



Child Care and COVID-19 Training FAQs

Is this training mandatory? Yes, it is. All child care staff, providers, volunteers and substitutes must complete this training by January 31, 2021.

How much does the training cost? The training is free and only available on our website.

Is the training available in another language? Currently, the training is only available in English. We are working on translating the training to other languages. When the other languages become available they will be listed on the registration page.

Where can providers register for the training? Registration is only available at <https://earlychildhood.marylandpublicschools.org/training>.

How long is the training? The training is approximately 1.5 hours long and doesn't have to be completed in one sitting.

Where is the training located? The training is located at <https://msde.blackboard.com>. You must be registered for the current course to access the training.

How often does the course run? There will be a course starting on every Wednesday beginning October 14th. The course will open on a Wednesday at 9:00 a.m. and close on the following Tuesday at 9:00 a.m. Registrants can complete the training anytime during their course, there is no need to be online at a designated time.

What happens if a provider isn't able to complete the course in a week? The provider's username and password will expire. They will be required to register for the course again and complete the training.

Is there a limit on how many students can be in the class at once? Yes, there is a limit. Up to 3,000 students can be enrolled in each cohort. Registration cuts off when there are 3,000 registrants. Registration for the next course will be available.

Can someone fail the course? No, there isn't a pass or fail requirement for this course. Registrants will have multiple attempts to complete the final assessment to complete the course.

I didn't finish the course in 6 days, what should I do? Register for another session using the same email address used to register the first time. If you have used an email address for the Basic Health and Safety Training, please use that email for this registration.

I registered with the same email address as someone else, what should I do? Register for another session using a different email address used to register the first time. Do not register with another employee's email address or business address, you will not be registered. Use your own email address. If you don't have an email address, set one up for free at mail.google.com or outlook.live.com.

Who do I contact if I have questions? Please email Covid19Training.MSDE@maryland.gov. Please do not call, MSDE staff are not in the office during the pandemic.