of these activities: The Division of Early Childhood reviews the attendance audits document by comparing the invoice and the attendance sheet to ensure that the provider was entitled for payment for that child for the service period and make sure that the invoice was submitted and paid within the time period per policy and guidelines.</td>
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<td>iv. Conduct supervisory staff reviews or quality assurance reviews. Describe the activities and the results of these activities: Click or tap here to enter text.</td>
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<td>v. Audit provider records. Describe the activities and the results of these activities: Click or tap here to enter text.</td>
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<td>vi. Train staff on policy and/or audits. Describe the activities and the results of these activities: Click or tap here to enter text.</td>
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<tr>
<td></td>
<td>vii. Other. Describe the activities and the results of these activities: The Division of Early Childhood has established formal review and monitoring procedures that are conducted on an on-going basis to determine program compliance. MSDE has an internal audit team that also conducts audits.</td>
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8.1.6 The Lead Agency is required to identify and recover misspent funds as a result of fraud, and it has the option to recover any misspent funds as a result of errors.

a. Identify what agency is responsible for pursuing fraud and overpayments (e.g. State Office of the Inspector General, State Attorney). The provider or family can work directly with the Office of Child Care of DEC on repayment or the information can be relayed to the Comptroller’s Office for repayment.

b. Check and describe all activities, including the results of such activity, that the Lead Agency uses to investigate and recover improper payments due to fraud. Include in the description how each activity assists in the investigation and recovery of improper payment due to fraud or intentional program violations. Activities can include, but are not limited to, the following:
✓ i. Require recovery after a minimum dollar amount of an improper payment and identify the minimum dollar amount.
   
   Describe the activities and the results of these activities: The CCS Program collects overpayments made to providers. There is not a minimum dollar amount. Underpayments are paid immediately.

✓ ii. Coordinate with and refer to the other state/territory agencies (e.g., state/territory collection agency, law enforcement agency).
   
   Describe the activities and the results of these activities: The Office of Child Care of DEC normally works directly with the provider or family to collect all repayments. However, the case will be referred to the Central Collection Agency after the third delinquent notice.

✓ iii. Recover through repayment plans.
   
   Describe the activities and the results of these activities: Overpayment agreements gives the provider the opportunity to make a payment agreement of the amount to be paid monthly.

✓ iv. Reduce payments in subsequent months.
   
   Describe the activities and the results of these activities: MSDE does have the ability to collect overpayments from subsequent payments by reducing the provider’s payment.

✓ v. Recover through state/territory tax intercepts.
   
   Describe the activities and the results of these activities: The Office of Child Care of DEC coordinates with the Comptroller’s office for any outstanding payments to recover. All repayment must be made or the provider or family will have a judgement against any future tax refunds.

☐ vi. Recover through other means.
   
   Describe the activities and the results of these activities: N/A

✓ vii. Establish a unit to investigate and collect improper payments and describe the composition of the unit below.
   
   Describe the activities and the results of these activities: The vendor has a unit that processes over and under payments and ensures the paperwork necessary to initiate payments and to collect payments is completed. The unit may be asked to review documents to determine if an intentional program violation was completed by the child or parent.

☐ viii. Other. Describe the activities and the results of these activities: N/A

c. Check and describe any activities that the Lead Agency will use to investigate and recover improper payments due to unintentional program violations. Include in the description how each activity assists in the investigation and recovery of improper payments due to unintentional program violations. Include a description of the results of such activity. Activities can include, but are not limited to, the following:

☐ i. N/A. the Lead Agency does not recover misspent funds due to unintentional program violations.

☐ ii. Require recovery after a minimum dollar amount of an improper payment and identify the minimum dollar amount.
Describe the activities and the results of these activities: Click or tap here to enter text.

✓ iii. Coordinate with and refer to the other state/territory agencies (e.g., state/territory collection agency, law enforcement agency).
Describe the activities and the results of these activities: The Office of Child Care of DEC normally works directly with the provider or family to collect all repayments. However, the case will be referred to the Central Collection Agency after the third delinquent notice.

div. Recover through repayment plans.
Describe the activities and the results of these activities: Click or tap here to enter text.

✓ v. Reduce payments in subsequent months.
Describe the activities and the results of these activities: The Division of Early Childhood (DEC) regularly monitors the accounting system to track the activities of the CCDF grant fund. If the improper payment is discovered, DEC reduces payments in subsequent months immediately and notifies a client and/or provider.

✓ vi. Recover through state/territory tax intercepts.
Describe the activities and the results of these activities: The Office of Child Care coordinates with the Comptroller’s office for any outstanding payments to recover. All repayment must be made or the provider or family will have a judgement against any future tax refunds.

✓ vii. Recover through other means.
Describe the activities and the results of these activities: N/A

N/A. This activity is not applicable.

N/A. The vendor has a unit that processes, collects, tracks and pays under and overpayments.

☐ ix. Other. Describe the activities and the results of these activities:
N/A

d. Check and describe all activities that the Lead Agency will use to investigate and recover improper payments due to agency errors. Include in the description how each activity assists in the investigation and recovery of improper payments due to administrative errors. Include a description of the results of such activity.

☐ i. N/A. the Lead Agency does not recover misspent funds due to agency errors.

☐ ii. Require recovery after a minimum dollar amount of an improper payment and identify the minimum dollar amount.
Describe the activities and the results of these activities: Click or tap here to enter text.

☐ iii. Coordinate with and refer to the other state/territory agencies (e.g., state/territory collection agency, law enforcement agency).
Describe the activities and the results of these activities: Click or tap here to enter text.
iv. Recover through repayment plans.

Describe the activities and the results of these activities: Click or tap here to enter text.

v. Reduce payments in subsequent months.

Describe the activities and the results of these activities: The Division of Early Childhood (DEC) regularly monitors the accounting system to track the activities of the CCDF grant fund. If the improper payment is discovered, DEC reduces payments in subsequent months immediately and notifies a client and/or provider.

vi. Recover through state/territory tax intercepts.

Describe the activities and the results of these activities: The Office of Child Care coordinates with the Comptroller’s office for any outstanding payments to recover. All repayment must be made or the provider or family will have a judgement against any future tax refunds.

vii. Recover through other means.

Describe the activities and the results of these activities: N/A

viii. Establish a unit to investigate and collect improper payments and describe the composition of the unit.

Describe the activities and the results of these activities: N/A

ix. Other. Describe the activities and the results of these activities:

Upon discovery MSDE has the vendor to correct the administrative error. Does not consider it an overpayment, if a child was enrolled in child care. Provides technical assistance to reduce similar errors moving forward.

8.1.7 What type of sanction will the Lead Agency place on clients and providers to help reduce improper payments due to program violations? Check and describe all that apply:

a. Disqualify the client. If checked, describe this process, including a description of the appeal process for clients who are disqualified. Clients have 90 days to appeal. COMAR COMAR 13A.14.06.14 and COMAR 13A.14.06.15 discuss Intentional program violations and the sanction and appeal process for clients and providers.

Describe the activities and the results of these activities: Describe the activities and the results of these activities: "Intentional program violation" means an intentional false or misleading statement or misrepresentation, concealment, or withholding of facts for the purposes of establishing or maintaining the customer’s, recipient’s, or provider’s eligibility for CCS payments or for increasing or preventing a reduction of the amount of assistance.

b. Disqualify the provider. If checked, describe this process, including a description of the appeal process for providers who are disqualified.

Describe the activities and the results of these activities: “Intentional program violation” (IPV) means an intentional false or misleading statement or misrepresentation, concealment, or withholding of facts for the purposes of establishing or maintaining the customer’s, recipient’s, or provider’s eligibility for CCS payments or for increasing or preventing a reduction of the amount of assistance. Provider/Parent will have to attend a "Administrative disqualification
"hearing," which means a hearing held by an administrative law judge of the Office of Administrative Hearings to determine if an intentional program violation (IPV) has occurred for which disqualification is a sanction. COMAR 13A.14.06.14 and COMAR 13A.14.06.15 discuss Intentional program violations and the sanction and appeal process for clients and providers.

✓ c. Prosecute criminally.

Describe the activities and the results of these activities:
COMAR 13A.14.06.14 describes the activities and results faced by child care providers and/or clients that commit or allegedly commit an Intentional Program Violation.

☐ d. Other. Describe the activities and the results of these activities:
N/A.
Appendix A: MRS, Alternative Methodology and Narrow Cost Analysis Waiver Request Form

Lead Agencies may apply for a temporary waiver for the Market Rate Survey or ACF pre-approved alternative methodology and/or the narrow cost analysis in. These waivers will be considered “extraordinary circumstance waivers” to provide relief from the timeline for completing the MRS or ACF pre-approved alternative methodology and the narrow cost analysis during the COVID-19 pandemic. These waivers are limited to a one-year period.

Approval of these waiver requests is subject to and contingent on OCC review and approval of responses in Section 4, questions 4.2.1 and 4.2.5.

To submit a Market Rate Survey (MRS) or ACF pre-approved alternative methodology or a Narrow Cost Analysis waiver, complete the form below.

Check and describe each provision for which the Lead Agency is requesting a time-limited waiver extension.

☐ Appendix A.1: The Market Rate Survey (MRS) or ACF pre-approved alternative methodology (See related question 4.2.1.)

1. Describe the provision (MRS or ACF pre-approved alternative methodology) from which the state/territory seeks relief. Include the reason why the Lead Agency is seeking relief from this provision due to this extraordinary circumstance. [Click or tap here to enter text.]

2. Describe how a waiver of the provision will, by itself, improve the delivery of child care services for children. [Click or tap here to enter text.]

3. Certify and describe how the health, safety, and well-being of children served through assistance received through CCDF will not be compromised as a result of the waiver. [Click or tap here to enter text.]

☐ Appendix A.2: The Narrow Cost Analysis (See related question 4.2.5.)

1. Describe the provision (Narrow Cost Analysis) from which the state/territory seeks relief. Include the reason why in these extraordinary circumstances, the Lead Agency is seeking relief from this provision. [Click or tap here to enter text.]

2. Describe how a waiver of the provision will, by itself, improve the delivery of child care services for children. [Click or tap here to enter text.]

3. Certify and describe how the health, safety, and well-being of children served through assistance received through CCDF will not be compromised as a result of the waiver. [Click or tap here to enter text.]