

Child Care Scholarship Customer Service Support Guide



The Maryland State Department of Education's Child Care Scholarship (CCS) Program aims to provide child care financial assistance to eligible families and keep children safe and healthy while allowing them to develop skills needed for success.

Below are steps for application submission and accessing help/support throughout the CCS process.

STEP 1

Complete and submit your CCS Application. 7 business days after submitting, please contact the Interactive Voice Response (IVR) 1-877-227-0125 to confirm your application was received for processing.

STEP 2

If you have questions or request help with a Child Care Scholarship, use the **Child Care Scholarship Customer Inquiry form**.
inquiry.money4childcare.com

STEP 3

For additional help, you can contact a Family Resource Specialist by calling 1.877.227.0125
8:30 am – 4 pm, Monday – Friday EST.

STEP 4

If you have no questions and have successfully submitted your application, please be patient. It can take up to 35 days before your application is approved or denied.



Visit money4childcare.com to access Child Care Scholarship program forms, documents, and resources.

If you do not receive a response from your submitted inquiry form within three business days, please email MSDE Extended Hours Customer Service at CCSReview@maryland.gov.



