HOW TO DETERMINE PAYMENT AND INVOICE STATUS

1st: Go to Comptroller’s General Accounting Division (GAD) online website to determine status of payment: https://interactive.marylandtaxes.gov/extranet/gad/GADLogin/login.asp.

Note:
- New users must register for the system.
- Once you have registered, you simply enter your Taxpayer Identification Number (TIN) and password, then select “unpaid” to view pending payments or “paid” to view payments that have been processed.

2nd: Select “Paid” on the main page to determine payment status:

Note:
- Code “600” in GAD, means the invoice has been paid.
  - If the code shows “600,” but you have not received payment after 5 days, you can email your status request to taxpayerrelief@marylandtaxes.gov, include your provider number, last four digits of your SSN or FEIN, phone number, name and email address.
  - When tracking payment know: the GAD system updates overnight daily.
  - Allow 2-3 business days for the mail or a deposit to transit to your bank account.

3rd: If GAD shows “Unpaid” section as “123” or “456” or “Agency Processing,” your invoice has not yet been transmitted to GAD for payment. You will need to:
  - Determine if CCS Central Interactive Voice Recognition (IVR) System notes the receipt of your EPCC/EPSA Invoice.
  - Wait 48 hours after the submission of an EPCC/EPSA invoice by fax or email before calling the IVR. (it takes 48 hours before your invoice is recognized)
  - Have your Provider ID and first day of the Service Period before calling the IVR. Service dates are provided on the EPCC/EPSA Invoice.
  - Call CCS Central IVR at 866-243-8796
  - If the IVR does not record the receipt of the invoice after 48 hours of submission to CCS Central: send your invoice again by fax or use the following link to initiate an inquiry: Google Invoice Assistance Form

4th: If you have questions not related to EPCC/EPSA invoices use the following link:

Google Invoice Assistance Form